

Registration and Title System

Point of Sale County Release Notes

Release 23.3

06/17/2023



RTS 23.3 Release Notes

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About the Release

These Release Notes contain information about new features, enhancements, and reported issues resolved in this release of the Registration and Title System (RTS).

Release Notes are located under the **Release Notes** & **Support** tab on the TAC Hub (www.txdmv.gov/tax-assessor-collectors).

Webinars & Presentations	Release Notes & Support	Resources	Training	Equipment Guide
RTS Release Notes				
> RTS 10.1.0				
> RTS 9.9.0				
> RTS 9.8.0				
> RTS 9.7.0				
> RTS 9.6.2				
> RTS 9.6.1				
> RTS 9.6.0				
> RTS 9.5.1				
> RTS 9.5.0				

RTS POS Overview

The refactored RTS POS is a web-based application designed to process vehicle registrations, titles, and temporary permits for Texas motorists. RTS POS provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, and temporary permits Summary of Enhancements.

Getting Help

When logged in to the RTS POS, you can display reference information about using the RTS POS and get specific application-level help.

- To get application-level help, click Help on the page you are viewing
- To see the entire user assistance web site, select **Help** > **User Guide** on the main page menu bar.

Additional Resources

For additional resources for the RTS POS, see the TAC hub (<u>www.txdmv.gov/tax-assessor-collectors</u>). Open the **Resources** tab, select **Publications & Manuals | TAC | RTS Support**.

ublications & Manuals Motorists Dealers Moto	er Carriers TAC Other					
Category	RTS Support					
 Tax Assessor-Collectors InfoXchanges & Presentations 	Accessing DTA Files					
O Foreclosure Charts	Adding a Cognos Report User					
Reference RTS Support	Cognos Report Title & Data Content Job Ald					
· RTS Release Notes	Cognos Reports					
Quick Reference webAGENT	Cognos Reports Crosswalk Table Tent					
° LMS	Customizable Press Release: Delinquent Transfer Notification					
	Daily Reconciliation Reports Job Aid					
	EAQs: Cognos Reporting					
	FAQs: RTS Point of Sale					
	EAQs: RTS Search by Owner					
	How to Print a Cognos Report					
	Job Aid Cognos Reports Length of Availability					
	Job Ald Printing IRP					



Summary of Enhancements

- RRTS-32801 ITSR 299031: Discontinue SLPs Univ. of Missouri and Georgia Tech
- RRTS-32776 ITSR 298413: County Renewals Report P446918 added TRENEW and update totals
- RRTS-32479 ITSR 296267: Texas Realtor Non-Vendor SLP
- RRTS-32324 ITSR 294859: Austin FC Vendor SLP
- RRTS-28505 ITSR 258776: Update NMVTIS Brand Mapping
- RRTS-28501 ITSR 258776: County Tax Office ability to process Title Rejection Requests (RTS-POS)
- RRTS-22323 ITSR 227455 (part 1) Prevent Issuance of Duplicate Plate (webDEALER, webSUB, RTS)
- RRTS-16033 ITSR 170639: Only apply "JUNKED ON" remark for Junk Codes 3,9,4, 5, or 7
- RRTS-13829 ITSR 151249: Automatically mark VIN errors as Rejected and provide report to Counties



Enhancements in RTS POS 23.3

RRTS-32776 ITSR 298413: County Renewals Report P446918 added TRENEW and update totals

Added a new column for total TRENEW counts for the month.

Before:

RTS.TTL.9183 PRD2 COUNTY RENEWALS for	:	TEXAS DEPARTMENT OF MOTOR VEHICLES REGISTRATION AND TITLE SYSTEM					
COUNTY/OFFICE	RENEWALS	SBRNW	IRENEW	WRENEW	total		
	2,833	0	194	0	3,027		
	1,190	0	96	0	1,286		
	4,616	0	441	124	5,181		
	1,741	0	203	0	1,944		
	678	0	81	0	759		

After:

O CIS.IIL.9105 DEFARIABING OF ROLOR VERICLES IST8 REGISTRATION AND TITLE SYSTEM								
COUNTY/OFFICE	RENEWALS	SBRNW	IRENEW	WRENEW	TRENEW	TOTAL		
	0	0	0	0	2	2		
	3	- K 0	0	0	0	3		
	0	1 3 0	0	0	1	1		
	0	0	0	0	7	7		
	1	0	1	0	0	2		
	0	0	1	0	0	1		
	0	0	1	0	2	3		
	0	0	1	0	0	1		
	0	0	1	0	2	3		
	0	0	0	0	1	1		
	0	0	0	0	1	1		
	0	0	0	0	1	1		
	4	0	6	0	0	10		
	0	0	0	0	1	1		
	0	0	0	0	2	2		
			-					



