



Texas Department *of* Motor Vehicles

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## **Registration and Title System**

**Point of Sale for  
County Offices  
Hot Fix Release Notes**

**Release 12.0-E**

5/20/2022

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**Table 1: Revision Table**

Version	Date	Description	Author
Draft	5/18/2022	Initial document	S. DeMar
1.0	5/19/2022	Incorporate redlines from VTRF	H. Parrish
1.1	5/19/2022	Formatting and Cover Page updates	H. Parrish

## About the Release

These Release Notes contain information about new features, enhancements, and reported issues resolved in this release of the Registration and Title System Point of Sale (RTS POS).

Release Notes are located under the **Release Notes & Support** tab on the TAC Hub ([www.txdmv.gov/tax-assessor-collectors](http://www.txdmv.gov/tax-assessor-collectors)).



## RTS POS Overview

The refactored RTS POS is a web-based application designed to process vehicle registrations, titles, and temporary permits for Texas motorists. RTS POS provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, and temporary permits.

### Getting Help

When logged in to the RTS POS, you can display reference information about using the RTS POS and get specific application-level help.

- To get application-level help, click **Help** on the page you are viewing
- To see the entire user assistance web site, select **Help > User Guide** on the main page menu bar.

### Additional Resources

For additional resources for the RTS POS, see the TAC hub ([www.txdmv.gov/tax-assessor-collectors](http://www.txdmv.gov/tax-assessor-collectors)). Open the **Resources** tab, select **Publications & Manuals | TAC | RTS Support**.



## Enhancements in Release 12.0-E

- RTAC-163 Enabled Processing of Non-Dealer Transactions Regardless of a County's Willing Status
- RTAC-164 Enabled Processing of Correct Title Rejections Regardless of a County's Willing Status
- RTAC-166 Enabled processing of a Correct Title Rejection regardless if the Dealer's license status has since expired.
- RTAC-167 Enabled processing of Correct Title Rejection regardless if Dealer's license expired or the P# removed by clerk.

## Enhancements in Release 12.0-E Details

### RTAC-163 **Enable Processing of Non-Dealer Title Transactions Regardless of a County's Willing Status**

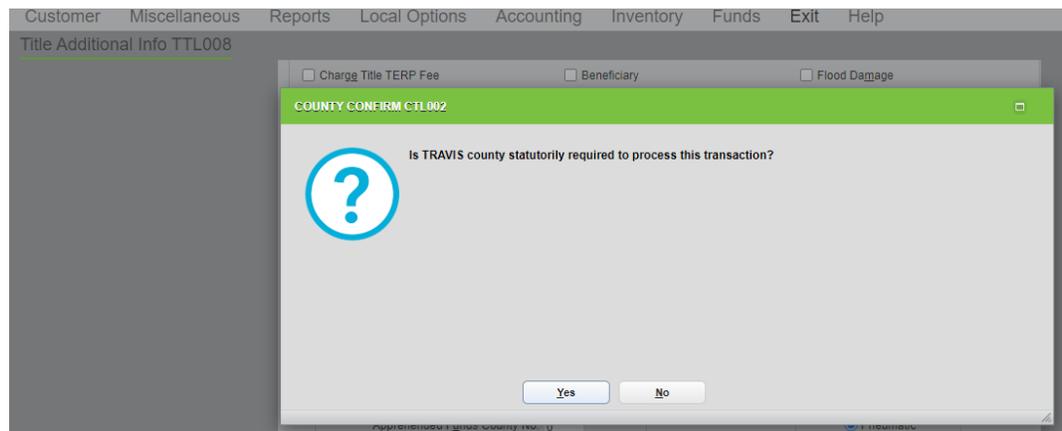
**Previously:** RTS determined the seller county for non-dealer title transactions, by using the county of residence associated to the previous Texas title record, when Texas ownership evidence was surrendered. This prevented certain statutorily required transactions from being processed when the only connection to the processing county was the seller's county.

**Change:** RTS will no longer determine the seller's county for non-dealer title transactions and rely solely on the county to make this determination as it applies to each title transaction.

If RTS determines the processing county does not match the county of residence or lienholder county (if applicable), RTS will allow the county user to proceed with the title transaction. The county should verify if they are statutorily required to process the transaction or not and proceed accordingly.

If the processing county has not designated a willing status in RTS, the system will handle as a statutorily required transaction and local optional fees will be assessed based on the processing county.

If the processing county is designated in RTS as willing, the clerk will be presented with the following pop-up upon selecting enter on the Title Additional Info TTL008 screen.



The clerk must confirm whether or not the county is statutorily required to process the transaction, in order for RTS to assess the appropriate fees.

- If the clerk selects **Yes**, RTS will handle as a required transaction and local optional fees will be assessed based on the processing county.
- If the clerk selects **No**, RTS will handle as a willing transaction and local optional fees will be assessed based on the county of residence associated to the transaction. The county of residence will continue to receive credit for the registration fees.

**RTAC-164      Enable Processing of Correct Title Rejections by Original Processing County**

**Previously:** RTS prevented a county from processing a Correct Title Rejection transaction if RTS could not connect the processing county to the buyer, seller, or lienholder county from the original transaction.

**Change:** RTS will allow a county to process the Correct Title Rejection transaction if the county processed the original transaction, regardless of the buyer, seller, or lienholder county associated to the original transaction.

**RTAC-166      Enable Processing of Correct Title Rejections Regardless of the Dealer's License Status.**

**Previously:** RTS required the entry of a supervisor's username and password to process a Correct Title Rejection transaction if the dealer's license number, displayed on the Owner Entry TTL007 screen, had since expired or became inactive from when the original transaction was processed.

**Change:** RTS will allow the county to process the Correct Title Rejection transaction without entry of a supervisor's username and password.

**RTAC-167      Enable Processing of Correct Title Rejections if the Dealer's License Number is Removed.**

**Previously:** RTS required the entry of a supervisor's username and password to process a Correct Title Rejection transaction if the clerk removed the dealer's license number from the Owner Entry TTL007 screen that was carried forward from the original transaction.

**Change:** RTS will allow the county to process the Correct Title Rejection transaction without entry of a supervisor's username and password.