



Texas Department *of* Motor Vehicles

HELPING TEXANS GO. HELPING TEXAS GROW.

eLICENSING

Release Notes

Release 23.1

11/12/2022

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Table 1: Revision Table

Version	Date	Description	Author
1.0	11/12/2022	Initial document	S. DeMar

About the Release

The Release Notes contain business impacts related to the changes in the 23.1 Release of eLICENSING.

eLICENSING Overview

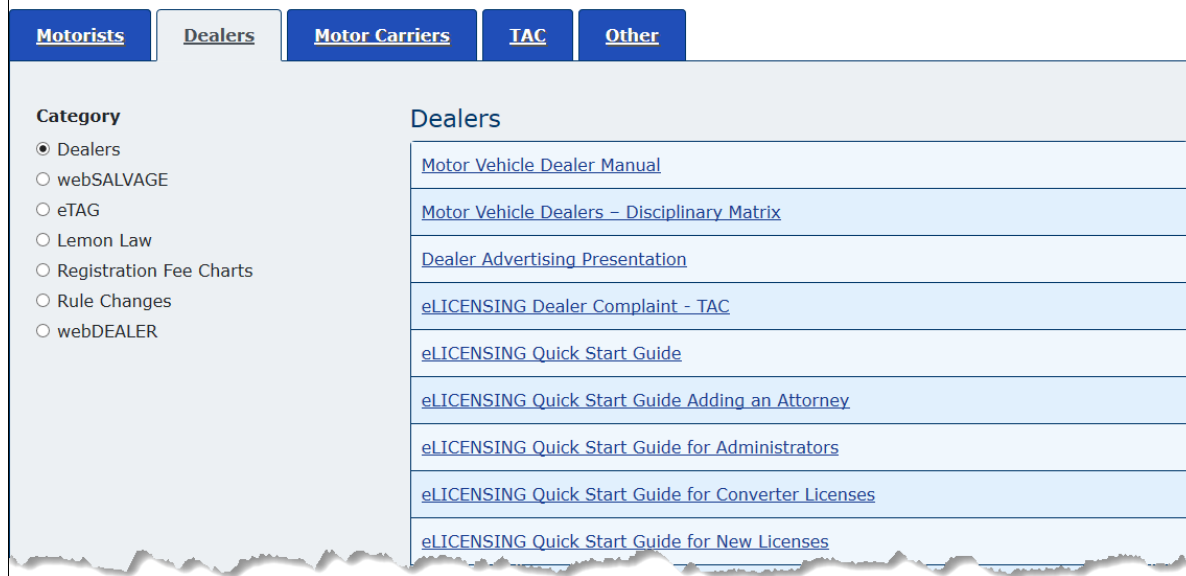
eLICENSING is a Salesforce application that has been customized to provide an online self-service hub for all motor vehicle dealers, salvage dealers, and industry licensees operating in Texas. Dealers and licensee can access licensing information, submit license applications and payments, and track the progress of submitted applications. Members of the public as well as tax assessor-collectors may use eLICENSING to file complaints against dealers.



Getting Help

The documentation for eLICENSING is on the Texas Department of Motor Vehicles web site: <https://www.txdmv.gov>. Open the **About Us** menu, choose **Publications**, open the **Dealers** tab, and select **Dealers**.

Publications & Manuals



The screenshot shows a navigation menu with tabs for Motorists, Dealers, Motor Carriers, TAC, and Other. The Dealers tab is selected. On the left, under 'Category', 'Dealers' is selected with a radio button. On the right, under 'Dealers', a list of links is displayed:

- [Motor Vehicle Dealer Manual](#)
- [Motor Vehicle Dealers – Disciplinary Matrix](#)
- [Dealer Advertising Presentation](#)
- [eLICENSING Dealer Complaint - TAC](#)
- [eLICENSING Quick Start Guide](#)
- [eLICENSING Quick Start Guide Adding an Attorney](#)
- [eLICENSING Quick Start Guide for Administrators](#)
- [eLICENSING Quick Start Guide for Converter Licenses](#)
- [eLICENSING Quick Start Guide for New Licenses](#)

The eLICENSING documentation is also available:

For Dealers: <https://www.txdmv.gov/dealers/licensing/elicensing-resources>

For Tax Assessors/Collectors: Go to www.txdmv.gov/tax-assessor-collectors, open the **Resources** tab, select **Publications & Manuals | Dealers | Dealers**.

