Registration and Title System

Point of Sale System
Release Notes for Counties

Release 9.4.0

9/2/2019
About Release Notes
These Release Notes contain information about new features, enhancements, and reported issues resolved in this release of the Registration and Title System Point of Sale (RTS POS).

For more information about the RTS POS, refer to the Online Help and to the original Release Notes on the RTS Refactoring Resources page of the TAC Hub (www.txdmv.gov/tax-assessor-collectors).

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RTS POS Overview

The refactored RTS POS is a web-based application designed to process vehicle registrations, titles, and temporary permits for Texas motorists through a series of web pages. The RTS POS system provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, and temporary permits.

The RTS POS application displays when you log into the RTS workstation.

To display reference information about using the RTS POS, you can click ☐️ in the upper right corner of the web browser to minimize the application and click the 🎨 RTS Refactoring Help icon on your desktop.

The RTS Refactoring Resources page (on the TAC Hub) displays FAQ documents composed of questions submitted by the county tax offices, as well as materials presented during RTS POS webinars (including the training guides, slide decks for presentations, and other recorded webinar sessions). The original Release Notes are also available on this page.

Click the Job Aids tab to locate important quick references to help you log in and work with the RTS POS.

When logged into the RTS POS, you can get specific application level help by clicking the Help button on the page you are viewing or the entire user assistance web site by selecting Help > User Guide on the main page action bar.

**Note:** It is important to visit this Resources page frequently for updates and new materials.
1 Enhancements and Updates in RTS POS

The following sections explain the changes in RTS 9.4.0.

1.1 New Military Specialty License Plates

The following military specialty license plates were introduced during the 86th Legislative Session and will be available with this release:

1.1.1 173rd Airborne Brigade

The 173rd Airborne Brigade license plate may be ordered for passenger vehicles, trucks, mopeds, motorcycles, trailers, and travel trailers.

1.1.2 Disabled Veteran with 173rd Airborne Brigade

The Disabled Veteran with 173rd Airborne Brigade license plate may be ordered for passenger vehicles, trucks, mopeds, and motorcycles.

1.1.3 Army of Occupation Medal

The Army of Occupation Medal license plate may be ordered for passenger vehicles, trucks, mopeds, and motorcycles.
1.1.4 Disabled Veteran with Army of Occupation Medal

The Disabled Veteran with Army of Occupation Medal license plate may be ordered for passenger vehicles, trucks, mopeds, and motorcycles.

1.1.5 Master Army Aviator

The Master Army Aviator license plate may be ordered for passenger vehicles, trucks, mopeds, motorcycles, trailers, and travel trailers.

1.1.6 Disabled Veteran with Master Army Aviator

The Disabled Veteran with Master Army Aviator license plate may be ordered for passenger vehicles, trucks, mopeds, and motorcycles.

1.1.7 Nuclear Deterrence Operations Service Medal

The Nuclear Deterrence Operations Service Medal license plate is available to be ordered for passenger vehicles, trucks, mopeds, motorcycles, trailers, and travel trailers.
1.1.8 Disabled Veteran with Nuclear Deterrence Operations Service Medal

The Disabled Veteran with Nuclear Deterrence Operations Service Medal license plate may be ordered for passenger vehicles, trucks, mopeds, and motorcycles.

1.2 New Non-Military Specialty License Plate

The following non-military specialty license plate was introduced during the 86th Legislative Session and will be available with this release:

1.2.1 F-35 Fighter Jet Sound of Freedom

The F-35 Fighter Jet Sound of Freedom license plate may be ordered for passenger vehicles, trucks, mopeds, motorcycles, trailers, and travel trailers.

Note: The Specialty Plates Disabled Veteran Plate Guide, the Specialty Plates Military Plates Guide, and the Specialty Plate Guide will be updated to include information and images of the new specialty license plates.
2 Legislative Changes

The following are the changes in RTS 9.4 mandated by the 86th Legislative Session effective September 1, 2019.

2.1 Notification of Communication Impediment

An applicant can voluntarily indicate they have a health condition or disability that may impede effective communication with law enforcement at time of initial registration or registration renewal. Notification of a communication impediment can now be selected on the Title Additional Info TTL008 screen (Figure 1) at the time of initial registration or on the Registration Additional Info REG039 screen (Figure 2) at the time of renewal. A communication impediment indicator will be added to the motor vehicle record and will display for law enforcement purposes only. This indicator will not print on the title or RTS receipts.

