

Manual Verification of Inspection

webSUB will electronically verify inspection; however, manual verification may be made when a valid inspection record is not available. Follow the steps below to manually verify inspection when prompted by the application.

The ability to manually verify inspection is given to agent locations by the county. To verify inspection manually, the Vehicle Inspection Report (VIR) must be provided by the customer.

Step 1. When prompted, ask the customer to provide their VIR and select "Yes." Proceed to Step 2. If you select "No" you will be prompted to ask if the vehicle is out-of-state. If yes, proceed with renewal.

If no, you will get an error message and the customer should be instructed to complete a passing inspection or provide their VIR.

Note: A customer may request a copy of their VIR from any inspection station.

Step 2. Verify from the VIR that the vehicle has a passing inspection and select "Yes."

Renev	w Registration - Vehic	cle Record	
ERROR - 5053 - A CURRE	NT PASSING VEHICLE I	NSPECTION IS REQUIRED TO RENEW	V
MCLENNAN County R	enewal		
Vehicle Information		Fees Due	
Plate:	GRDDG	WINDSHIELD STICKER	54.00
Plate Type:	PLPC111	REG FEE-DPS	1.00
VIN:	3D7MX48C36G219211	CNTY ROAD BRIDGE ADD-ON FEE	10.00
Document Number:	10720038817092644	CHILD SAFETY FUND	1.50
Model Year:	2012	AUTOMATION FEE	1.00
Make/Model:	DODG		
Expiration Date:	11 / 2014	Total	\$67.50
Unable to valida	te insurance, does the customer	have valid insurance information? 🧐 Yes 💿 No	
Unable to verify ins	pection, does the customer have	a valid Vehicle Inspection Report? 🔘 Yes 💿 No	
		Is the vehicle out of state? (a) ver	

Error Message if you select No to Inspection Questions

Note: If the vehicle does not have a passing inspection, and the VIN matches, there is no need to continue forward, instruct the customer to complete a passing inspection.

Step 3. Verify the VIN on the VIR matches the VIN on the renewal notice.

Plate Type: N	//CP	RE
Vehicle Inspection Verification		× N
Did the vehicle pass inspection?		E II
Test Date		
Type of Inspection	Choose One OBD ASM TSIOBD TSI 1YR TLMC CW CDEC 2YR	Lue Cancel
Proc	EMONLY EMONL2 EMONL3	ticker Cancel

Step 4. Locate the Inspection date from the VIR and enter it into webSUB.

Note: The application will calculate whether the inspection meets the timeframe requirement and will not allow you to process the renewal if it does not.

Step 5. Locate the Inspection type from the VIR and select the same type in webSUB from the dropdown.

Step 6. Select "Continue"

Step 7. Select "Process and Print Sticker".

Note: If the state's portion of the inspection fee is due at time of renewal, webSUB will calculate the current amount due and include it in the total.



Inspection Verification Pop-up

Sample VIR's



Sample VIR for Safety Counties

Inspection Fee Recalculation

When inspection is verified manually or electronically, the system will automatically calculate the inspection fee due based on the latest inspection. The following informational message will appear if the inspection fee has changed and processing may continue.

Renew Registration - Vehicle Record VEHICLE INSPECTION FEE RECALCULATED DUE TO UPDATED INSPECTION INFORMATION FLOYD County Renewal					
Plate:	603Z4W	PLATE STICKER	30.00		
Plate Type:	MCP	REG FEE-DPS	1.00		
VIN:	JKAZXDP18TA004154	CNTY ROAD BRIDGE ADD-ON FEE	10.00		
Document Number:	24639836757091819	AUTOMATION FEE	1.00		
Model Year:	2010	INSPECTION FEE-TSI	8.25		
Make/Model:	KAWK				
Expiration Date:	4 / 2016	Total	\$50.25		

