Registration and Title System

Point of Sale
County Release Notes

Release 10.0.0

03/22/2021
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About the Release

These Release Notes contain information about new features, enhancements, and reported issues resolved in this release of the Registration and Title System Point of Sale (RTS POS).

For more information about the RTS POS, refer to the Online Help and to the Release Notes are located under the Release Notes & Support tab on the TAC Hub (www.txdmv.gov/tax-assessor.Collectors).

RTS POS Overview

The refactored RTS POS is a web-based application designed to process vehicle registrations, titles, and temporary permits for Texas motorists through a series of web pages. RTS POS provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, and temporary permits.

The RTS POS application displays when you log in to the RTS workstation.

To display reference information about using the RTS POS, click ☐ in the upper right corner of the web browser to minimize the application and click the 📚 RTS Refactoring Help icon on your desktop.

The RTS Refactoring Resources page (on the TAC Hub) displays FAQ documents composed of questions submitted by the county tax offices, as well as materials presented during RTS POS webinars (including the training guides, slide decks for presentations, and other recorded webinar sessions). The original Release Notes are also available on this page.

Click the Job Aids tab to locate important quick references to help you log in and work with the RTS POS.
When logged in to the RTS POS, you can get specific application level help by clicking Help on the page you are viewing or the entire user assistance web site by selecting Help > User Guide on the main page action bar.

**NOTE:** It is important to visit this Resources page frequently for updates and new materials.

## 1 Enhancements in RTS POS 10.0.0

<table>
<thead>
<tr>
<th>Issue</th>
<th>Previous</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>RRTS-17021</td>
<td>The Scofflaw remarks are not carried forward on the vehicle record in the Renewal event, Title Application event for a Corrected-Original, and Correct Title Rejection event.</td>
<td>In the Renewal event, Title Application event for a Corrected-Original, and Correct Title Rejection event, the city scofflaw remark will carry forward on the vehicle record. In the Correct Title Rejection event, the county scofflaw remark will carry forward on the vehicle record.</td>
</tr>
<tr>
<td>RRTS-18407</td>
<td>The maximum weight limits for vehicles with Disabled Veteran License Plates are not consistent.</td>
<td>Vehicles with Disabled Veteran or Disable Veteran with International of Accessibility (ISA) License Plates have a maximum weight limit of 18,000 pounds. Vehicles with Disabled Veteran License Plates that have a body style of Motor Home (MH) may be registered with a maximum weight limit of 80,000 pounds.</td>
</tr>
</tbody>
</table>
**Previous:** LIRAP inspection types are displaying in RTS, webDEALER, and webSUB.

**Change:** Users in RTS and webSUB will not see the following LIRAP inspection types:

- OBD – ODB Safety Emission Inspection
- EMONL2 – OBD – Emission Inspection Only
- EMONL3 – Emission Inspection Only
- TSIOBD – TSI/OBD Safety Emission

A webDEALER user will not see the following inspection types for an out of state buyer tag when payment is collected:

- OBD – ODB Safety Emission Inspection
- EMONL2 – OBD – Emission Inspection Only
- EMONL3 – Emission Inspection Only
- TSIOBD – TSI/OBD Safety Emission

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**Previous:** The University of Texas Rio Grande Valley specialty license plate did not exist in RTS.

**Change:** The University of Texas Rio Grande Valley specialty license plate is available for the following Registration Classes.

<table>
<thead>
<tr>
<th>Registration Classes</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>25, 26</td>
<td>PASSENGER</td>
</tr>
<tr>
<td>35, 36</td>
<td>TRUCK</td>
</tr>
</tbody>
</table>

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**Previous:** The Texas Master Naturalist specialty license plate did not exist in RTS and IVTRS.

