



Texas Department *of* Motor Vehicles

HELPING TEXANS GO. HELPING TEXAS GROW.

## **Registration and Title System**

### **Point of Sale Headquarters and Regional Service Centers Release Notes**

#### **Release 24.2**

**05/13/2024**

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**Table 1: Revision Table**

Version	Date	Description	Author
1.0	05/09/2024	Final Version	J. Kirk

## About the Release

These Release Notes contain information about new features, enhancements, and reported issues resolved in this release of the Registration and Title System Point of Sale (RTS POS).

Release Notes are located under the **Release Notes & Support** tab on the TAC Hub ([www.txdmv.gov/tax-assessor-collectors](http://www.txdmv.gov/tax-assessor-collectors)).



## RTS POS Overview

The refactored RTS POS is a web-based application designed to process vehicle registrations, titles, and temporary permits for Texas motorists. RTS POS provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, and temporary permits.

### Getting Help

When logged in to the RTS POS, you can display reference information about using the RTS POS and get specific application-level help.

- To get application-level help, click **Help** on the page you are viewing.
- To see the entire user assistance web site, select **Help > User Guide** on the main page menu bar.

### Additional Resources

For additional resources for the RTS POS, see the TAC hub ([www.txdmv.gov/tax-assessor-collectors](http://www.txdmv.gov/tax-assessor-collectors)). Open the **Resources** tab, select **Publications & Manuals | TAC | RTS Support**.



## Summary of Enhancements

- RRTS-31172 Update Dealer Details returned in MVINet & TLETS for Authorized Agent Tags.
- RRTS-34702 Restyle fee for embossed plates.
- RRTS-34705 Real-time National Motor Vehicle Title Information System (NMVTIS) Check: Prevent issuance of temporary permits when salvage and nonrepairable brand error codes are returned and display county specific message.
- RRTS-34706 Real-time NMVTIS Check: Prevent issuance of temporary permits when nonrepairable brand error codes are returned and display RSC specific message.
- RRTS-34707 Real-time NMVTIS Check: Prevent issuance of temporary permits when salvage brand error codes are returned and display RSC specific message.
- RRTS-34708 Real-time NMVTIS Check: Prevent issuance of temporary permits when salvage or nonrepairable export only brand error code is returned and display RSC specific message.
- RRTS-34737 Real-time NMVTIS Check: Prevent online issuance of 72-Hour and 144-Hour Permits when salvage and nonrepairable brand error codes are returned and display webPERMIT specific message.
- RRTS-34814 Real-time NMVTIS Check: Enable or disable brand error checks.
- RRTS-34867 NMVTIS check - Create a new BRAND INQUIRY message bypass 999 for POS Users.
- RRTS-34885 NMVTIS check - Create a new BRAND INQUIRY message bypass 999 for webPERMIT Users.
- RRTS-35010 Display webSALVAGE indicator in Core Online.
- RRTS-35075 Make webDEALER GDN, ID and DATE editable in Core Online.

