



Texas Department *of* Motor Vehicles
HELPING TEXANS GO. HELPING TEXAS GROW.

Registration and Title System
Refactored Point of Sale System Release Notes

Release 8.4

Update 03/21/16

About Release Notes

These Release Notes contain information about new features added and issues resolved and reported in this product release of the RTS point of sale (POS) system as well as a summary of the POS issues that have not yet been resolved.



For more information about the POS, refer to the original Release Notes on the **RTS Refactoring Resources page** of the TAC Hub (www.txdmv.gov/tax-assessorcollectors).

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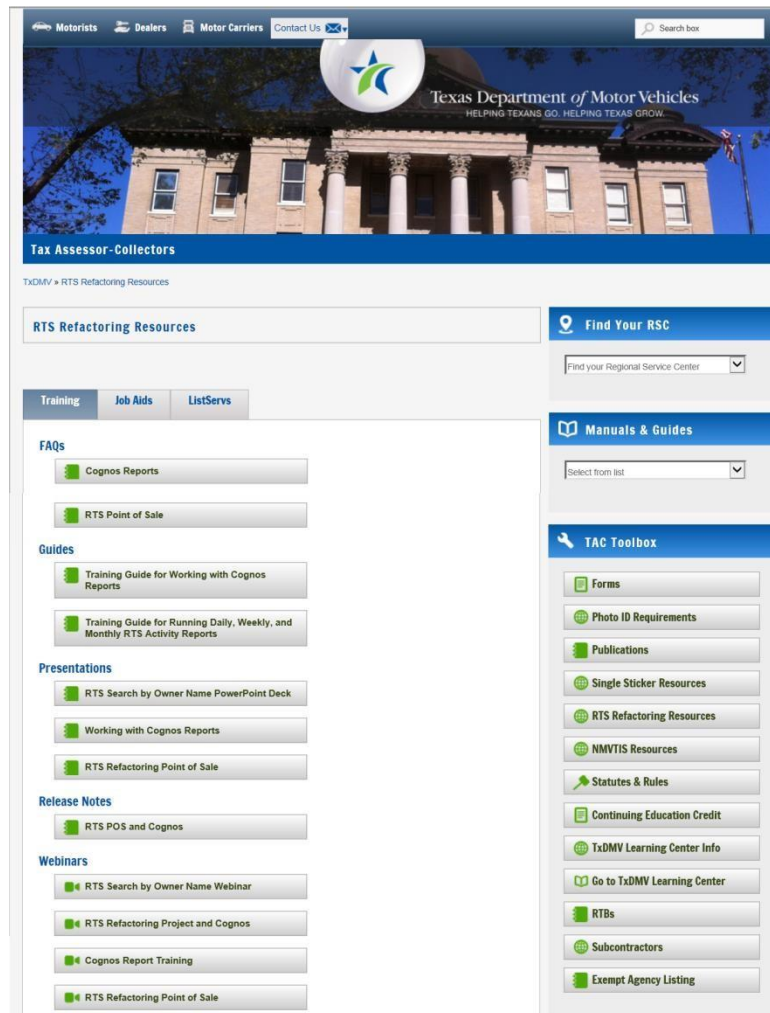
RTS POS System Overview

The refactored RTS POS is a web-based application that provides the tools for processing vehicle registrations, titles, and permits of various types as requested by the motoring public. With a cash drawer attached to the personal computer workstation (or laptop) running the POS software, clerks are able to collect fee payments associated with the vehicle functions. The POS system provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, permits, and so on

The POS application displays when you log into the RTS workstation. For POS reference information, you can minimize the browser window (click the  in the upper right corner of the web browser) to view the desktop and then locate and click the  RTS Refactoring Help icon on your desktop.

The RTS Refactoring Resources page (on the TAC Hub) will display with FAQs from the field and any training webinar materials presented for POS (including the training guides, slide presentations, and recorded webinar sessions). The original Release Notes are also available.

Click the **Job Aids** tab to locate important quick references to help you log in and work with POS.



