Texas Department of Motor Vehicles

Vehicle Titles and Registration Division (VTR) Fiscal Year (FY) 2018

CREATED: 1917 (as the Registration Division)

DIVISION DIRECTOR: Jeremiah Kuntz

BUDGET (Base Operating): VTR: \$28,564,196 STAFF: 241 FTEs

HEADQUARTERS LOCATION: Camp Hubbard in Austin

REGISTRATION AND TITLE SYSTEMS (RTS): RTS provides a uniform automated system for county tax offices to use in the registration and titling of vehicles. In FY 2018, there were approximately 3,103 workstations at 522 sites. There were 77,380,766 motor vehicle records (40,220,796 of which were archival records) in the automated file in FY 2018. Law enforcement made 58,300,266 system inquiries for an average of 111 requests per minute in FY 2018. The total collections from vehicle registration and title fees as well as motor vehicle sales tax was \$6,555,196,462 in FY 2018.

REGIONAL SERVICE CENTERS: Abilene, Amarillo, Austin, Beaumont, Corpus Christi, Dallas - Carrollton, El Paso, Fort Worth - Arlington, Houston, Longview, Lubbock, Odessa, Pharr, San Antonio, Waco and Wichita Falls.

BRANCHES: Division Director, Regional Services, Budget and Research Services, Registration Services, Specialty Plates, Title Services, Title Control Systems and Vehicle Data Management.

COUNTY TAX ASSESSOR-COLLECTORS: Texas' 254 County Tax Assessor-Collectors are independent elected officials who discharge various statutory duties, including issuing motor vehicle registrations, accepting title applications and collecting/reporting applicable fees.

VEHICLE REGISTRATIONS

Number of Vehicles Currently Registered: 24,880,151 Number of Registration Renewal Notices Mailed: 21,977,924

Number of Vehicles Registered On-Line (via Internet): 3,633,593 in 254 Counties Average Turnaround Time to Update Vehicle Registration Record Files: 2 days Total Number of Apportion Accounts/Fleets: Calendar Year 2018 – 33,118

Total Number of Power Units: Calendar Year 2018 - 190,084

Apportioned Registration Fees from Other States/Jurisdictions: \$95,328,496
Apportioned Registration Fees Disbursed to Other States/Jurisdictions: \$47,094,318

Total Registration Fees Collected Less Refunds: \$2,064,885,260

Distribution of Registration Fees to the Counties from the Total Registration Fees Collected: \$419,654,538

State Highway Fund 6 General Revenue Fund 1 Deposits from State Registration Collections: \$101,837,652-(Includes Apportioned Fees from Other States)

State Highway Fund 6 & General Revenue Fund 1 Deposits from County Registration Collections: \$1,512,015,565

VEHICLE TITLES

Number of Titles Issued(1): 7,983,315

Average Turnaround Time to Issue Salvage or Non-Repairable Vehicle Titles: 3.67 days

Average Turnaround Time to Update Vehicle Title Record Files: 5 days (2)

Motor Vehicle Sales Tax Collected: \$4,661,429,570
Total Title Fees Collected by the Counties: \$243,791,223
Title Fees Retained by the Counties: \$34,182,675
Title Fees Distributed to the State: \$209,608,548

- 1) General Revenue Fund 1 Deposits from Title Collections: \$37,120,730 (Includes \$2,938,055 in Rebuilt Title Fees)
- 2) DMV Fund 10 Deposits from Title Collections: \$20,509,554
- 3) Highway Fund 6 Deposits from Rebuilt Title Fees: \$9,793,450
- 4) TERP & Texas Mobility Fees Collected by the Counties and Deposited in General Revenue Account 5071: \$128,160,183
- 5) DMV Fund 10 Deposits from Delinquent Transfer Fees: \$14,021,839

LICENSE PLATES

Number of License Plates Manufactured: 10,370,200

Total All Special Plates: number of special plates currently registered in FY 2018 - 896,492 totaling \$31,220,755 (Includes Vendor plates)

Personalized License Plates (PLPs): number of PLPs currently registered in FY 2018 – 261,514 (Includes My Plates)

Dealer PLP Plates: number of plates currently registered in FY 2018 – 2,651

Total Number of Plates Sold by Vendor: 48,166 Number of Different Styles Available from Vendor: 120

VTR CUSTOMER SERVICE

Correspondence Answered: 67,956
Telephone Inquiries Answered: 877,949
Walk-in Customers Addressed: 780,691

Public Information/Open Record Requests Processed: 20,702

Number of Registration and Title Bulletins/Notifications distributed to stakeholders: 65

- (1) Based on the new methodology
- (2) Department processing time only

NOTE: The revenue collections provided are only those transaction reported in the Registration and Title System database.

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