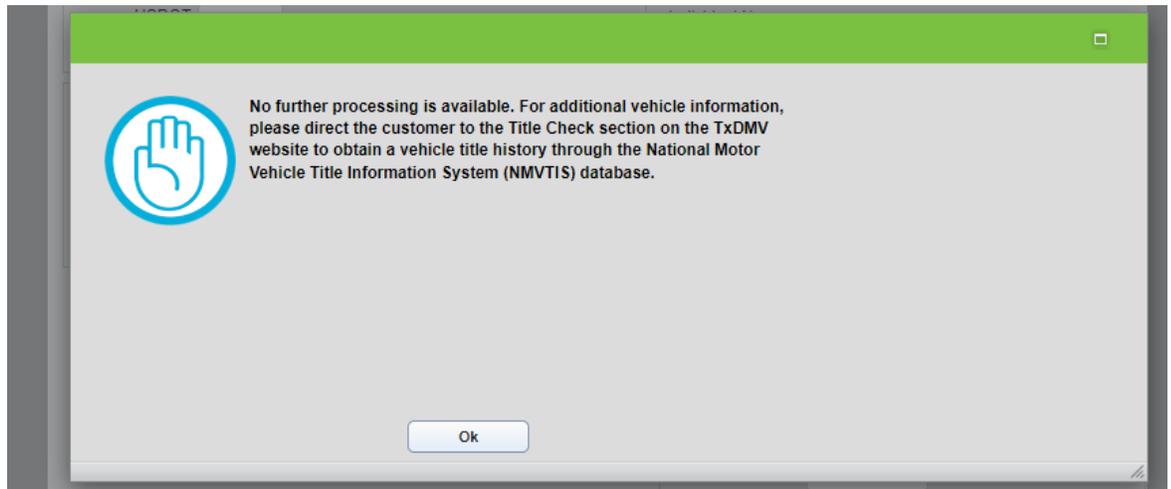


**RRTS-34705 Real-time National Motor Vehicle Title Information System (NMVTIS) Check: Prevent issuance of temporary permits when salvage and nonrepairable related brand error codes are returned and display County specific message.**

To prevent fraud and vehicles that should not be operating on the roadways from obtaining temporary registration, county users will now see the following hardstop message indicating no further processing is available if a salvage or nonrepairable related brand is found when issuing a 30-Day, One-Trip, 72-Hour, or 144-Hour Permit.

**Note:** If a rebuilt salvage brand is returned and it is the latest brand reported, the rebuilt salvage brand will take precedence over a salvage brand or an out of state nonrepairable brand, allowing the user to continue processing of the temporary permit transaction.

Brand error codes: 2, 7, 8, 11, 16, 31, 32, 35, 50, 53, 56, 90 and 91

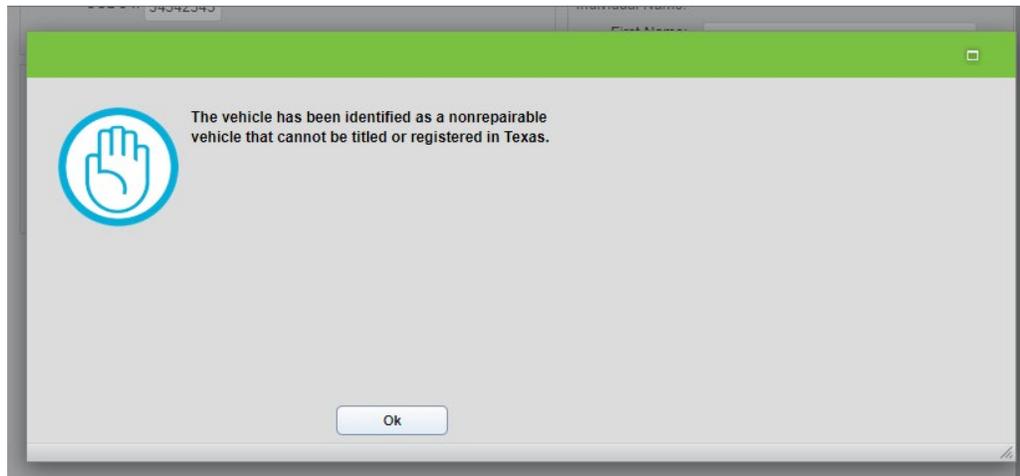


**RRTS-34706 Real-time NMVTIS Check: Prevent issuance of temporary permits when nonrepairable related brand error codes are returned and display RSC specific message.**

To prevent fraud and vehicles that should not be operating on the roadways from obtaining temporary registration, RSC users will now see the following hardstop message indicating no further processing is available if a nonrepairable brand is found when issuing a 30-Day, One-Trip, 72-Hour, or 144-Hour Permit.

**Note:** If a rebuilt salvage brand is returned and it is the latest brand reported, the rebuilt salvage brand will take precedence over an out of state nonrepairable brand, allowing the user to continue processing of the temporary permit transaction.