![Figure 1: TTL008 Screen Showing Communication Impediment Indicator](image-url)
Note: A customer may request to have the communication impediment indicator added or removed from their vehicle record at any time. Counties will have the ability to add or remove the communication impediment indicator through the Registration Only -- Modify -- Registration Correction event on the REG039 Screen.
2.2 Former Military Vehicles – Off Highway

Former military vehicles whose ownership evidence being surrendered is marked off-highway use may now register for passenger or truck registration if certain criteria are met. A High Mobility Multipurpose Wheeled Vehicle (HMMWV), commonly referred to as a HUMVEE, with a gross vehicle weight less than 10,000 lbs, body style of HM-HMMWV, and ownership evidence that indicates off-highway use is eligible for passenger or truck registration. Register the vehicle with passenger or truck registration or Antique vehicle registration at the customer’s request.

HMMWVs designated as off-highway use with a gross vehicle weight of 10,000 lbs or more are ineligible for regular registration and may only be issued Antique vehicle registration.

Follow these steps to title and register an off-highway HMMWV under 10,000 pounds for on-highway use:

1. Once on the Title Types TTL002 screen, select Original, and click Enter.

   **Note:** Do not check Off-Highway Use (because you are titling it for on-highway use).

![Figure 3: The Title Types TTL002 Screen](image)
2. From the **Class/Plate/Sticker Type Choice REG008** screen, select one of these vehicle classes: PASS, PASS-TRK, TRK<=1, or TRK>=1.

![Class/Plate/Sticker Type Choice REG008](image)

**Figure 4: Select a Vehicle Class That Will Enable the Checkbox**

3. Continuing with the **Class/Plate/Sticker Type Choice REG008** screen, select any registration class and any plate type that the customer desires. Click **Enter**.

![Registration Class and Plate Type Selection](image)

**Figure 5: Select Any Registration Class or Plate Type**
4. The new **Former Military Vehicle-Off Highway** checkbox is now enabled on the **No Title Record TTL004** screen. Note that the other qualifying conditions of a vehicle gross weight of less than 10,000 lbs and the new body style of HM-HMMWV must be fulfilled.

![Image of Former Military Vehicle Off-Highway Checkbox Enabled](image)

**Figure 6: Former Military Vehicle Off-Highway Checkbox Enabled**

5. If the gross weight exceeds 9,999 lbs, an error message will display:

![Image of Invalid Gross Weight Message](image)

**Figure 7: Invalid Gross Weight Message**
6. If the body style is not HM-HMMWV, an error message will display:

![Invalid Body Style Message](image)

**Figure 8: Invalid Body Style Message**

7. The Former Military Vehicle remark now displays on the Registration record and on the receipt.

![Registration Record Showing Remark](image)

**Figure 9: Registration Record Showing Remark**
Figure 10: Receipt Showing Former Military Vehicle Remark
2.3 New Registration Classes, Vehicle Class, and Body Styles

Utility vehicle (UTV) and sand rail have been added as new registration classes. These registration classes, along with all-terrain vehicle (ATV) and recreational off-highway vehicle (ROV), are available under a new vehicle class of OFFHWY. Additionally, MV-UTV for UTVs and SR for sand rails have been added as body styles.

**Note:** The vehicle class for existing ATVs and ROVs will not change from MTRCYCLE to OFFHWY until a title transfer occurs.

Follow these steps to process a transaction for these registration classes:

1. Proceed to the **Title Types TTL002** screen and select the **Off-Highway Use** checkbox, then click **Enter**. Note that the **Off-Highway Use** checkbox is only enabled when the **Original** title type is selected.

![Figure 11: Off-Highway Use Checkbox](image)
2. Select the OFFHWY vehicle class on the REG008 screen when processing a transaction for ATV, ROV, UTV, or sand rail registration classes. The message “Off-Highway Use Only” will print on the Texas title and receipts.

![Figure 12: Registration Classes for OFFHWY Vehicle Class](image)


![Figure 13: TTL004 Screen Showing Sand Rail](image)
4. If the weight is not within these values, an error message will be presented.

![Error Message If Sand Rail Weight is Not Between 700 – 2000 lbs.](image)

**Figure 14:** Error Message If Sand Rail Weight is Not Between 700 – 2000 lbs.
2.4 Old Disabled Veteran(DV) Plates for Qualifying Vehicles

Vehicles being registered with DV license plates can now use old DV license plates in lieu of a state-issued DV plate so long as the plates are embossed and were issued in the same year as the vehicle model, the vehicle is at least 25 years old, and the customer qualifies for DV plates.

