

HELPING TEXANS GO. HELPING TEXAS GROW.

eLICENSING User Guide for Salvage Dealer Licenses

December 2020

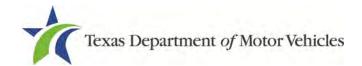
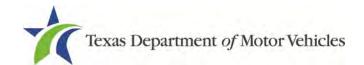


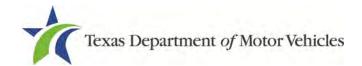
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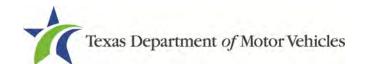


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1. Salvage Dealer Licenses

A person or business entity must have a Salvage Dealer or GDN license to buy, sell, repair, or rebuild salvage motor vehicles or dismantle non-repairable motor vehicles. You may also store or display a motor vehicle as an agent or escrow agent of an insurance company.

Note: If you operate a used automotive parts recycling business in Texas, you must have a license issued by the Texas Department of Licensing and Regulation (TDLR).

1.1 License Term and License Fees

Salvage Dealer licenses are issued for a term of two years.

The fee for a Salvage Dealer license is \$190.

You can use a credit card or electronic check (eCheck) to pay your fees in eLICENSING. In addition to the application fees, different convenience processing fees are charged when paying by credit or debit card or when paying by electronic check (eCheck) transactions. These fees are based on the amount of purchase and are displayed on the payment page in eLICENSING.

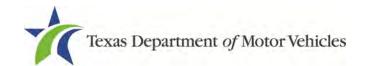
1.2 Salvage Dealer License Numbers

In eLICENSING, new Salvage Dealer license numbers assigned are 10 digits with the first 3 digits representing the county of operation.

1.3 Gathering Appropriate Information for the Salvage Dealer License Application

You must have the following information to complete your Salvage Dealer license application:

- The filing number with the Texas Secretary of State when the business entity registered (SOS number).
- The employer identification number (EIN) of the business or the owner's social security number.
- NMVTIS identification number.
- The numbers of licenses the individuals or business entity may possess or have possessed in the past.



 Facts of the criminal history of anyone (officer, partner, trustee, or in other representative capacity) associated with the salvage business that was arrested, has been convicted, has received deferred adjudication, or has been court martialed. This information is required for the application, as shown below, for each person and each offense.



Figure 1: Criminal Offense and Charges

Files containing scanned copies of official documents, including:

- Driver license (or official ID) of owners or officers of the corporation (if applicable)
- Assumed Name Certificates issued by the County Clerk (individual owners) or Secretary of State (all others)
- Current Sales and Use Tax Permit issued by the Texas Comptroller of Public Accounts
- The Certificate of Incorporation, Registration, Formation, or Partnership filed with the Texas Secretary of State (Corporations, LP, LLP, or LLC only)
- Franchise Tax Account permit issued by the Texas Comptroller of Public Accounts (Corporations, LP, LLP, or LLC only)



2. Applying for a New License

The salvage dealer application has several web pages that require applicants to type in information and make selections. Depending on the information entered and the selections made, you may be required to upload files containing the related documents when prompted on the *Attachments* page.

Important: All of the requirements to obtain the salvage dealer license must be kept in place for the entire term of the license.

2.1 Getting Started

Before you can begin, you must be registered in eLICENSING with an organization account and at least one user account who is referred to as the eLICENSING Administrator. For registration and account information, refer to the eLICENSING Quick Start Guide, available at TxDMV Dealers.

Note: If you or your company are existing TxDMV license holders and you are the eLICENSING Administrator, you may already be registered. If you are already registered, you should have received 3 emails with your user name, password, and link to the eLICENSING login page.

To get started, follow these steps:

 Access eLICENSING using the link sent to you by email from TxDMV with your eLICENSING login credentials.

Note: You can also go to the TxDMV Dealers page and click to access eLICENSING.

2. On the Security Warning pop-up, click I ACCEPT.

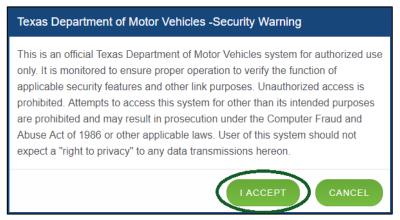


Figure 2: Security Warning Pop-up

3. On the *Login* page, type in your **Username**.



- 4. Type in your Password.
- 5. Click LOGIN.



Figure 3: Login Page

On the Welcome page, displayed after logging into the account, locate Apply for a New License area and click APPLY.

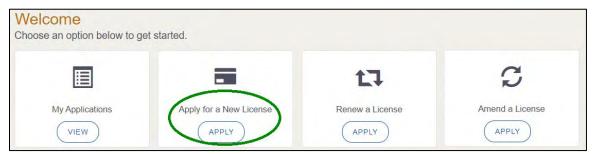


Figure 4: Welcome, Apply for a New License

7. On the *License Type* page, locate the **Salvage Dealer License** area and click **SELECT**.



Figure 5: Select License Type

8. On the *Organizations* page, select the organization name used to register the company or this license holder and then click **SAVE AND NEXT**.

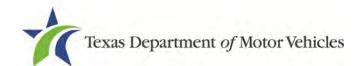




Figure 6: Select Organization

2.2 Contact Information

On the *Contacts* page, you will identify the people that MVD can contact for information about your license status, and daily operations.

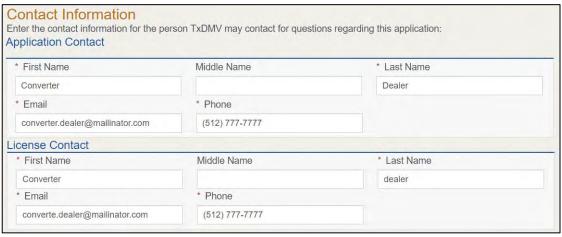


Figure 7: Contact Information

For **Application Contact**, eLICENSING automatically enters the information for the person who is logged in and who initiates the new application. The application contact is the person TxDMV can speak with regarding application details.

Note: You have the ability to change the contact through the **Manage my Account** area of eLICENSING. See Chapter 4, Working with Your eLICENSING Account.

1. For **License Contact**, type in the name, email address, and phone number for the license contact. The license contact is the person TxDMV can speak with about the licensing file and daily operations of the business. This person can also speak about the status of the application.

Note: The license contact may be a different person than the application contact who is handling the application details through the approval of the license.

2. Click SAVE AND NEXT.

2.3 Application Reason

You are required to select a reason for this application from the following options:

Apply for new license.



- Relocation (if the business is moving to a new address in another county).
- Previous license was not renewed.

2.3.1 Apply for New License Reason

On the Application Reason page:

1. From the dropdown, select Apply for New License.



Figure 8: Apply for New License Reason

2. Click SAVE AND NEXT.

2.3.2 Relocation Reason

On the Application Reason page:

1. From the dropdown, select **Relocation**.



Figure 9: Relocation Reason

2. Type the existing license number into the license association field.



Figure 10: License Association

If you do not know this information:

- In the License Association area on the Application Reason page, click SEARCH.
- On the *License Search* pop-up, you can fill in the known information and click SEARCH.
- 3. From the search results, carefully copy the License Number, close the pop-up, and paste it into the field on the *Application Reason* page.
- 4. Click SAVE AND NEXT.



2.3.3 Previous License Not Renewed Reason

On the Application Reason page:

1. From the dropdown, select Previous License Not Renewed.



Figure 11: Previous License Not Renewed

2. Type the existing license number into the license association field.



Figure 12: License Association

If you do not know this information:

- In the License Association area on the Application Reason page, click SEARCH.
- On the *License Search* pop-up, you can fill in the known information and click SEARCH.
- 3. From the search results, carefully copy the License Number, close the pop-up, and paste it into the field on the *Application Reason* page.
- 4. Click SAVE AND NEXT.

2.4 Application Details

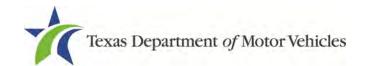
The Application Details are spread across several pages.

2.4.1 Business Information

1. In the **License Information** section on the *Applications Detail* page:



Figure 13: License Information



- a. For **Business Website** (optional), enter the web address (URL) of the business website.
- b. For **Business Phone Number**, type the business phone number where calls will be answered.
- c. For **Business Email Address**, type the email address at which the business will receive emails.
- d. For **Business Fax** (optional), type the business fax number.
- e. For **Secretary of State Filing Number**, type in the filing number issued by the Secretary of State when the business was established.
- f. For Texas Sales Tax Identification Number, type in the appropriate number.
- g. For **NMVTIS Identification Number**, type in the appropriate number. Visit <u>vehiclehistory.gov</u> for more information on this requirement.

If you do not know this information:

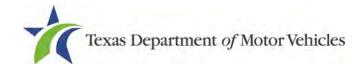
- 1. Go to the bottom of the page, click **PREVIOUS** and then click **SAVE AND EXIT** to save all information entered so far.
- 2. After retrieving this information, return to the *Welcome* page, locate the **My Pending Applications** section, and click **VIEW**.
- 3. On the My Accounts page, locate this application in the list and click it.
- 4. Click **SAVE AND NEXT** to display the page where you left off and then enter the appropriate information.

2.4.2 Physical Address (The Licensed Location)

1. On the next section of the *Application Details* page, type in the physical address information for the business.



Figure 14: Physical Address



- a. For **Address Line 1**, type in the street number and name where the business will be located.
- b. For **Address Line 2** (optional), type in the additional street information, such as a suite number.
- c. For **City**, type in the name of the city.
- d. For State, select Texas from the dropdown.
- e. For **Zip**, type in the five number ZIP code (or the nine numbers of the extended code).
- f. For **County**, select the name of the county from the dropdown.
- g. For **Country**, select USA from the dropdown.
- After entering the components of the address, click VALIDATE ADDRESS to be sure the address entered is recognized by the United States Postal Service (USPS) or capable of receiving US mail. Select the correct address option and click SAVE.

2.4.3 Assumed Names (DBAs)

On the next section of the *Application Details* page, enter the assumed name under which you will conduct business, if any. After entering the first Assumed Name, you can click **ADD ANOTHER DBA** to enter the next one.

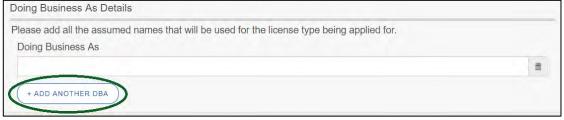


Figure 15: Doing Business as Details Page

The term **assumed name** is a name the business uses to operate in addition to the legal business name. This is also referred to as a DBA, which stands for "doing business as."

The assumed name entered must exactly match the DBA as registered with the appropriate filing authority.

If the business is a sole proprietorship or a general partnership that conducts business under an assumed name, you will provide proof of the Assumed Name Certificate by uploading (on the *Attachments* page) a file-stamped copy of the assumed name



certificate filed with the office of the county clerk in the county where the dealership will be located.

For other business entities, you will provide proof of Assumed Name Certificates by uploading (on the *Attachments* page) a file-stamped copy of the assumed name certificate filed with the Texas Secretary of State.

2.4.4 Mailing Address

On the last section of the page, you must identify the address where the US Postal Service can deliver mail.

Note: If the mailing address is out of state, any metal dealer license plates will be mailed to the physical address in Texas or an alternate in-state mailing address, if one is provided

1. To either:

- Use the same address as entered above for the physical address, click Same as
 Physical checkbox to have the system automatically fill in the information.
- Type in a different address:



Figure 16: Mailing Address

- a. For Address Line 1, type in the street number and name where mail can be delivered.
- b. For **Address Line 2** (optional), type in any additional street information, such as the suite number.
- c. For City, type in the name of the city.
- d. For **State**, select the name of the state from the dropdown.
- e. For **Zip**, type in the five number ZIP code (or the nine numbers of the extended code).
- f. For **County**, select the name of the county from the dropdown.



- g. For **Country**, select the name of the country from the dropdown.
- h. Click **Validate Address** to be sure the address entered is recognized by United States Postal Service (USPS) and capable of receiving US mail.
- 2. Click SAVE AND NEXT.

2.4.5 Additional Business Locations

You are required to answer a question about do you want to add an additional business location? Additional business locations must be located in the same county as the original physical location.



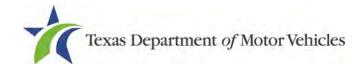
Figure 17: Additional Business Location

- 1. If you select:
 - No, click SAVE AND NEXT.
 - Yes, in the Business Details section:



Figure 18: Business Details Pop-up

- a. For **Address Line 1**, type in the number and name of the street where mail can be delivered.
- b. For **Address Line 2** (optional), type in any additional street information, such as the suite number.
- c. For City, type in the name of the city.
- d. For **State**, select Texas from the dropdown.



- e. For **Zip**, type in the five number ZIP code (or the nine numbers of the extended code).
- f. For **County**, select the name of the county from the dropdown.
- g. For Business Phone Number, type the phone number where business calls will be answered.
- h. For **Business Email**, type the email address where email messages will be accepted and answered.
- Click Validate Address to be sure the address entered is recognized by the United States Postal Service (USPS) or capable of receiving US mail.
- 2. In the Location Contact Details section:



Figure 19: Location Contact Details

- a. For **Contact First Name**, type the first name of the contact for this location.
- b. For **Contact Middle Name** (optional), type the middle name of the contact for this location.
- c. For **Contact Last Name**, type the last name of the contact for this location.
- d. For **Contact Email**, type the email address at which contact for this location will receive and respond to email messages.
- e. For **Contact Phone**, type the phone number at which the contact for this location will receive and respond to calls.
- 3. In the **Doing Business As** section, enter the assumed name under which the company also operates (if any).