Brand error codes: 7, 8, 35, 53, 90 and 91

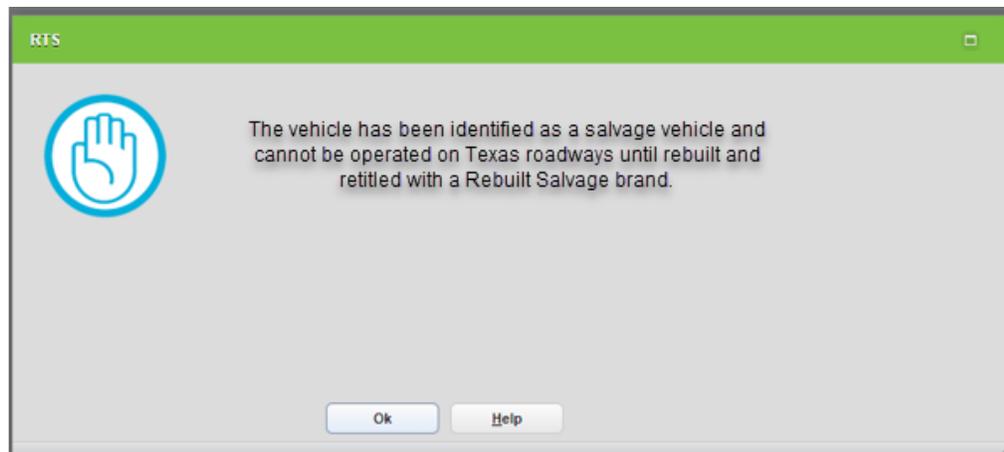


**RRTS-34707 Real-time NMVTIS Check: Prevent issuance of temporary permits when salvage related brand error codes are returned and display RSC specific message.**

To prevent fraud and vehicles that should not be operating on the roadways from obtaining temporary registration, RSC users will now see the following hardstop message indicating no further processing is available if a salvage brand is found when issuing a 30-Day, One-Trip, 72-Hour, or 144-Hour Permit.

**Note:** If a rebuilt salvage brand is returned and it is the latest brand reported, the rebuilt salvage brand will take precedence over a salvage brand, allowing the user to continue processing of the temporary permit transaction.

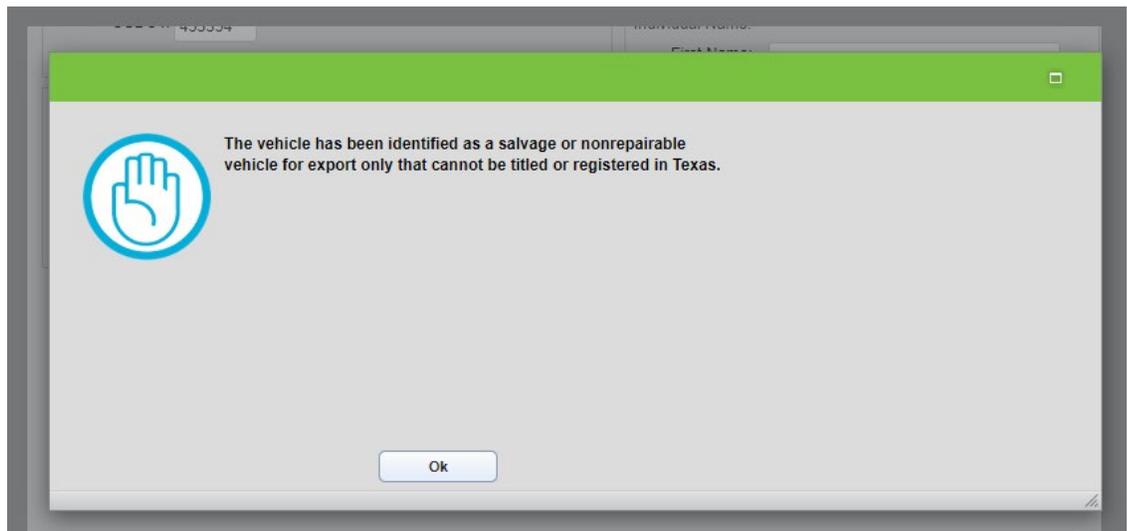
Brand error codes: 2, 11, 16, 31, 32 and 50



