



Texas Department *of* Motor Vehicles

HELPING TEXANS GO. HELPING TEXAS GROW.

Registration and Title System

**Point of Sale
County Release Notes**

Release 9.8.0

09/26/2020

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About the Release

These Release Notes contain information about new features, enhancements, and reported issues resolved in this release of the Registration and Title System Point of Sale (RTS POS).

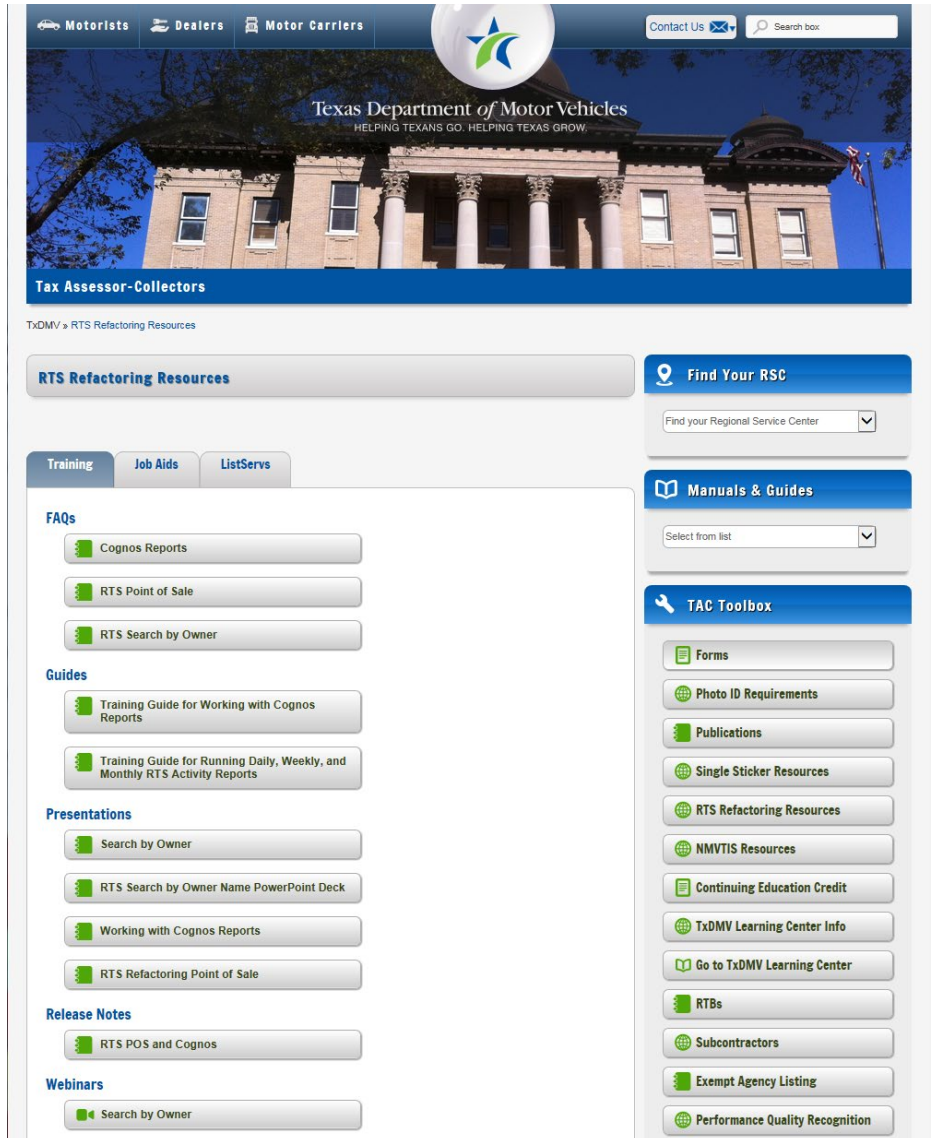
For more information about the RTS POS, refer to the **Online Help** and to the original Release Notes on the RTS Refactoring Resources page of the TAC Hub (www.txdmv.gov/tax-assessor-collectors).

