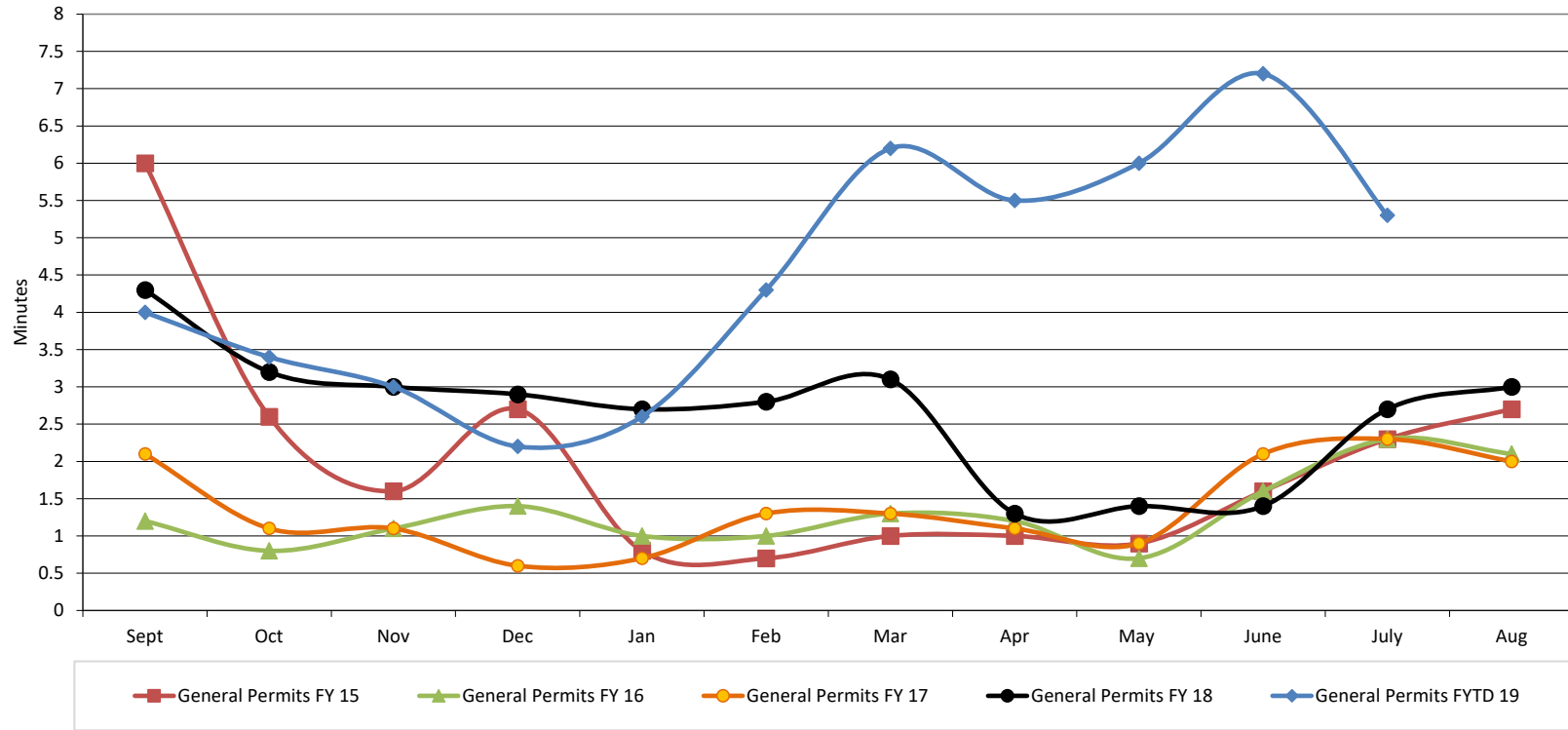


### TxDMV Motor Carrier Division General Permit Queue Telephone Hold Time in Minutes FY 15 - FYTD 19



Data obtained from Automated Call Distributor Cisco Reporting

TxDmv 2019