**RRTS-34708 Real-time NMVTIS Check: Prevent issuance of temporary permits when salvage or nonrepairable export only brand error code is returned and display RSC specific message.**

To prevent fraud and vehicles that should not be operating on the roadways from obtaining temporary registration, RSC users will now see the following hardstop message indicating no further processing is available if an export only brand is found when issuing a 30-Day, One-Trip, 72-Hour, or 144-Hour Permit.

Brand error code: 56



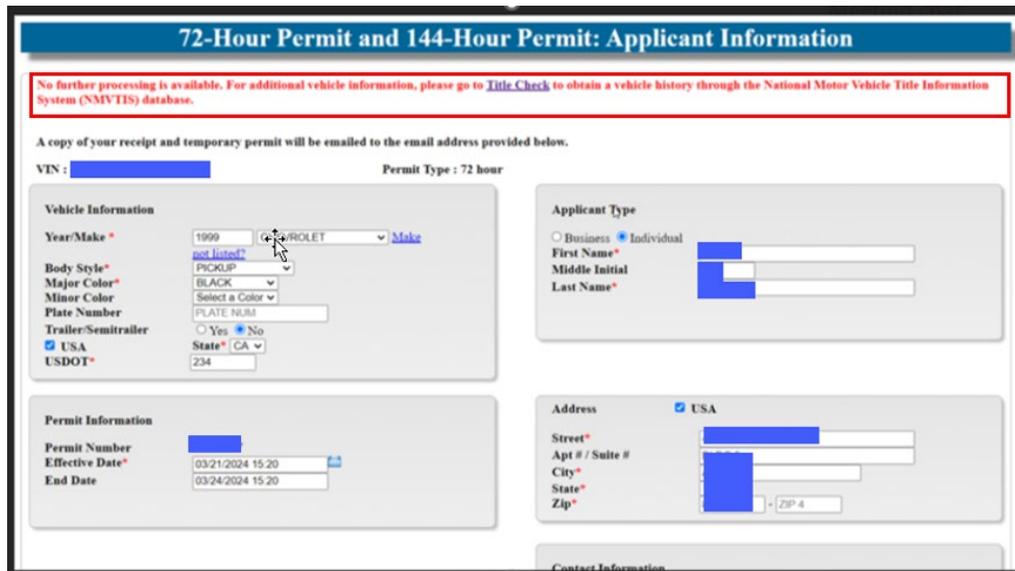
**RRTS-34737 Real-time NMVTIS Check: Prevent online issuance of 72-Hour and 144-Hour Permits when salvage and nonrepairable related brand error codes are returned and display webPERMIT specific message.**

To prevent fraud and vehicles that should not be operating on the roadways from obtaining temporary registration, webPERMIT users will now see the following hardstop message indicating no further processing is available if a salvage, nonrepairable, or export only brand error(s) are found when applying for a 72-Hour or 144-Hour Permit online.

**Note:** If a rebuilt salvage brand is returned and it is the latest brand reported, the rebuilt salvage brand will take precedence over a salvage brand or an out of state nonrepairable brand, allowing the user to continue processing of the temporary permit transaction.

Brand error codes: 2, 7, 8, 11, 16, 31, 32, 35, 50, 52, 56, 90 and 91

**Note:** Users can click the Title Check hyperlink and will be directed to the TxDMV website for information on how to obtain a title history through the Title Check process.



**72-Hour Permit and 144-Hour Permit: Applicant Information**

No further processing is available. For additional vehicle information, please go to [Title Check](#) to obtain a vehicle history through the National Motor Vehicle Title Information System (NMVTIS) database.