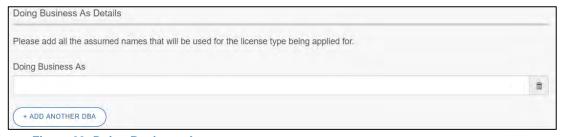
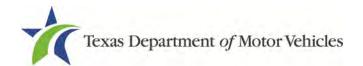


Figure 20: Doing Business As



Note: Click +ADD ANOTHER DBA for each additional assumed name.

- 4. Click **SAVE** to continue.
- 5. Back on the *Additional Business Locations* page, click **SAVE AND NEXT** to continue.

2.5 Ownership Information

The ownership information is spread across several pages.

2.5.1 Individual Ownership

1. On the *Ownership* page, click **+ADD OWNER** under the **Individual Ownership** section.



Figure 21: Individual Ownership Information

2. On the *Individual Ownership* pop-up:

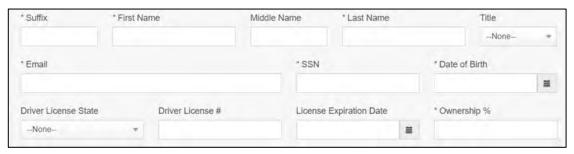
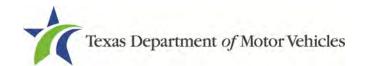


Figure 22: Individual Ownership Details

Sole proprietorship

- For First Name and Last Name, type in the legal name of the proprietor.
- 2. For **Title**, select the job title the proprietor prefers from the dropdown.
- 3. For **Email**, type in the email address where the proprietor receives and responds to email messages.
- 4. For **SSN**, type in the nine number social security number issued to the proprietor.



- 5. For **Date of Birth**, type in the mm/dd/yyyy (or select it from the calendar).
- 6. For **Driver License State**, select the appropriate state from the dropdown.
- 7. For **Driver License Number**, type in the numbers on the driver license.
- 8. For **Driver License Expiration Date**, type in the mm/dd/yyyy (or select it from the calendar).

Note: A copy of the driver license is requested on the *Attachments* page, later in the application process.

- 9. For **Ownership** %, type in 100%.
- 10. Click **ADD** and continue to the **Ownership Questions** section on the page.

General partnership

Click +ADD OWNER.

For the first partner, type in the information and repeat steps a-h, from the sole proprietorship section (see section above).

- 2. For **Ownership** %, type in the appropriate amount.
- Click Add.
- 4. Click **+ADD OWNER** again (under the **Individual Ownership** section).

For the additional partners, type in the information and repeat steps a-h from the sole proprietorship section.

- 5. For **Ownership** %, type in the appropriate amount to make the total 100%.
- 6. Click **Add** and continue to the **Ownership Questions** section on the page.

2.5.2 Business Ownership

If a business entity (LP, LLP, LLC, or Corporations) owns the business, you must enter the legal business details and disclose whether the business is a non-profit or publicly traded entity.

Only direct ownership of the business entity is required. If direct ownership is held by another business entity, you do not need to list that other business entity's ownership.

1. On the *Ownership* page, click **+ADD BUISNESS** under the **Business Ownership** section.



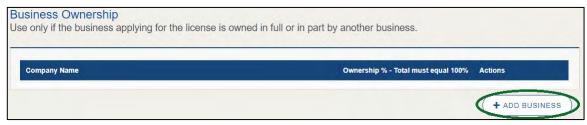


Figure 23: New Business Ownership

2. On the Business Ownership pop-up:



Figure 24: Business Ownership Details

- a. For **Business Name**, type in the legal name of the business entity.
- For Business EIN, type in the employee identification number issued by the Internal Revenue Service for the business.
- c. For **Ownership** %, type in the percentage that this company owns.
- d. For **Is It Non-Profit**, select the appropriate option.
- e. For **Is It Publicly Traded**, select the appropriate option.
- f. Click Add.

To add another business entity, repeat steps 1 and 2 above.

2.5.3 Management Details

If the business is a corporate entity that is owned by another corporate entity or if the entity is publicly traded in the stock market, you must complete information in the business management section.

 On the Ownership page, click +NEW MANAGEMENT/ REPRESENTATIVE under the Management Ownership section.



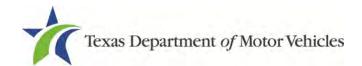


Figure 25: New Management/ Representative

2. On the *Management Details* pop-up:

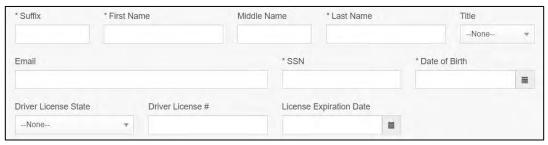


Figure 26: Management Ownership Details

- a. For First Name and Last Name, type in the legal name of the manager or corporation officer.
- b. For **Title**, select the job title of this management person from the dropdown.
- c. For **Email**, type in the email address where the management person receives and responds to email messages.
- d. For **SSN**, type in the nine numbers Social Security Number issued to the man.
- e. For **Driver License State**, select the state where the license was issued.
- f. For **Driver License Number**, type in the number for the license.
- g. For **Driver License Expiration Date**, type in the mm/dd/yyyy (or select it from the calendar) when the license will expire.
- 3. Click **ADD** to continue with the **Ownership Questions** section.

2.5.4 Ownership Questions

On the lower half of the *Ownership* page, answer a series of questions about the past or present criminal history of anyone listed as an owner, officer, director, partner, trustee, or other person acting in a representative capacity for the license holder.

A warning displays to alert you that submitting an application containing false, misleading, or incomplete information may be grounds for denial or license cancellation, revocation, or suspension, and that a person who knowingly makes a false statement in connection with applying for or renewing a license may be subject to criminal prosecution.



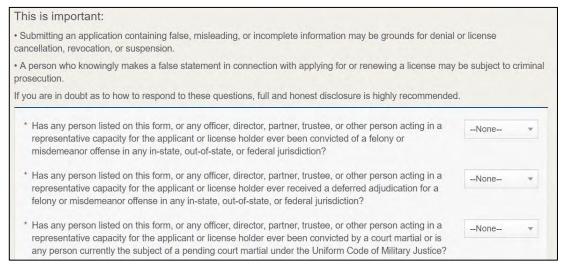


Figure 27: Ownership Questions

If you answer:

- No, click SAVE AND NEXT to continue to the Questions page.
- **Yes**, to any of the questions, the *Criminal History* page displays.

2.5.5 Criminal History

If the *Criminal History* page displays, supply information about each offense and for each owner listed.

1. For each name shown, click **VIEW/ADD CRIMINAL HISTORIES** for the name shown that has a criminal history.

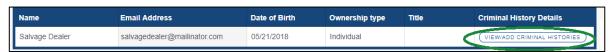


Figure 28: Add Criminal History

Click ADD CRIMINAL HISTORY.

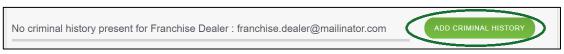
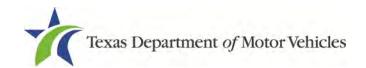


Figure 29: Add Criminal Histories

3. On the Criminal History Details pop-up:



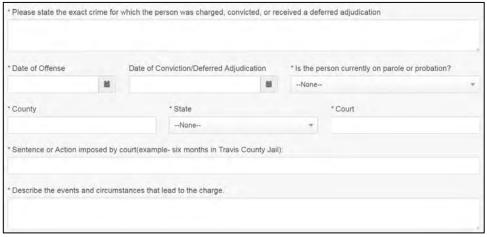


Figure 30: Offense and Charge Details

- a. In the **State the Exact Crime Section**, type in a short description of the charges/crime committed.
- b. For **Date of Offense**, type in the mm/dd/yyyy (or select it from the calendar) when the crime occurred.
- c. For **Date of Conviction/Deferred Adjudication**, type in the mm/dd/yyyy (or select it from the calendar).
- d. For **Is person currently on parole or probation**, select the appropriate response.
- e. For **County**, type in the name of the county in which the offense occurred.
- f. For **State**, select the name of the state from the dropdown in which the offense occurred.
- g. For **Court**, type in the type of court in which the offense was adjudicated.
- h. For **Sentence or Action Imposed by court**, type in a brief description of the court decision.
- i. For **Describe the events**, type in a brief explanation of the incident leading up to the arrest for the offense.
- j. Click APPLY.
- k. After the pop-up closes, repeat the steps above for each entry in the table on the *Criminal History* page.

Note: On the *Attachments* page displayed later, you will be required to upload documents related to the offense and charges.

4. Click SAVE AND NEXT.



2.6 Questions

You must answer a series of question about military service, ownership, previous licensing, and the premises of your business. All questions require a "Yes" or "No" answer.

If you do not know the answer or have to leave the application to find it:

- 1. Go to the bottom of the page and click **Previous** and then click **SAVE AND EXIT** on the *Ownership Details* page to save all information entered to so far.
- 2. After retrieving this information, display the *Welcome* page, locate the **My Applications** section, click **View**.
- 3. On the My Accounts page, locate this application in the list and click it.
- 4. On the *Ownership Details* page, click **SAVE AND NEXT** to display the *Questions* page again.

2.6.1 Military Service Questions

You are required to answer the question about your military service or if you are the spouse of a military service member to determine if you are eligible for expedited processing of the application.

If your response is Yes, additional questions display to determine if you currently have a license, which may mean the licensing fee will be waived.

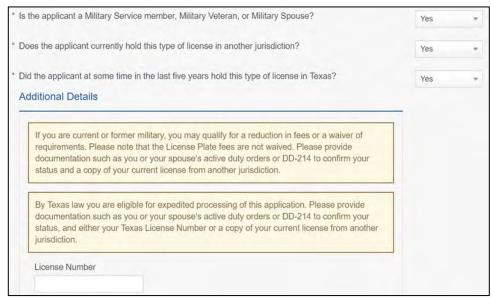


Figure 31: Military Service Questions

If you select:



- **No**, continue to the next question.
- Yes, additional questions display and if you answer Yes to either condition, type
 in the License Number of the current license.

Note: On the *Attachments* page displayed later, you are required to upload supporting documentation (such as active duty orders for you or your spouse or DD-214) to confirm the status with either your Texas license number or a copy of the current license from the other jurisdiction.

2.6.2 Previous Licenses Question

You are required to answer the question about if you (or any partners, LLC member or manager, director, officer or owner, not including stock holders of a publicly traded company) have ever been issued a license to act in any capacity in Texas by the TxDMV (which includes the TxDMV Board, department agency, or a predecessor).

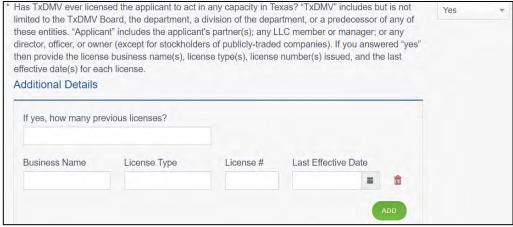
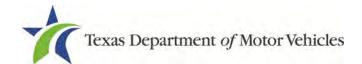


Figure 32: Previous Held Licenses

If you select:

- No, continue to the next question.
- **Yes**, type in the number of licenses received and then for the first license:
 - a. For the **Business Name**, type in the name of the business that is licensed.
 - b. For the **License Type**, type in the appropriate type.
 - c. For the **License** #, type in the number issued for the license.
 - d. For **Last Effective Date**, type in the mm/dd/yyyy (or select it from the calendar) when the license expired or will expire.
 - e. Click ADD.



f. Repeat the steps above for each license.

2.6.3 Office Location with Connecting Exterior Walls Question

You are required to answer whether you have an office location at the Licensed Location in a building with connecting exterior wall on all sides.

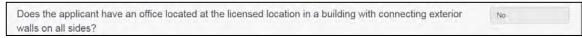


Figure 33: Office Location

If you select:

- **Yes**, continue to the next question.
- No, the Possible Issues pop-up will display and the application will not be approved by the licensing specialist until you can provide proof that you have an office that meets the requirements. Click CONTINUE ANYWAY to proceed to the Required Attachments page.

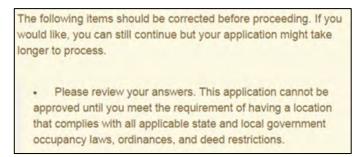


Figure 34: Possible Business Location Issues Pop-up

2.6.4 Signage Question

You are required to answer a question about whether the licensed location has a permanent sign with the business name or DBA in letters at least 6 inches in height that is clearly visible to the public.

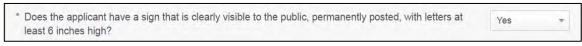
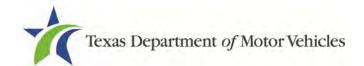


Figure 35: Signage Question

If you select:

• Yes, continue to the next question.



 No, the Possible Issues pop-up will display and the application will not be approved by the licensing specialist until you can provide proof that you have a sign that meets requirements. Click CONTINUE ANYWAY, to proceed to the Required Attachments page.

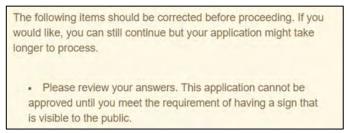


Figure 36: Possible Signage Issues Pop-up

2.6.5 Posted Business Hours Question

On the *Questions* page, you are required to answer a question about whether you have appropriate business hours posted that meet all TxDMV licensing requirements.

Business hours for each day of the week must be posted at the main entrance of the office. The owner or an employee of the vehicle lessor must be at the location during the posted business hours. In the event the owner or an employee is not available to conduct business during the posted business hours, a separate sign must be posted indicating the date and time the owner or employee will resume operations.

