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MEDIA ADVISORY

TxDMV Regional Service Centers Closed to Public for In-Person Transactions

(AUSTIN, Texas – March 17, 2020) In an effort to reduce the exposure of Texans to COVID-19 Coronavirus, the Texas Department of Motor Vehicles announced Tuesday, March 17, that its 16 Regional Service Centers would be closed to the public for in-person transactions as of the close of business on March 17. Services and support will continue to be provided by mail, email, and phone while in-person services are unavailable.

Located throughout Texas, Regional Service Centers provide specialized services to the public, including replacement titles, bonded title rejection letters, apportioned registration, annual permits for motor carriers, and the investigation and resolution of errors in Texas titles.

Guidance to the public regarding the process for completing common transactions while offices are closed to public access is available at www.txdmv.gov/covid-19. The Texas Department of Motor Vehicles will make an announcement once the decision is made to resume normal business operations.



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The Texas Department of Motor Vehicles registers and titles motor vehicles, licenses motor vehicle dealers, credentials motor carriers, issues oversize/overweight permits, investigates complaints against dealers and motor carriers, and awards grants to law enforcement agencies to reduce vehicle burglaries and thefts. Learn more at www.TxDMV.gov.