



Texas Department *of* Motor Vehicles

HELPING TEXANS GO. HELPING TEXAS GROW.

## **Registration and Title System**

**Point of Sale System  
Headquarters and Regional Services Centers  
Release Notes**

**Release 9.8.0**

**09/26/2020**

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## About the Release



These Release Notes contain information about new features, enhancements, and reported issues resolved in this release of the Registration and Title System Point of Sale (RTS POS).

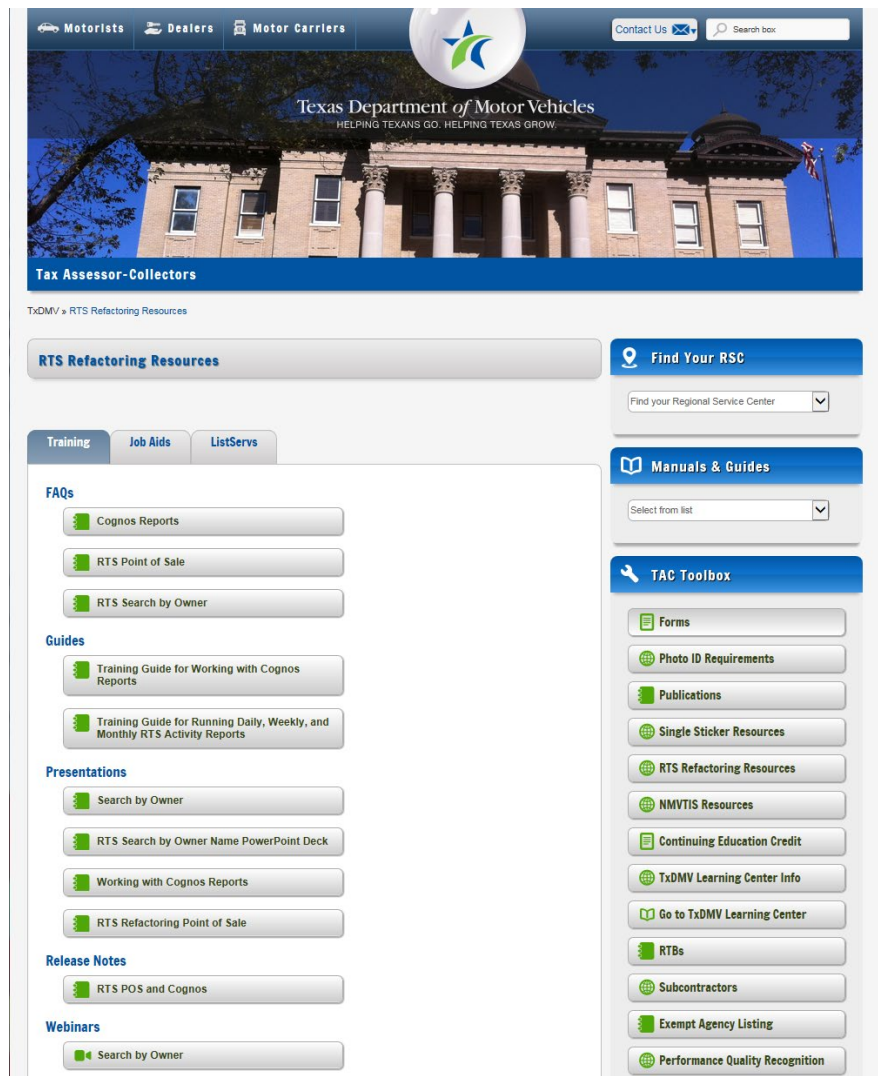
For more information about the RTS POS, refer to the **Online Help** and to the original Release Notes on the **RTS Refactoring Resources page** of the TAC Hub ([www.txdmv.gov/tax-assessor-collectors](http://www.txdmv.gov/tax-assessor-collectors)).

## RTS POS Overview

The refactored RTS POS is a web-based application designed to process vehicle registrations, titles, and temporary permits for Texas motorists through a series of web pages. The RTS POS system provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, and temporary permits.

The RTS POS application displays when you log in to the RTS workstation.

To display reference information about using the RTS POS, click  in the upper right corner of the web browser to minimize the application and click the  RTS Refactoring Help icon on your desktop.



The RTS Refactoring Resources page (on the TAC Hub) displays FAQ documents composed of questions submitted by the county tax offices, as well as materials presented during RTS POS webinars (including the training guides, slide decks for presentations, and other recorded webinar sessions). The original Release Notes are also available on this page.

Click the **Job Aids** tab to locate important quick references to help you log in and work with the RTS POS.

When logged in to the RTS POS, you can get specific application level help by clicking Help on the page you are viewing or the entire user assistance web site by selecting **Help > User Guide** on the main page action bar.

**NOTE:** It is important to visit this Resources page frequently for updates and new materials.

## 1 Enhancements in RTS POS 9.8.0

|       |   |
|-------|---|
| 24248 | <p><b>Previous:</b> webDEALER did not provide a reason why a title application was rejected by the TxDMV.</p> <p><b>Change:</b> A county and dealer user will be able to see the reason that a title application was rejected by TxDMV within webDEALER. The reason will generate from the Title Control Systems (TCS) Title Examination database or from RTS. Examples of the types of rejection reasons that webDEALER users may see include:</p> <ul style="list-style-type: none"> <li>• County Requested</li> <li>• Invalid VIN</li> <li>• NMVTIS Holds</li> <li>• Stolen</li> <li>• Various other TCS rejections</li> </ul> |
|-------|---|

## 2 Defects Fixed in RTS POS 9.8.0

|       |   |
|-------|---|
| 19152 | <p><b>Previous:</b> In RTS plate and permit virtual inventory is not returned to inventory when set aside transactions are not cancelled.</p> <p><b>Change:</b> In RTS plate and permit virtual inventory will be returned when set aside transactions are not cancelled.</p>   |
| 19541 | <p><b>Previous:</b> In IVTRS after the customer entered the renewal recipient address, including the word apartment or suite in line 2, they were presented with a pop-up "You forgot your apt/suite number or entered an unknown apt/suite number." After the customer entered the apartment or suite number and selected submit, they were presented with another pop-up "Your registration renewal sticker will be sent to this address. Is this address correct?" If the customer selected "no" to correct the address they were not able to correct the address.</p> <p><b>Change:</b> In IVTRS after the customer enters the renewal recipient address, including the word apartment or suite in line 2, they are presented with a pop-up "You forgot your apt/suite number or entered an unknown apt/suite number." After the customer enters the apartment or suite number and selects submit, they are presented with another pop-up "Your registration renewal sticker will be sent to this address. Is this address correct?" If the customer selects "no" they are able to correct the address.</p> |
| 25201 | <p><b>Previous:</b> A Barcode did not print on the VTR-275 receipt when a Stolen remark was present on the vehicle.</p> <p><b>Change:</b> A Barcode will print on the VTR-275 receipt when there is a Stolen remark on the vehicle record.</p>  |