When you are logged into the POS, you can get application level help by clicking the Help button on the page you are viewing or selecting Help > User Guide on the main page action bar.

Note: It is important to visit the RTS Refactored Resources page frequently for updates and new materials.

Single Sticker Inspection Enhancement in Release 8.4

The new vehicle inspection enhancement requires motorists to obtain a passing vehicle inspection no earlier than 90 days prior to their vehicle registration expiration. RTS will calculate the statutory timeframe automatically. If the inspection cannot be verified electronically or manually, the system will display an error message that a new inspection is required and the clerk must cancel out of the renewal transaction.

For example, if the registration of a vehicle for a motoring public customer is July 1, the customer can have the vehicle inspection performed no earlier than May 5. If the vehicle inspection was performed on April 15, the system would reject the renewal transaction with the message that a new inspection would be required.

In addition to the 90 day requirement for vehicle registration, the release of Single Sticker Phase II includes new inspection timeframe requirements for the transactions listed below.

Single Sticker Phase 2 Inspection Timeframes	
Transaction Type	Time Frame
Registration Renewal	
Registration renewal - vehicle with a non-commercial inspection that is valid for one year	Inspection date no more than 90 days prior to registration expiration on existing Texas record
Registration renewal - vehicle with a non-commercial inspection that is valid for two years	One full month of inspection remaining when registration renewed and after registration expiration date on existing Texas record
Registration renewal - vehicle with commercial inspection	Inspection unexpired on transaction date
Title Transfer (private party/non-dealer)	
Registration renewal - vehicle with a non-commercial inspection that is valid for one year	Inspection date no more than 90 days prior to registration expiration on existing Texas record
Registration renewal - vehicle with a non-commercial inspection that is valid for two years	One full month of inspection remaining when registration renewed and after registration expiration date on existing Texas record

Registration renewal - vehicle with a commercial inspection	Inspection must be unexpired on the title transaction date
Registration issuance	One full month of inspection remaining on title transaction date
Vehicles New to Texas	
First issuance of Texas registration	One full month of inspection remaining on title transaction date
Texas record not applicable	One full month of inspection remaining on title transaction date
Vehicle with a commercial inspection	One full month of inspection remaining on title transaction date
Dealer Sales (with March 1, 2016 or later date of sale)	
Used vehicle - vehicle with an inspection that is valid for one year	Inspection date no more than 180 days preceding the date of sale
Used vehicle - vehicle with an inspection that is valid for two years	Date of sale must be no more 180 days after the start of the second year of inspection (first day of second year of inspection is not included when counting 180 days)
New vehicle - vehicle with an inspection that is valid for one or two years and MCO is evidence of ownership	One full month of inspection remaining on date of sale
Commercial Fleet Buyer (CFB) – Based on owner type	
Texas Dealership (MCO is evidence of ownership)	One full month of inspection remaining on date of sale
Out of State Dealership (MCO is evidence of ownership)	One full month of inspection remaining on title transaction date
CFB Owner (Out of State title is evidence of ownership)	One full month of inspection remaining on title transaction date

With the implementation of Release 8.4, you will begin to see more registration renewal notices with an inspection fee due. TxDMV began printing an inspection fee on the renewal notice if an expired inspection is found when the renewal notice is created, even if the customer's address is out of state.

Also, an inspection is fee printed on the renewal notice for vehicles exempt from inspection verification, such as token trailers, if an inspection is found when the renewal notice is created.

Inspection Fee Recalculation Enhancement in Release 8.4

There can be occurrences where the inspection fee printed on the registration renewal notice does not match the fee for the most recent inspection completed.

In Release 8.4, RTS will proactively notify you when the printed fee does not match the fee for the last inspection completed. The Recalculate Inspection Fee button will appear in the bottom right hand corner of the RTS REG029 page to allow you the option of recalculating the inspection fee due. The Recalculate Inspection Fee button will appear only when registration is being renewed and will appear if inspection is verified electronically or manually.

Counties should recalculate the inspection fee for walk-in customers. Counties have the option of choosing to recalculate the inspection fee for mail-in registration renewals.