A copy of your receipt and temporary permit will be emailed to the email address provided below.

VIN: [REDACTED] Permit Type: 72 hour

**Vehicle Information**

Year/Make\* 1999 [ROLET] Make  
not listed?

Body Style\* PICKUP

Major Color\* BLACK

Minor Color\* Select a Color

Plate Number PLATE NUM

Trailer/Semitrailer  
 USA  
 No

USDOT\* State\* CA ZIP 234

**Applicant Type**

Business  Individual

First Name\* [REDACTED]

Middle Initial [REDACTED]

Last Name\* [REDACTED]

**Permit Information**

Permit Number [REDACTED]

Effective Date\* 03/21/2024 15:20

End Date 03/24/2024 15:20

**Address**  USA

Street\* [REDACTED]

Apt # / Suite # [REDACTED]

City\* [REDACTED]

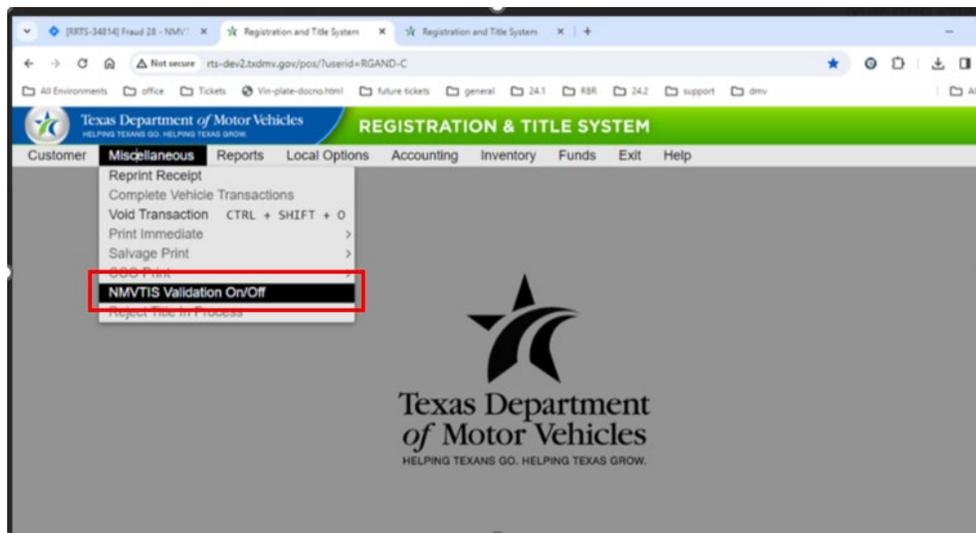
State\* [REDACTED]

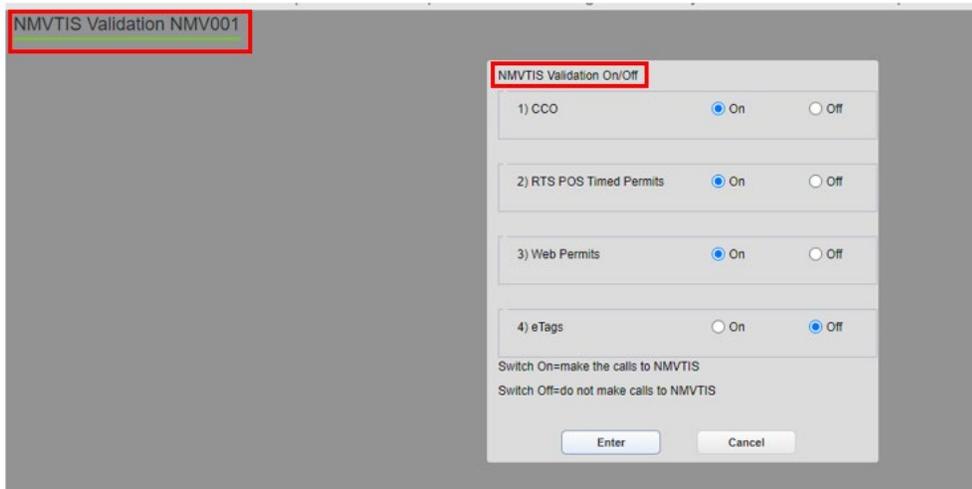
Zip\* [REDACTED] - ZIP 4 [REDACTED]