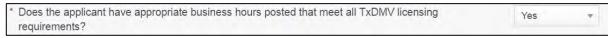


Figure 37: Business Hours Posted Question

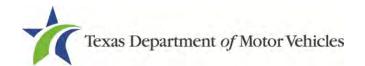
If you select:

- **Yes**, continue to the next question.
- No, the Possible Issues pop-up will display and the application will not be approved until you provide proof that you have permanently posted business hours. Click CONTINUE ANYWAY, to proceed to the Required Attachments page.

The following items should be corrected before proceeding. If you would like, you can still continue but your application might take longer to process.

• Please review your answers. This application cannot be approved until you meet the requirement of having appropriate business hours posted that meet licensing requirements.

Figure 38: Possible Business Hours Issues Pop-up



2.6.6 Lease/Ownership of Property Question

You are required to answer a question about if the dealership has a lease or ownership document for the property. This will confirm the dealership meets all TxDMV licensing requirements, including the term of one year if the property is leased.

* Does the applicant have a current lease or ownership document for the property and agree to submit documentation, if requested by TxDMV, demonstrating the applicant owns or leases the property on which the business is situated that meets all TxDMV licensing requirements, including a term of one year? (If leasing the property, the lease cannot expire before the license.)

Figure 39: Lease/Ownership Property Question

If you select:

- Yes, continue to the next question.
- No, the Possible Issues pop-up will display and the application will not be approved by the licensing specialist until you can provide proof that this situation is corrected. Select CONTINUE ANYWAY to proceed with the application or click CLOSE AND CORRECT to fix the issues with the application.

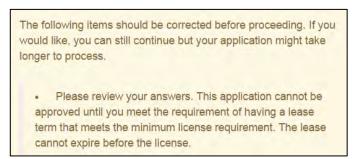


Figure 40: Possible Lease/Ownership Property Issues Pop-up

2.6.7 Property Compliance Question

You are required to answer a question about if the proposed place of business complies with the applicable state and local government occupancy laws, ordinances, and deed restrictions.

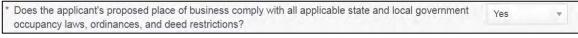
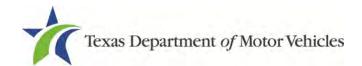


Figure 41: Property Compliance Question

If you select:

• **Yes**, continue to the next question.



 No, the Possible Issues pop-up will display and the application will not be approved by the licensing specialist until you can provide proof that this situation is corrected. Click CONTINUE ANYWAY, to proceed to the Required Attachments page.

The following items should be corrected before proceeding. If you would like, you can still continue but your application might take longer to process.

Please review your answers. This application cannot be approved until you meet the requirement of having a location that complies with all applicable state and local government occupancy laws, ordinances, and deed restrictions.

Figure 42: Possible Property Compliance Issues Pop-up

2.6.8 Proof of Occupancy Question

You are required to answer whether you have obtained all mandatory certificates of occupancy or similar authority to operate a business at the proposed location.

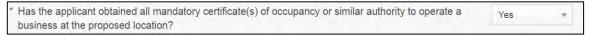


Figure 43: Proof of Occupancy Question

If you select:

- Yes, continue to the next question.
- No, the Possible Issues pop-up will display and the application will not be approved by the licensing specialist until you can provide proof that this situation is corrected. Click CONTINUE ANYWAY, to proceed to the Required Attachments page.

The following items should be corrected before proceeding. If you would like, you can still continue but your application might take longer to process.

• Please review your answers. This application cannot be approved until you meet the requirement of having all mandatory certificate(s) of occupancy or similar authority to operate a business at the proposed location.

Figure 44: Possible Issues Proof of Occupancy



2.6.9 Place of Business Structure Question

You are required to answer a question about whether the proposed place of business is located within a residence, apartment house, motel, or rooming house (which is prohibited).

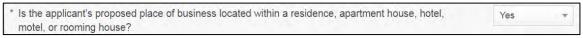


Figure 45: Place of Business Structure Question

If you select:

- No, continue to the next question.
- Yes, the Possible Issues pop-up will display and the application will not be approved by the licensing specialist until you can provide proof that this situation is corrected. Click CONTINUE ANYWAY, to proceed to the Required Attachments page.

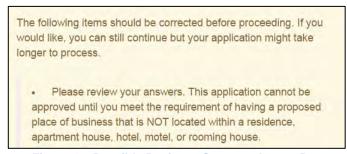


Figure 46: Possible Business Structure Issues Pop-up

2.6.10 Previous Salvage License Application Question

You are required to answer a question about whether you have previously applied for a Salvage License.



Figure 47: Previous Salvage License Question

If you select:

No, continue to the next question.



Yes, from the dropdown select whether the license was Approved or Denied.

2.6.11 Previous Salvage License Revoked Question

You are required to answer a question about whether you have ever had a salvage license revoked or suspended.



Figure 48: Previous Salvage License Revoked Question

If you select:

- No, continue to the next question.
- **Yes**, enter the required information on the Additional Details question.
 - a. For **Business Name**, type in the name of the business licensed.
 - b. For **Dates**, type in the date the license was revoked or suspended.
 - c. From the **Licenses revoked or suspended** dropdown, select the appropriate answer.
 - d. Click ADD to enter another business.
 - e. Click SAVE AND NEXT.

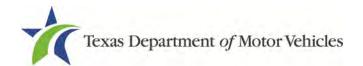
2.7 Required Attachments

On the *Required Attachments* page, you will be required to upload files containing scanned copies of certain documents. Although the exact files requested depend on the answers and selections made during the application process, Business Photo, Lease Agreement, Proof of Owner Identity, Texas Sales and Use Tax Permit statements are typically requested. If any criminal history has been reported, the resolution, adjudication or court papers may also be requested.

Be sure the files to upload are on your computer or a shared network resource you can access.

2.7.1 Uploading Attachments

To upload each file:



1. For each file requested on the Required Attachments page, click CHOOSE FILE.



Figure 49: Choose File for Required Attachments Upload

- 2. On the *Open* pop-up:
- 3. Navigate to the file.
- 4. Select the file and click Open.

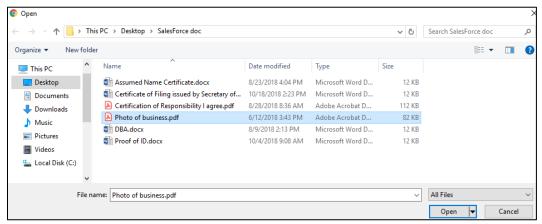


Figure 50: Browse for File

5. When the name of the file displays on the appropriate *Required Attachments* page area, scroll to the bottom of the page and click **UPLOAD**.

Note: The name of the file displays to the far right of the of the uploaded file field. To upload a different file, you can click **UNDO**, or the red trash can.

2.7.2 Business Photo

You may be required to upload a file containing images of your business.

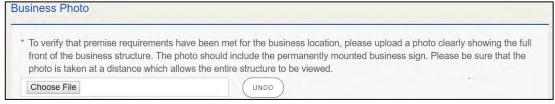
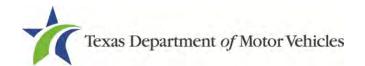


Figure 51: Upload Business Photo



Note: If you need to upload more than one image of your business, upload the images in the **Other Attachments** section.

2.7.3 Lease Agreement

You may be required to upload a file containing a scanned copy of your lease agreement.

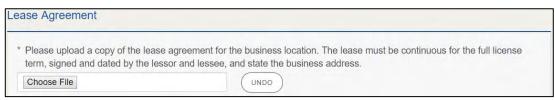


Figure 52: Upload Lease Agreement

2.7.4 Proof of Identity

You may be required to upload a file containing scanned copies of driver licenses, passports (U.S. or foreign), official state or government issued picture identification cards, or U.S. Armed Forces Identification cards for the owners, officers, and other people listed in the application.



Figure 53: Upload Proof of Identity

2.7.5 Texas Sales and Use Tax Permit

You may be required to upload a file containing a scanned copy of the Texas Sales and Use Tax Permit.



Figure 54: Upload Texas Sales and Use Tax Permit

2.7.6 Criminal Court Papers

If you responded **Yes** to the Ownership or other Questions about criminal history, you are required to upload a file containing the scanned court document about the offense and adjudication details.

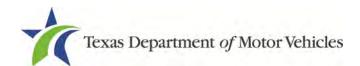




Figure 55: Upload Criminal Court Papers

2.7.7 Other Attachments

You can add other files to explain other circumstances relevant to the application.

Click +ADD MORE ATTACHMENTS.



Figure 56: Add More Attachments

2. For **Attachment Type**, type in a short phrase that identifies the content of the file before selecting and uploading it.



Figure 57: Other Attachments Type

3. When the name of the file displays on the appropriate *Required Attachments* page area, scroll to the bottom of the page and click **UPLOAD**

2.7.8 Problems with Your Application

If the application has issues that need to be resolved, the *Problems with Your Application* page displays.



Figure 58: Problems With Your Application



- REVISIT to return to the issue and make the correction, and then click SAVE
 AND NEXT as many times as it takes to return to this page.
- NEXT to skip making fixes at this time and display the Summary page. In many instances, the problems may cause the application approval to be delayed.

2.8 Summary

 Scroll through the Summary page and review the entries and selections you have made.

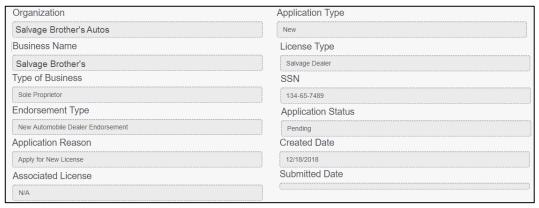


Figure 59: Summary of Application Information

- 2. At the bottom of the page, choose one of the following:
 - **PRINT** to send the summary to print on your local printer.
 - **PREVIOUS** to return to the page where adjustments need to be made.
 - SAVE AND EXIT to store all the information without submitting the application.
 - SAVE AND NEXT to continue to the next page.

2.9 Signature

After saving the summary, you will be prompted for your social security number and driver license information in order to electronically verify who you are and then are enabled to electronically agree to the Certification of Responsibility and submit your signature for this application.

If you cannot provide this information (for example, your driver license is from a state other than Texas, you do not currently hold a driver license and use alternate identification, or you prefer to submit a manual signature), then you need only provide your first and last name and then print the Certification of Responsibility and sign it. See section 2.9.2, for instructions.



2.9.1 Electronically Signing the Application

1. On the eSign page displayed:

nd Next." If you would pre	fer to provide a	physical signature, or you have a d	ense, fill out all the fields below and iver license from another state, provi gn, and upload a Certification of Res	de your first and
* First Name		* Last Name	SSN	
* Driver License Issuing	State			
None	÷			
Date of Birth		Driver License Number		
	=			

Figure 60: Electronically Sign the Application

- a. For **First Name**, type it in exactly as it appears on your driver license.
- b. For **Last Name**, type it in as it appears on your driver license.
- c. For **SSN**, type in the numbers of your social security number.
- d. From the **Driver License Issuing State** dropdown, select Texas.
- e. For **Date of Birth**, type in the mm/dd/yyyy (or select it from the calendar).
- f. For **Driver License Number**, type in the numbers.
- g. If the **Audit Number** field displays, type in the numbers that display on the side of your license (or along the bottom).
- h. Click SAVE AND NEXT.
- 2. On the *Certification of Responsibility* page:

If the system cannot verify your information, continue with the section about printing and signing the Certification of Responsibility in section 2.9.2.



Certification of Responsibility

- The applicant or an authorized agent hereby certifies that statements made on this application and on attachments and documents submitted are true, complete, and correct.
- Applicant acknowledges that the department may deny an application for a license or revoke or cancel a
 license if the applicant submits false or misleading information, makes a false statement, or refuses or fails
 to provide information requested by the department.
- Applicant further acknowledges that making a false statement in an application for a license may subject
 applicant to criminal prosecution. See Texas Occupations Code §2301.651, Texas Transportation Code
 §503.034 and §503.038, Texas Government Code §2005.052 and §2005.053, Texas Penal Code §37.10, and
 department rules.
- Applicant agrees to allow the Department to examine during working hours the ownership papers for each
 registered or unregistered vehicle in the applicant's possession or control.
- Applicant agrees to notify the TxDMV of a material change (including but not limited to a change in criminal history) within a reasonable time.
- Applicant swears they are not at this time delinquent in any court-ordered obligation to pay child support.
- Applicant has complied with all applicable state laws and municipal ordinances.

Figure 61: Electronic Certification of Responsibility

- 3. Carefully read the terms and conditions for the license:
 - The applicant or an authorized agent hereby certifies that statements made on this application and on attachments and documents submitted are true, complete, and correct.
 - Applicant acknowledges that the department may deny an application for a license or revoke or cancel a license if the applicant submits false or misleading information, makes a false statement, or refuses or fails to provide information requested by the department.
 - Applicant further acknowledges that making a false statement in an application for a license may subject applicant to criminal prosecution. See Texas Government Code §2005.052 and §2005.053, Texas Penal Code §37.10, and department rules.
 - Applicant agrees to allow the Department to examine during working hours the ownership papers for each registered or unregistered vehicle in the applicant's possession or control.
 - Applicant agrees to notify the TxDMV of a material change (including but not limited to a change in criminal history) within a reasonable time.
 - Applicant swears they are not at this time delinquent in any court-ordered obligation to pay child support.
 - Applicant has complied with all applicable state laws and municipal ordinances.
- 4. Click I Agree.
- 5. Scroll down to the **Sign Here** field and type in your full legal name.





Figure 62: Electronic Signature

- 6. Click Finish & Submit Electronically.
- 7. On the *Thank You* page of the pop-up, click **CLOSE**.
- 8. Back on the Certification of Responsibility page, click **SAVE AND NEXT**.
- 9. On the *Please ensure you have the terms and conditions* pop-up, you can click **OK** to go back and read the certificate again or click the **PROCEED TO PAYMENT** link to start the payment process.