Note: Registration renewals submitted online via IVTRS or via webSUB will automatically recalculate the fee due when the fee for the most recent inspection does not match the fee printed on the registration renewal notice. Users will see the message “Vehicle Inspection fee recalculated due to updated inspection information”.

The instructions for using the Recalculate Inspection Fee Button follow.

Step 1: Click the Recalculate Inspection Fee button.

Enter registration expiration month and year REG029

Minimum Exp. Month/Year: 01/2017 Maximum Exp. Month/Year: 12/2017
Minimum fee total: \$170.25 Maximum fee total: \$216.77

Enter Expiration Month and Year (MM/YYYY): 01/2017

This reflects 12 months of registration.

Fees Description	Item Price
WINDSHIELD STICKER	\$50.75
REG FEE-DPS	\$1.00
CNTY ROAD BRIDGE ADD-ON FEE	\$10.00
CHILD SAFETY FUND	\$1.00
AUTOMATION FEE	\$1.00
INSPECTION FEE-OBD	\$14.25

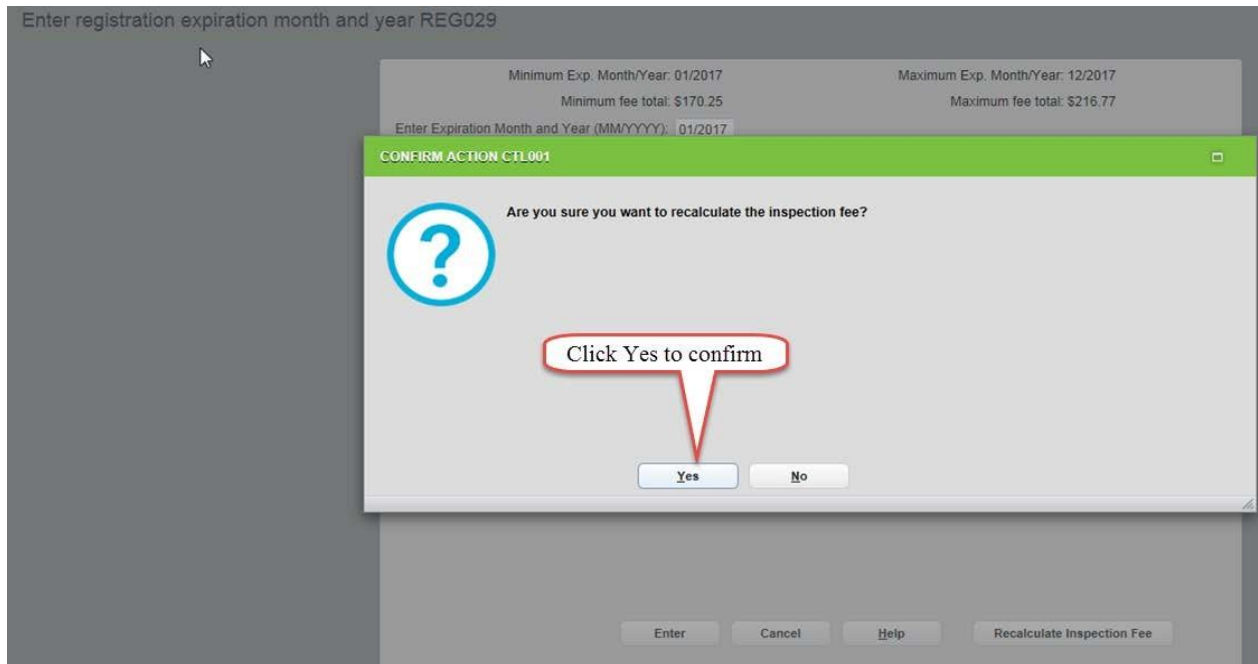
Transaction Total: \$170.25

Inspection fee printed on registration renewal notice

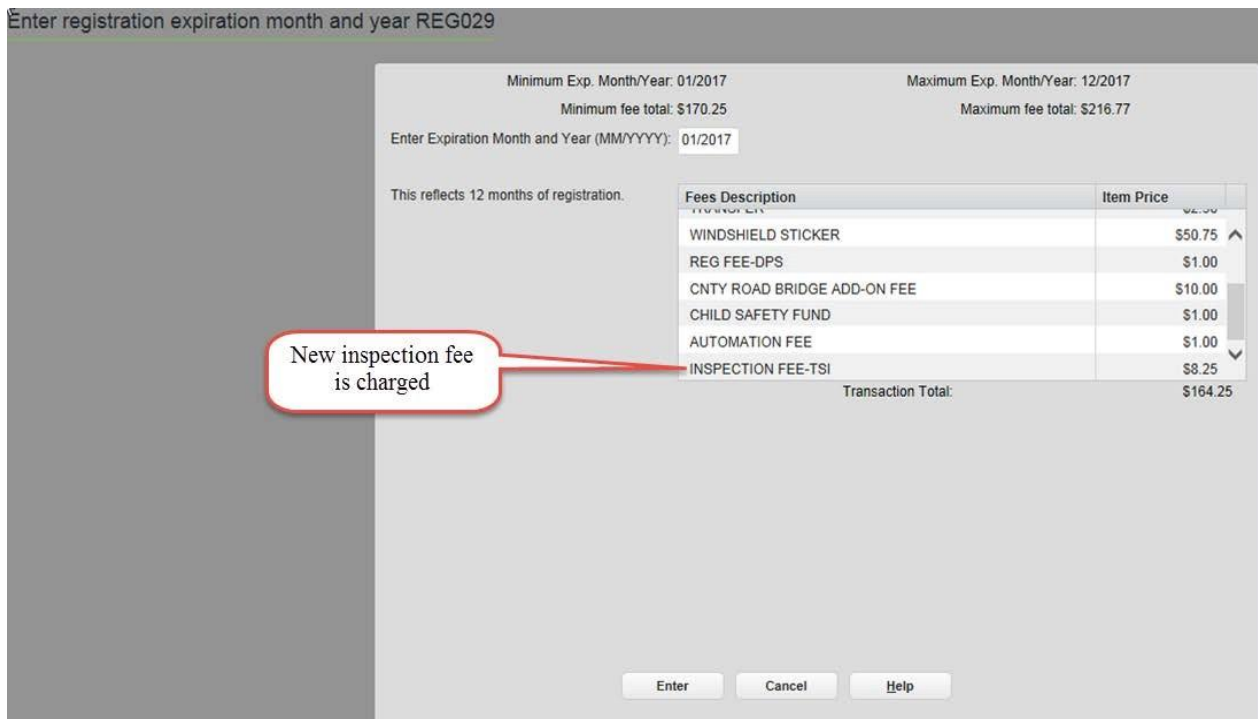
Click here to recalculate inspection fee charged

Enter Cancel Help Recalculate Inspection Fee

Step 2: Click Yes to confirm request to recalculate inspection fee.



Step 3: When the new inspection fee displays on the REG029 page, continue with transaction.



Collection in RTS of Buyer Tag and Inspection Fee for Dealer Sales Out of State Enhancement in Release 8.4