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RRTS-16033 ITSR 170639: Apply "JUNKED ON" remark for junk codes 3, 4, 5, 7, 9(MVDI)

Example Junk Code Remarks:

```
PASSENGER-TRUCK PLT, STKR REG CLASS 35 ¢ 67.50 AUSTIN CNTY
TITLE 10122742057123431 ISSUED 06/03/2021 ODOMETER N/A REG DT 05/24/2021
YR:2010 MAK:GMC MODL:YUK BDY STYL:LL VEH CLS:PASS-TRK SALE PRC: ¢0.00
VIN: 3GKEC16273G252549 BODY VIN: COLOR: BLACK
PREV TTL: JUR TX TTL ‡ 05731637819101459 ISSUE 11/01/2004
PREV OWN
OWNER
LIEN
PLATE AGE: 1 LAST ACTIVITY 02/23/2017 STATJK OFC: 298 IN
REMARKS EVIDENCE SURRENDERED BY OWNER.SALVAGE YARD $ 101243355.JUNKED ON 201
7/02/13. EVIDENCE SURRENDERED: TEXAS TITLE.DATE OF ASSIGNMENT:2016/04/05.PAP
ER TITLE.
```

```
LIC 15MD59 MAY/2022 OLD # 15MD59 MAY/2021 EWT 4100 GWT 5100

TRUCK PLT, STKR REG CLASS 35 ¢ 64.25 HARRIS CNTY

TITLE 29729042115111232 ISSUED 07/24/2021 ODOMETER N/A REG DT 06/02/2021

YR:2009 MAK:FORD MODL:EPR BDY STYL:LL VEH CLS:PASS-TRK SALE PRC: ©0.00

VIN: 1FMZU62E122B54733 BODY VIN: COLOR: UNKNOWN

PREV TTL: JUR TX TTL # 10102840460095150 ISSUE 01/21/2012

PREV OWN

OWNER

PLATE AGE: 7 LAST ACTIVITY 07/24/2016 NMVHLD OFC: 286 IN

REMARKS REGISTRATION INVALID.COA ISSUED.JUNKED ON 2016/07/23.PAPER TITLE.CER

TIFICATE OF AUTHORITY.
```

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RRTS-22323 ITSR 227455 (part 1): Prevent Issuance of Duplicate Plate

Problem Description/Requirement:

- 1) Do not allow **receipt of inventory** or **issuance of inventory** when the inventory, or a subset of that inventory:
 - Exists in another location (RTS_INV_ALLOCATION)
 - Has been issued by another office (RTS_TR_INV_DETAIL)

DISCONTINUED: Current 23.2 RTS logic notifies the user if the inventory has been previously used and presents the question,

"... has already been issued, do you want to continue and issue it?"

This will no longer occur.

- 2) Do not allow use of item as **Customer Supplied** when the inventory:
 - Exists in any location's inventory (RTS_INV_ALLOCATION)

DISCONTINUED: The "Validation Panel" has been removed from "Inventory – Receive Invoice INV004"

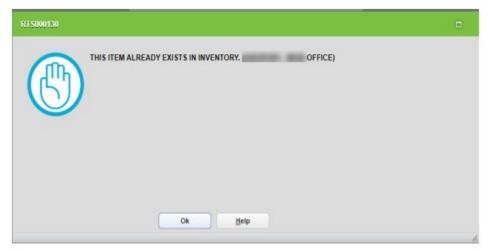
Invoice No:	Destination: MAIN OFFICE	~
Receive Into:		
	Enter Cancel <u>H</u> elp	

The Destination continues to be populated with Office Substations.



3) An error is presented on Inventory Receive if inventory on Regular Invoice already exists in any office or substation.

Example error if inventory or plate number already exists in the system.



RRTS-28501 Ability for County Tax Offices to Process Title Rejection Requests

County tax offices have the ability to submit their own title application rejection requests through RTS POS. The new "Reject Title In Process" menu item is added under the Miscellaneous tab. This event will be enabled only when the county user has the Reject Title in Process permission.

