

A person with Disabled Veteran (DV) International Symbol of Access (ISA) license plates may obtain: one Disabled Parking Placard with one set of DV ISA license plates, two Disabled Parking Placards with no DV ISA license plates, or two Disabled Parking Placards with two sets of DV ISA license plates.

A person with a temporary Disabled Parking Placard may not obtain Disabled Person or DV ISA license plates.

Driver License or Identification Number Required:

The person with the disability, or person making the application on behalf of the person with the disability, must include on the application their driver license (DL) number or identification (ID) card number issued by the Texas Department of Public Safety. If the person with the disability has a DL or ID number issued to them, it is preferable to list that DL or ID number on the parking placard since the placard must be used on their behalf.

Out-of-state or out-of-country DL or ID numbers are allowed for nonresidents seeking medical treatment in Texas. Out-of-state DL or ID numbers are allowed for nonresident military personnel or the spouse of military personnel stationed in Texas.

Signature Required:

The "Disability Statement" on the Form VTR-214 or Form VTR-615 must be signed by a licensed medical professional, which is defined as a physician, podiatrist, optometrist, or qualifying physician's assistant or advanced practice nurse as defined in Chapter 301, Occupations Code. The medical professional must be licensed in Texas, Arkansas, Louisiana, New Mexico, or Oklahoma; or must practice medicine in a U.S. military installation in Texas; or must practice medicine in a hospital or health facility of the U.S. Department of Veterans Affairs.

The licensed medical professional's signature must be notarized or an original or electronic prescription must accompany Form VTR-214 or Form VTR-615. The prescription must include the name of the person with the disability, a statement whether the disability is permanent or temporary, and the licensed medical professional's title and signature. The prescription may be on a prescription form or on the licensed medical professional's office letterhead.

RENEWAL PROCESS

Renewal of a Blue Disabled Parking Placard is processed through the county tax assessor-collector's office in the county in which the applicant resides.

REPLACEMENT PROCESS

Replacement of a Disabled Parking Placard is processed through the county tax assessor-collector's office.

If a Disabled Person license plate or DV ISA license plate is lost, stolen, or destroyed, the applicant may obtain a set of replacement plates from the county tax assessor-collector's office. A new set of Disabled Person or DV ISA license plates will be issued upon payment of the \$6 replacement fee and any other applicable fees.

INSTRUCTIONS FOR REPORTING ALLEGED VIOLATIONS

If a place of public accommodation violates the law regarding the construction of accessible parking spaces, individuals may file complaints with the Texas Department of Licensing and Regulation (TDLR) at:

TDLR
Architectural Barriers Section
PO. Box 12157
Austin, Texas 78711
(877) 278-0999

The Department of Justice (DOJ) also has the authority to enforce the parking provisions of the Americans with Disabilities Act. To file a complaint with the DOJ, please contact:

U.S. Department of Justice
Civil Rights Division Disability Rights Section
P.O. Box 66738
Washington, D.C. 20035-6738
(202) 514-4609 (voice)
(202) 514-0716 (TTY)

Multifamily Housing Parking:

If an owner of a multifamily residential property refuses to honor a request by a tenant with a disability to install an accessible parking space, a housing civil rights complaint can be filed with the Texas Workforce Commission at: <https://twc.texas.gov/partners/housing-discrimination>.

PERSONS WITH DISABILITIES LICENSE PLATES AND PLACARDS



This brochure provides information on Disabled Parking Placards, Disabled Person license plates and Disabled Veteran with the Internal Symbol of Access (ISA) license plates in addition to parking privileges and how to report violations.



Texas Department
of Motor Vehicles

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DISABLED PERSON



Disabled Person license plates are manufactured with the ISA on the plate. These plates are issued for motor vehicles that have a gross vehicle weight of 18,000 lbs. or less.



DV ISA

DV ISA license plates are manufactured with the ISA on the plate. These plates are issued to persons who meet the

eligibility requirements as specified in Transportation Code, Section 681.001, and for motor vehicles that have a gross vehicle weight of 18,000 lbs. or less.

