RTS Search By Owner Name





Training Agenda

SECTION

Course Overview

Search by Owner Name Walk Through

Questions and Summary





Course Overview

Search by Owner Name Training Objectives

The purpose of this training course is to provide you with tailored instruction on how to access and use the search by owner name functionality in RTS.

Upon completion of this course, you should be able to use the appropriate criteria to search for owner information and be able to narrow your search when required.





How do I search for Owner records?

Locating Owner Information

- Currently, there are three ways to search for owner information:
 - By Plate No.

- By VIN
- By Document No.
- Beginning December 5, 2015, you will also be able to search by owner name or address information on the Inquiry Key Selection (KEY001) page





TxDMV Core Users

RTS Core
Pr RTS.MNF.676.001 REGISTRATION AND TITLE SYSTEM M446676 DBID: TST8 MAIN MENU Dec 01 2015 Availability: 7:00 AM to 8:00 FM 11:10:50 AM
C PRINT CCO/SALVAGE/COA/NRCT MENU M MVD1 LOORUP P PRINTING OF TITLES O OLD1 LOORUP E E-LIEN TRANSACTION INQUIRY SR SPECIAL REGIS LOOKUP NM NNVTIS TRANSACTION INQUIRY TP TIMED PERMIT LOOKUP V VEHICLE DATA MAINTENANCE MENU RS RECORD SELECTION R REINSTATE RECORD SS RECORD SELECTION (SPCL PLATES) H HISTORY & REPORTS MENU S SPECIAL PLATES MAINTENANCE AS ADDRESS SEARCH CT CPA TURNAROUND FILE LOOKUP G GENERATE VTR-275 RESPONSE / CMRTR J JOBTRAC ONLINE PARAMETER EDIT L LAW ENFORCEMENT ADASTRIP B ADMIN. TABLE MAINTENANCE MENU D DOWNLOAD ODVS REPORTS ID APPLICATION-CONTROL LOOKUP N ADDRESS CHANGE/RENEWAL NOTICE X STOP FUNCTIONS T TITLE RELEASE/REJECT Y TEST RECORD MAINTENANCE (FILES) F FINANCE MAIN MENU
ENTRECONTINUE FIEHELP FGEFULES FILECANCEL



Texas DMV Refactoring Project

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Search by Owner Name Demonstration



User: LYN.MALONEY, TYLER COUNTY, MAIN OFFICE, WS 908

POS Version 8.2.0 (11/10/2015)





Locating an Existing Record: Inquiry Key Selection KEY001 Page

1	Texas Departme	ent of Mo	tor Vehicles	REG	SISTRAT	ION 8	тт	LE SYSTEM
Gustomer	Miscellaneous	Reports	Local Options	Accounting	Inventory	Funds	Exit	Help
Inquiry Key	Selection KEY001							
Inquiry	/ Key:							
Select O	ct Appropriate Key: — Plate No ⊻IN							
O I	Document No Search by Owner] Sa <u>m</u> e V	ehicle
			Enter	Cancel	Help			



Locating an Existing Record: Search by Owner

	Owner Name/Entity				
	Street				
	City				
	ZIP Code				
		Search			
Name	Owner Address	Vehicle Type	Vehicle Make	Vehicle Year	
Search	Search	Search	Search	Search	
H < Pag	e: 1 / 1 > M			Load	led: 0
H < Pag	e: 1 / 1 > M			Load	led: 0
H < Pag	e: 1 / 1 > M			Load	led: 0
H < Pag	e: 1 / 1 > ⊨			Load	led: 0





Locating an Existing Record: Search by Owner – Select Record

SEARCH BY OWNER S	BO001							
- Search Criteria (use 9	6 for wildcard searc	b)						
Search Ontena (use /	Owner Name/Entity	ami0/1						
	Street	smi%						
	Sireet							
	ZID Code							
	ZIP Code							
			Sea	irch				
Name	Owner Address		Vehicle Type	Vehicle Make	Vehicle Year	VIN	Plate No	
Search	Search		Search	Search	Search	Search	Search	
SMITH FARMS	1000 BULL BRAN	NCH ROA	TRK>1	INTL	1997	2HSFBGURC	T97775	•
SMITH CO SHERIF	BOX 90, TYLER	75710	MISC	GOOS	1998	16GSH6F20L	82TCVD	
SMITH FARMERS (PO BOX 85, NEE	DVILLE 7	TRK>1	PTRB	2002	1XPALA9X4F	C1366V	
SMITH AND CO	PO BOX 691 42,	CONROE	MISC	MACK	1983	RD686S2249	L0299L	
SMITH & SMITH	327 S 38TH, KILE	EEN 7654	TRK>1	FRHT	2011	1FV6HF4A7>	4WVH56	
SMITH CATTLE CC	3310 I-40 WEST	, AMARIL	TRK>1	FORD	1981	F70EVV7368	W1R841	
SMITH INTERNATIO	P O BOX 60068,	HOUSTO	TRLR	CM	2011	49TCB16278	81ZSGD	
SMITH PUMP COM	301 M&B INDUS	TRIAL, W	TRK<=1	CHEV	2012	1GCEC29JX	AH07393	\sim
Maria Pago:		LADTON	TOVA	COUT	1005	(ELIVROEDA	Loodod:	24
rage.			Results f	ound: 24			Loaded.	24
			rteodito i	ound. 24				
		View	Details	Select R	ecord			
			Clo	ose				





Locating an Existing Record: Search by Owner – Results

	Texas Departme helping texans go. hel	ent <i>of</i> Mot ping texas gri	tor Vehicles	REG	ISTRAT	ION 8	тіті	LE SYSTEM
Customer	Miscellaneous	Reports	Local Options	Accounting	Inventory	Funds	Exit	Help
Inquiry Key	Selection KEY001							
Inquiry	Key:							
16GSH	H6F20LB041004							
Select	Appropriate Key:							
• ¥	<u>IN</u>							
0 0	ocument No							
Se	earch by Owner						Sa <u>m</u> e V	ehicle
			Enter	Cancel	Help			



Using the Wild Card Search - Search by Owner

- You can search using a wildcard (%) in the Name field.
- You can put the %:
 - At the beginning of your search criteria to return results for owners with a first name matching your search criteria (for example, %smi may return records of owners named Pat Smith, Terry Smithley, Tim Smiley, and so on)
 - At the end of your search criteria to return results for owners with a last name matching your search criteria (for example, smi% may return records of owners named smith, smithley, and so on)
 - On either side of a search criteria to return results for owners whose name contains part of your search criteria (for example, sm%e may return records of owners named smythe and smalle)
- RTS returns only the first 200 records from your search so you may need to narrow your search using the name of the City or ZIP Code.





Tips and Tricks for Searching by Owner Name

- Be as focused as possible on your initial search:
 - After entering the name criteria, you can enter the name of the city or the ZIP Code of the owner to narrow the results returned (for example, when searching for Pat Smith, a large number of Pat Smith records will return. If you also enter Hutto, fewer records will return
 - If you enter the street number and name, do not enter the street designator (Street, Drive, Lane) because it may have been entered in a variation (St., Dr., Ln)
- Use the wildcard search strategically (in order to limit results)
 - Using the % in the name field (like when entering smi%) may return more than 200 Smith records; but pairing it with the ZIP Code may help limit the records returned





Policy Notice

- The search by owner name feature should only be used for business purposes
- Searches will be monitored by IT





Summary and Questions

Summary

As a quick refresher, remember you should:

- Understand how to access and use the search by owner name feature
- Understand how to narrow search results