Screen changes and error messages for POSREJ/County Title Rejection:

	XAS Department of Motor Vehicles	RE	GISTRATI	ON & TIT	LE SYS	БТЕМ	
Customer	Miscellaneous Reports Local Optic	ons	Accounting	Inventory	Funds	Exit	Help
	Reprint Receipt						
	Complete Vehicle Transactions						
	Void Transaction CTRL + SHIFT + 0						
	Print Immediate >						
	Salvage Print >						
	CCO Print >						
	NMVTIS CCO Failsafe						
	Reject Title In Process						

Texas Department of Motor Vehicles

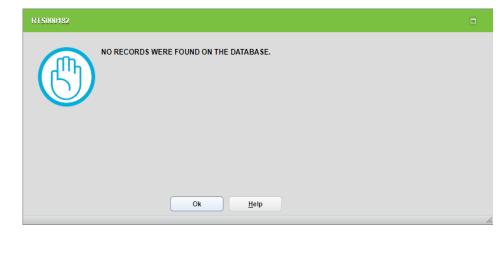
New security access indicator "Reject Title In Process" is added on "Security Access Rights Miscellaneous SEC011" screen for access to the new event. The Employee Security Reports will reflect the new permission.

Employee ID:	JERICKS						
Employee Name:	ERICKS	J					
		Miscellaneous					
		Miscellaneous					
		Reprint Receipt					
	Complete Vehicle Transactions						
		Void Transaction					
		Authorize Transaction					
		Print Immediate					
		Reject Title In Process					
		Enter Cancel <u>H</u> elp					

To submit a rejection request, "**Reject Title In Process**" will take the user to the Document Number Inquiry Key007 screen where the user provides the complete Document Number.

Texas Department of Motor Vehicles REGISTRATION & TITLE SYSTEM											
Customer	Miscellaneous	Reports	Local Options	Accounting	Inventory	Funds	Exit	Help			
Document N	Document Number Inquiry KEY007										
						Enter	Document N	lumber			
						0774	1245088250	0000			
							Enter		Cancel	Help	
							_	_	_	_	_

When the given document number is not found the following message will be provided:



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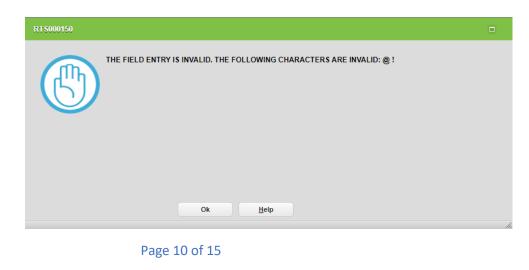
If the document number is found, the Reject Title In Process TTL043 screen will display. The user should verify the record matches the record to be rejected. A reject reason must be entered. The reason is limited to 40 alphanumeric characters.

	TAS Department of			GISTRATI	ON & TI	TLE SYSTER	1
Customer	Miscellaneous	Reports	Local Options	Accounting	Inventory	Funds Exit	Help
Reject Title I	n Process TTL043						
						Document Number:	07741245088250000
						Applicant Name:	SAM SAMPLE
						County Name:	FLOYD
						Transaction Date:	06/13/2023
						Surrendered Evidence:	TEXAS TITLE
						VIN:	1F1NU40S95EC03975
						Vehicle Year/Make:	2021 FORD
						Reject Reason:	MISSING DOCUMENTS
						E	nter Cancel <u>H</u> elp

If the user continues without providing the Reject Reason, the following message will be provided:

INFORMATION	
REJECT REASON IS REQUIRED.	
Ok	11.

If the Reject Reason entered by the user contains invalid special characters, the following message will be provided:



When the user inputs the Reject Reason and clicks enter, if there are no validation errors with the Reject Reason field, then the user must confim the rejection request. By selecting yes, the rejection will be completed, and the record will be rejected the following business day.

CONFIRM ACTION CTL001	
Are you sure you want to reject Title	
<u>Y</u> es <u>N</u> o	
	11.

If a user tries to reject a transaction that has already been rejected the following message will be provided:

INFORMATION	
UNABLE TO REJECT. TITLE IS ALREADY REJECTED.	
Ok	1.

In addition, a user cannot void a rejected transaction. If a transaction was rejected in error, once the record updates with the rejection it can be resolved by processing through the Correct Title Rejection event.

New Title Rejection Report in Cognos: Counties can access this new report under the Title folder. This report will provide the rejections that were processed by the county under the new Reject Title In Process event in RTS POS. County title rejections will reflect as a Reject Reason Code 1 on the new report.

Note: The report will also contain invalid VIN rejections. These were rejections provided on a report emailed to counties by their Regional Service Centers. Please see **RRTS-13829** for further information.