RTS POS Overview

The refactored RTS POS is a web-based application designed to process vehicle registrations, titles, and temporary permits for Texas motorists through a series of web pages. The RTS POS system provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, and temporary permits.

The RTS POS application displays when you log in to the RTS workstation.

To display reference information about using the RTS POS, click  in the upper right corner of the web browser to minimize the application and click the  RTS Refactoring Help icon on your desktop.



The RTS Refactoring Resources page (on the TAC Hub) displays FAQ documents composed of questions submitted by the county tax offices, as well as materials presented during RTS POS webinars (including the training guides, slide decks for presentations, and other recorded webinar sessions). The original Release Notes are also available on this page.

Click the **Job Aids** tab to locate important quick references to help you log in and work with the RTS POS.

When logged in to the RTS POS, you can get specific application level help by clicking Help on the page you are viewing or the entire user assistance web site by selecting **Help>User Guide** on the main page action bar.

NOTE: It is important to visit this Resources page frequently for updates and new materials.

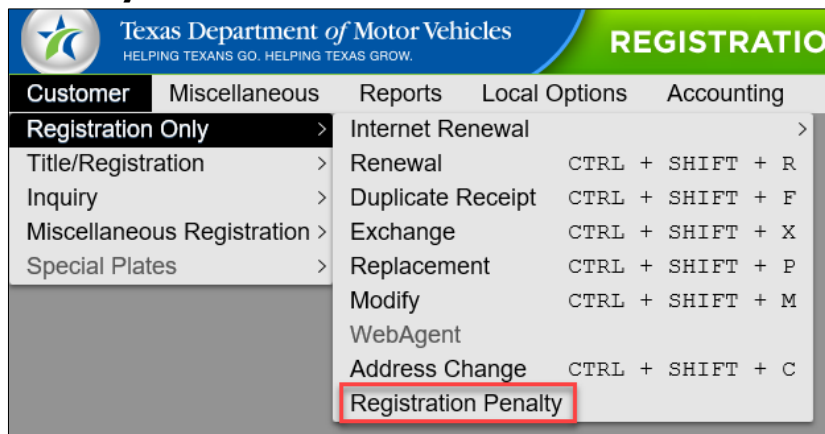
1 Enhancements in RTS POS 9.8.0

23843	<p>Previous: The Love Honey Bees specialty license plate did not exist in RTS and IVTRS.</p>	
	<p>Change: The Love Honey Bees specialty license plate is available for the following Registration Classes.</p>	
	<p>25, 26</p>	<p>Passenger</p>
	<p>35, 36</p>	<p>Truck</p>
	<p>20, 22</p>	<p>Moped, Motorcycle</p>
<p>37, 38</p>	<p>Trailer, Travel Trailer</p>	

18663	<p>Previous: When a customer received a citation for expired registration and returned after renewal to pay the penalty, and it was outside the void window, the 20% Late Registration Penalty was collected in RTS under Accounting>Additional Collections/Time Lag. Additionally, the month of expiration had to be modified back to the pre-citation expiration month in RTS under Registration Only>Modify>Registration Correction.</p> <p>Change: When a customer receives a citation for expired registration and returns after renewal to pay the penalty, and it is outside the void window, the 20% Late Registration Penalty will be collected in a new event in RTS under Customer>Registration Only>Registration Penalty. The month of expiration (and year if applicable) will reset to the pre-citation expiration month (and year if applicable) and a new sticker will print with the receipt showing the penalty fee paid.</p> <p>The Late Registration Penalty fee description will be removed from the RTS Additional Collections/Time Lag event.</p>
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1.1 How to Collect the 20% Late Registration Penalty