Summary of Bug Fixes

LACE-8146	Updated Attachment Sections for GDN New License Applications
LACE-8147	Added Attachment Sections for GDN Amendment Applications to Change Location
LACE-8806	Request to Remove "Reopen" Button from ENF Case Type View
LACE-9397	APA-Expired License Status & General License Information
LACE-9530	Added Language to Payment Page to Deter 3 rd Party Payors
LACE-9531	Add Old Location ID to webservice
TAGLMT-46	Disabled Tag Type Requested Quantity
TAGLMT-87	Added Max Limits and Remaining Balances in the eTAG Limits Application
TAGLMT-88	Added the Ability to Request and Create an eTAG Request Appeals
TAGLMT-115	Added the Allocated Amount And Remaining Amount For Each Tag Type To The License Record
TAGLMT-117	Added the Related Locations Section to the Internal eTAG Limits Application
TAGLMT-118	Limited Pending eTAG Applications
TAGLMT-119	Restricted License Subtype Wholesale GDN From Requesting Buyer Tags

Bug Fix Details

LACE-8146 Updated Attachment Sections for GDN New License Applications

The attachment section names and instructions on the **Attachments** page of the **GDN New License** application were updated for clarity so dealers can attach the correct documents to the license application.

- Changed the **Lease Agreement** attachment section name to **Lease Agreement or Property Ownership Documentation** and updated the attachment description
- Replaced the **Business Photo** attachment section with:
 - A new **Business Sign** attachment section and description
 - A new **Business Sign - Wholesale** attachment section and attachment description
- Created a new **Posted Business Hours** attachment section and attachment description
- Created a new **Office Equipment** attachment section and attachment description
- Created a new **Business Structure** attachment section and attachment description
- Created a new Display Space attachment section and attachment description
Note: The **Display Space** attachment should not be included in GDN applications for Wholesale Dealers.
- Created a new **Certificate of Occupancy attachment** section and attachment description.
- Added a new description to the **Power of Attorney** attachment section.
Note: This attachment should only be listed as required on any GDN application where a Motor Vehicle Surety Bond is required.

LACE-8147 Added Attachment Sections for GDN Amendment Applications to Change Location

When a GDN Dealer needs to change the physical business location (physical and/or additional) using the **Address and DBA Changes** amendment application, they need to attach additional premise documentation to the **GDN Amendment Application** so that the premise documentation will be available to the TxDMV MVD staff for review and confirmation.

Added the following attachment sections and corresponding attachment descriptions to the GDN Amendment application when **Address and DBA Changes** is selected as the amendment reason and the physical and/or additional location has been amended:

- **Lease Agreement or Property Ownership Documentation**
- **Business Sign**
Note: The **Business Sign** attachment section is not included in GDN applications for Wholesale Dealers.

- **Business Sign – Wholesale**
Note: The **Business Sign – Wholesale** attachment section is only included in GDN applications for Wholesale Dealers.
- **Posted Business Hours**
- **Office Equipment**
- **Business Structure**
- **Display Space**
Note: The **Display Space** attachment should not be included in GDN applications for Wholesale Dealers.
- **Certificate of Occupancy**

LACE-8806 Request to Remove “Reopen” Button from ENF Case Type View

Removed the “Reopen” button from the ENF case so case reporting will be accurate.

LACE-9397 APA-Expired License Status & General License Information

A Dealer is now able to submit an application for a change of general license information when a license status is APA-Expired.