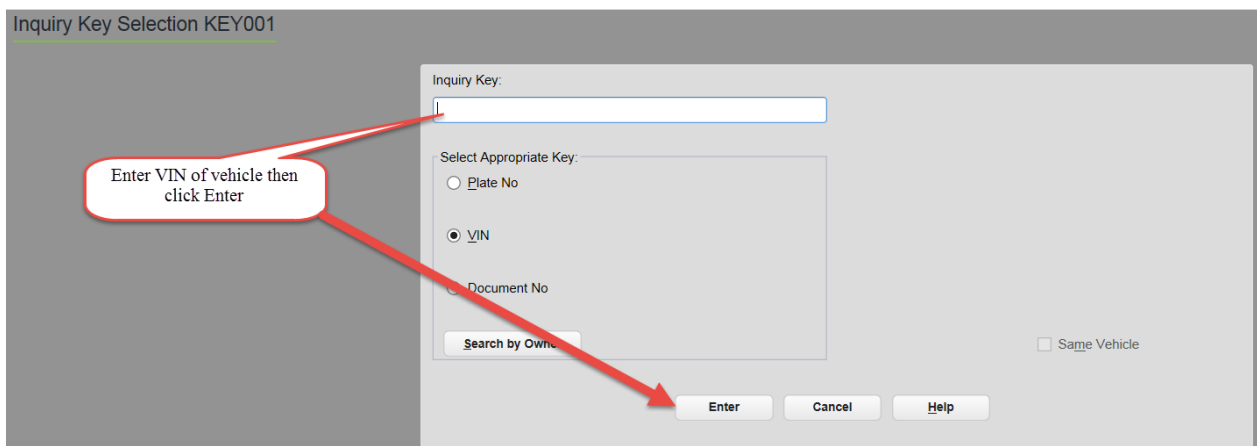
RTS Release 8.4 includes a new button in the Status Change Event to allow for collection of the Buyer Tag and Inspection Fees due when a Texas dealer sells a new or used vehicle to a customer who is not a Texas resident. This button should be used when the vehicle will not be titled and registered in Texas.

The instructions for this collection process follows.

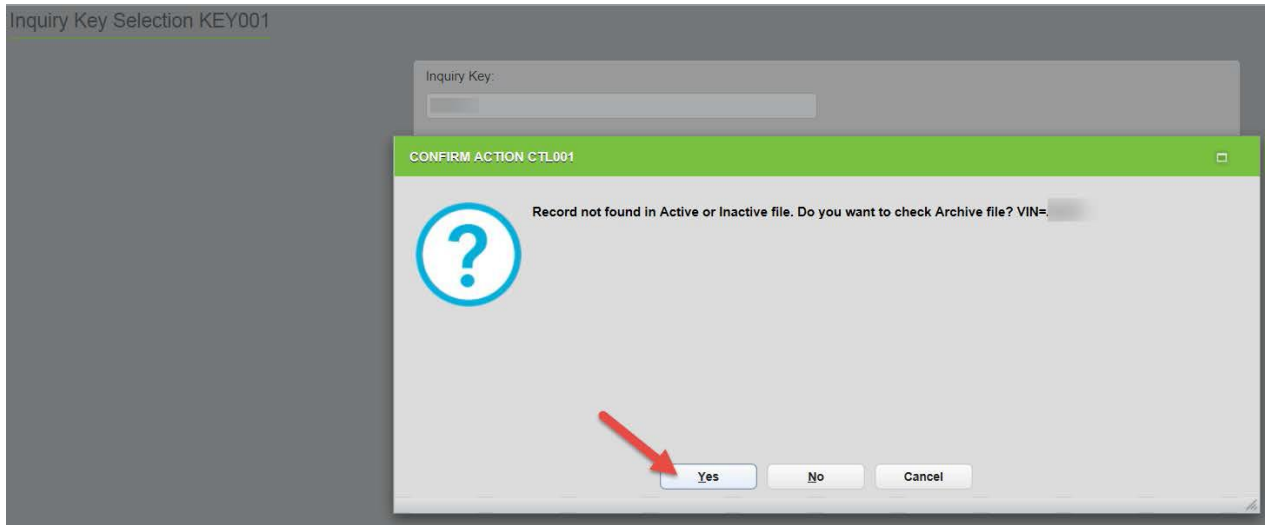
Step 1: Select Title/Registration > Status Change.



