



Call the toll-free number, 1-800-299-1700 (1-512-872-8090 local), for Oversize/Overweight permits, Operating Credentials, or Fleet and Apportioned Registration. Navigate using the menu below. Press the menu (1st column) and sub-menu options (2ND through 4th columns) for your desired topic.

Motor Carrier Division Sections	Menu Options			
Oversize/Overweight Permits- Call Center hours 7 a.m. to 4:30 p.m., M-F; Sat. 6 a.m. – 1:30 p.m.	2			
30/60/90 day width and length, annual length, annual crane, annual utility pole, annual manufactured housing, and annual company and vehicle specific permits	2	1	1	
Annual hay and annual implements of husbandry permits	2	1	2	
Weight tolerance, timber, and ready-mixed concrete truck permits	2	1	3	
House moves	2	2	1	
Route inspections	2	2	2	
Mid-heavy permit	2	2	3	
Super heavy permit	2	2	4	
General single-trip oversize/overweight permits, manufactured housing, portable building, and self-propelled off-road equipment permits	2	3	1	
Information required for a general oversize/overweight permit application	2	3	1	7
Multi-state (Western Regional) permit	2	3	2	
Federal emergency permit	2	3	3	
Single-trip mileage permit for crane or well service unit	2	4	1	
Quarterly hubometer permit	2	4	2	
Annual fracing trailer, rig-up truck, well service unit, water well drilling machinery permits	2	4	3	
General fax permit application help	2	5	1	
General internet permit application help	2	5	2	
TxPROS routing assistance	2	5	3	
TxPROS non-route related assistance	2	5	4	
Oversize/overweight permit information	2	5	5	
Financial transaction information for permit purchases including escrow accounts	2	6		
Credentialing (Insurance Cab Cards)- Call Center hours 7:30 a.m. to 4:30 p.m., M-F	3			
Spanish	3	1		
Law Enforcement callers only	3	2		
Discuss penalty on certificate	3	3		
All other credentialing questions	3	4		
Unified Carrier Registration (UCR)	3	4	1	
Insurance	3	4	2	
Texas Intrastate Operating Authority	3	4	3	
General Registration	3	4	4	
Help on Motor Carrier Credentialing System (MCCS) online system	3	4	5	
Commercial Fleet Services- Call Center hours 7:30 a.m. to 4:30 p.m., M-F	5			
Apportioned, forestry, token trailer, multi-year fleet registration, or Heavy Vehicle Use Tax	5	1		
Questions about Texas International Registration Plan (TxIRP) Compliance audits	5	2		

Other Helpful Information			
USDOT Number from the Federal Motor Carrier Safety Administration		1	1
Driver's License Information		1	2
International Fuel Tax Agreement and Other Motor Fuel Tax Information		1	3
Motor Carrier Safety Regulations		1	4
Compliance/Enforcement inquiries about violations of registration or size and weight laws		4	
Temporary Vehicle Registration		6	