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Sample Title Rejection Report reflecting county requested rejections:

Texas Department of Motor Vehicles

TITLE REJECTION REPORT

Registration and Title System Report

Office Issuance Number	Office Name	Transaction ID	Transaction Date	Document Number	License Plate Number	VIN	Title Rejection Date	Reject Reason Code	Reject Reason Description
77	FLOYD	29899845075204213	2023-05-31	07741945074250002	BBB0392	5YFBU4EE8DP187638	2023-06-01	1	INCORRECT MAKE
77	FLOYD	07782845076093137	2023-06-01	07741945074250002	BBB0392	5YFBU4EE8DP187638	2023-06-01	1	INCORRECT MAKE
77	FLOYD	07782845076093520	2023-06-01	07741945074250003	BBB0393	3N1CE2CP3FL388827	2023-06-01	1	MAKE ENTERED WRONG
77	FLOYD	29899845075204204	2023-05-31	07741745074250001	BBB0389	1GNSCAE07MR178873	2023-06-01	1	MISSING SIGNATURE
77	FLOYD	07782845076093159	2023-06-01	07741745074250001	BBB0389	1GNSCAE07MR178873	2023-06-01	1	MISSING SIGNATURE
77	FLOYD	07781045076101605	2023-06-01	07782945074124751	RAU478	G0052GGD44867	2023-06-01	1	WRONG ADDRESS

RRTS-21803 Added logic to Inventory System to prevent issues from Security Employee ID

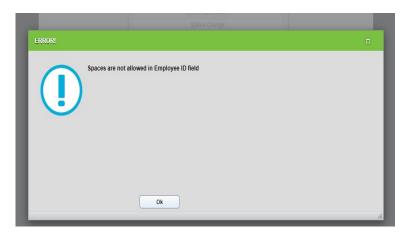
Solution Details:

- 1) Add validation to employee id field on "Employee access right (SEC005) screen" to avoid spaces in future.
- 2) For existing IDs, need to work with the counties to update the Employee IDs to eliminate the space.





When user inputs employee id with space the following error message will be shown.



RRTS-28505 ITSR 258776: Update NMVTIS Brand Mapping

NMVTIS Brand 28 (Street Rod) is now ignored when received from NMVTIS and no longer generates an error.

NMVTIS Brand 16 (Salvage Retention) maps to NMVTIS Brand 32 (Owner Retained) instead of 09 (Rebuilt). This generates an error if we do not have Brand 32 or a rebuilt salvage was not processed.

NMVTIS Brand 31 (Totaled) maps to NMVTIS Brand 11 (Salvage) instead of 08 (Junk). Transactions processed as a rebuilt salvage will not generate an error.

NMVTIS Brand 50 (Salvage - Other) maps to NMVTIS Brand 11 (Salvage) instead of 08 (Junk). Transactions processed as a rebuilt salvage will not generate an error.

RRTS-13829 ITSR 151249: Automatically mark VIN errors as Rejected and provide report access to Counties

Currently, TxDMV Regional Service Centers email counties the RTS.TTL.9462 and 9463 reports each morning.

Solution:

1) Records that have invalid VINs are automatically marked as "TITLE REJECTED" with "TITLE CONTROL SYSTEMS" and a new report was created in Cognos for counties to pull their rejected transactions.

2) Title Rejection Report is available to the county through Cognos under the Title folder.

The report includes invalid VIN related rejections, as well as rejections that counties submitted through RTS POS through the Reject Title in Process event.

The report contains a Reject Reason Code and the Rejection Reason:

Reject Reason Code	Deject Descen Description
Reason Code	Reject Reason Description
	Custom message that was entered by the county
1	in the Reject Title In Process Event in RTS POS
2	VIN IS INVALID
3	VIN IS TOO SHORT
4	VIN IS TOO LONG

Example Report:

