#### Texas Department of Motor Vehicles Vehicle Titles and Registration Division (VTR) Fiscal Year (FY) 2022

**CREATED:** 1917 (as the Registration Division)

DIVISION DIRECTOR: Roland Luna, Sr. STAFF: 250 FTEs

BUDGET (Base Operating): VTR: \$50,049,169

# HEADQUARTERS LOCATION: Camp Hubbard in Austin

**REGISTRATION AND TITLE SYSTEMS (RTS):** RTS provides a uniform automated system for county tax offices to use in the registration and titling of vehicles. In FY 2022, there were approximately 3,433 workstations at 540 sites. There were 88,722,146 motor vehicle records (48,894,556 of which were archival records) in the automated file in FY 2022. Law enforcement made 56,474,383 system inquiries for an average of 107 requests per minute in FY 2022. The total collections from vehicle registration and title fees as well as motor vehicle sales tax was \$8,507,349,870 in FY 2022.

**REGIONAL SERVICE CENTERS:** Abilene, Amarillo, Austin, Beaumont, Corpus Christi, Dallas - Carrollton, El Paso, Fort Worth - Arlington, Houston, Longview, Lubbock, Odessa, Pharr, San Antonio, Waco, and Wichita Falls.

BRANCHES: Division Director, Regional Services, Budget and Research Services, Registration Services, Specialty Plates, Title Services, Title Control Systems and Vehicle Data Management.

COUNTY TAX ASSESSOR-COLLECTORS: Texas' 254 County Tax Assessor-Collectors are independent elected officials who discharge various statutory duties, including issuing motor vehicle registrations, accepting title applications and collecting/reporting applicable fees.

# **VEHICLE REGISTRATIONS**

Number of Vehicles Currently Registered: 25,640,919 Number of Registration Renewal Notices Mailed: 23,209,239 Number of Vehicles Registered On-Line (via Internet): 5,902,966 in 254 Counties Average Turnaround Time to Update Vehicle Registration Record Files: 2 days Total Number of Apportion Accounts/Fleets: <u>Calendar Year 2022 – 35,354</u> Total Number of Power Units: <u>Calendar Year 2022 – 219,460</u> Apportioned Registration Fees from Other States/Jurisdictions: \$108,863,538 Apportioned Registration Fees Disbursed to Other States/Jurisdictions: \$7,832,722 Total Registration Fees Collected Less Refunds: \$2,179,068,598 Distribution of Registration Fees to the Counties from the Total Registration Fees Collected: \$432,563,773 State Highway Deposits from State Registration Collections: \$116,696,260-(Includes Apportioned Fees from Other States) State Highway Deposits from County Registration Collections: \$1,583,330,212

## **VEHICLE TITLES**

Number of Titles Issued<sup>(1)</sup>: 7,678,271 Average Turnaround Time to Issue Salvage or Non-Repairable Vehicle Titles: 3.83 days Average Turnaround Time to Update Vehicle Title Record Files: 5 days <sup>(2)</sup> Motor Vehicle Sales Tax Collected: \$6,057,673,930 Total Title Fees Collected by the Counties: \$270,607,342 Title Fees Retained by the Counties: \$55,138,336 1) Title Application Fees: \$34,094,529 2) Delinquent Transfer Fees: \$21,043,806

3) Title Fees Distributed to the State: \$215,469,006

1) General Revenue Fund 1 Deposits from Title Collections: \$36,984,935 (Includes \$2,890,335 in Rebuilt Title Fees)

- 2) DMV Fund 10 Deposits from Title Collections: \$20,456,718
- 3) Highway Fund 6 Deposits from Rebuilt Title Fees: \$9,634,450
- 4) TERP & Texas Mobility Fees Collected by the Counties and Deposited in General Revenue Account 5071: \$127,349,584
- 5) DMV Fund 10 Deposits from Delinquent Transfer Fees: \$3,474,240
- 6) DMV Fund 10 Deposits from Owner Verification Fees: \$1,264

## LICENSE PLATES

Number of License Plates Manufactured: 7,640,107 Total All Special Plates: number of special plates currently registered in FY 2022 – 1,139,212 totaling: 2,868,080 (Includes Vendor plates) Personalized License Plates (PLPs): number of PLPs currently registered in FY 2022 –279,504(Includes My Plates) Dealer PLP Plates: number of plates currently registered in FY 2022 – 2,457 Total Number of Plates Sold by Vendor: 81,361 Number of Different Styles Available from Vendor: 135

#### VTR CUSTOMER SERVICE

Correspondence Answered: 105,162 Telephone Inquiries Answered: 272,522 Walk-in Customers Addressed: 724,885 Public Information/Open Record Requests Processed: 22,857 Number of Registration and Title Bulletins/Notifications distributed to stakeholders: 4 (1) Based on the new methodology (2) Department processing time only NOTE: The revenue collections provided are only those transactions reported in the Registration and Title System database. Prepared by VTR Operations – Revised 05/05/22