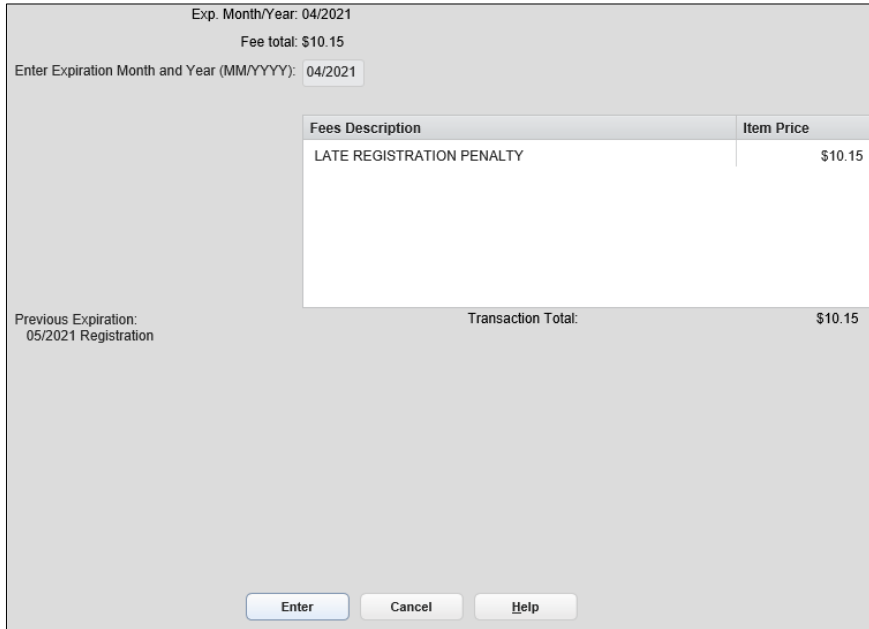
1. In RTS, click **Customer>Registration Only>Registration Penalty**.



The RTS Application Menu

2. On the **Inquiry Key Selection KEY001** screen, enter the Plate No., VIN, or Document No to retrieve the vehicle record.
3. Click **Enter**. An error message will be presented if the Registration Penalty Transaction cannot be processed.

4. On the **Registration REG003** screen, verify the vehicle information and click **Enter**.
5. On the **Enter Registration Expiration Month and Year REG029** screen, the month of expiration will default to the pre-citation expiration month (and year if applicable), click **Enter**.



Exp. Month/Year: 04/2021
 Fee total: \$10.15
 Enter Expiration Month and Year (MM/YYYY): 04/2021

Fees Description	Item Price
LATE REGISTRATION PENALTY	\$10.15

Previous Expiration: 05/2021 Registration
 Transaction Total: \$10.15

Enter Cancel Help

Enter Registration Expiration Month and Year REG029 Screen

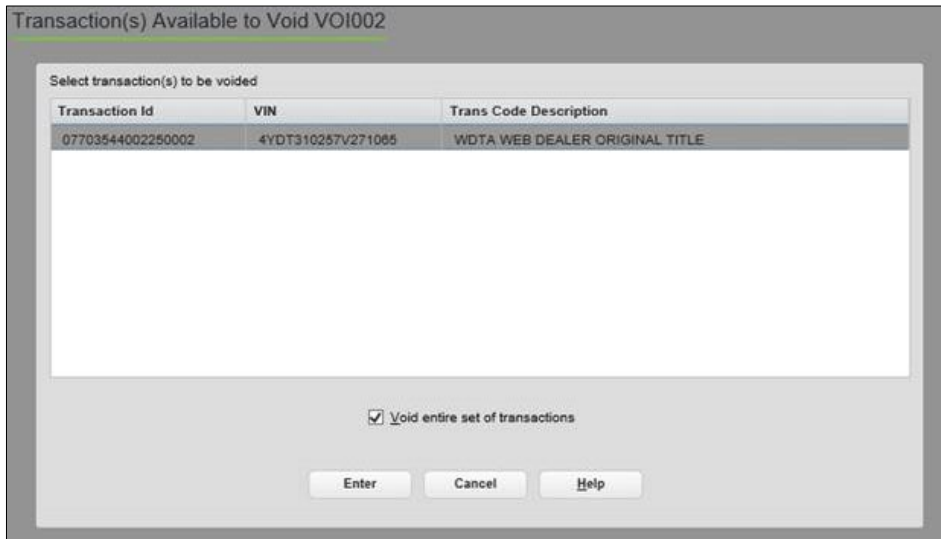
6. On the **Fees Due PMT004** screen, click **Enter** to complete the transaction.