Contact Information

**RRTS-34814 Provide TxDMV HQ users the ability to turn the real time NMVTIS brand error check on and off as needed.**

Limited TxDMV HQ users will have the ability to manually enable or disable the real time NVMTIS brand error check functionality. Seperate functionality has been established for CCOs, RTS Timed Permits, webPERMITS, and eTAGs, to be used as needed, when NMVTIS systems are down. When the NMVTIS system is down, and programming has been disabled, transactions will not be checked for brand errors and will continue to process.





NMVTIS Validation NMV001

NMVTIS Validation On/Off

1) CCO  On  Off

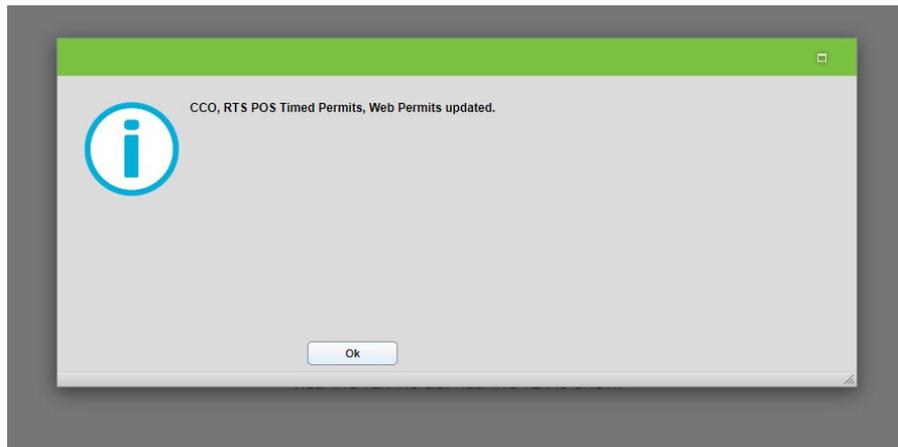
2) RTS POS Timed Permits  On  Off

3) Web Permits  On  Off

4) eTags  On  Off

Switch On=make the calls to NMVTIS  
Switch Off=do not make calls to NMVTIS

Enter Cancel

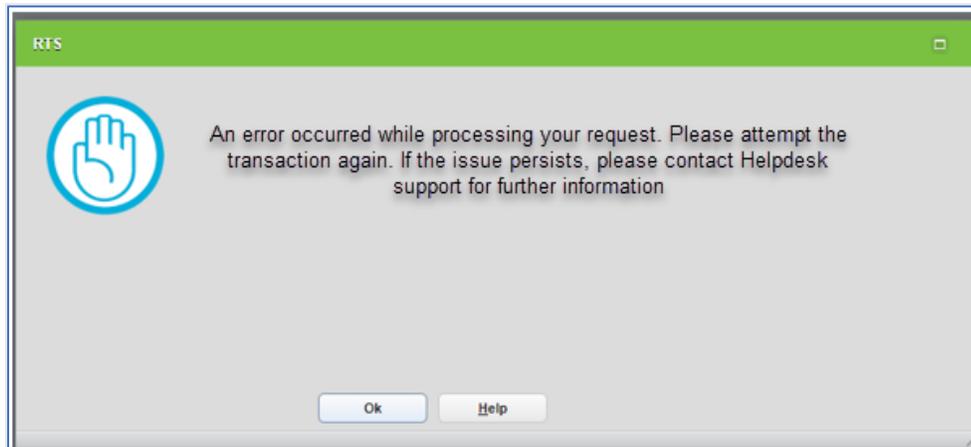


CCO, RTS POS Timed Permits, Web Permits updated.

