



Texas Department *of* Motor Vehicles

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## **eLICENSING**

**Release Notes for**

**Release 24.2**

**05/13/2024**

## Contents

About the Release .....3

eLICENSING Overview .....3

Summary of Business Reported Issues.....4

Business Reported Issues.....5

    MVD Division: .....5

    ENF Division: .....5

**Table 1: Revision Table**

Version	Date	Description	Author
1.0	05/09/2024	Final document	C. Nobile

## About the Release

These Release Notes contain information about new features, enhancements, and reported issues resolved in this release of eLICENSING.

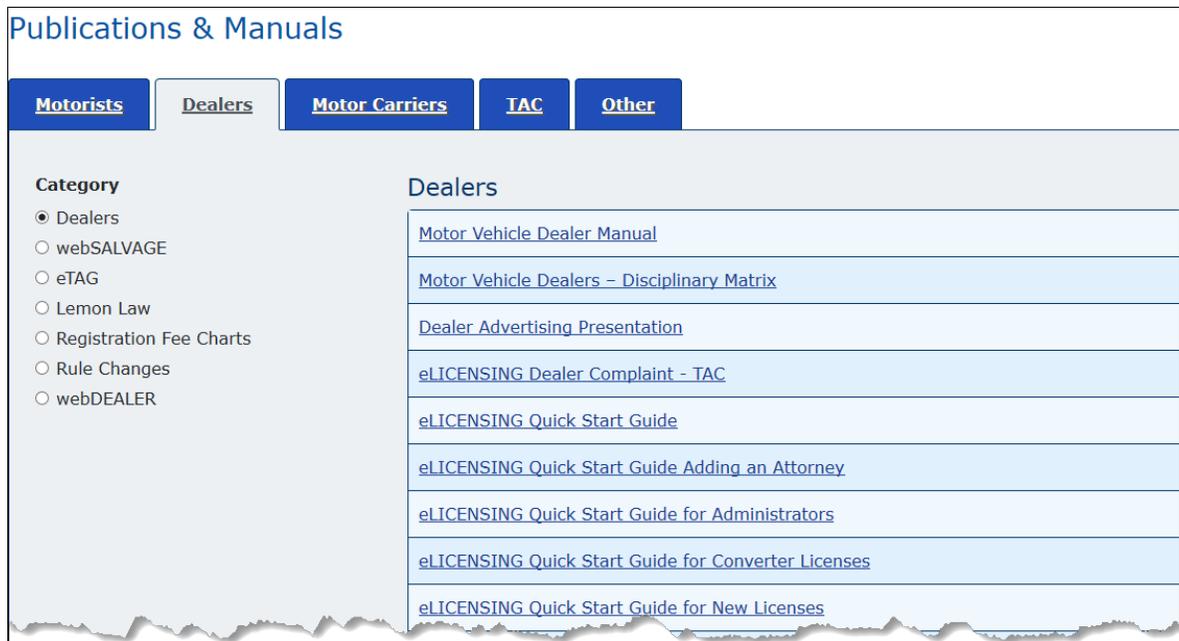
## eLICENSING Overview

eLICENSING is an online self-service hub for all motor vehicle dealers, salvage dealers, and industry licensees operating in Texas. Dealers and licensee can access licensing information, submit license applications and payments, and track the progress of submitted applications. Members of the public as well as tax assessor-collectors may use eLICENSING to file complaints against dealers.



### Getting Help

The documentation for eLICENSING is on the Texas Department of Motor Vehicles web site: <https://www.txdmv.gov>. Open the **About Us** menu, choose **Publications**, open the **Dealers** tab, and select **Dealers**.



The screenshot shows the 'Publications & Manuals' page. At the top, there are navigation tabs: Motorists, Dealers (selected), Motor Carriers, TAC, and Other. Below the tabs, there is a 'Category' list on the left with radio buttons: Dealers (selected), webSALVAGE, eTAG, Lemon Law, Registration Fee Charts, Rule Changes, and webDEALER. To the right of the category list, under the heading 'Dealers', there is a list of links: Motor Vehicle Dealer Manual, Motor Vehicle Dealers – Disciplinary Matrix, Dealer Advertising Presentation, eLICENSING Dealer Complaint - TAC, eLICENSING Quick Start Guide, eLICENSING Quick Start Guide Adding an Attorney, eLICENSING Quick Start Guide for Administrators, eLICENSING Quick Start Guide for Converter Licenses, and eLICENSING Quick Start Guide for New Licenses.

The eLICENSING documentation is also available:

**For Dealers:** <https://www.txdmv.gov/dealers/licensing/elicensing-resources>

**For Tax Assessors/Collectors:** Go to [www.txdmv.gov/tax-assessor-collectors](http://www.txdmv.gov/tax-assessor-collectors), open the **Resources** tab, select **Publications & Manuals | Dealers | Dealers**.

## Summary of Business Reported Issues

### **MVD**

LACE-9674 – New Attachment Sections for Salvage New & Amendment License Applications

LACE-9803 - Bond Attachment Issue for GDN Dealers with Active Franchise License

LACE-9873 – Updated Question on GDN & Salvage Applications

LACE-10111 - Issues with General Manager & Dealer Principal Functionality

### **ENF**

LACE-7971 - HQ/ENF: Issue with Requiring a VIN when Submitting an External Complaint

## Business Reported Issues

### MVD Division:

- LACE-9674**     ***New Attachment Sections for Salvage New & Amendment License Applications***  
Added new attachment sections to New applications and Amendment applications with an amend reason of 'Manage Locations and DBAs' where a physical or additional location is being added for a Salvage license. Required attachments now include photos of the business sign, posted business hours, interior office, and exterior structure, as well as a copy of the Certificate of Occupancy, if applicable.
- LACE-9803**     ***GDN Renewals - Bond Attachment Issue for GDN Dealers with Active Franchise License***  
The system will no longer require a GDN dealer who has an active, APA expired, or expired Franchise license associated to their account to provide surety bond or power of attorney attachments for a GDN new, amendment to change location, or renewal application under the same account.
- LACE-9873**     ***Updated Question on GDN & Salvage Applications***  
Updated the business location question to provide clarity for shared business locations on New applications and Amendment applications with an amend reason of 'Manage Locations & DBAs' where a physical or additional location is being added for a GDN or Salvage license.
- LACE-10111**     ***Issues with General Manager & Dealer Principal Functionality***  
Issues associated with the General Manager and Dealer Principal fields were fixed. Active General Managers and Dealer Principals now correctly appear on associated amendment and renewal applications for Franchise dealers.

### ENF Division:

- LACE-7971**     ***HQ/ENF: Issue with Requiring a VIN when Submitting an External Complaint***  
The system no longer requires a VIN on the external or internal investigator's complaint form.