



Call the toll-free number, 1-800-299-1700 (1-512-872-8090 local), for Oversize/Overweight permits, Operating Credentials, or Fleet and Apportioned Registration. Navigate using the menu below. Press the menu (1<sup>st</sup> column) and sub-menu options (2<sup>ND</sup> through 4<sup>th</sup> columns) for your desired topic.

Motor Carrier Division Sections	Menu Options			
<b>Oversize/Overweight Permits- Call Center hours 7 a.m. to 4:30 p.m., M-F</b>	<b>2</b>			
30/60/90 day width and length, annual length, annual crane, annual utility pole, annual manufactured housing, and annual company and vehicle specific permits	2	1	1	
Annual hay and annual implements of husbandry permits	2	1	2	
Weight tolerance, timber, and ready-mixed concrete truck permits	2	1	3	
House moves	2	2	1	
Route inspections	2	2	2	
Mid-heavy permit	2	2	3	
Super heavy permit	2	2	4	
General single-trip oversize/overweight permits, manufactured housing, portable building, and self-propelled off-road equipment permits	2	3	1	
Information required for a general oversize/overweight permit application	2	3	1	7
Federal emergency permit	2	3	3	
Single-trip mileage permit for crane or well service unit	2	4	1	
Quarterly hubometer permit	2	4	2	
Annual fracing trailer, rig-up truck, well service unit, water well drilling machinery permits	2	4	3	
General fax permit application help	2	5	1	
General internet permit application help	2	5	2	
TxPROS routing assistance	2	5	3	
TxPROS non-route related assistance	2	5	4	
Oversize/overweight permit information	2	5	5	
Financial transaction information for permit purchases including escrow accounts	2	6		
<b>Credentialing (Insurance Cab Cards)- Call Center hours 7:30 a.m. to 4:30 p.m., M-F</b>	<b>3</b>			
Spanish	3	1		
Law Enforcement callers only	3	2		
Discuss penalty on certificate	3	3		
<b>All other credentialing questions</b>	<b>3</b>	<b>4</b>		
Unified Carrier Registration (UCR)	3	4	1	
Insurance	3	4	2	
Texas Intrastate Operating Authority	3	4	3	
General Registration	3	4	4	
Help on Motor Carrier Credentialing System (MCCS) online system	3	4	5	
<b>Commercial Fleet Services- Call Center hours 7:30 a.m. to 4:30 p.m., M-F</b>	<b>5</b>			
Apportioned registration or Forestry registration	5	1		
Fleet registration, multi-year registration, Token Trailer registration or Heavy Vehicle Use Tax	5	2		
Questions about Texas International Registration Plan (TxIRP) Compliance audits	5	3		
<b>Other Helpful Information</b>				
<b>USDOT Number from the Federal Motor Carrier Safety Administration</b>		<b>1</b>	<b>1</b>	
<b>Driver's License Information</b>		<b>1</b>	<b>2</b>	
<b>International Fuel Tax Agreement and Other Motor Fuel Tax Information</b>		<b>1</b>	<b>3</b>	
<b>Motor Carrier Safety Regulations</b>		<b>1</b>	<b>4</b>	
<b>Compliance/Enforcement inquiries about violations of registration or size and weight laws</b>		<b>4</b>		
<b>Temporary Vehicle Registration</b>		<b>6</b>		