**Change:** The Texas Master Naturalist specialty license plate is available for the following Registration Classes.

<table>
<thead>
<tr>
<th>Registration Classes</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>25, 26</td>
<td>PASSENGER</td>
</tr>
<tr>
<td>35, 36</td>
<td>TRUCK</td>
</tr>
<tr>
<td>20, 22</td>
<td>MOPED, MOTORCYCLE</td>
</tr>
<tr>
<td>37, 38</td>
<td>TRAILER, TRAVEL TRAILER</td>
</tr>
</tbody>
</table>

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| RRTS-27694 | **Previous:** The PGA Foundation specialty license plate did not exist in RTS and IVTRS.  
**Changes:** The PGA Foundation specialty license plate is available for the following Registration Classes. |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>25, 26</td>
<td>PASSENGER</td>
</tr>
<tr>
<td>35, 36</td>
<td>TRUCK</td>
</tr>
<tr>
<td>20, 22</td>
<td>MOPED, MOTORCYCLE</td>
</tr>
<tr>
<td>37, 38</td>
<td>TRAILER, TRAVEL TRAILER</td>
</tr>
</tbody>
</table>

| RRTS-27847 | **Previous:** The Big Bend National Park Fossil specialty license plate did not exist in RTS and IVTRS.  
**Changes:** The Big Bend National Park Fossil specialty license plate is available for the following Registration Classes. |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>25, 26</td>
<td>PASSENGER</td>
</tr>
<tr>
<td>35, 36</td>
<td>TRUCK</td>
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<td>20, 22</td>
<td>MOPED, MOTORCYCLE</td>
</tr>
<tr>
<td>37, 38</td>
<td>TRAILER, TRAVEL TRAILER</td>
</tr>
</tbody>
</table>

| RRTS-27848 | **Previous:** The Monarch Butterfly specialty license plate did not exist in RTS and IVTRS.  
**Changes:** The Monarch Butterfly specialty license plate is available for the following Registration Classes. |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>25, 26</td>
<td>PASSENGER</td>
</tr>
<tr>
<td>35, 36</td>
<td>TRUCK</td>
</tr>
<tr>
<td>20, 22</td>
<td>MOPED, MOTORCYCLE</td>
</tr>
<tr>
<td>37, 38</td>
<td>TRAILER, TRAVEL TRAILER</td>
</tr>
</tbody>
</table>
Pervious: The Texas is Home specialty license plate did not exist in RTS and IVTRS.

Changes: The Texas is Home specialty license plate is available for the following Registration Classes.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
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<tr>
<td>36</td>
<td>TRUCK</td>
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<td>20</td>
<td>MOPED, MOTORCYCLE</td>
</tr>
<tr>
<td>37</td>
<td>TRAILER, TRAVEL TRAILER</td>
</tr>
</tbody>
</table>

1.1 Digital License Plates (DLP)

<table>
<thead>
<tr>
<th>DLP-16</th>
<th>The registration renewal notice will display the DLP administrative fee, if a vehicle is registered with a DLP.</th>
</tr>
</thead>
</table>
| DLP-18 | A vehicle registration with a DLP can be renewed through webSUB. webSUB will display the DLP administrative fee as a separate line item. The webSUB renewal receipt will print the DLP administrative fee as a separate line item. A subcontractor cannot unlink the DLP record from within webSUB. webSUB will:  
  - Collect the DLP administrative fee;  
  - Generate two voided stickers when processing renewals for vehicles with a windshield; and  
  - Produce a plate sticker and void the windshield sticker when renewing a vehicle with a plate sticker. |
The RTS POS application was modified to reflect the DLP data elements where applicable when vehicle transactions are processed.

- The DLP administrative fee will be itemized on receipts when the fee is collected;
- The DLP remark will be added to the receipt when the DLP fee is collected;
- The DLP administrative fee will not be available in Additional Collections in RTS POS;
- When the checkbox for unlinking a DLP is deselected, RTS will allow a user to cancel if the user needs to correct...
the removal of the DLP checkbox. A customer has the option to request the DLP be removed or disabled from their vehicle record from the Renewal, Replacement, Modify and Correct Title Rejection events. RTS will remove the remark and indicator from the vehicle record.

- TxDMV and DLP provider transactions processed on the same day will both be updated to the vehicle record;
- The DLP remarks and indicators will remain on the vehicle record until:
  - The county unlinks the DLP record;

- A DLP checkbox was added to the Registration Additional Info REG039 screen:
  - The DLP removal will only be available in Renewal, Replacement, and Modify events; and

- RTS added a DLP checkbox on the Title Additional Info TTL008 screen:
  - DLP removal will only be available in Correct Title Rejection event.
<table>
<thead>
<tr>
<th>DLP-21</th>
<th>RTS will automatically remove the DLP when the status of the vehicle record is updated to one of the following:</th>
</tr>
</thead>
</table>
|        | • Certificate of Authority  
|        | • Crushed  
|        | • Nonrepairable/Junked  
|        | • Owner Retained  
|        | • Salvage  
|        | • Title Surrendered by OOS  
|        | • Title Surrendered by Salvage Yard |

On the **Status Change Record TTL006** screen, a pop-up message will display “The digital license plate vendor will be notified the digital license plate has been removed.”
A vehicle with current registration and a DLP can be renewed through RTS.