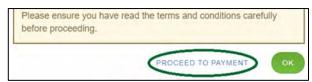


Figure 63: Proceed to Payment

Note: If you click the **CANCEL** on the *Certification of Responsibility* page, the system will save all of the information in the application. Later when you return to submit payment for the application, you will select the pending application from the **My Pending Applications** option on the home page.

2.9.2 Manually Signing the Application

1. On the eSign page:

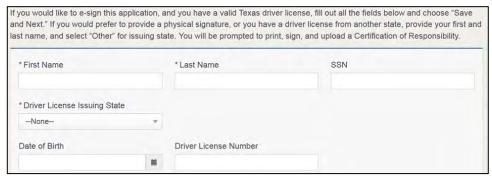


Figure 64: eSign Page



- a. For **First Name**, type it in as it appears on your driver license/ID.
- b. For **Last Name**, type it in as it appears on your driver license/ID.
- c. From the **Driver License Issuing State** dropdown, select Other.
- 2. Click SAVE AND NEXT.

Click the CERTIFICATION OF RESPONSIBILITY PDF link.

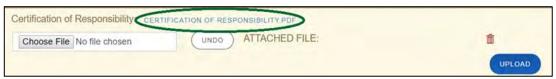


Figure 65: Certification of Responsibility PDF Link

- 3. On the PDF file, click the **Printer** icon (in the upper right) to send the PDF to your local printer.
- 4. Carefully read the document and sign and date it.

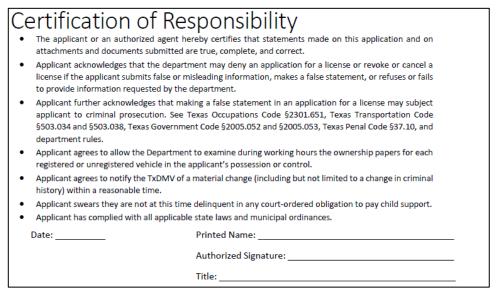
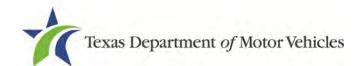


Figure 66: Certification of Responsibility Manually Print

- To upload and attach the signed certification document to this salvage dealer license application:
 - a. Scan the document to a file and save it.
 - b. Back on the *eLICENSING* page, click **CHOOSE FILE**.
 - c. In the *Open* Windows dialog box, navigate to the file, select it and then click **Open**.



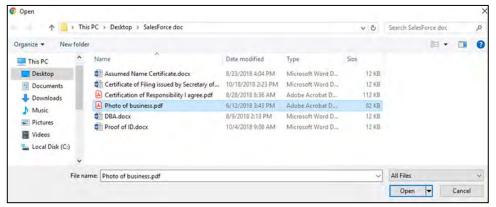


Figure 67: Browse for File

- d. When the name of the file displays on the **Attachments** page area, scroll to the bottom of the page and click **UPLOAD**.
- Click SAVE AND NEXT.
- 7. On the pop-up, click the **PROCEED TO PAYMENT** link.

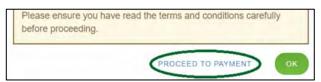


Figure 68: Proceed to Payment

2.10 Payments and Application Submission

You can either pay the fees associated with this application, all applications you are waiting to submit, or select to work on another license application and then combine the payments into one transaction.

To return to the *Welcome* page and work through another application to submit, click **ADD APPLICATION**.

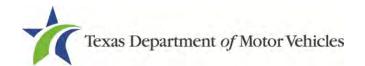
To make a payment:

1. On the Payment Summary page:



Figure 69: Payment Summary

2. Click the checkbox of the application or click **Select All**.



Note: After an application is selected for payment, the subtotal section updates with the amount due.

- 3. On the bottom of the page, for **Method of Payment**, select the appropriate option.
 - Credit Card
 - ACH/eCheck

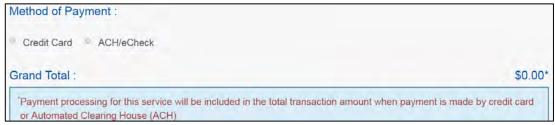


Figure 70: Method of Payment

4. Click PROCEED TO PAY.

To Pay by Credit Card

1. To pay by Credit Card, in the **Customer Information** section on the *Payment* page (to pay by eCheck, skip to ACH/eCheck):

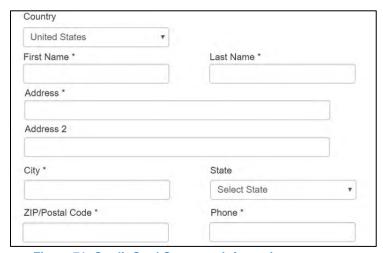


Figure 71: Credit Card Customer Information

- a. For **First Name**, type in your first name as it appears on the credit card.
- b. For **Last Name**, type in your last name as it appears on the credit card.
- c. For **Address**, type in the number and name of the street used to bill the credit card.



- d. For **Address 2** (optional), type in the additional street information, such as the suite number.
- e. For **City**, type in the name of the city.
- f. For **State**, select the name of the state from the dropdown.
- g. For **ZIP/Postal Code**, type in the five number ZIP code (or the nine numbers of the extended code).
- h. For **Phone**, type in the phone number associated with the credit card holder.
- 2. Click Next.
- 3. In the Payment Info section:



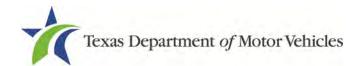
Figure 72: Credit Card Information

- a. For Credit Card Number, type in the numbers of the card.
- b. For **Expiration Month**, select the appropriate month from the dropdown.
- c. For **Expiration Year**, select the appropriate year from the dropdown.
- d. For **Security Code**, type in the 3-digit number from the back of the card.
- e. For **Name on Card**, type in the full name printed on the card.
- f. Click Next.
- 4. In the Verification section, click **I'm not a robot**.



Figure 73: I'm Not a Robot

5. In the Verification pop-up, select all the images that the verification is asking for, then click **Verify.**



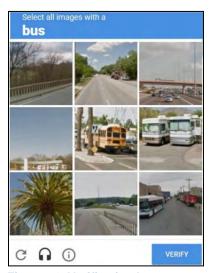


Figure 74: Verification Image

6. Click Submit Payment.

To pay by ACH/eCheck

- 1. To pay fees with a ACH/eCheck, in the **Customer Information** section on the *Payment* page:
- 2. Select the check box if the payment is being funded by a foreign source. Otherwise, click **NEXT**.

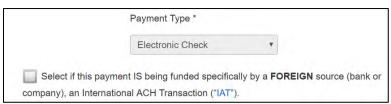
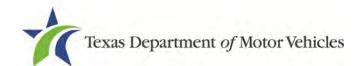


Figure 75: Foreign Source Payment

3. On the Customer Information page:



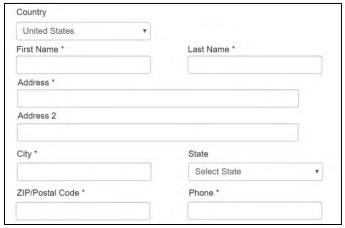


Figure 76: ACH/eCheck Customer Information

- a. For **First Name**, type in your first name as it appears on the bank account.
- b. For **Last Name**, type in your last name as it appears on the bank account.
- c. For **Address**, type in the number and name of the street on the account.
- d. For **Address 2** (optional) type in the additional street information, such as the suite number.
- e. For **City**, type in the name of the city.
- f. For **State**, select the name of the state from the dropdown.
- g. For **ZIP/Postal Code**, type in the five number ZIP code (or the nine numbers of the extended code).
- h. For **Phone**, type in the phone number associated with the bank account holder.
- 4. Click Next.
- 5. On the Payment Info screen:

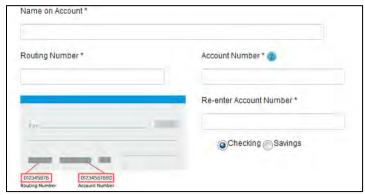
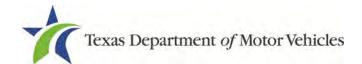


Figure 77: Checking Account Information



- a. Enter the Name on the Account.
- b. Enter the Routing Number.
- c. Enter the Account Number.
- d. Re-enter the Account Number.
- e. Select whether the account is a **Checking** or **Savings** account.
- 6. Click NEXT.
- 7. Carefully read the Terms and Conditions. After reading the Terms and Conditions, check **Yes** to authorize.

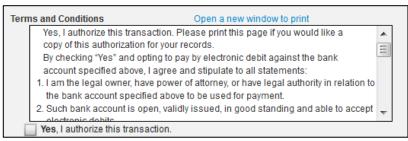


Figure 78: Terms and Conditions Page

8. In the Verification section, click I'm not a robot.



Figure 79: I'm Not a Robot

9. In the Verification pop-up, select all the images that the verification is asking for, then click **Verify.**





Figure 80: Verification Image

10. Click **SUBMIT PAYMENT**.

11. After the *Please Wait* pop-up closes, verify **Payment Successful** displays on the *Payment Summary* page and click **NEXT**.



Figure 81: Payment Status

12.On the *Application Submitted* page, click **GO TO HOME** to return to the *eLICENSING* home page or click your name in the upper right corner to display the dropdown and click **Log out**.



3. Accessing Your Saved Applications

If you have started an application (such as a new license, a renewal, or an amendment application) but have not finished it or were waiting to submit it, you can access it from a list of saved applications. The application will open to the last page you have completed. You can use **PREVIOUS** to return to another page if necessary.

Note: If you only need to pay the application fees, use the Make a Payment instructions, available in Chapter 9, Making Payments.

 After logging in, on the Welcome page, click VIEW on the My Pending Applications area.

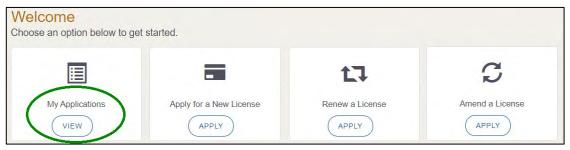


Figure 82: Welcome, My Pending Applications

2. From the list of saved applications, click the application name you want to work with.



Figure 83: Select Application

- 3. On the open page of the application:
 - a. Complete the information and click SAVE AND NEXT on each page until you submit the application.
 - b. Click **PREVIOUS** to return to a specific page to add or verify information.



4. Working with Your Account

You can view the information submitted for your account when it was registered (like the organization name) and the user accounts created for it. You can also add members of your staff, as well as authorized attorneys, as new account users if you are the eLICENSING administrator.

4.1 Viewing Account and User Information

You can view your account to display the type of business associated with it and the account users.

 After logging in the Welcome page displays, click MANAGE on the Manage your Account area.

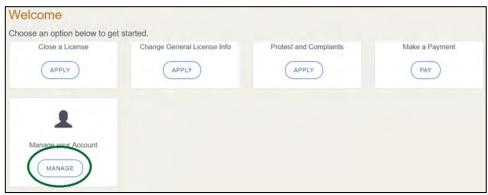


Figure 84: Welcome, Manage Your Account

- 2. On the My Accounts page:
- 3. View the details submitted when the account was registered with TxDMV, click the name of the account.



Figure 85: View the Account Details from Registration

4. The Account Details page will open.



Figure 86: Account Information Page



5. To view the authorized users for your account, click **VIEW & CREATE CONTACTS**.



Figure 87: View Authorized Users

6. To view the details about a user, click **Contact First Name**.



Figure 88: My Contacts List

7. The Contacts Details page will open.



Figure 89: Account Contact Details Page

4.2 Adding New Account Users

If you are the eLICENSING Administrator, you can create new users in your account and assign them to the Dealer role or Authorized Attorney role, which dictates how they can access and use the eLICENSING system.

 After logging in and displaying the Welcome page, click MANAGE on the Manage My Accounts area.



Figure 90: Welcome, Manage your Account



2. On the My Accounts page, click VIEW & CREATE CONTACTS.



Figure 91: View and Create Contacts

3. On the My Contacts page, click ASSOCIATE NEW USER.

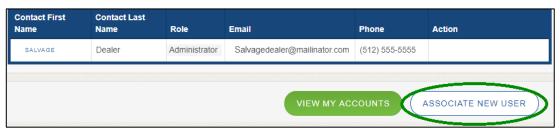


Figure 92: Associate New User

4. On the Create User page:

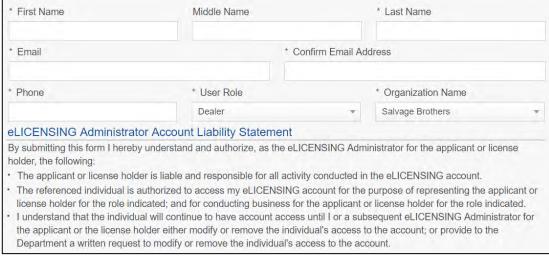


Figure 93: Create New User

- a. For First Name and Last Name, type in the appropriate information.
- For Email, type in the email address where this user can receive email messages.
- c. For **Phone**, type in the phone number where this user can be contacted.
- d. For **User Role**, select **Dealer** (for a member of the staff).
- e. Carefully read the liability statement and then click SUBMIT.



5. On the *My Accounts* page, be sure the new user name, role, email, and phone number display correctly in the list.

4.3 Adding an Account to Your Organization

1. After logging in and displaying the *Welcome* page, click **MANAGE** on the **Manage My Accounts** area.



Figure 94: Welcome, Manage Your Account

2. On the My Accounts page, click CREATE BUSINESS ENTITY.



Figure 95: Create Business Entity

3. On the Create Account page, fill in the information and click SUBMIT.



Figure 96: Create Account

4. On the *My Accounts* page, be sure the new account name displays in the list.



5. Amending a Salvage Dealers License

You can apply to amend your license if you need to:

- Change your business name if you convert from one entity to another or make an update.
- Change ownership and management information.

