Texas Department of Motor Vehicles Vehicle Titles and Registration Division (VTR) Fiscal Year (FY) 2023

CREATED: 1917 (as the Registration Division)

DIVISION DIRECTOR: Annette

BUDGET (Base Operating): VTR: \$49,851,381

STAFF: 251 FTEs

HEADQUARTERS LOCATION: Camp Hubbard in Austin

REGISTRATION AND TITLE SYSTEMS (RTS): RTS provides a uniform automated system for county tax offices to use in the registration and titling of vehicles. In FY 2022, there were approximately 3,607 workstations at 521 county offices. There were 91,599,127 motor vehicle records (51,267,733 of which were archival records) in the automated file in FY 2023. Law enforcement made 64,793,835 system inquiries for an average of 123 requests per minute in FY 2023. The total collections from vehicle registration and title fees as well as motor vehicle sales tax was \$8,946,298,626 in FY 2023

REGIONAL SERVICE CENTERS: Abilene, Amarillo, Austin, Beaumont, Corpus Christi, Dallas - Carrollton, El Paso, Fort Worth - Arlington, Houston, Longview, Lubbock, Odessa, Pharr, San Antonio, Waco, and Wichita Falls.

BRANCHES: Division Director, Regional Services, Budget and Research Services, Registration Services, Specialty Plates, Title Services, Title Control Systems and Vehicle Data Management.

COUNTY TAX ASSESSOR-COLLECTORS: Texas' 254 County Tax Assessor-Collectors are independently elected officials who discharge various statutory duties, including issuing motor vehicle registrations, accepting title applications, and collecting/reporting applicable fees.

VEHICLE REGISTRATIONS

Number of Vehicles Currently Registered: 25,904,676 Number of Registration Renewal Notices Mailed: 23,949,846 Number of Vehicles Registered On-Line (via Internet): 6,038,291 in 254 Counties Average Turnaround Time to Update Vehicle Registration Record Files: 2 days. Total Number of Apportion Accounts/Fleets: <u>Calendar Year 2023 –</u> 37,624 Total Number of Power Units: <u>Calendar Year 2023 –</u> 235,018 Apportioned Registration Fees from Other States/Jurisdictions: \$112,510,276 Apportioned Registration Fees Disbursed to Other States/Jurisdictions: \$7,434,799 Total Registration Fees Collected Less Refunds: \$2,229,667,926 Distribution of Registration Fees to the Counties from the Total Registration Fees Collected: \$441,845,697 State Highway Deposits from State Registration Collections: \$119,945,075 (Includes Apportioned Fees from Other States) State Highway Deposits from County Registration Collections: \$1,628,192,689

VEHICLE TITLES

Number of Titles Issued (1): 7,617,480

Average Turnaround Time to Issue Salvage or Non-Repairable Vehicle Titles: 3.92 days

Average Turnaround Time to Update Vehicle Title Record Files: 5 days (2)

Motor Vehicle Sales Tax Collected: 6,453,739,688

Total Title Fees Collected by the Counties: \$262,891,012

Title Fees Retained by the Counties: \$53,371,830

1) Title Application Fees: \$33,352,948

2) Delinquent Transfer Fees: 3,111,235

3) Title Fees Distributed to the State: \$209,519,183

- 1) General Revenue Fund 1 Deposits from Title Collections: \$36,050,490(Includes \$2,697,450in Rebuilt Title Fees)
- 2) DMV Fund 10 Deposits from Title Collections: \$20,011,769
- 3) Highway Fund 6 Deposits from Rebuilt Title Fees: \$8,991,500
- 4) TERP & Texas Mobility Fees Collected by the Counties and Deposited in General Revenue Account 5071: \$124,441,085
- 5) DMV Fund 10 Deposits from Delinquent Transfer Fees: \$3,111,235
- 6) DMV Fund 10 Deposits from Owner Verification Fees: \$5,457

LICENSE PLATES

Number of License Plates Manufactured: 11,384,088 Total All Special Plates: number of special plates currently registered in FY 2023 –1,161,344 Personalized License Plates (PLPs): number of PLPs currently registered in FY 2023 –283,362 (Includes My Plates) Dealer PLP Plates: number of plates currently registered in FY 2022 – 2,286 Total Number of Plates Sold by Vendor: 90,958 Number of Different Styles Available from Vendor: 141

VTR CUSTOMER SERVICE

Correspondence Answered: 199,060 Telephone Inquiries Answered: 315,191 Walk-in Customers Addressed: 755,235 Public Information/Open Record Requests Received: 2,141 Number of Registration and Title Bulletins/Notifications distributed to stakeholders: 7 (1) Based on the new methodology (2) Department processing time only NOTE: The revenue collections provided are only those transactions reported in the Registration and Title System database. Prepared by VTR Operations – Revised 08/05/23