DLP Remark

DLP-22

The DLP Checkbox Selected

Showing the DLP Admin Fee in the Fee Description
A vehicle with current registration can be renewed through RTS and the DLP can be removed from the vehicle record.

On the **Registration Additional Info REG039** screen, the checkbox will be deselected to remove the DLP from the vehicle record.
Showing Checkbox to Remove (Deselect) the DLP

The DLP Administrative Fee is not Charged
| DLP-24 | A customer can renew their expired vehicle registration with a DLP. When the vehicle registration is processed, the administrative fee will be collected. |
DLP Remark

The DLP Checkbox Selected

Showing the DLP Administrative Fee in the Fee Description

DLP-25

When a vehicle registration with a DLP is renewed and there is a request to change the plate type, the plate type may be changed only if the plate type is eligible for a DLP. RTS will perform the following:
| DLP-26 | A customer requests to have their DLP removed during registration renewal and the vehicle record has a special license plate, RTS will perform the following:  
  - RTS will unlink the DLP record, remark, and indicator from the vehicle record;  
  - RTS will issue a windshield sticker when renewing a vehicle with a windshield; and  
  - RTS will issue a plate sticker and a voided windshield sticker when renewing a vehicle with a plate sticker. |
| DLP-27 | A customer with a DLP requests an exchange to a new plate type, if qualified, the exchange will be processed, and the DLP administrative fee will be prorated to match the new registration expiration date. RTS will perform the following:  
  - A receipt for a vehicle with a windshield sticker will print on RTS-500 paper; and  
  - A receipt for a plate sticker will print as it does currently. |
| DLP-28 | A customer with a DLP requests a replacement of metal license plate and keeps the DLP, the new metal license plates will be issued and assigned to the vehicle record. RTS will perform the following:  
  - The customer will only have the option to replace the metal license plate, replacement choices for the “Plate & Sticker” and “Sticker” on the Replacement Choices REG016 screen for vehicles with a windshield will be disabled; and  
  - The receipt will be printed on RTS-500 paper. |
A customer with a DLP requests a replacement plate sticker and wants to keep the DLP. A plate sticker will be issued and the DLP record will remain linked to the vehicle. RTS will perform the following:

- The replacement choice must be selected on the **Replacement Choices REG016** screen; and

**Replacement Choices REG016 Screen**

- The receipt will print as it does currently.

A customer may replace their metal license plate(s) and registration sticker and have a DLP removed. RTS will perform the following:

- On the **Registration Additional Info REG039** screen, the checkbox will be deselected to remove the DLP from the vehicle record;
- The “Plate & Sticker” replacement choice must be selected on the **Replacement Choices REG016** screen;

**Replacement Choices REG016 Screen**

- RTS will issue a windshield sticker when renewing a vehicle with a windshield sticker; and
<table>
<thead>
<tr>
<th><strong>DLP-31; Part A</strong></th>
<th>RTS will issue a plate sticker and void the windshield sticker when renewing a vehicle with a plate sticker.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>A customer may replace their special license plate and have a DLP removed. RTS will perform the following:</strong></td>
<td></td>
</tr>
<tr>
<td>• On the <strong>Registration Additional Info REG039</strong> screen, the checkbox will be deselected to remove the DLP from the vehicle record;</td>
<td></td>
</tr>
<tr>
<td>• RTS will issue a windshield sticker when renewing a vehicle with a windshield sticker; and</td>
<td></td>
</tr>
<tr>
<td>• RTS will produce a plate sticker and void the windshield sticker when renewing a vehicle with a plate sticker.</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>DLP-31; Part B</strong></td>
</tr>
<tr>
<td><strong>A customer may keep the same specialty plate type or select a new plate type (general issue) and keep the DLP. RTS will perform the following:</strong></td>
<td></td>
</tr>
<tr>
<td>• RTS must disable the “Plate &amp; Sticker” and “Sticker” choice on the <strong>Replacement Choices REG016</strong> screen when the vehicle has a windshield; and</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Replacement Choices REG016 Screen</strong></td>
</tr>
<tr>
<td>• The registration expiration has not changed and the DLP administrative fee is not charged.</td>
<td></td>
</tr>
</tbody>
</table>
| DLP-32 | When a customer request to remove their DLP, the vehicle registration will be modified using registration correction.  
- On the **Registration Additional Info REG039** screen, the checkbox will be deselected to remove the DLP from the vehicle record.  