Note: Sole proprietors cannot transfer ownership of their salvage dealer licenses to another person.

- Change the 911 Address if the city or county changes the address of the office/dealership location.
- Add, remove, or update address locations and assumed names (DBAs).

Note: To make changes to general information, such as the license contact, refer to Chapter 6, Changing General License Information.

5.1 Amendment Fee

There are no fees to amend a salvage dealer license.

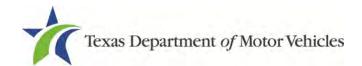
5.2 Gathering Information for this Application

You may be required to upload attachments to the application. You will need to scan the documents into files and save them to your local computer or a shared resource you can access. Depending on the reason for your amendment, you may need files containing scanned copies of the:

- DBA certificates that have changed.
- Certificate of Conversion filed with the Texas Secretary of State.
- Amended Corporate papers filed with the Texas Secretary of State.
- Certificate of Filing issued by the Texas Secretary of State.
- Photo IDs for any new owners.

5.3 Applying for the Amendment to a License

After logging in and displaying the *Welcome* page, click **APPLY** on the **Amend a License** area.



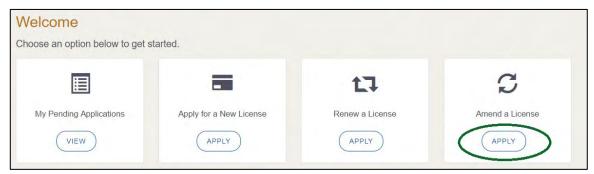


Figure 97: Welcome, Amend a License

5.3.1 Accounts

On the *Organizations* page, click the dropdown and select your organization and click **SAVE AND NEXT**.



Figure 98: Select Your Organization

5.3.2 Select License

On the *Licenses* page, select the license and click **SAVE AND NEXT**.



Figure 99: Select Your License to Amend

5.3.3 Contact Information

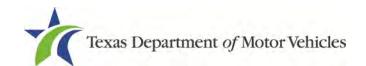
On the *Contact Information* page, make any changes that apply and click **SAVE AND NEXT**.



Figure 100: Contact Information

5.3.4 Amend Reason

On the Amend Reason page:



Select	Amendment Reason
	Change Business Name – use this reason for conversion from one entity to another, or to update name
	Change Ownership and Management– use this reason to document changes to the owners or officers
	Address and DBA Changes - use this reason to add, remove, or update address locations and assumed names (DBAs)
	911 Address Change - RARE - use this reason only for changes designated by your city or county. Do not use for physical location changes

Figure 101: Select Amendment Reason

- To Change Business Name, select Change Business Name.
- To Change Ownership and Management, select Change Ownership and Management.

Note: If you also hold a GDN license, please make this change with your GDN license.

- For Address and DBA Changes, select Address and DBA Changes.
- For **911 Address Changes**, select the 911 Address Changes.

Change Business Name:

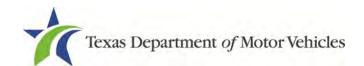
- 1. For **Effective Date**, type the mm/dd/yyyy (or select it from the calendar) when the amendment goes into effect.
- 2. Click SAVE AND NEXT.
- On the Business Information page, make your change and click SAVE AND NEXT.



Figure 102: Update Business Information

Change Ownership and Management

- 1. For **Effective Date**, type the mm/dd/yyyy (or select it from the calendar) when the amendment goes into effect.
- Click SAVE AND NEXT.
- On the Ownership page, locate the correct area and click ADD OWNER, ADD BUSINESS, or NEW MANAGEMENT/ REPRESENTATIVE.



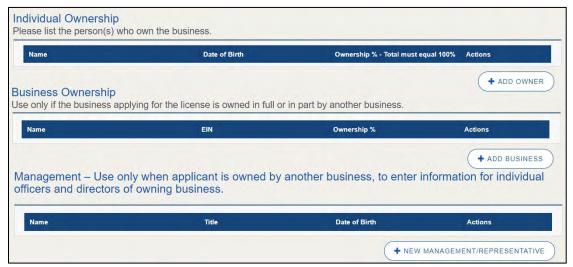


Figure 103: Update Ownership Information

- 4. Make your changes.
- 5. Scroll to the **Ownership Questions** section and answer the questions.

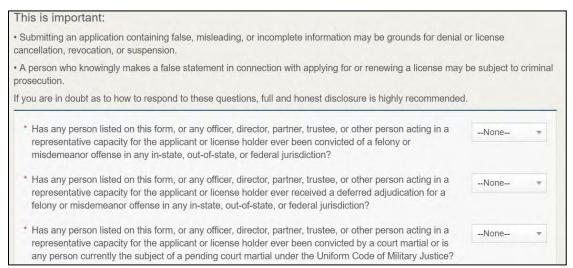
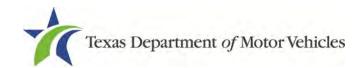


Figure 104: Ownership Questions

6. Click SAVE AND NEXT.

If the *Criminal History* page displays, **VIEW/ADD CRIMINAL HISTORIES** for the person listed that has a criminal history. Then, to add criminal history information, click **ADD CRIMINAL HISTORY**.

1. On the Criminal History Details pop-up:



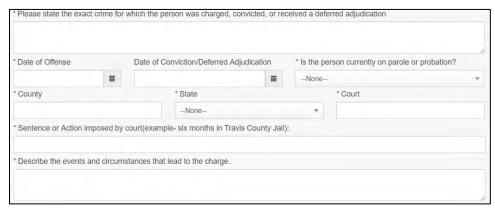


Figure 105: Criminal Offense and Charge Information

- a. For **State the Exact Crime** section, type in a short description of the charges, conviction, or deferred adjudication reason.
- b. For **Date of Offense**, type in the mm/dd/yyyy (or select it from the calendar) when the crime occurred.
- For Date of Conviction/Deferred Adjudication, type in the mm/dd/yyyy (or select it from the calendar).
- d. For **is the person currently on parole or probation**, select Yes or No.
- e. For **County**, type in the name of the county in which the offense occurred.
- f. For **State**, select the state in which the offense occurred from the dropdown.
- g. For **Court**, type in the type of court in which the offense was adjudicated.
- h. For **Sentence or Action Imposed by court**, type in a brief description of the court decision.
- i. For **Describe the events**, type in a brief explanation of the incident leading up to the arrest for the offense.

Click APPLY.

- 3. After the pop-up closes, repeat the steps above for each entry in the table on the *Criminal History* page.
- 4. When you are finished, click **SAVE AND NEXT**.

Note: On the *Attachments* page displayed later, you will be required to upload documents related to the offenses and charges.



911 Address

- For Effective Date, type the mm/dd/yyyy (or select it from the calendar) when the amendment goes into effect.
- 2. Click SAVE AND NEXT.
- 3. On the *911 Address Change* page, click **EDIT** from the Actions column of the item to change.



Figure 106: Address Change

4. On the Business Address pop-up, make your changes and click **SAVE**.



Figure 107: Business Address Change Pop-up

5. On the *911 Address Change* page, verify that the corrected address displays in the **Requested Changes** section and click **SAVE AND NEXT**.

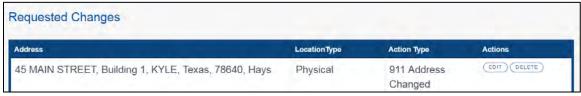


Figure 108: Address Change Verification

Manage Locations and DBAs

 For Effective Date, type the mm/dd/yyyy (or select it form the calendar) when the amendment goes into effect.



- Click SAVE AND NEXT.
- 3. On the *Manage Locations* page, click **EDIT** for the appropriate location.



Figure 109: Manage Locations and DBA

4. On the pop-up, make your changes and click **SAVE**.



Figure 110: Manage Business Locations

5. Back on the *Manage* page, click **SAVE AND NEXT**.

5.3.5 Questions

Respond to the following questions presented.

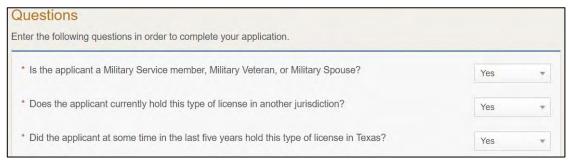


Figure 111: Military Questions

Note: If you or your spouse is a military service member, you may be eligible for expedited processing of the application.



If you select:

- No, continue to the next question.
- **Yes**, several more questions display and if you answer **Yes** to either condition, type in the **License Number** of the current license.

Note: On the *Attachments* page displayed later, you will be required to upload supporting documentation (such as active duty orders or DD-214) to confirm the status as well as either your Texas license number or a copy of the current license from the other jurisdiction.

Click SAVE AND NEXT.

5.3.6 Required Attachments

Depending on the amendment reason, different attachments may be requested.

- DBA certificates that have changed, if you are amending your DBA
- Current DBA issued by the county in which your business is lcoated or by the Texas Secretary of State's office.
- Driver licenses (or passport, or official ID) for new owners or management staff.
- Criminal history of anyone associated with the dealership (officer, partner, trustee, or in other representative capacity) that has ever been arrested, been convicted, received deferred adjudication, or been court martialed.
- Copies of court papers that back up the adjudication, dismissal, or decision made in each criminal matter.
- For each file listed on the page, click CHOOSE FILE.

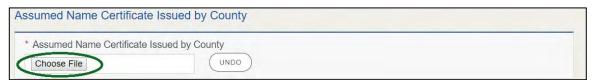
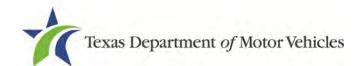


Figure 112: Choose File to Upload

- 2. On the *Open* pop-up:
- 3. Navigate to the file.
- 4. Select the file and click **Open**.



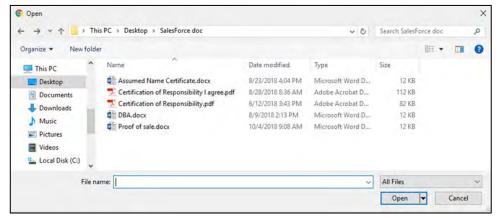


Figure 113: Browse for File

5. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click **UPLOAD**.

Note: The name of the file displays to the far right of the of the uploaded file field. To upload a different file, you can click **Undo** or the red trash can.

5.3.7 Other Attachments

For files not required but you want to submit to explain elements of your application:

1. Click +ADD MORE ATTACHMENTS.

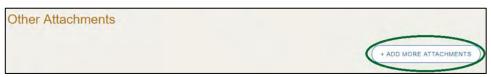


Figure 114: Add Other Attachments

2. For **Attachment Type**, type in a short phrase that identifies the content of the file before selecting and uploading it.



Figure 115: Upload Other Attachments

- 3. Click UPLOAD.
- 4. Click SAVE AND NEXT.



5.3.8 Problems with Your Application

If the application has issues that need to be resolved, the *Problems with Your Application* page displays:

- REVISIT to return to the issue and make the correction, and then click SAVE
 AND NEXT as many times as it takes to return to this page.
- **NEXT** to skip making fixes at this time and display the *Summary* page. In many instances, the problems may cause the application approval to be delayed.

5.3.9 Summary

1. When the Summary page displays, review the information.

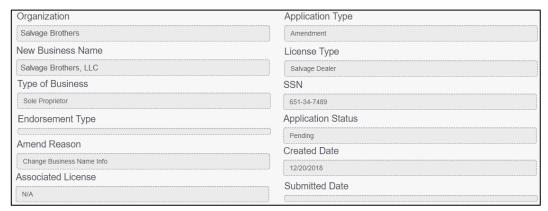


Figure 116: Summary of Amendments

- 2. At the bottom of the page, choose one of the following:
 - a. **PRINT** to send the summary to print on your local printer.
 - b. **PREVIOUS** to return to the page where corrections need to be made.
 - c. **SAVE AND EXIT** to store all of the information without submitting the application.
 - d. **SAVE AND NEXT** to continue to the next page.



Figure 117: Options for Summary Complete Actions

5.3.10 Signature

If you are not going to be making a payment immediately, you can save and exit the application on the *Summary* page. Otherwise, you can submit your signature and continue to the **Payments** section.



If you have a valid Texas driver license, you can electronically sign the application, which includes a Certification of Responsibility that you must agree to.

If you do not have a Texas driver license or your license cannot be verified by the system, you must download a file containing the Certification of Responsibility that you must agree to and manually sign. Then you must scan the file and upload it.

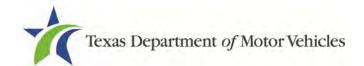
5.3.10.1 Electronic Signature Submission

1. On the eSign page:



Figure 118: eSign Information

- a. For **First Name**, type it in as it appears on your driver license.
- b. For **Last Name**, type it in as it appears on your driver license.
- c. For **SSN**, type in the numbers of your social security number.
- d. From the **Driver License Issuing State** dropdown, select Texas.
- e. For **Date of Birth**, type in the mm/dd/yyyy (or select it from the calendar) that appears on your driver license.
- f. For **Driver License Number**, type in the numbers.
- g. If the **Audit Number** field displays, type in the numbers that display on the side of your license (or along the bottom).
- h. Click SAVE AND NEXT.
- 2. On the Certification of Responsibility page:



Certification of Responsibility

- The applicant or an authorized agent hereby certifies that statements made on this application and on attachments and documents submitted are true, complete, and correct.
- Applicant acknowledges that the department may deny an application for a license or revoke or cancel a
 license if the applicant submits false or misleading information, makes a false statement, or refuses or fails
 to provide information requested by the department.
- Applicant further acknowledges that making a false statement in an application for a license may subject
 applicant to criminal prosecution. See Texas Occupations Code §2301.651, Texas Transportation Code
 §503.034 and §503.038, Texas Government Code §2005.052 and §2005.053, Texas Penal Code §37.10, and
 department rules.
- Applicant agrees to allow the Department to examine during working hours the ownership papers for each
 registered or unregistered vehicle in the applicant's possession or control.
- Applicant agrees to notify the TxDMV of a material change (including but not limited to a change in criminal history) within a reasonable time.
- · Applicant swears they are not at this time delinquent in any court-ordered obligation to pay child support.
- Applicant has complied with all applicable state laws and municipal ordinances.

