



Texas Department *of* Motor Vehicles  
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# **Registration and Title System Release 7.5.0**

## **Release Notes**

Release Date September 22, 2014

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## Document Guide

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The Registration and Title System (RTS) Release Notes have the following purposes:

- Prepare RTS users for upcoming system changes.
- Provide a short-term reference tool for the period after a release when changes are still new to users.
- Serve as a historical reference regarding the technical changes made to TxDMV applications.

In each section of this document, you will find an overview of the RTS change and screen shots to help familiarize you with the new features and/or changes. The following icons highlight sub-sections of the release notes that might be of particular interest to RTS users.



**RTS Change** – New RTS feature, correction, or modification included in the release.



**How To** – Provides basic steps for using the RTS change item.



**TAC Office Considerations** – This section includes important points to consider when determining how to implement the new RTS change, reminders, and useful tips.

## **Release at a Glance**

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This document describes new features, enhancements, and defect corrections included in RTS 7.5.0. The visible enhancements in this release include:

- ◆ Eliminate Multi-Year Registration
- ◆ Remove Message from Token Trailer Receipts
- ◆ Name Parsing
- ◆ Add FEIN as an Owner ID Type
- ◆ Mandatory Lien Entry
- ◆ Capture Ag or Timber Number
- ◆ Sunset Ford Tough Plates
- ◆ Automatic 7-day Title Release
- ◆ Online Temporary Permit Sales

**The RTS 7.5.0 statewide release date is September 22, 2014.**



## Eliminate Multi-Year Registration

In preparation for the single sticker program beginning March 1, 2015, the multi-year registration renewal option for 24 or 36 months was removed from the Internet Vehicle Title and Registration System (IVTRS) in 2013. Refer to RTB #32-13 for more information.

Additionally, the renewal notice message: "You may renew this registration for more than one year online or at your county tax office" was removed.

With this release, the multi-year renewal option is eliminated from RTS. Vehicles can now be registered for 12 months and for periods up to 23 months, to accommodate the syncing of multiple vehicle registration expirations for a single owner. ONLY new passenger car and light truck purchases are available for 24 months of initial registration.

**NOTE:** The availability of 24 months of registration is limited to passenger cars and light trucks sold on a Manufacturer's Certificate of Origin (MCO).

### Before 7.5.0 - 12 to 36 months of Registration

Enter registration expiration month and year REG029

Minimum Exp. Month/Year: 10/2014 Maximum Exp. Month/Year: 10/2016

Minimum fee total: \$61.75 Maximum fee total: \$185.25

Enter Expiration Month and Year (MM/YYYY): 10/2016

This reflects 36 months of registration.

Fees Description	Item Price
WINDSHIELD STICKER	\$152.25
REG FEE-DPS	\$3.00
CNTY ROAD BRIDGE ADD-ON FEE	\$27.00
AUTOMATION FEE	\$3.00

Transaction Total: \$185.25

Fees have been recalculated based on new expiration month and year.



### TAC Office Considerations...

1. The current message on the registration receipt says, "Purchased registration remains with this vehicle and will not be returned if the vehicle is sold," this message is still in effect.
2. As a reminder, Multi-Year Registration is no longer available in the Internet Vehicle Title and Registration Service (IVTRS). For more information on Multi-Year Registration in IVTRS, please refer to the 7.3.0 Registration and Title System (RTS) Release Notes, Page 10 of 17.
3. If you need assistance with Multi-Year Registration, contact the IT Service Desk at 1-877-933-2020.



### Remove Message from Token Trailer Receipts

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A copy of the token trailer registration receipt is no longer required by law to accompany the power unit when such vehicle is operated upon the public highways. The receipt for token trailers will no longer have the message "THIS RECEIPT TO BE CARRIED IN ALL COMMERCIAL VEHICLES" printed on the receipt.

**NOTE:** The removal of the message from the token trailer receipt applies to the following registration classes:

- ◆ 33 (TOKEN TRAILER)
- ◆ 113 (TOKEN TRAILER FLEET)
- ◆ 118 (FLEET TOKEN TRAILER)

**Before 7.5.0**

REGISTRATION CLASS: TOWN TRAILER  
PLATE TYPE: TOKEN TRLR PLT  
ORGANIZATION:  
STICKER TYPE: US

PREVIOUS PLATE NO: VEHICLE CLASSIFICATION: TRLR  
VEHICLE IDENTIFICATION NO: 1S12E9480EE264922  
YR/MAKE: 1996/STRI MODEL: BODY STYLE: VN UNIT NO:  
EMPTY WT: 14380 CARRYING CAPACITY: 0 GROSS WT: 14380  
BODY VEHICLE IDENTIFICATION NO: TRAVEL TRLR LENGTH: 0