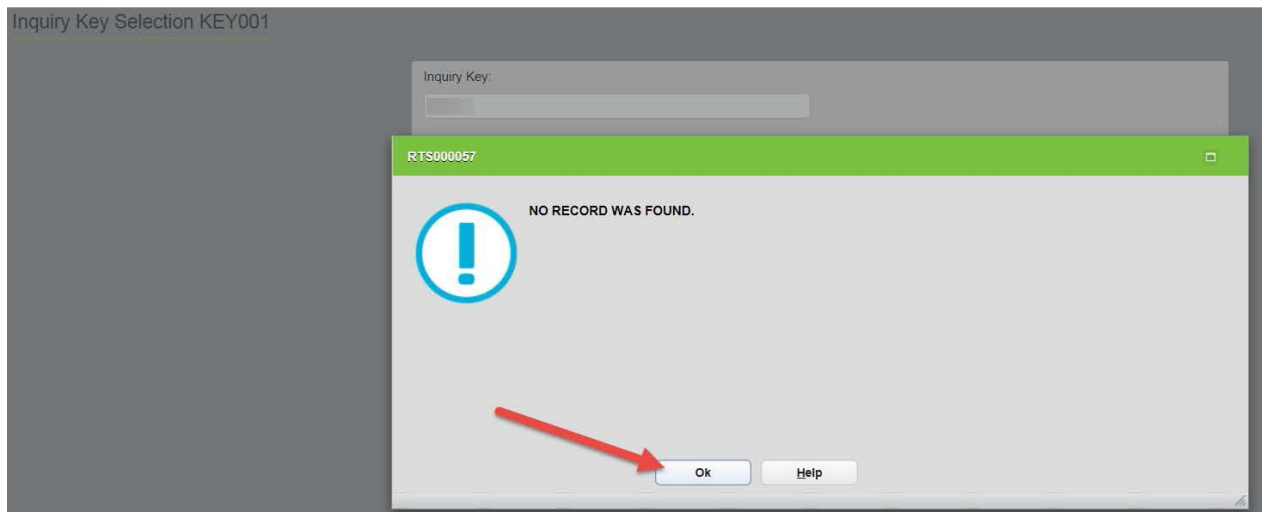
Step 2: Enter the VIN of the vehicle and then click Enter.



Step 3: If CTL001 page displays, click Yes.



Step 4: If RTS00057 page displays, click OK.



Step 5: Select Dealer Sale - OOS and click Enter.

Status Change Record TTL006

Select Choice:

- Vehicle Junked
- Title Surrendered
- Miscellaneous Remarks
- Stolen/SRS
- Registration Refund
- Cancel Registration
- Inspection Status
- Dealer Sale - OOS
- Crush Date

Owner Id:

Owner Address:

Plate No:

Expires: 0 / 0

County No: 0

Year/Make: [] [] [v]

Body Style: [] [v]

Model: []

VIN: V: []

Document No:

Issued: / /

Enter Cancel Help

Note: Vehicle and owner information will not display if no Texas record exists for the vehicle.

Step 6: Type in the name of the dealer and their GDN, and then click Enter.

Dealer Sale - OOS TTL020

Dealer Name: TEXAS DEALER

Dealer GDN: P123

VIN: []

Collect:

- Buyer Tag
- Inspection Fee

Enter Cancel Help

Note: Buyer Tag and Inspection Fee are checked by default and may be unchecked if needed.

Step 7: When the Buyers Tag and Inspection Fee collected display on PMT004 page, continue with transaction.

Fees Due PMT004

Fees Description	Item Price
BUYERS TAG	\$5.00
INSPECTION FEE-OBD	\$14.25

Transaction Total: \$19.25
Previous Trans. Total: \$.00
Total Due: \$19.25

Mail Fee

POS Issues Resolved in Release 8.4

The following reported POS issues have been resolved in this release.

Note: Issues may have been reported by county, region, or headquarters users and may not apply to all POS users.