Figure 119: Certification of Responsibility

- 3. Carefully read the terms and conditions for the license.
- 4. Click I Agree.
- 5. Scroll down to the **Sign Here** field and type in your full legal name.



Figure 120: Electronic Signature Page

- 6. Scroll back up to the top of the pop-up and click **Finish & Submit Electronically**.
- 7. On the *Thank You* pop-up, click **CLOSE**.
- 8. Back on the Certification of Responsibility page, click SAVE AND NEXT.

5.3.10.2 Manual Signature Submission

1. On the eSign page:

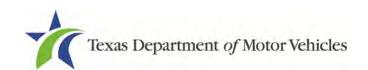




Figure 121: Manual eSign Information

- a. For **First Name**, type it in as it appears on your driver license/ID.
- b. For **Last Name**, type it in as it appears on your driver license/ID.
- c. From the Driver License Issuing State dropdown, select Other
- d. Click SAVE AND NEXT.
- 2. Click the **CERTIFICATION OF RESPONSIBILITY PDF** link.

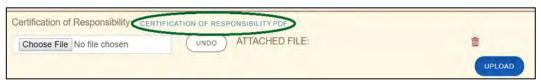


Figure 122: Certification of Responsibility PDF

- 3. On the PDF file, click the **Printer** icon (in the upper right) to send the PDF to your local printer.
- 4. Carefully read the document and sign and date it.
- 5. To upload and attach the signed document to this application:
- 6. Scan the document to a file and save it.
- 7. Back on the eLICENSING page, click **CHOOSE FILE**.
- 8. In the *Open* Windows pop-up, navigate to the file, select it and then click **Open**.



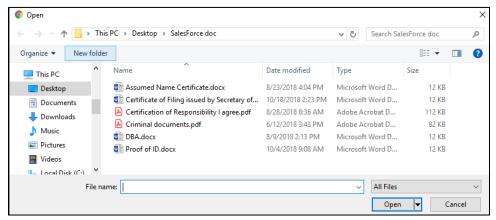


Figure 123: Browse for File

9. When the name of the file displays on the appropriate **Attachments** page area, scroll to the bottom of the page and click **UPLOAD**.

Note: The name of the file displays to the far right of the of the uploaded file field. To upload a different file, you can click **Undo** or the red trash can.

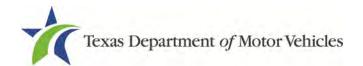
10. Click SAVE AND NEXT.

5.3.11 Amendment Application Submitted

After you have successfully submitted your amendment application, you will receive a confirmation notice in eLICENSING. Click **CLOSE** to return to the *Welcome* page.



Figure 124: Application Submitted



6. Changing General License Information

You can change general license information, such as the contact person that TxDMV may speak with about your license details.

There are no fees to make these changes.

1. After logging in and displaying the *Welcome* page, click **APPLY** on the **Change General License Info** area.

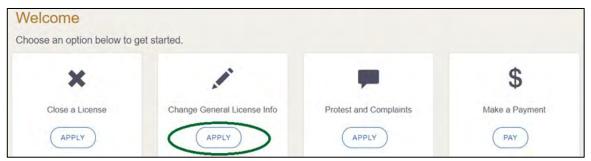


Figure 125: Welcome, Change General License Information

2. On the *Organizations* page, click the dropdown and select your organization.



Figure 126: Select Organization from Dropdown

3. On the *Licenses* page, click the appropriate license for which information needs to be changed.

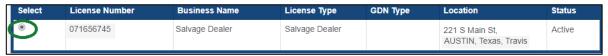


Figure 127: Select Licenses

4. On the Apply Changes page:



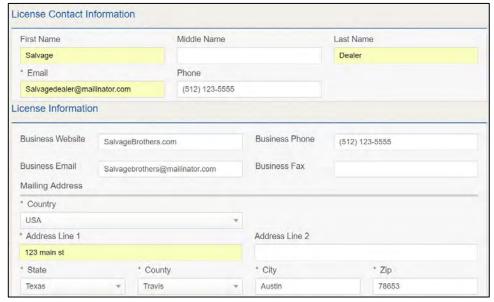


Figure 128: Edit License Contact Information Page

- a. Click into the field to edit and make the changes.
- b. Click SAVE AND SUBMIT.
- 5. On the Submit page, click CLOSE to exit.

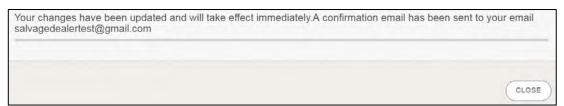


Figure 129: Change General License Information Submitted



7. Renewing Licenses

You should receive a renewal notice in your email 90 days in advance of the expiration date of your license. The application to renew your license follows a process similar to the original application.

If your license has been expired for more than a year, you are required to file an application for a new license.

7.1 Renewal Fees

The fee to renew a license prior to the expiration date is \$170.

If you are renewing your license less than 90 days after the expiration date, in addition to the renewal fee of \$170, you will be assessed an additional fee of \$85, for a total of \$255. If you are renewing your license 91-365 days after the license expiration, in addition to the renewal fee of \$170, you will be assessed an additional fee of \$170, for a total of \$340.

If your license has been expired for more than a year, you are required to file an application for a new license.

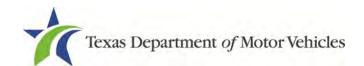
7.2 Gathering Information

To complete this application, you will need access to:

- Facts of the criminal history of anyone associated with the organization (officer, director, member, or partner) that has ever been arrested, been convicted, received deferred adjudication, or been court martialed, to fill out certain information as shown below for each person and each offense.
- Files containing the following information scanned in:
 - Assumed Name Certificates.
 - Franchise Tax Account Status from the Texas Comptroller's Office.
 - Court papers that support the adjudication, dismissal, or decision made in each criminal matter (if applicable).

7.3 Renewal Application

After logging in and displaying the *Welcome* page, click **APPLY** on the **Renew a License** area.



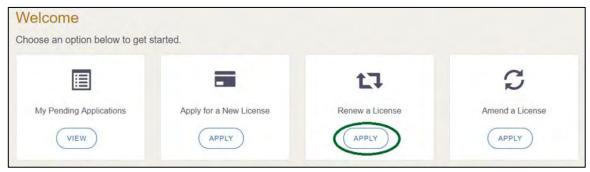


Figure 130: Welcome, Renew a License

7.3.1 Accounts

1. On the *Organizations* page, click the dropdown and select your organization.



Figure 131: Select Your Organization

2. Click SAVE AND NEXT.

7.3.2 Select License

1. On the *Licenses* page, select the license to renew. Only the licenses eligible for renewal are displayed.



Figure 132: Select License to Renew

2. Click SAVE AND NEXT.

7.3.3 Contact Information

1. On the *Contact Information* page, make any changes needed to the person listed who can be contacted about this renewal application.





Figure 133: Update Application Contact Information

2. Click SAVE AND NEXT.

7.3.4 License Information

1. On the top of the *License Contact Information* page, verify that the information is correct or make any necessary changes.



Figure 134: Verify Contact Information is Correct

2. In the **Business** section of the page, verify that the information is correct or make any necessary changes.



Figure 135: Verify Business Information is Correct

3. In the **Mailing Address** section of the page, verify that the information is correct or make any changes necessary.

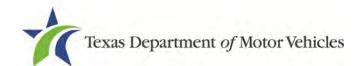




Figure 136: Verify Mailing Address Information is Correct

4. Click SAVE AND NEXT.

7.3.5 Ownership

- 1. On the Ownership page:
 - a. Verify that the information listed is correct.



Figure 137: Review Ownership Information

2. In the Ownership Questions section:

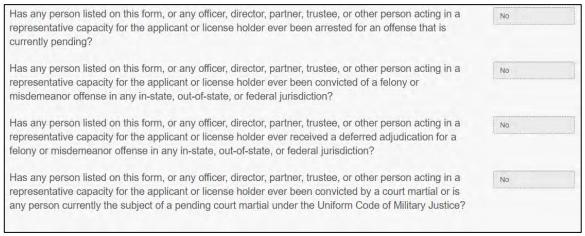
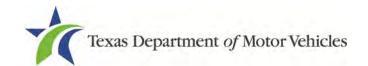


Figure 138: Ownership Questions

If you answer:

- No, click SAVE AND NEXT.
- Yes, to any of the questions, the Criminal History page displays:



1. On the *Criminal History* page displayed, click **VIEW/ADD Criminal Histories** for the first name. Then click **ADD CRIMINAL HISTORY**.

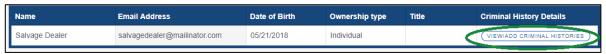


Figure 139: View Owners Criminal History

2. On the Criminal History Details pop-up:

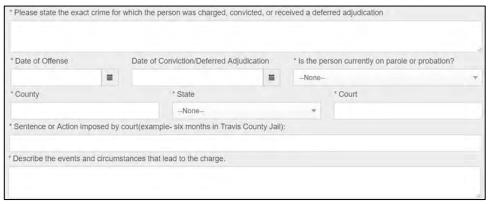


Figure 140: Criminal History Details

- a. In the first field in the **State the Exact Crime** section, type in a short description of the charges, conviction, or deferred adjunction reason.
- b. For **Date of Offense**, type in the mm/dd/yyyy (or select it from the calendar) when the crime occurred.
- c. For **Date of Conviction/Deferred Adjudication**, type in the mm/dd/yyyy (or select it from the calendar).
- d. For **Is person currently on parole or probation**, select Yes or No.
- e. For **County**, type in the name of the county in which the offense occurred.
- f. For **State**, select the state from the dropdown where the offense occurred.
- g. For **Court**, type in the type of court in which the offense was adjudicated.
- h. For **Sentence or Action Imposed by court**, type in a brief description of the court decision.
- i. For **Describe the events**, type in a brief explanation of the incident leading up to the arrest for the offense.
- 3. Click **UPDATE**.



4. After the pop-up closes, repeat the steps above for each entry in the table on the *Criminal History* page or click **SAVE AND NEXT**.

Note: On the *Attachments* page displayed later, you will be required to upload documents related to the offenses and charges for each criminal offense.

7.3.6 Questions

You must answer a series of questions about military service and compliance with licensing requirements. A yes or no answer is required for each question. If you answer that you are not in compliance with the requirement, the item will display on the *Possible Issues* pop-up and the application may not be approved until you can provide proof that this requirement is satisfied.

If you do not know the answer or have to leave the application to find it:

- Go to the bottom of the page and click PREVIOUS and then click SAVE AND EXIT on the Ownership Details page to save all information entered so far.
- 2. After retrieving this information, display the *Welcome* page, locate the **My Applications** section, and click **VIEW**.
- 3. On the My Accounts page, locate this application in the list and click it.
- 4. On the *Ownership Details* page displayed, click **SAVE AND NEXT** to display the *Question* page again.

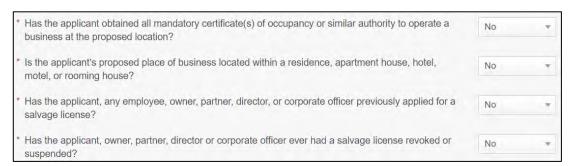


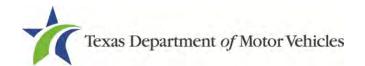
Figure 141: Required Questions

- 5. Respond to each question.
- 6. Click SAVE AND NEXT.

7.3.7 Required Attachments

You may be required to upload the following information:

Assumed Name Certificates



- Certificate of Incorporation, Registration, or Formation filed with the Texas Secretary of State (Corporations, LP, LLP, or LLC only).
- Franchise Tax Account Status from the Texas Comptroller's Office.
- Texas Sales and Use Tax Permit.
- Facts of the criminal history of anyone associated with the dealership (officer, partner, trustee, or in other representative capacity) that has ever been arrested, been convicted, received deferred adjudication, or been court martialed, or has any of these actions currently pending.
- Files containing scanned copies of court papers that support the adjudication, dismissal, or decision made in each criminal matter.
- 1. For each file requested on the *Required Attachments* page, click **CHOOSE FILE**.



Figure 142: Choose File

- 2. On the *Open* Window pop-up:
- 3. Navigate to the file.
- 4. Select the file and click **Open**.

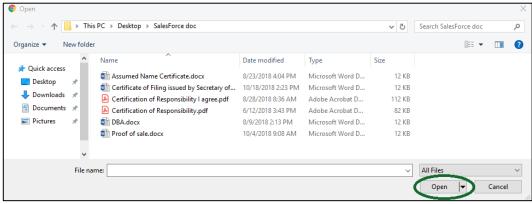


Figure 143: Browse for File

5. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click **UPLOAD**.

For attachments not required:

1. Click **ADD MORE ATTACHMENTS** (at the bottom of the page).

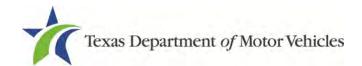




Figure 144: Add More Attachments

2. For **Attachment Type**, type in a short phrase that identifies the content of the file before selecting and uploading it.



Figure 145: Attachment Type

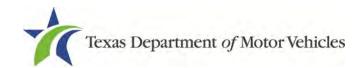
- 3. Choose the file.
- 4. Click UPLOAD.
- 5. Click SAVE AND NEXT.