INVENTORY ITEM(S)	YR	FEE ASSESSED		
PLATE STICKER	2015	PLATE STICKER	\$	15.00
		CNTY ROAD BRIDGE ADD-ON FEE	\$	10.00
		CHILD SAFETY FUND	\$	1.50
		AUTOMATION FEE	\$	1.00
		TOTAL	\$	27.50

VEHICLE RECORD NOTATIONS	METHOD OF PAYMENT AND PAYMENT AMOUNT:
PAPER TITLE	CHECK \$ 27.50
MAJOR COLOR: BLUE	
	TOTAL AMOUNT PAID \$ 27.50

IMPORTANT DOCUMENT: Please retain for your records.  
THIS RECEIPT TO BE CARRIED IN ALL COMMERCIAL VEHICLES.  
Purchased registration remains with this vehicle and  
will not be refunded if the vehicle is sold.

After 7.5.0

TR/PLATE: 1990/FROB MODEL: BODY STICKER: VN UNIT NO:  
EMPTY WT: 12100 CARRYING CAPACITY: 21900 GROSS WT: 34000 TRAVEL TRLR LENGTH: 0  
BODY VEHICLE IDENTIFICATION NO:

INVENTORY ITEM(S)	YR	FEE ASSESSED		
PLATE STICKER	2015	PLATE STICKER	\$	15.00
		CNTY ROAD BRIDGE ADD-ON FEE	\$	10.00
		CHILD SAFETY FUND	\$	1.50
		AUTOMATION FEE	\$	1.00
		TOTAL	\$	27.50

VEHICLE RECORD NOTATIONS	METHOD OF PAYMENT AND PAYMENT AMOUNT:
PAPER TITLE	CASH \$ 27.50
MAJOR COLOR: BEIGE	
	TOTAL AMOUNT PAID \$ 27.50

The message for token trailers is not displayed on the receipts.

IMPORTANT DOCUMENT: Please retain for your records.  
Purchased registration remains with this vehicle and will not be refunded if the vehicle is sold.



## Name Parsing

### Overview

Name Parsing includes modifications to RTS to allow for the collection of First Name, Middle Name, Last Name, and Suffix instead of the traditional 24, 30, or 60 character blocks that exist now. Clerks are now able to enter the full customer name into those fields. Since many applications and forms are based on the existing 24/30/60 character fields, Name Parsing will do a conversion of the fully parsed name back into our existing fields. The names that are affected are: Title Owner, Previous Owner, Renewal Recipient (IVTRS and IVTRS Address Change), and Rights of Survivorship.

### Titling

On the Title Parsed Names TTL007N screen, there is space for three title owner names to be entered. The title owner-(s), previous owner, and renewal recipient names will populate and appear on the Owner Entry TTL007 screen. The red "X" allows for deleting the entry of title owner names when the information was parsed incorrectly.

**NOTE:** The new collection of the Owner, Previous Owner, and Renewal Recipient Type are:

- ◆ INDIVIDUAL
- ◆ ENTITY/INDIVIDUAL
- ◆ BUSINESS
- ◆ GOVERNMENT
- ◆ TRUST
- ◆ NON-PROFIT

The three title owner fields on the TTL007N screen.

**NOTE:** The new collection of Suffixes are:

- ◆ JR
- ◆ SR
- ◆ II
- ◆ III
- ◆ IV

After selecting “Enter” on the Owner Entry TTL007 screen, a message will pop up asking, “This is the name that will print on the title. Are you sure?”

Owner Entry TTL007

Id:

Id Type:

State/Cntry:

Owner Name: JUSTIN LITTLETON BANKS

Owner Address:   USA

Previous Owner: DEREK RYAN BROOKS

County Of Residence: 246

Dealer License No:

Unit No:

Renewal Recipient Name: (If different)

Renewal Notice Address: (If different)

E-Mail:   E-Reminder

Vehicle Location Address: (If different)

Check to record lien(s):  Record Lien(s)

Special Plate Information

Enter Cancel Help

Title Owner Name Confirmation

?

This is the name that will print on the title.  
Are you sure?

JUSTIN LITTLETON BANKS

Yes No

The pop up message.

## Rights of Survivorship

When the clerk checks the Survivorship Rights box on the Title Additional Info TTL008 screen, the new Title Parsed Rights of Survivorship TTL010N screen will pop up. When the First, Middle, and Last name of the survivorship name are entered, the “View Modify” button will become available.

