

## **NMVTIS Error List**

**NMVTIS** errors are conflicts of vehicle and title information between the Texas record and the NMVTIS title history. The most common NMVTIS errors are a result of data entry errors and omitted brands.

When an error is encountered, review the documentation and confirm the information is correctly entered in RTS.

- a) If the error can be corrected, do so using the RTS "Correct Title Rejection" event.
- b) If the error cannot be corrected, submit the transaction to TxDMV using a NMVTIS Specially Marked Envelope.

Additional information for the errors can be found in the NMVTIS Guide, Chapter 2.

Error #	Description
20A	VIN IS LONGER THAN 17 CHARACTERS
	Ensure VIN was properly captured in RTS.
222	VIN POINTER VEHICLE MAKE IS DIFFERENT FROM SURRENDERED TITLE
	The make of the vehicle in RTS and NMVTIS does not match. Ensure the vehicle's make was properly captured in RTS.
223	VIN POINTER VEHICLE MODEL YEAR IS DIFFERENT FROM SURRENDERED TITLE
	The vehicle model year in RTS and in NMVTIS does not match. Ensure the vehicle's model year was properly captured in RTS.
434	DUPLICATE VIN/MAKE/MODEL YEAR FOUND ON FILE
	There are multiple current NMVTIS title records for the VIN/make/year combination associated with the record. If no other errors are associated with this transaction, place in the NMVTIS Specially Marked Envelope.
505	CSOT IN PROGRESS
	Another state has a title in process for this VIN. States that participate in the live version of NMVTIS provide updates in real time (Texas does not). Process the transaction through the Correct Title Rejection event in RTS making no changes to the record (unless required to resolve other errors). Upon second occurrence of this error, place in the NMVTIS Specially Marked Envelope.
533	UNDO CSOT IN PROGRESS
	Another state is in the process of removing its title record from NMVTIS. This could mean that the title accepted to support the Texas application may no longer be valid. Process the transaction through the Correct Title Rejection event in RTS making no changes to the record (unless required to resolve other errors). Upon second occurrence of this error, place in the NMVTIS Specially Marked Envelope.
535	VIN POINTER ODOMETER READING IS GREATER THAN NEW READING
	The odometer entered into RTS is lower than the odometer previously reported to NMVTIS. Ensure the odometer was properly captured in RTS.
902	NO VIN POINTER RECORD FOR EXISTING VIN
	The transaction in RTS indicates a title type (other than a MCO) was accepted. However, NMVTIS does not have a record of this title. Ensure the VIN and previous title information was properly captured in RTS.

Error #	Description
903	VIN POINTER RECORD FOUND FOR NEW VIN
	MCO was selected as the ownership evidence, but NMVTIS indicates a title has been issued for this VIN. This situation may arise from an incorrectly entered VIN, switched evidence that was not properly corrected, or a cloned vehicle. Ensure the VIN and vehicle information were properly captured in RTS.
904	VIN ON VIN POINTER IS DIFFERENT FROM TX VIN
	The VIN in RTS does not match the current NMVTIS VIN for the vehicle. It may not be the most current VIN. The VIN may have been replaced by another state. Ensure the VIN, vehicle information, and previous title information was properly captured in RTS.
905	VIN POINTER JURISDICTION IS DIFFERENT FROM SURRENDERED TITLE
	The NMVTIS title history indicates that a different state issued the most recent title for this VIN. Ensure the previous title information was properly captured in RTS.
907	VIN POINTER TITLE ISSUE DATE IS DIFFERENT FROM SURRENDERED TITLE
	The NMVTIS title history has a different title issue date for the most recent title on file. Ensure the previous title information was properly captured in RTS.
910	NMVTIS HAS BRAND <brand> FROM <brndr> THAT TX DOES NOT</brndr></brand>
	A brand that Texas would carry forward is on the NMVTIS title history but not on the Texas record. The <brndr> will be the state or jurisdiction that applied the brand. Apply the indicated brand to the record. After processing the correction, and if no other errors are present, always place any transactions with a 910 Error in the NMVTIS Specially Marked Envelope.</brndr>
912	VIN HAS CHANGED; VIN ON PREVIOUS TITLE IS <prevvin></prevvin>
	The VIN on this vehicle has changed. Ensure the VIN was properly captured in RTS.
913	BRAND 34 - MEMORANDUM COPY-TITLE IS FACSIMILE
	The ownership evidence surrendered may not be a valid title. If the document is not valid, please notify the customer accordingly. If further research is needed, place in the NMVTIS Specially Marked Envelope.
914	BRAND 43 - VIN REPLACED BY STATE ASSIGNED VIN
	VIN was replaced by a new state assigned VIN at a prior time. A title should not be issued with this VIN. This brand may be used on Rebuilt Vehicles. Ensure the VIN was properly captured in RTS.
915	BRAND 44 - GRAY MARKET-NOT IN COMPLIANCE WITH US STANDARDS
	This vehicle has been determined as a Gray Market Vehicle by a previous jurisdiction. Unless documentation was submitted to prove the vehicle complies with US Standards, this vehicle cannot be titled. Notify the customer accordingly. If documentation is appropriate, place in the NMVTIS Specially Marked Envelope.
916	BRAND 77 - CALL TITLE DIVISION
	A previous jurisdiction identified an issue with the vehicle (involving the odometer). Send an electronic copy of the transaction to your local TxDMV Regional Service Center and retain the paperwork until further instruction is provided.
998	VIN INQUIRY ERROR
	The inquiry for this VIN's title history was not successful. Process the transaction through the Correct Title Rejection event in RTS making no changes to the record (unless required to resolve other errors). Upon second occurrence of this error, place in the NMVTIS Specially Marked Envelope.
999	BRAND INQUIRY ERROR
	The inquiry for this VIN's brand history was not successful. Process the transaction through the Correct Title Rejection event in RTS making no changes to the record (unless required to resolve other errors). Upon second occurrence of this error, place in the NMVTIS Specially Marked Envelope.