If the *Problems with Your Application* page displays:

- REVISIT to return to the issue and make the correction, and then click SAVE
 AND NEXT as many times as it takes to return to this page.
- **NEXT** to skip making fixes at this time and display the *Summary* page. In many instances, the problems may cause the application approval to be delayed.

7.3.8 Summary

1. When the *Summary* page displays, scroll down the page and review your entries and selections.



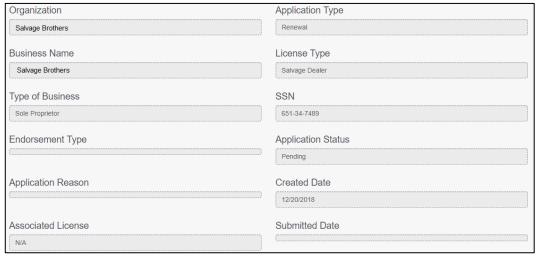


Figure 146: Summary of Application

2. Click SAVE AND NEXT.

7.3.9 Signature

If you are not going to be making a payment immediately, you can save and exit the application on the *Summary* page. Otherwise, you can submit your signature and continue to the **Payments** section.

If you have a valid Texas driver license, you can electronically sign the application, which includes a Certification of Responsibility that you must agree to.

If you do not have a Texas driver license or your license cannot be verified by the system, you must download a file containing the Certification of Responsibility that you must agree to and manually sign it with your full legal name. Then you must scan the file and upload it.

7.3.9.1 Electronically Signing the Application

1. On the eSign page displayed:





Figure 147: Electronically Sign the Document

- a. For **First Name**, type it in as it appears on your driver license.
- b. For **Last Name**, type it in as it appears on your driver license.
- c. For **SSN**, type in the numbers of your social security number.
- d. From the **Driver License Issuing State** dropdown, select Texas.
- e. For Date of Birth, type in the mm/dd/yyyy (or select it from the calendar).
- f. For **Driver License Number**, type in the numbers.
- g. If the **Audit Number** field displays, type in the numbers that display on the side of your license (or along the bottom).
- 2. Click SAVE AND NEXT.
- 3. On the Certification of Responsibility page:

Note: If the system cannot verify your information, continue with the section about printing and signing the Certification of Responsibility in section 7.3.9.2.

Certification of Responsibility

- The applicant or an authorized agent hereby certifies that statements made on this application and on attachments and documents submitted are true, complete, and correct.
- Applicant acknowledges that the department may deny an application for a license or revoke or cancel a
 license if the applicant submits false or misleading information, makes a false statement, or refuses or fails
 to provide information requested by the department.
- Applicant further acknowledges that making a false statement in an application for a license may subject
 applicant to criminal prosecution. See Texas Occupations Code §2301.651, Texas Transportation Code
 §503.034 and §503.038, Texas Government Code §2005.052 and §2005.053, Texas Penal Code §37.10, and
 department rules
- Applicant agrees to allow the Department to examine during working hours the ownership papers for each
 registered or unregistered vehicle in the applicant's possession or control.
- Applicant agrees to notify the TxDMV of a material change (including but not limited to a change in criminal history) within a reasonable time.
- · Applicant swears they are not at this time delinquent in any court-ordered obligation to pay child support.
- Applicant has complied with all applicable state laws and municipal ordinances.

Figure 148: Certification of Responsibility

- 4. Carefully read the terms and conditions for the license.
- Click I Agree.
- 6. Scroll down to the **Sign Here** field and type in your full legal name.





Figure 149: Electronic Signature

- 7. Click Finish & Submit Electronically.
- 8. On the *Thank You* page of the pop-up, click **CLOSE**.
- 9. Back on the Certification of Responsibility page, click SAVE AND NEXT.
- 10. On the *Please ensure you have read the terms and conditions* pop-up, click the **PROCEED TO PAYMENT** link to start the payment process.

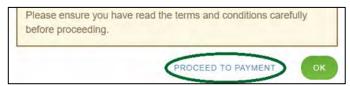


Figure 150: Proceed to Payment

11. Continue to the **Payment and Application Submission** section 7.3.10.

7.3.9.2 Manually Signing the Application

1. On the eSign page displayed:



Figure 151: eSign Customer Information

a. For **First Name**, type it in as it appears on your driver license/ID.



- b. For **Last Name**, type it in as it appears on your driver license/ID.
- c. For Driver License Issuing State, select Other.
- 2. Click SAVE AND NEXT.
- Click the CERTIFICATION OF RESPONSIBILITY PDF link.



Figure 152: Print Certification of Responsibility PDF

- a. On the PDF file, click the **Printer** icon (in the upper right) to send the PDF to your local printer.
- 4. Carefully read the document and sign with your full legal name and date it.

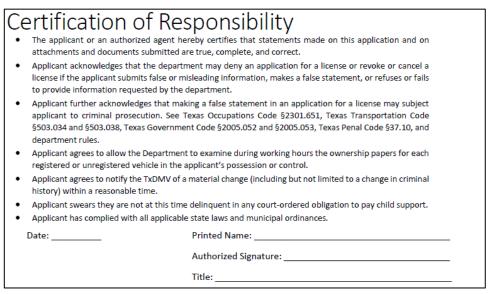
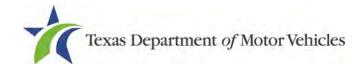


Figure 153: Certification of Responsibility Manual Print

- 5. To upload and attach the signed document:
 - a. Scan the document to a file and save it.
 - b. Back on the *eLICENSING* page, click **CHOOSE FILE**.
 - c. In the *Open* Windows dialog box, navigate to the file, select it and then click **Open**.
 - d. When the name of the file displays on the appropriate **Attachments** page area, scroll to the bottom of the page and click **UPLOAD**.



Note: The name of the file displays to the far right of the of the uploaded file field. To upload a different file, you can click **Undo** or the red trash can.

- Click SAVE AND NEXT.
- 7. On the pop-up, click **PROCEED TO PAYMENT** link.

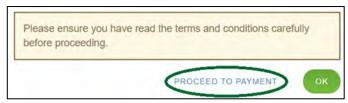


Figure 154: Proceed to Payment

7.3.10 Payment

You can either pay the fees associated with this application, all applications you are waiting to submit, or select to work on another license application and then combine the payments into one transaction.

To return to the *Welcome* page and work through another application, click **ADD APPLICATION**.

To pay the fees and submit this application:

- 1. On the Payment Summary page:
 - a. Click the checkbox of the application you want to pay or click Select All.

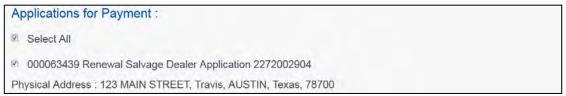


Figure 163: Applications for Payment

- 2. On the bottom portion of this page, for **Method of Payment**, select the appropriate option.
 - Credit Card
 - ACH/eCheck

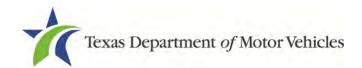




Figure 155: Select Method of Payment

3. Click PROCEED TO PAY.

Credit Card Payment

1. To pay fees with a Credit Card, in the **Customer Information** section on the *Payment* page (to pay by eCheck, go ACH/eCheck Payment Section):



Figure 156: Credit Card Customer Information

- a. For **First Name**, type in your first name as it appears on the credit card used.
- b. For **Last Name**, type in your last name as it appears on the credit card used.
- c. For **Address**, type in the number and name of the street used to bill the credit card.
- d. For **Address 2** (optional), type in additional information like the suite number.
- e. For **City**, type in the name of the city.
- f. For **State**, select the name of the state from the dropdown.
- g. For **ZIP/Postal Code**, type in the five number ZIP code (or the nine numbers of the extended code).



- h. For **Phone**, type in the phone number associated with the credit card holder.
- 2. Click Next.
- 3. In the Payment Info section:



Figure 157: Credit Card Payment Information

- a. For **Credit Card Number**, type in the numbers from the credit card.
- b. For **Expiration Month**, select the appropriate month from the dropdown.
- c. For **Expiration Year**, select the appropriate year from the dropdown.
- d. For **Security Code**, type in the number to the left of the signature line on the back of the card.
- e. For **Name**, type in the name as it appears on the credit card.
- f. Click Next.
- 4. In the **Verification** section, click **I'm not a robot**.



Figure 158: I'm Not A Robot

5. In the *Verification* pop-up, select all the images that the verification is asking for, then click **Verify.**

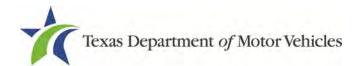
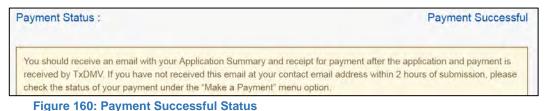




Figure 159: Verification Image

- 6. Click Submit Payment.
- 7. After the *Please Wait* popup closes, be sure the **Payment Status** on the *Payment Summary* page displays as **Payment Successful**.



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8. Click Next.

ACH/eCheck Payment

- 1. To pay fees with an **ACH/eCheck**, in the **Customer Information** section on the *Payment* page:
- 2. Select the check box if the payment is being funded by a foreign source. Otherwise, click **NEXT**.

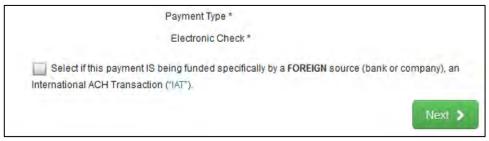


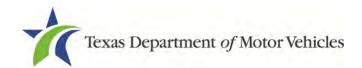
Figure 161: Payment by a Foreign Source

3. On the Customer Information screen:



Figure 162: eCheck Customer Information

- a. For **First Name**, type in your first name as it appears on the account used.
- b. For **Last Name**, type in your last name as it appears on the account used.
- c. For **Address**, type in the number and name of the street used for the account.
- d. For **Address 2** (optional), type in the additional street information, such as the suite number.
- e. For City, type in the name of the city.
- f. For **State**, select the name of the state from the dropdown.
- g. For **ZIP/Postal Code**, type in the five number ZIP code (or the nine numbers of the extended code).
- h. For **Phone**, type in the phone number associated with the account holder.
- 4. Click Next.
- 5. On the Payment Info screen:



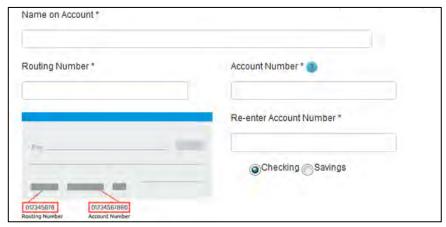


Figure 163: ACH/eCheck Payment Information

- a. Enter the Name on the Account.
- b. Enter the Routing Number.
- c. Enter the Account Number.
- d. Re-enter the Account Number.
- e. Select whether the account is a **Checking** or **Savings** account.
- 6. Click **NEXT**.
- 7. Carefully read the Terms and Conditions. After reading the Terms and Conditions, check **Yes** to authorize.

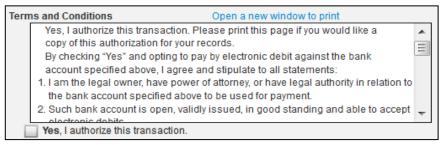
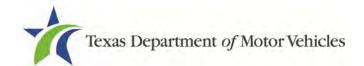


Figure 164: Terms and Conditions

8. In the **Verification** section, click **I'm not a robot**.



Figure 165: I'm Not a Robot



9. In the *Verification* pop-up, select all the images that the verification is asking for, then click **Verify.**



Figure 166: Verification Image

- 10. Click Submit Payment.
- 11. After the *Please Wait* pop-up closes and the *Payment Summary* page displays, verify that the **Payment Status** is **Payment Successful**.

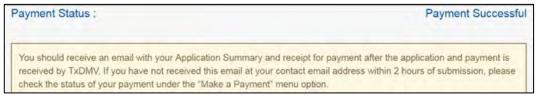


Figure 167: Payment Successful Status

- 12. Click NEXT.
- 13. You will receive a confirmation that your application was submitted successfully.



8. Closing a License

You can apply to close a license for various reasons. You can close it voluntarily, for example if it is no longer needed, you relocated outside of the city in which the location of the license was issued or if you have filed for bankruptcy.

There is no fee to close a license.

8.1 Application to Close a License

8.1.1 Steps to Close Your License

1. After logging in and displaying the *Welcome* page, click **APPLY** on the **Close a License** area.

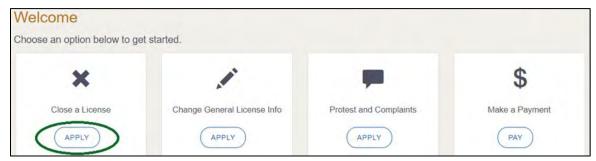


Figure 168: Welcome Close a License Page

2. On the *Organizations* page, select your organization from the dropdown and click **SAVE AND NEXT**.



Figure 169: Select Organization

3. On the *Licenses* page, select the license to close and click **SAVE AND NEXT**.



Figure 170: Select License to Close

4. On the *Contact Information* page, confirm the information is correct and click **SAVE AND NEXT**.

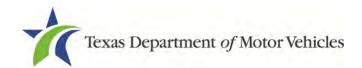




Figure 171: Review License Contact Information

5. On the *License Informatio*n page, confirm the information is correct and click **SAVE AND NEXT**.



Figure 172: Review License Business Information

6. On the Closure Explanation page:

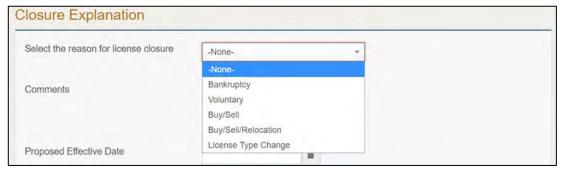


Figure 173: Closure Reason

- a. For **Reason**, select the appropriate option from the dropdown.
- b. For **Effective Date**, type in the appropriate date mm/dd/yyyy (or select it from the calendar).
- c. Click SAVE AND NEXT.
- 7. On the Attachments page:

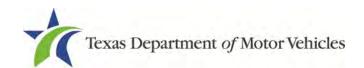




Figure 174: Upload a Statement About Closure

- a. Locate and upload the statement about your closure.
- b. Click **SAVE AND NEXT**.
- 8. On the *Summary* page, confirm that the information is correct. Then click **SAVE AND NEXT** at the bottom of the page.