Title Parsed Rights of Survivorship TTL010N

First Name: JUSTIN  
Middle Name: LITTLETON  
Last Name: BANKS  
Suffix: [Dropdown]

First Name: LACI  
Middle Name: SUE  
Last Name: BANKS  
Suffix: [Dropdown]

OR

Multiple Survivors

Confirm Survivorship Name(s):

JUSTIN LITTLETON BANKS  
LACI SUE BANKS

View/Modify

Enter Cancel Reset

Click on the “View Modify” button for the Survivorship Names to populate.

**NOTE:** The “Reset” button allows for clearing the entry of the Survivorship Names when the information was entered in error.

## Corrected-Original Title/Correct Title Rejection

When processing a Corrected-Original Title or a Correct Title Rejection, the clerk may click on “Parsed Names” to enter the full Title Owner, Previous Owner and Renewal Recipient Name.

The screenshot shows a software window titled "Owner Entry TTL007". It contains several sections of input fields:

- Id:** [Text box]
- Id Type:** [Dropdown menu]
- State/Entry:** [Text box]
- Owner Name:** JUSTIN BANKS, LACI BANKS
- Owner Address:** 142 CARRIAGE OAKS DRIVE, TOW TX 78676 - [Text box]
- Previous Owner:** COVERT FORD INC, VICTORIA TX
- County Of Residence:** 150
- Dealer License No:** [Text box]
- Unit No:** [Text box]
- Renewal Recipient Name: (If different)** [Text box]
- Renewal Notice Address: (If different)** [Text box]
- E-Mail:** [Text box]  E-Reminder
- Vehicle Location Address: (If different)** [Text box]
- Check to record lien(s):**  Record Lien(s)
- Special Plate Information** [Text box]
- Parsed Names** [Text box]

At the bottom are buttons for "Enter", "Cancel", and "Help". A red arrow points to the "Parsed Names" button.

# Internet Vehicle Title and Registration Service (IVTRS)

Minor changes and a few new fields were added to the IVTRS Registration and the IVTRS Address Change screens.

## Before 7.5.0

**Registration Renewal: Address and Insurance Information** [Contact your county tax office](#) [View shopping cart](#)

*Address - Your vehicle registration sticker and future renewal notices will be mailed to the recipient name and address information you provide below.*

First Name:  Middle Name:  Last Name:  or Company Name:

Address:   
Apt No/Suite No:   
City:   
State: TX-Texas  
Zip:  -   
E-mail:   
Confirm E-mail:   
Phone: (  )  (xxx) xxx-xxxx

**Insurance Information** - Please enter your insurance information exactly as it appears on your insurance card.

<b>Insurance Company Name</b> <input type="text"/>	<b>Policy Number</b> <input type="text"/>
<b>Insurance Agency/Agent Name (if applicable)</b> <input type="text"/>	<b>Insurance Phone</b> xxx xxx-xxxx ( <input type="text"/> ) <input type="text"/>
<b>Policy Start Date (MM-DD-YYYY)</b> <input type="text"/>	<b>Policy Expiration Date (MM-DD-YYYY)</b> <input type="text"/>

I affirm that the policy above complies with the minimum amounts of motor vehicle liability insurance coverage required by law. (Texas Transportation Code 601.072)

Add this vehicle to my shopping cart and...

[Renew Another Vehicle](#) [Proceed to Payment Screen](#) [Cancel](#)

[Quick Test](#)

## After 7.5.0

Put Texas in your corner

Check the date. Love your state.

Texas Department of Motor Vehicles  
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**Registration Renewal: Address and Insurance Information** [Contact your county tax office](#) [View shopping cart](#)

*Address - Your vehicle registration sticker and future renewal notices will be mailed to the recipient name and address information you provide below.*

I am renewing this registration for an:  Individual  Entity

First Name:  Middle Name:  Last Name:  Suffix:  Entity:

Address:   
Apt No/Suite No:   
City:   
State: TX-Texas  
Zip:  -   
E-mail:   
Confirm E-mail:   
Phone: (  )  (xxx) xxx-xxxx

**Insurance Information** - Please enter your insurance information exactly as it appears on your insurance card.

[Add selection for Individual or Entity](#) [Add "Middle Name"](#) [Add "Entity" field](#)

## Before 7.5.0

**Change of Address: New Address**

Enter the address where you would like your vehicle registration renewal form to be mailed.

