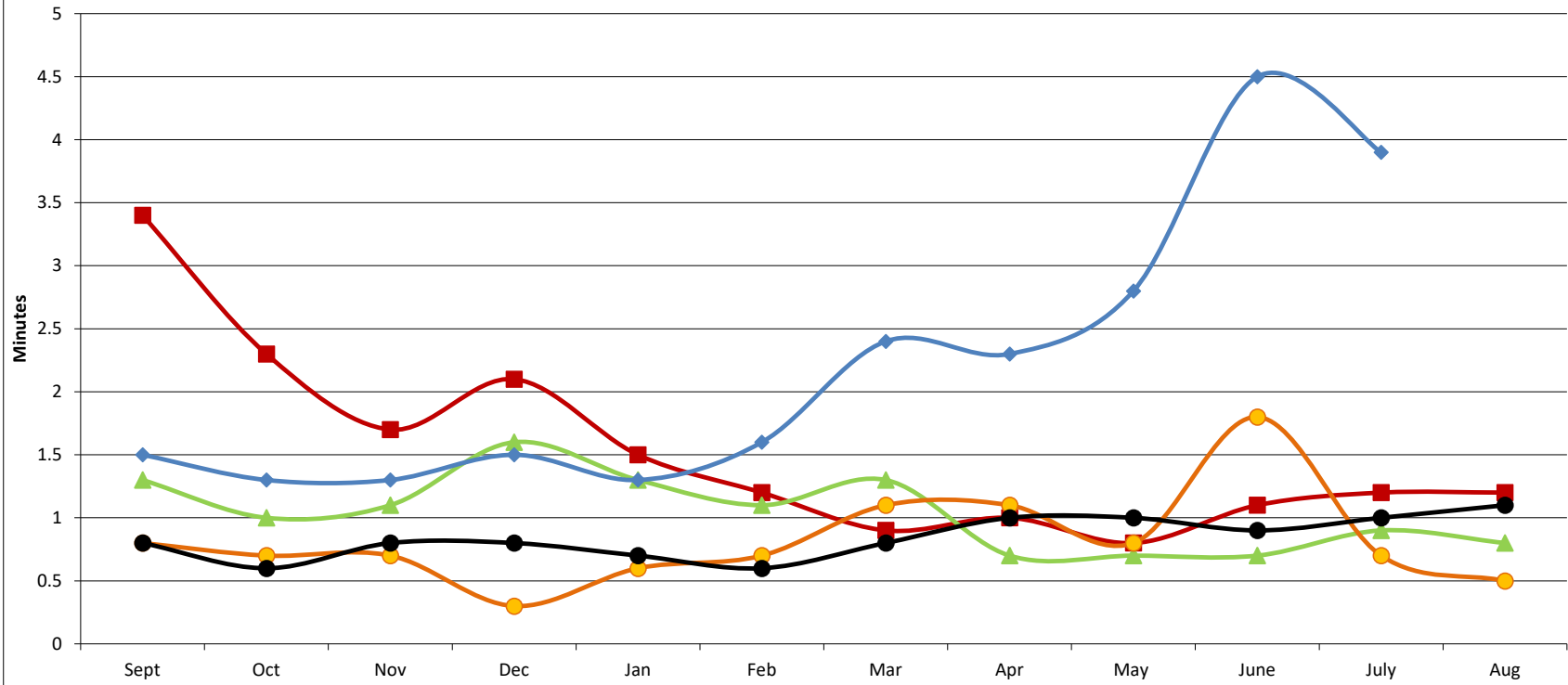


Oversize/Overweight Specialty Permit Queue Telephone Hold Time in Minutes FY 15 - FYTD 19



■ Specialty Permits FY 15
 ▲ Specialty Permits FY 16
 ● Specialty Permits FY 17
 ● Specialty Permits FY 18
 ◆ Specialty Permits FYTD 19

Data obtained from Automated Call Distributor Cisco Reporting

TxDMV 2019