Disabled Veteran Organizations:

DV ISA license plates may be issued without charge to an organization that exclusively uses the vehicle for transportation of disabled veterans at no charge.

INSTITUTIONS, FACILITIES, & RESIDENTIAL RETIREMENT COMMUNITIES

Institutions, facilities, and residential retirement communities which are licensed under Chapter 242, 246, or 247 of the Texas Health and Safety Code may obtain Blue Disabled Parking Placards and/or Disabled Person license plates for vans or buses operated for the transport of their residents.

DISABLED PARKING PLACARDS



Blue Disabled Parking Placards are issued to Texas residents with a permanent disability, are valid for four years, and there is no fee.

Red Disabled Parking Placards can be issued to Texas residents with a temporary disability or non-residents with a permanent disability seeking medical treatment in Texas. Red Disabled Parking Placards are valid for six months from the date of issuance or until the end of the disability, whichever comes first. The fee is \$5.

REFUELING SERVICES

Refueling services at facilities which provide both full-service and self-service pump islands are available to a disabled driver of a vehicle displaying license plates or placards bearing the ISA. Complaints concerning non-compliance with this law can be directed to Texas Attorney General's Consumer Protection Office.

PARKING PRIVILEGES

Only vehicles displaying license plates or placards bearing the ISA operated by or for the transportation of a person with a disability are eligible to park in spaces designated for persons with a disability. The person with the disability must be in the vehicle.

Statute grants reciprocal parking privileges to the owner or operator of a vehicle used for the transportation of persons with a disability when the vehicle displays a license plate or placard bearing the ISA.

PARKING FEES

Owners of vehicles displaying license plates or placards bearing the ISA are exempt from the payment of a fee or penalty imposed by a governmental unit for parking at a meter when the vehicle is being operated by or for the transportation of persons with a disability. The exemption does not apply to a fee or penalty imposed by a branch of the federal government for parking at a meter, in a parking garage or lot, or a space located at a municipal airport.

Owners of vehicles displaying certain military license plates as specified in Transportation Code, Section 681.008, are exempt from the payment of parking fees, including a fee collected through a parking meter, charged by a governmental authority other than a branch of the federal government. These vehicles are only exempt from the parking fees when they are operated by or for the transportation of the person who registered the vehicle with the license plates mentioned above.

SEIZURE & REVOCATION OF PLACARDS

A law enforcement officer may seize a Disabled Parking Placard that is being used illegally.

If a placard is marked "Revoked" in the state placard database, the applicant can apply for a new parking placard. The applicant will need to complete and sign an *Application for Persons with Disabilities Parking Placard and/or License Plate* (Form VTR-214), but will not need to complete the disability statement section.

ENFORCEMENT & PENALTIES

If a person violates the law regarding parking in accessible spaces, law enforcement personnel have the authority to issue tickets. Additionally, some communities have volunteers who enforce parking laws. It is an offense to park in accessible parking spaces without a license plate or placard bearing the ISA; to misuse license plates or placards bearing the ISA; or block disabled parking access aisles or curb ramps with a parked vehicle. People who commit these offenses are subject to fines of up to \$1,250 and/or up to 50 hours of community service.

APPLICATION PROCESS

Disabled Parking Placards may be obtained through the county tax assessor-collector in the county in which the applicant resides or in the county in which the applicant is seeking medical treatment. Disabled Person and DV ISA license plates must be obtained through the county tax assessor-collector in the county in which the applicant resides. The applicant may be the owner of a vehicle that is regularly operated by or for the transportation of a person with a disability or a person with a disability who is not a vehicle owner.

Disabled Parking Placards and Disabled Person license plates may be applied for by submitting Form VTR-214. DV ISA license plates and Disabled Parking Placards may be applied for by submitting an *Application for Disabled Veteran License Plates and/or Parking Placards* (Form VTR-615).

Limitations:

A person with a permanent disability may obtain two Blue Disabled Parking Placards; or one Blue Disabled Parking Placard and one set of Disabled Person or DV ISA license plates. Additional sets of Disabled Person license plates may be issued to vehicles that are specially equipped to be operated by a person who has lost the use of one or both legs. Only two sets of DV ISA license plates may be issued.