Ok

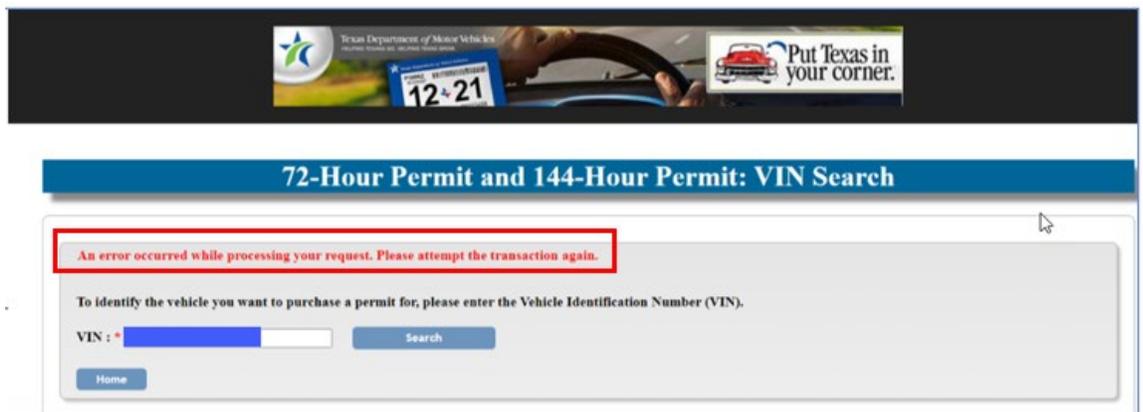
**RRTS-34867 NMVTIS check - New 999 Brand Inquiry error message for RTS POS Users**

RSC and County users will now see the following hardstop message for 999 brand inquiry errors when a salvage, nonrepairable, or export only brand cannot be verified against NMVTIS due to system communication issues. The error message will prompt users to retry the transaction and advise that if the issue continues to contact Helpdesk Support.



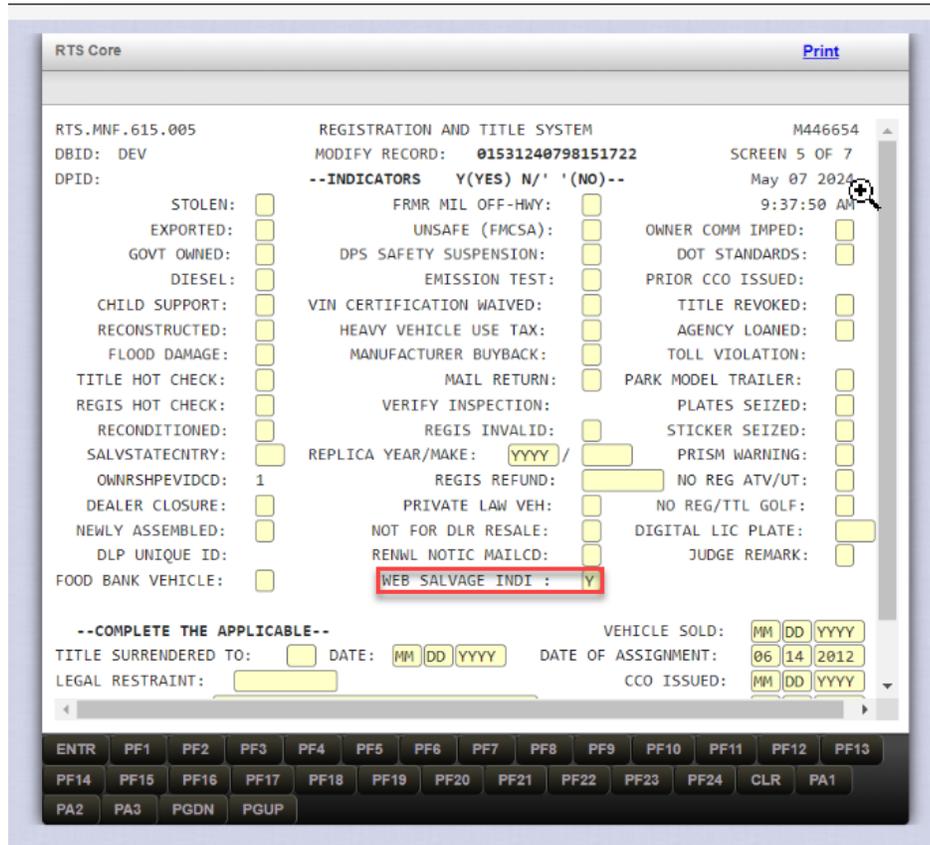
**RRTS-34885 NMVTIS check – New 999 Brand Inquiry error for webPERMIT Users**