Texas Department of Motor Vehicles

TITLE REJECTION REPORT

Registration and Title System Report

Office Issuance Number	Office Name	Transaction ID	Transaction Date	Document Number	License Plate Number	VIN	Title Rejection Date	Reject Reason Code	Reject Reason Description
77	FLOYD	29899845075204213	2023-05-31	07741945074250002	BBB0392	5YFBU4EE8DP187638	2023-06-01	1	INCORRECT MAKE
77	FLOYD	07782845076093137	2023-06-01	07741945074250002	BBB0392	5YFBU4EE8DP187638	2023-06-01	1	INCORRECT MAKE
77	FLOYD	07782845076093520	2023-06-01	07741945074250003	BBB0393	3N1CE2CP3FL388827	2023-06-01	1	MAKE ENTERED WRONG
77	FLOYD	29899845075204204	2023-05-31	07741745074250001	BBB0389	1GNSCAE07MR178873	2023-06-01	1	MISSING SIGNATURE
77	FLOYD	07782845076093159	2023-06-01	07741745074250001	BBB0389	1GNSCAE07MR178873	2023-06-01	1	MISSING SIGNATURE
77	FLOYD	07781045076101605	2023-06-01	07782945074124751	RAU478	G0052GGD44867	2023-06-01	1	WRONG ADDRESS
77	FLOYD	29899845076204222	2023-06-01	07742345075250004	BBB0466	2HNYD18661H521212	2023-06-01	2	VIN IS INVALID
77	FLOYD	29899845076204224	2023-06-01	07742345075250002	BBB0465	2HNYD18661H521234	2023-06-01	2	VIN IS INVALID
77	FLOYD	29899845076204226	2023-06-01	07742345075250003	BBB0464	2HNYD18661H521235	2023-06-01	2	VIN IS INVALID

Appendix

Other changes for RTS in 23.3 Release include:

ID	Summary
RRTS-18451	RTS Core Online - Transaction Summary Report fails if Dataset Name is not entered
RRTS-21803	When Security Empld contains a space, inventory is not appropriately allocated
RRTS-22175	RF: 227021, 230769 - RTS POS, NICUSA.COM link gives error, wrong URL
	Part 1 - ITSR Prevent Issuance of Duplicate General Issue Plate Middle Tier
RRTS-22323	Validation
RRTS-22498	Child Support Removal Issue
RRTS-22766	eTITLE ELT Release is going through NMVTIS Inquiry
RRTS-27114	Regpen change the registration expiration date
RRTS-31425	TLETS spacing issue
RRTS-31466	Title only - extended registration trailer error

Texas Department of Motor Vehicles

RTS 23.3 Release Notes

RRTS-31553	'Credit Card Fee has been added.' pop up screen appears twice
RRTS-31642	Renewal Notice for specialty license plate renewal, should not have P&H Fee.
RRTS-32024	Incorrect Fee Calculation for IRENEW 2 Year Registration when Regular Exempt
RRTS-32163	Two years of inspection but only one year of registration
	SB-15 : Modify the P446809SEEDB job to pick up the latest GDG version of the input
RRTS-32182	file
RRTS-32186	Null Pointer Exception when attempt to validate DealerGDN in POS Title
RRTS-32189	OpenText: ADDR SQLCODE - 302 Data too long for target column
RRTS-32277	Add SQLCODE -407 to the list of SQLCODES for which we print parameters
RRTS-32280	Fields w/ Invalid Values are not showing in RED upon pressing Enter
RRTS-32308	Invalid request error while searching valid buyer tag with long name in TLETS
RRTS-32324	ITSR: Austin FC - Vendor SLP
RRTS-32380	RTS Core Online transaction report option loses some reports
RRTS-32386	TLETS doesn't show up the correct Sales Price
RRTS-32479	ITSR: Texas Realtor Non-Vendor SLP
RRTS-32527	IVTRS: Exempt pop-up message:
RRTS-32543	add CLEANUPWF to RTS Batch
RRTS-32676	Asymmetric layout in MRG024 screen
RRTS-32706	REGPEN event dates are not working correctly as expected
RRTS-32712	RTS POS Middle Tier should limit Date Range when searching for In-Process Special Plates
RRTS-32718	RTS-TxT-VehicleLinkingService fix refreshIndex method
RRTS-32776	Remedy 298413: County Renewals Report RTS.TTL.9183 Needs TRENEW counts
RRTS-32801	ITSR: Discontinue Two Vendor SLPs
RRTS-32805	Special plate 17504DV has DELETE_INDI = 1 but not purged after a year
RRTS-32807	IRENEW - SQLCODE - 302 (Too Long) from IVTRS; CustPhoneNo should have no punctuation
RRTS-32811	Internet Trace number not saved on Fund_Func_Trans for TRENEW transactions
RRTS-32814	Some online renewals are getting option for two-year renewal when not eligible
	EReminder and ERNO "Go Paperless" Screens Shows up NULL, when toggling
RRTS-32840	between English and Spanish
RRTS-32948	BlackBookClient does not set connection timeout, only read timeout
RRTS-33204	VIN 3FA6P0H78JR178379 is showing using RTS-Core online, but record does not pull up in MVDI