In the Modify event, Voluntary Permanent Additional Weight:
- When a customer requests a modification to add the Voluntary Permanent Additional Weight, the vehicle record will maintain the DLP record, remark, and indicator.  

In the Modify event, Apprehended Permanent Additional Weight:
- When a customer requests a modification to add the Apprehended Permanent Additional Weight, the vehicle record will maintain the DLP record, remark, and indicator. |
| DLP-33 | When a user voids a vehicle registration with a DLP, the DLP administrative fee is refunded along with the registration and other fees that were collected for the transaction. |
| DLP-34 | RTS POS will not allow a title transfer on a vehicle record with a DLP when a dealer license number is entered or record not applicable is selected. RTS POS will unlink the DLP and the DLP vendor will be notified.  
- The DLP will not transfer; and  
- The DLP checkbox is deselected and disabled on the **Title Additional Info TTL008** screen. |
When there is a change of ownership by adding or removing one or more persons on a title transfer with a DLP, a pop-up message will display to determine if the DLP will remain on the vehicle record, "Will the digital license plate remain on the vehicle?" Yes/No.

On the **Owner Entry TTL007N** screen, if “Yes” is selected, the DLP record, remark and indicator will stay on the vehicle record.

- If registration is being renewed, the DLP administrative fee will be collected.

On the **Owner Entry TTL007N** screen, if “No” is selected, a pop-up message will display “The digital license plate vendor will be notified the digital license plate has been removed.” Select **OK**.
• The DLP remark will be removed from the vehicle record;

• RTS will automatically print a replacement windshield sticker when the vehicle has a windshield. The replacement fee is charged if registration is not renewed; and

• If registration on the vehicle is renewed, the sticker prints as usual and registration and other fees are charged.

If there is a change that makes the vehicle record not eligible for a DLP, a pop-up message will display “This vehicle is no longer eligible to display a digital license plate.”

### Pop-up Message RTS000158

- RTS will unlink the DLP record, remark, and indicator from the vehicle record;
- RTS will automatically print a replacement windshield sticker when the vehicle has a windshield. The replacement fee is charged if registration is not renewed; and
- If the registration on the vehicle is renewed, the sticker prints as usual and registration and other fees are charged as usual.

<table>
<thead>
<tr>
<th>DLP-36</th>
<th>In the Correct Title Rejection event, RTS will allow the DLP to be removed from the vehicle record.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>On the <strong>Title Additional Info TTL008</strong> screen, the checkbox will be deselected to remove the DLP from the vehicle record.</td>
</tr>
</tbody>
</table>
- If the DLP administrative fee was collected, a refund will be handled procedurally;
- RTS will issue a windshield sticker and void the plate sticker on a vehicle with a windshield; and
- RTS will issue a plate sticker and void the windshield sticker on a vehicle with a plate sticker.

In the Correct Title Rejection event, RTS will allow the DLP to remain on the vehicle record. The DLP record will remain linked to the vehicle record.

If the vehicle becomes ineligible due to a change in the vehicle class, a pop-up message will display, “Is the vehicle a part of a commercial fleet?” Yes/No

Digital License Plate Confirmation Screen

If “Yes”, the DLP will remain linked to the vehicle record.

If “No”, the DLP is unlinked to the vehicle record:

- RTS will issue a windshield sticker and void the plate sticker on a vehicle with a windshield; and
- RTS will issue a plate sticker and void the windshield sticker on a vehicle with a plate sticker.

DLP-43

When a DLP record is linked to a vehicle record in RTS, the DLP vehicle count, and revenue totals are displayed on the DLP Cognos report by registration class and status. The report can be filtered by: Statewide, County, Registration Class, Data Range (DLP application date) and/or Commercial Fleet Indicator.
| DLP-47 | RTS added the DLP indicator to the vendor tapes (weekly and quarterly file). The DLP indicator will identify when a DLP record is linked to a vehicle record. |