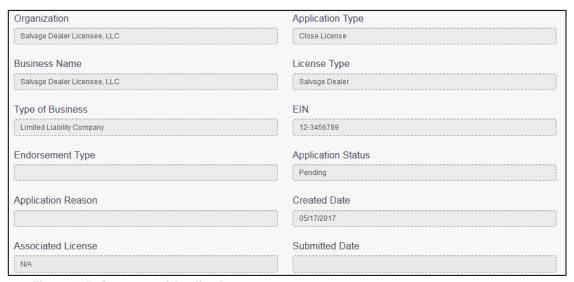


Figure 175: Summary of Application

8.2 Signing the License Closure Application

If you have a valid Texas driver license, you can electronically sign the application, which includes a Certification of Responsibility that you must agree to.

If you do not have a Texas driver license or your license cannot be verified by the system, you must download a file containing the Certification of Responsibility that you must agree to and manually sign it. Then you must scan the file and upload it.

If you decide to Manually sign the Certification of Responsibility, you must select other for driver license issuing state.

8.2.1 Electronically Signing the Application

1. On the eSign page displayed:

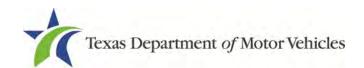




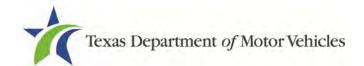
Figure 176: Electronic Signature Page

- a. For **First Name**, type it in as it appears on your driver license.
- b. For **Last Name**, type it in as it appears on your driver license.
- c. For **SSN**, type in the numbers of your social security number or individual taxpayer identification number.
- d. From the **Driver License Issuing State**, Texas from the dropdown.
- e. For **Date of Birth**, type in the mm/dd/yyyy (or select it from the calendar) that appears on your driver license.
- f. For **Driver License Number**, type in the numbers.
- g. If the **Audit Number** field displays, type in the numbers that display on the side of your license (or along the bottom).

2. Click Save and Next.

3. On the Certification of Responsibility page:

Note: If the system cannot verify your information, continue with the section about printing and signing the Certification of Responsibility in section 8.2.2.



Certification of Responsibility

- The applicant or an authorized agent hereby certifies that statements made on this application and on attachments and documents submitted are true, complete, and correct.
- Applicant acknowledges that the department may deny an application for a license or revoke or cancel a
 license if the applicant submits false or misleading information, makes a false statement, or refuses or fails
 to provide information requested by the department.
- Applicant further acknowledges that making a false statement in an application for a license may subject
 applicant to criminal prosecution. See Texas Occupations Code §2301.651, Texas Transportation Code
 §503.034 and §503.038, Texas Government Code §2005.052 and §2005.053, Texas Penal Code §37.10, and
 department rules.
- Applicant agrees to allow the Department to examine during working hours the ownership papers for each
 registered or unregistered vehicle in the applicant's possession or control.
- Applicant agrees to notify the TxDMV of a material change (including but not limited to a change in criminal history) within a reasonable time.
- Applicant swears they are not at this time delinquent in any court-ordered obligation to pay child support.
- Applicant has complied with all applicable state laws and municipal ordinances.

Figure 177: Electronic Certification of Responsibility

- a. Carefully read the terms and conditions for the license.
- b. Click I Agree.
- c. Scroll down to the **Sign Here** field and type in your full legal name.



Figure 178: Electronic Signature Page

- d. Scroll back up to the top of the pop-up and click **Finish & Submit Electronically**.
- 4. On the *Thank You* page pop-up, click **CLOSE**.

8.2.2 Printing and Manually Signing the Application

1. On the eSign page displayed:

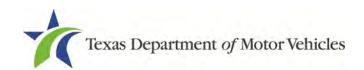




Figure 179: Electronic Signature Information Page

- a. For **First Name**, type it in as it appears on your driver license/ID.
- b. For **Last Name**, type it in as it appears on your driver license/ID.
- c. From the **Driver License Issuing State** dropdown, select **Other**.
- 2. Click SAVE AND NEXT.
- 3. Click the **CERTIFICATION OF RESPONSIBILITY PDF** link.

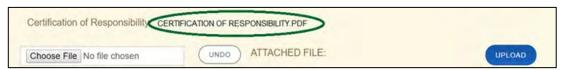


Figure 180: Certification of Responsibility Link

- a. On the PDF file, click the **Printer** icon (in the upper right) to send the PDF on your local printer.
- 4. Carefully read the Certification of Responsibility document, then sign and date it.



Certification of Responsibility

- The applicant or an authorized agent hereby certifies that statements made on this application and on attachments and documents submitted are true, complete, and correct.
- Applicant acknowledges that the department may deny an application for a license or revoke or cancel a
 license if the applicant submits false or misleading information, makes a false statement, or refuses or fails
 to provide information requested by the department.
- Applicant further acknowledges that making a false statement in an application for a license may subject
 applicant to criminal prosecution. See Texas Occupations Code §2301.651, Texas Transportation Code
 §503.034 and §503.038, Texas Government Code §2005.052 and §2005.053, Texas Penal Code §37.10, and
 department rules.
- Applicant agrees to allow the Department to examine during working hours the ownership papers for each
 registered or unregistered vehicle in the applicant's possession or control.
- Applicant agrees to notify the TxDMV of a material change (including but not limited to a change in criminal history) within a reasonable time.
- · Applicant swears they are not at this time delinquent in any court-ordered obligation to pay child support.
- Applicant has complied with all applicable state laws and municipal ordinances.

Date:	Printed Name:
	Authorized Signature:
	Title:

Figure 181: Manually Sign Certification of Responsibility

- 5. To upload and attach the signed document to this application:
 - a. Scan the document to a file and save it.
 - b. Back on the *eLICENSING* page, click **CHOOSE FILE**.
 - c. In the *Open* Windows dialog box, navigate to the file, select it and then click **Open**.
 - d. When the name of the file displays on the appropriate *Attachments* page area, scroll to the bottom of the page and click **UPLOAD**.

Note: The name of the file displays to the far right of the of the uploaded file field. To upload a different file, you can click **UNDO** or the red trash can.

Click SUBMIT.

8.3 Closure Application Confirmation Statement

After you have successfully submitted your application to close your license, you will receive a notice from eLICENSING.

You must return any plates, temporary tags, stickers, and plate receipts within 10 days to the TxDMV headquarters.

Click **CLOSE** to return to the *Welcome* page.





Your application has been submitted. A confirmation email has been sent to your email Salvagedealer@mailinator.com

You must return any plates, temporary tags, stickers, and plate receipts within 10 days to the TxDMV headquarters, 4000 Jackson Av, Austin, TX 78731 or to your Regional Service Center.

Items may be mailed or dropped off. For instructions on how to return plates, go to www.txdmv.gov and enter "Plate Return" in the search box or call 1.888.368.4689 for additional information.

Figure 182: Notice that Closure Application was Submitted



9. Making Payments

You can make payments separately from within a new license application or renewal and if you have other fees and penalties issued to your organization.

1. After logging in and displaying the *Welcome* page, click **PAY** on the **Make a Payment** area.



Figure 183: Welcome, Make a Payment

2. On the *Organizations* page, click the dropdown and select your organization.



Figure 184: Select Organization

3. On the *Payment Summary* page, select the appropriate item and click **PAY NOW**.



Figure 185: Payment Summary Page

4. On the top portion of the *Payment Summary* page, click the application checkbox you want to pay or click **Select All**.



Figure 186: Applications for Payment

5. On the bottom portion of the page, for **Method of Payment**, select the appropriate option.



- Credit Card
- ACH/eCheck



Figure 187: Select Method of Payment

6. Click PROCEED TO PAY.

Credit Card Payment

1. To pay fees with a Credit Card, in the **Customer Information** section on the *Payment* page (to pay by eCheck, go ACH/eCheck Payment section):

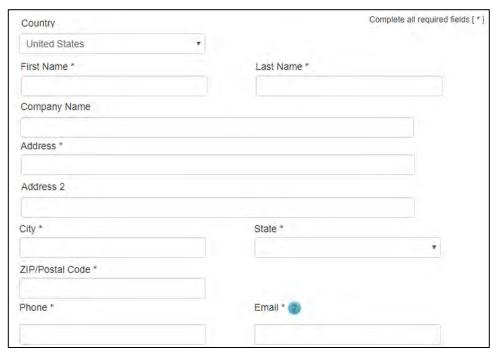


Figure 188: Credit Card Customer Information

- a. For First Name, type in your first name as it appears on the credit card.
- b. For **Last Name**, type in your last name as it appears on the credit card.



- c. For **Address**, type in the number and name of the street used to bill the credit card.
- d. For **Address 2** (optional), type in additional information such as the suite number.
- e. For City, type in the name of the city.
- f. For **State**, select the name of the state from the dropdown.
- g. For **ZIP/Postal Code**, type in the five number ZIP code (or the nine numbers of the extended code).
- h. For **Phone**, type in the phone number associated with the credit card holder.
- 2. Click Next.
- 3. In the **Payment Info** section:



Figure 189: Credit Card Payment Information

- a. For **Credit Card Number**, type in the numbers from the credit card.
- b. For **Expiration Month**, select the appropriate month from the dropdown.
- c. For **Expiration Year**, select the appropriate year from the dropdown.
- d. For **Security Code**, type in the number on the back of the card.
- e. For **Name**, type in the name as it appears on the credit card.
- f. Click **Next**.
- 4. In the **Verification** section, click **I'm not a robot**.



Figure 190: I'm Not a Robot



5. In the *Verification* pop-up, select all the images that the verification is asking for, then click **Verify.**



Figure 191: Verification Image

- 6. Click Submit Payment.
- 7. After the *Please Wait* pop-up closes, be sure the **Payment Status** on the *Payment Summary* page displays as **Payment Successful**.

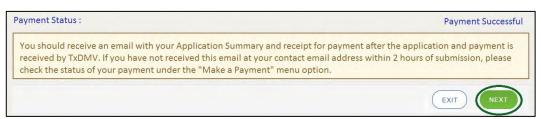


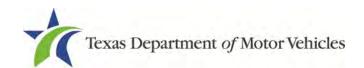
Figure 192: Payment Successful Status

8. Click Next.

ACH/eCheck Payment

To pay fees with an ACH/eCheck, in the **Customer Information** section on the *Payment* page:

Select the check box if the payment is being funded by a foreign source.
 Otherwise, click NEXT.



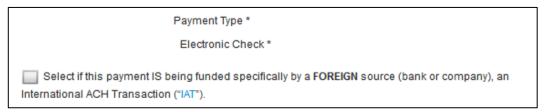


Figure 193: Payment by a Foreign Source

2. On the Customer Information screen:

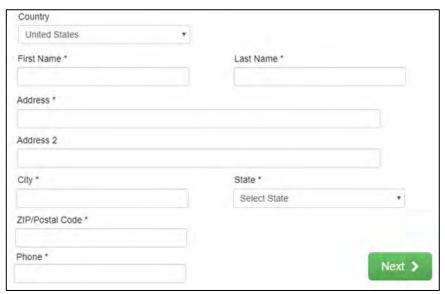


Figure 194: eCheck Customer Information

- a. For **First Name**, type in your first name as it appears on the account used.
- b. For **Last Name**, type in your last name as it appears on the account used.
- c. For **Address**, type in the street number and name of the street used for the account.
- d. For **Address 2** (optional), type in the additional information, such as the suite number.
- e. For **City**, type in the name of the city.
- f. For **State**, select the name of the state from the dropdown.
- g. For **ZIP/Postal Code**, type in the five number ZIP code (or the nine numbers of the extended code).
- h. For **Phone**, type in the phone number associated with the account holder.
- 3. Click Next.
- 4. On the Payment Info page:

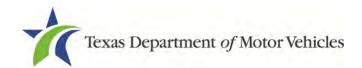




Figure 195: ACH/eCheck Payment Information

- a. Enter the Name on the Account.
- b. Enter the Routing Number.
- c. Enter the Account Number.
- d. Re-enter the Account Number.
- e. Select whether the account is a **Checking** or **Savings** account.
- 5. Click NEXT.
- 6. Carefully read the Terms and Conditions. After reading the Terms and Conditions, check **Yes** to authorize.

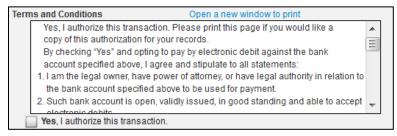
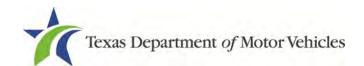


Figure 196: Terms and Conditions

7. In the **Verification** section, click **I'm not a robot**.



Figure 197: I'm Not a Robot



8. In the *Verification* pop-up, select all the images that the verification is asking for, then click **Verify.**



Figure 198: Verification Image

- 9. Click Submit Payment.
- 10. After the *Please Wait* pop-up closes and the *Payment Summary* page displays, verify that the **Payment Status** is **Payment Successful**.

Payment Status:

You should receive an email with your Application Summary and receipt for payment after the application and payment is received by TxDMV. If you have not received this email at your contact email address within 2 hours of submission, please check the status of your payment under the "Make a Payment" menu option.

Figure 199: Payment Successful Status

- 11. Click NEXT.
- 12. You will receive a confirmation that your application was submitted successfully.
- 13. Click CLOSE.