24237	<p>Previous: When voiding an approved webDEALER transaction, RTS did not communicate back to webDEALER that a void occurred and did not provide the opportunity for the transaction to be corrected.</p> <p>Change: When voiding an approved webDEALER transaction, the user will select if the post void transaction will need to be corrected by the dealer or corrected by the county within webDEALER. If the transaction will need to be corrected by the dealer, the user will enter the reason for the void. The transaction will then be available to the dealer in webDEALER under the Returned status. If the transaction will need to be corrected by the county, the transaction will be available to the county in webDEALER under the Submitted status.</p>
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1.2 How to Process a Void and Return it to webDEALER

In RTS you will have to void the transaction on the workstation the webDEALER transaction was approved from. If you are voiding in webDEALER, you do not have to be on the same workstation the transaction was approved from.

1. In RTS, click **Miscellaneous>Void Transaction**.
2. On the **Transaction Key VOI001** screen, enter the Transaction ID.
3. Click **Enter**.
4. On the **Transaction(s) Available to Void VOI002** screen, select the transaction(s) to be voided.
5. Click **Enter**.



Transaction Id	VIN	Trans Code Description
07703544002250002	4YDT310257V271065	WDTA WEB DEALER ORIGINAL TITLE

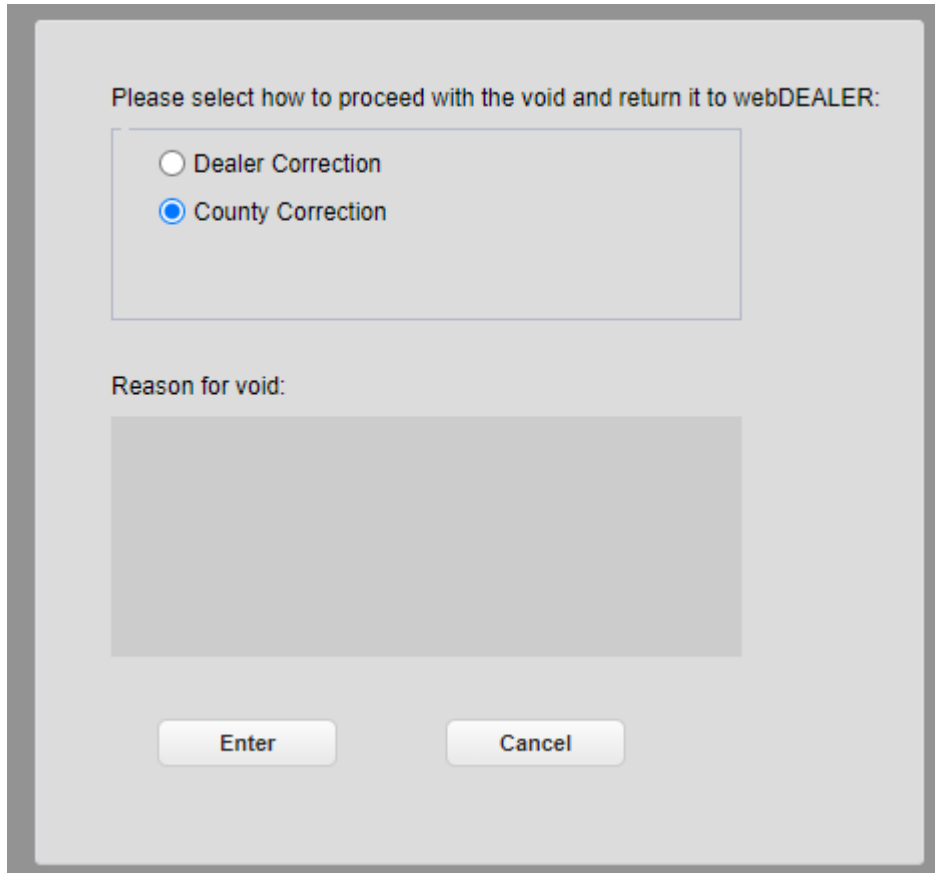
Void entire set of transactions

Enter Cancel Help

Transaction(s) Available to Void VOI002 Screen

6. On the **Confirm Action CTL001** screen, a pop-up will display asking "Are you sure you want to void the selected transaction(s)." To continue, click **Yes**.