Follow these steps to register the vehicle with the new plate types:

1. If the vehicle is being registered with a first set of DV license plates, select DISABLED VETERAN as the registration class and OLD PLT DISABLED VETERAN as the plate type on the Class/Plate/Sticker Type Choice REG008 screen.

![Figure 15: Selection of OLD PLT DISABLED VETERAN Plate Type](image)
2. If the vehicle is being registered with an additional set of DV plates, select the appropriate registration class and OLD PLT DISABLED VETERAN (FEE) as the plate type on the **Class/Plate/Sticker Type Choice REG008** screen.

![Selection of OLD PLT DISABLED VETERAN (FEE) Plate Type](image)

*Figure 16: Selection of OLD PLT DISABLED VETERAN (FEE) Plate Type*
3 Non-Legislative Changes

Following are improvements to RTS 9.4.0 requested by users.

3.1 NMVTIS Inquiry Error Report Reflects Odometer Brand Errors

The NMVTIS Inquiry Error Report has been updated to include all odometer brand errors related to Not Actual Mileage.

Figure 17: NMVTIS Report with Error Message
3.2 Temporary Permit Changes

3.2.1 Major and Minor Colors Added for webPermits

Selection fields to capture vehicle color for 72-Hour and 144-Hour Permits have been added. The selection of major color is mandatory, and if the vehicle is two-colored the minor color selection is available.

![Color Selections Enabled](image1)

**Figure 18: Color Selections Enabled**

![Error Message Asking to Pick a Color](image2)

**Figure 19: Error Message Asking to Pick a Color**
Only the major color, no minor color, is shown on the receipt.

![Receipt Image]

**Figure 20: 72-Hour Receipt Showing Major Color**

Note that the color is included in the permit's barcode:

![Permit Image]

**Figure 21: 72-Hour Permit**
3.2.2 Major and Minor Colors Added to RTS Timed Permits

Selection fields to capture vehicle color for all timed permits issued through RTS (72-Hour, 144-Hour, 30 Day, One Trip, and Factory Delivery) have been added. The selection of major color is mandatory, and if the vehicle is two-colored the minor color selection is available. The minor color cannot be the same as the major color.

![Figure 22: RTS POS Timed Permit Showing Color Selection Enabled](image)

![Figure 23: Timed Permits Error Message When a Vehicle Color Is Not Added](image)
3.2.3 Limit of Effective Date on Permits

For timed permits issued through RTS or online through webPermits, the effective date of the permit is now limited to one year from the date of issuance.

Figure 24: Effective Date Field
If a date greater than one year is entered as the Effective Date, an error message displays.

![Error Message about Effective Date of Permit](image)

*Figure 25: Error Message about Effective Date of Permit*
4 RTS POS Issues

The issues documented in this section may have been reported by county, region, or headquarters and may not apply to all RTS POS users.

4.1 Defects Fixed in RTS 9.4

The following reported issues are resolved in RTS 9.4.

<table>
<thead>
<tr>
<th>Issue Ticket</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RRTS-18782</td>
<td>There is no longer a system error when titling a new trailer when the year coming from VINA is an exempt year.</td>
</tr>
<tr>
<td>RRTS-17263</td>
<td>Title corrections of rejected titles are no longer charging Antique Fees a second time</td>
</tr>
<tr>
<td>RRTS-20300</td>
<td>IVTRS transactions now are being updated in the database when credit card payments go through.</td>
</tr>
<tr>
<td>RRTS 19140</td>
<td>IRP process no longer failing – numeric value was truncated in a MOVE/ASSIGN operation.”</td>
</tr>
<tr>
<td>RRTS 20304</td>
<td>The Help sections in RTS Core are valid</td>
</tr>
<tr>
<td>RRTS 16236</td>
<td>The NMVTIS Inquiry Error Report now shows brand errors relating to odometer mileage not being the actual mileage.</td>
</tr>
<tr>
<td>RRTS 20298 and 20296</td>
<td>No system error now received while doing correct title rejection</td>
</tr>
<tr>
<td>RRTS 20282</td>
<td>POS is now charging the correct amount for Specialty plate fees</td>
</tr>
</tbody>
</table>