Name:

Address:

Apt No/Suite No:

City:

State: TX-Texas

Zip:  -

Owner County: TRAVIS

*Learn more about vehicle registration at [registeredtexan.com](http://registeredtexan.com) or [TxDMV.gov](http://TxDMV.gov)*

## After 7.5.0

Firefox - TxDMV - Vehicle Registration Renewal

localhost:9001/7ASApp/tdohtml/AddressChangeServlet

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**Change of Address: New Address**

Enter the address where you would like your vehicle registration renewal form to be mailed.

I am changing this address for an:  Individual  Entity

First Name:

Middle Name:

Last Name:

Suffix:

Entity:

Address:

Apt No/Suite No:

City:

State: TX-Texas

Zip:  -

Owner County: MCLENNAN

Annotations:

- Left arrow: Add "First Name" "Middle Name" "Last Name" "Suffix"
- Right arrow: Add selection for Individual or Entity
- Right arrow: Add "Entity" field



## Add FEIN as an Owner ID Type

The Federal Employer Identification Number (FEIN), also known as a Federal Tax Identification Number, was added to the Owner ID Type on the Owner Entry (**TTL007**) screen. The FEIN is a unique 9-digit number assigned by the Internal Revenue Service to identify a business entity operating in the United States.

Owner Entry TTL007

Id: 12345678

Id Type:

- Select One -
- Select One -
- Driver's License/Id Card
- Passport
- US Military
- US Immigration/DOJ
- Department of State
- Department of Homeland Security
- FEIN**

TX -

Renewal Recipient Name: (If different)

Renewal Notice Address: (If different)

E-Mail:  E-Reminder

Vehicle Location Address: (If different)

Previous Owner:

DEREK RYAN BROOKS

TX

County Of Residence: 246

Dealer License No:

Unit No:

Check to record lien(s):

Record Lien(s)

Special Plate Information

Enter Cancel Help



## Mandatory Lien Entry

### Original Title

When processing an Original Title on a motor vehicle record, the clerk will have the option to leave the “Record Lien(s)” box checked to record the lien or to uncheck the “Record Lien(s)” box if there will not be a lien.

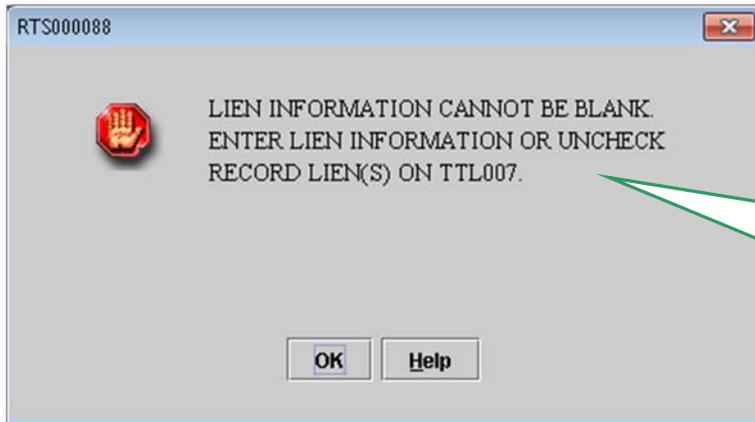
The screenshot shows the 'Owner Entry' (TTL007) form. The 'Record Lien(s)' checkbox is checked and highlighted with a red arrow. The form contains the following fields:

- Id:** 12345678
- Id Type:** Driver's License/Id Card
- State/Cntry:** TX
- Owner Name:** JUSTIN LITTLETON BANKS
- Owner Address:** 142 CARRIAGE OAKS DRIVE, TOW TX 78672
- Previous Owner:** DEREK RYAN BROOKS, VICTORIA TX
- County Of Residence:** 246
- Dealer License No:**
- Unit No:**
- Renewal Recipient Name:** (If different)
- Renewal Notice Address:** (If different)
- E-Mail:** E-Reminder
- Vehicle Location Address:** (If different)
- Check to record lien(s):**  Record Lien(s)
- Special Plate Information**

If the Lien information is left blank, the clerk will receive the RTS000088 lien error message to input the lien information or to go back to the TTL007 screen to uncheck the “Record Lien(s)” box.