LACE-9530 Added Language to Payment Page to Deter 3rd Party Payors

As part of MVD's efforts to deter 3rd party payors from submitting applications and paying fees in violation of the TxDMV's Board rules, language was added to the Payment Page. In addition, the [TxDMV Board Rules](#) link is redirected to the Board Rules.

LACE-9531 Add Old Location ID to webservice

A webservice call was added for address changes so that webDEALER can remap the old locations and transactions to the new location.

Summary of Enhancements: HB3927 Tag Limits

TAGLMT-46 Disabled Tag Type Requested Quantity

When the **Remaining** tags available from eTAGs is =>50% of the max limit for that tag type, the **Temp Tag Type** in the eTAG Limits section of the eTAG Limits application is now disabled so that no additional tags can be requested by Dealers.

TAGLMT-87 Added Max Limits and Remaining Balances in the eTAG Limits Application

MVD Staff can now view the amounts for the max limit, remaining tags, and Threshold Used amounts from the eTAG system in the **Current Tag Limit** section of the internal eTAGs Limit application.

▼ Current Tag Limit	
Buyer Tags Allocated	Converter Tags Allocated
Buyer Tags Remaining	Converter Tags Remaining
Buyer Tags Used Threshold 0.00%	Converter Tags Used Threshold 0.00%
Vehicle Specific Tags Allocated	Agent Tags Allocated
Vehicle Specific Tags Remaining	Agent Tags Remaining
Vehicle Specific Tags Used Threshold 0.00%	Agent Tags Used Threshold 0.00%

TAGLMT-88 Added the Ability to Request and Create an eTAG Request Appeals

License Specialists can now flag an eTAGs Limit Application with a Requested Appeal when a Dealer contests a denial to their eTAGs request so that an eTAG Appeals case can be opened and processed.

- Added a **Requested Appeal** checkbox in the **Detailed Information** section of the eTAGs Limit Application.

▼ Detailed Information			
Owner	eTAGs Limits Final Review Staff [Change]	Application Status	Denial
Application Name	000591041	License Type	Converter
Application Type	eTAGs Limits	Supervisor Warning	<input type="checkbox"/>
Record Type	eTAGs Limits Application [Change]	Supervisor Warning	<input type="checkbox"/>
		Requested Appeal	<input type="checkbox"/>

- Added a **Create Appeal Case** button to the eTAG Limit Application to create an eTAG Appeal case.

Application		000591041	Cu
← Back to List: Cases			
Related Cases (0) Attachments (0) Related Licenses (3) Related Locations (0) Related Contacts (1) DG Package (0) Activity History (5) Open Activities (0) Com			
Application Detail		Edit Send to FileNet Withdraw Application Delete Create Appeal Case	
▼ Detailed Information			
Owner	eTAGs Limits Final Review Staff [Change]	Application Status	Denial
Application Name	000591041	License Type	Converter

TAGLMT-115 Added the Allocated Amount And Remaining Amount For Each Tag Type To The License Record

Updated the license record with the new **Temporary Tag Allocations** section, which displays the allocated amount, remaining amount, and Threshold Used for each tag type.

TAGLMT-117 Added the Related Locations Section to the Internal eTAG Limits Application

Added the **Related Locations** section to the internal eTAG Limit Application so License Specialists can see if there are any related locations for a Dealer.

TAGLMT-118 Limited Pending eTAG Applications

Dealers can have only one submitted eTAG Limit application per tag type at a time. The system will not accept a second eTAG Limit application of the same tag type unless the one already submitted has been Withdrawn, Completed – Approved, Completed – Denied, or Completed – Modified.

An error message displays to notify the dealer that an eTAG Limit application is already under review for the same tag type getting submitted and that the application already submitted must be completed before another application for the same tag type can be submitted.

TAGLMT-119 Restricted License Subtype Wholesale GDN From Requesting Buyer Tags

Excluded Buyer TAGs from the eTAG Limit request page of the eTAG Limit Application when the Dealer's license is a Wholesale GDN License.