7. On the **Post Void VOI003** screen select one of the options and if Dealer Correction is selected, enter the reason for the void, then click **Enter**.



Please select how to proceed with the void and return it to webDEALER:

Dealer Correction

County Correction

Reason for void:

Enter Cancel

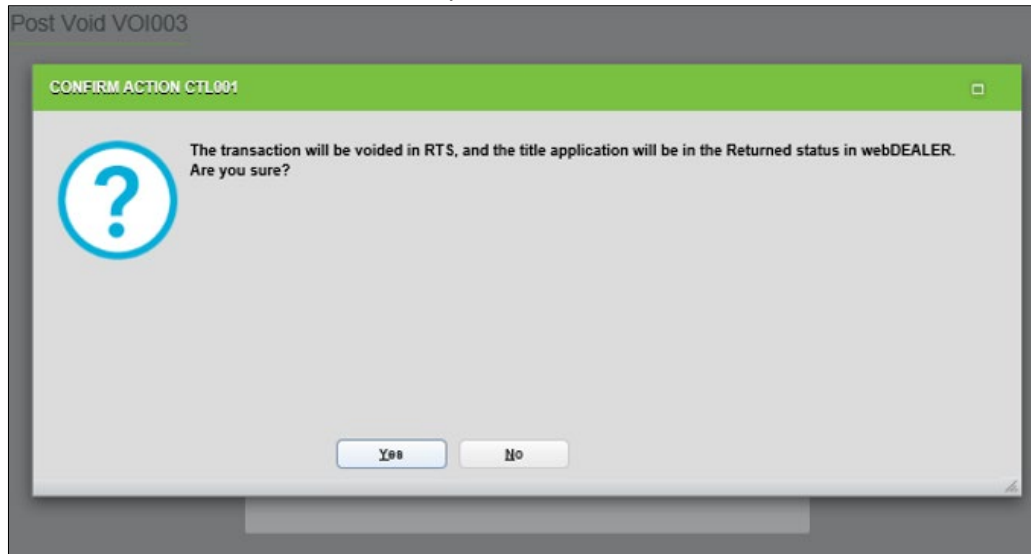
Post Void VOI003 Screen

8. On the **Confirm Action CTL001** screen, when the County Correction is selected, a confirmation pop-up message will display stating that the transaction will be voided and in the Submitted status in webDEALER. To continue, click **Yes**.



Confirm Action CTL001 Screen

Or on the **Confirm Action CTL001** screen, when the Dealer Correction is selected, a confirmation pop-up message will display stating that the transaction will be voided and in the Returned status in webDEALER. To continue, click **Yes**.



Confirm Action CTL001 Screen

9. Once the transaction is voided, the title application can be corrected within webDEALER by the county or dealer.

NOTE: Information will be provided on voiding a transaction in webDEALER in the webDEALER addendum.

2 Defects Fixed in RTS POS 9.8.0

19152	<p>Previous: In RTS, plate and permit virtual inventory is not returned to inventory when set aside transactions are not cancelled.</p> <p>Change: In RTS, plate and permit virtual inventory will be returned when set aside transactions are not cancelled.</p>
19474	<p>Previous: RTS was charging the P&H fee in the Correct Title Rejection event when correcting the carrying capacity.</p> <p>Change: RTS will not charge the P&H fee in the Correct Title Rejection event when correcting the carrying capacity.</p>
19541	<p>Previous: In IVTRS, after the customer entered the renewal recipient address, including the word apartment or suite in line 2, they were presented with the pop-up "You forgot your apt/suite number or entered an unknown apt/suite number." After the customer entered the apartment or suite number and selected submit, they were presented with another pop-up "Your registration renewal sticker will be sent to this address. Is this address correct?" If the customer selected "no" to correct the address they were not able to correct the address.</p> <p>Change: In IVTRS, after the customer enters the renewal recipient address, including the word apartment or suite in line 2, they are presented with a pop-up "You forgot your apt/suite number or entered an unknown apt/suite number." After the customer enters the apartment or suite number and selects submit, they are presented with another pop-up "Your registration renewal sticker will be sent to this address. Is this address correct?" If the customer selects "no" they are able to correct the address.</p>