

Texas Department of Motor Vehicles
Vehicle Titles and Registration Division (VTR) Fiscal Year (FY) 2020

CREATED: 1917 (as the Registration Division)

DIVISION DIRECTOR: Jeremiah Kuntz

BUDGET (Base Operating): VTR: \$30,287,961

STAFF: 243 FTEs

HEADQUARTERS LOCATION: Camp Hubbard in Austin

REGISTRATION AND TITLE SYSTEMS (RTS): RTS provides a uniform automated system for county tax offices to use in the registration and titling of vehicles. In FY 2020, there were approximately 3,242 workstations at 550 sites. There were 82,914,495 motor vehicle records (43,750,860 of which were archival records) in the automated file in FY 2020. Law enforcement made 78,407,476 system inquiries for an average of 149 requests per minute in FY 2020. The total collections from vehicle registration and title fees as well as motor vehicle sales tax was \$6,743,213.930 in FY 2020.

REGIONAL SERVICE CENTERS: Abilene, Amarillo, Austin, Beaumont, Corpus Christi, Dallas - Carrollton, El Paso, Fort Worth - Arlington, Houston, Longview, Lubbock, Odessa, Pharr, San Antonio, Waco and Wichita Falls.

BRANCHES: Division Director, Regional Services, Budget and Research Services, Registration Services, Specialty Plates, Title Services, Title Control Systems and Vehicle Data Management.

COUNTY TAX ASSESSOR-COLLECTORS: Texas' 254 County Tax Assessor-Collectors are independent elected officials who discharge various statutory duties, including issuing motor vehicle registrations, accepting title applications and collecting/reporting applicable fees.

VEHICLE REGISTRATIONS

Number of Vehicles Currently Registered: 24,030,604

Number of Registration Renewal Notices Mailed: 23,033,510

Number of Vehicles Registered On-Line (via Internet): 5,248,715 in 254 Counties

Average Turnaround Time to Update Vehicle Registration Record Files: 2 days

Total Number of Apportion Accounts/Fleets: Calendar Year 2020 – 35,354

Total Number of Power Units: Calendar Year 2020 – 186,637

Apportioned Registration Fees from Other States/Jurisdictions: \$87,080,364

Apportioned Registration Fees Disbursed to Other States/Jurisdictions: \$36,581,067

Total Registration Fees Collected Less Refunds: \$1,978,409,720

Distribution of Registration Fees to the Counties from the Total Registration Fees Collected: \$405,968,492

State Highway Deposits from State Registration Collections: \$92,535,553 (Includes Apportioned Fees from Other States)

State Highway Deposits from County Registration Collections: \$1,542,157,351

VEHICLE TITLES

Number of Titles Issued⁽¹⁾: 6,884,567

Average Turnaround Time to Issue Salvage or Non-Repairable Vehicle Titles: 3.58 days

Average Turnaround Time to Update Vehicle Title Record Files: 5 days ⁽²⁾

Motor Vehicle Sales Tax Collected: \$4,540,029,386

Total Title Fees Collected by the Counties: \$224,774,824

Title Fees Retained by the Counties: \$40,433,345

1) Title Application Fees \$30,794,905

2) Delinquent Transfer Fees \$9,638,440

Title Fees Distributed to the State: \$184,341,479

1) General Revenue Fund 1 Deposits from Title Collections: \$33,166,040 (Includes \$2,371,080 in Rebuilt Title Fees)

2) DMV Fund 10 Deposits from Title Collections: \$18,476,956

3) Highway Fund 6 Deposits from Rebuilt Title Fees: \$7,903,600

4) TERP & Texas Mobility Fees Collected by the Counties and Deposited in General Revenue Account 5071: \$115,157,184

5) DMV Fund 10 Deposits from Delinquent Transfer Fees: \$9,636,140

6) DMV Fund 10 Deposits from Owner Verification Fees: \$1,559

LICENSE PLATES

Number of License Plates Manufactured: 11,412,470

Total All Special Plates: number of special plates currently registered in FY 2020 – 988,441 totaling \$31,222,871. (Includes Vendor plates)

Personalized License Plates (PLPs): number of PLPs currently registered in FY 2020 – 225,604 (Includes My Plates)

Dealer PLP Plates: number of plates currently registered in FY 2020 – 2,678

Total Number of Plates Sold by Vendor: 56,019 **Number of Different Styles Available from Vendor:** 123

VTR CUSTOMER SERVICE

Correspondence Answered: 56,082

Telephone Inquiries Answered: 331,720

Walk-in Customers Addressed: 410,723

Public Information/Open Record Requests Processed: 21,526

Number of Registration and Title Bulletins/Notifications distributed to stakeholders: 15

(1) Based on the new methodology

(2) Department processing time only

NOTE: The revenue collections provided are only those transaction reported in the Registration and Title System database.

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