Issue	Description and Mitigation
RRTS-123	<p>When incorrectly giving a customer change from a check transaction, the system did not display an error.</p> <p>This issue has been resolved</p>
RRTS-1476	<p>When working with the Reprint Reports event, the Funds reports are not listed in the expected order.</p> <p>This issue has been resolved so that the reports display in groups in the correct alphabetical order and then by most current date/timestamp at the top of each group.</p>
RRTS-1741	<p>When attempting to upload information in webDEALER, an error is displayed.</p> <p>This issue has been resolved.</p>
RRTS-1744	<p>After voiding a Funds Remittance transaction, the system did not generate a receipt and the funds were not available when attempting to perform the transaction again.</p> <p>This issue has been resolved.</p>
RRTS-2580	<p>On the Enter registration expiration month and year, you cannot press the Cancel button until an incorrect date is corrected.</p> <p>This issue has been resolved.</p>
RRTS-2953	<p>POS is not charging correct amount for specialty plate fees.</p> <p>This issue has been resolved.</p>
RRTS-3310	<p>Set Print Destination displays on the Security Report even though this is not an available option.</p> <p>This issue has been resolved.</p>
RRTS-3839	<p>The ESC key does not work on the INS001 and TTL020 pages that display after using the ESC key from the Fees Due page to return to those pages during processing of a status change.</p> <p>This issue has been resolved.</p>
RRTS-3845	<p>On the Print Report RPR008 page, pressing the down arrow has inconsistent behavior.</p> <p>This issue has been resolved.</p>

In addition, the following IVTRS issues have been resolved.

<p>RRTS -2606</p>	<p>An extra colon displays on the label for the Address field on the Address and Insurance page that customers complete when renewing their registration over the Internet contains an extra colon.</p> <p>The extra colon has been removed.</p>
<p>RRTS- 2860</p>	<p>Customers who are exempt from the requirement of supplying their Texas Agricultural or Timber Registration Number during the renewal of their truck, trailer or semitrailer farm plates are not warned that they cannot renew them over the Internet.</p> <p>The following has been added to the statement on the appropriate renewal page: If exempt from this requirement under 502.146, renewal may only take place by mail or in person at the local county tax assessor-collector's office.</p> <p>The entire message now reads: Transportation Code 502.146 requires an owner of a truck, trailer or semitrailer registered with farm plates to provide their Texas Agricultural or Timber Registration Number as issued by the Texas Comptroller upon renewal of such plates. If exempt from this requirement under 502.146, renewal may only take place by mail or in person at the local county tax assessor-collector's office.</p>

Summary of POS Issues Not Yet Resolved

The following POS issues have been reported and their resolutions are in progress

Note: Issues may have been reported by county, region, or headquarters users and may not apply to all POS users.

Issue	Description
RRTS-2435	Printing Issues, including printing out of order and print delays.
RRTS-2563	Some text is missing from the bottom of the renewal receipt for a token trailer and a large truck on the Print Preview page for the receipt.
RRTS-2962	In some instances, a system error displays when clicking the Enter button on the Sales Tax page while processing a transaction.
RRTS-3035	While processing a title transfer for a trailer, a system error displays if the end user enters the invalid values for the vehicle weight and carrying capacity.
RRTS-3512	On the Employee Access Rights SEC013 page in the Local Options event, the RSPS Status updates and Batch Report Management options should be removed.
RRTS-3669	When issuing replacement license plates for a vehicle that had Truck plates on REG011 page, the option to issue Truck plates should not be active (leaving Passenger-Truck plates as the only active option).
RRTS-3765	The INSP - OBDNL and INSP- NLTSI inspection codes for credit card (CC) and hot checks should not be displayed in the Insufficient Funds Credit, Insufficient Funds Redeemed, and Deduct Insufficient Funds Credit tasks in the Accounting event as well as in the Regional Collection event.
RRTS-3818	In some cases, the Verify Inspection remark does not print on the receipt after processing a Status Change Event.
RRTS-3914	When processing a dealer transaction for a trailer that is exempt from inspection, but has a current inspection record in the cloud, RTS displays the fee recalculation button and the user must select the button in order to charge the appropriate fee. RTS should automatically charge the fee rather than displaying the button.
RRTS-3932	When processing a title application for a trailer that is exempt from inspection, but has a current inspection record in the cloud, RTS displays a message that the transaction is a renewal and that a VIR is required. When this happens, users should continue through the transaction.
RRTS-3935	On the sales tax TTL008 page in a title event the user cannot use the escape key. The user must use the mouse to click the Enter or Cancel button.