webPERMIT users will now see the following hardstop message for 999 brand inquiry errors when a salvage, nonrepairable, or export only brand cannot be verified against NMVTIS due to system communication issues. The error message will prompt the user to retry the transaction again.



**RRTS-35010 Display webSALVAGE indicator in Core Online**

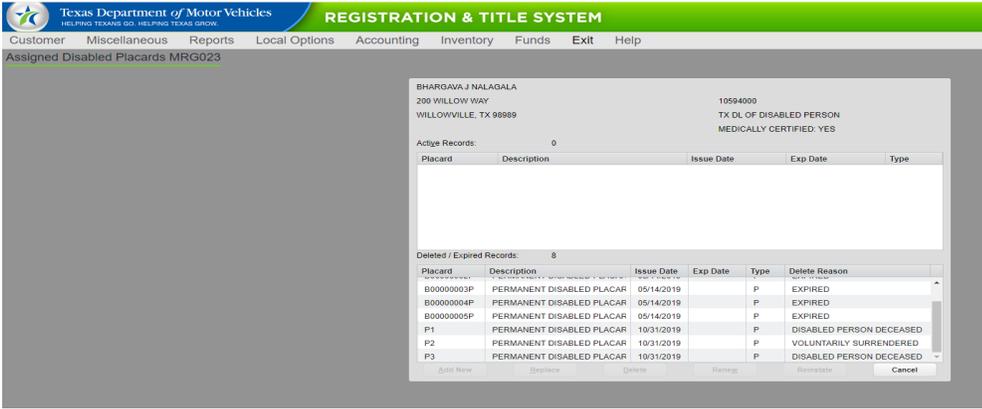
Core Online users can manually indicate webSALVAGE is the system in possession of the electronic title using the new webSALVAGE indicator Y (Yes) or N (No).



**Note:** This has been implemented in preparation for future use of the eTitle functionality within webSALVAGE by end users. As a result, this indicator has been added to RTS Core and corresponds to the editable fields in RRTS-35075. Additional programming to complete the eTitle functionality within webSALVAGE will be completed in a future release.



## Defects Addressed in RTS POS 24.2

ID	Description
RRTS-33825	<p><b>Incomplete display of text when marking a disabled person as deceased in Disabled Placard event.</b></p> <p><b>Previously:</b> 1. When the disabled person is marked as deceased, the text is not displayed fully as the system shortened it.</p> <p>2. Placard description overlaps into the Disabled Person / Institution column.</p> <p><b>Change:</b> Users can now see all of the information in the display fields.</p>  

ID	Description
RRTS-35556	<p><b>Renewal notice incorrectly reflected Electric Vehicle (EV) Fee for motorcycles.</b></p> <p><b>Previously:</b> Renewal notices incorrectly reflected an EV Fee for Motorcycles.</p> <p><b>Change:</b> EV Fee will not be shown for motorcycles on future renewal notices.</p> 