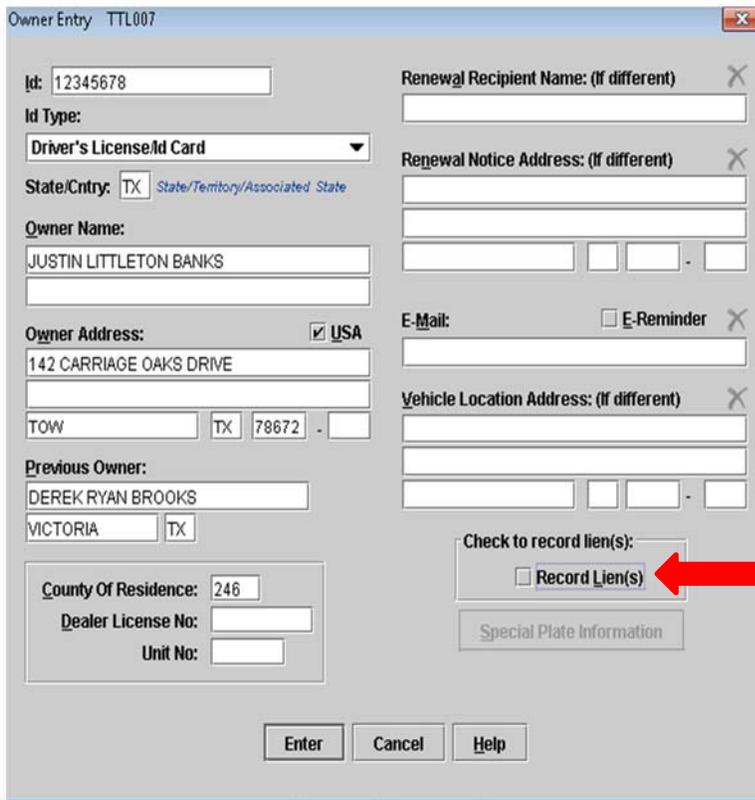
The screenshot shows the 'Lien Entry' (TTL035) form. It contains three sections for entering lien information, each with fields for 1st, 2nd, and 3rd Id, Date, and Address. The form also includes a 'Check if Applicable' section with a checkbox for 'Additional Lien(s) Exist' and buttons for 'Enter', 'Cancel', and 'Help'.

- Radio buttons:** Local (selected), Certified, ETitle
- 1st Lien:** 1st Id: [ ], Date: [ / / ], Address: [ ] USA
- 2nd Lien:** 2nd Id: [ ], Date: [ / / ], Address: [ ] USA
- 3rd Lien:** 3rd Id: [ ], Date: [ / / ], Address: [ ] USA
- Check if Applicable:**  Additional Lien(s) Exist



The pop up message will appear when the "Record Lien(s)" box is checked.

If the "Record Lien(s)" box is not checked, the clerk can continue processing and will not receive the RTS000088 lien error message.



## Corrected-Original/Correct Title Rejection

When processing a Corrected-Original and a Correct Title Rejection on a motor vehicle record, the option to uncheck the "Record Lien(s)" box is unavailable because the box will be checked and disabled. A message will pop up asking, "Is there Lien Information?"

The screenshot shows the 'Owner Entry TTL007' form. It contains several sections for data entry:

- Id:** [Text field]
- Id Type:** [Dropdown menu]
- State/Cntry:** [Text field]
- Owner Name:** SERGIO RAZO
- Owner Address:** 2024 E 21ST STREET, BROWNSVILLE TX 78520
- Previous Owner:** RENATO DUARTE, H MATAMOROS MX
- County Of Residence:** 31
- Dealer License No:** [Text field]
- Unit No:** [Text field]
- Renewal Recipient Name:** [Text field]
- Renewal Notice Address:** [Text field]
- E-Mail:** [Text field]
- Vehicle Location Address:** [Text field]
- Check to record lien(s):**  Record Lien(s) (disabled)
- Special Plate Information:** [Text field]
- Parsed Names:** [Text field]

Buttons at the bottom: Enter, Cancel, Help.

The screenshot shows the 'No Lien Input TTL036' dialog box. It contains a question and two buttons:

Is there Lien information?

Yes No

The callout box contains the text: "The pop up message regarding the lien question."



## Capture Ag or Timber Number

A new Ag/Timber field was added to the Internet Vehicle Title and Registration Service (IVTRS). A person using IVTRS to purchase their registration renewal for a farm vehicle will be required to enter an Ag/Timber number.

**NOTE:** The following registration classes will require an Ag/Timber number at the time of registration:

- ◆ 15 (FARM TRK-LESS/EQL 1 TON)
- ◆ 16 (FARM TRAILER)
- ◆ 43 (FARM TRK-MORE THAN 1 TON)
- ◆ 62 (FARM TRK TRACTOR > 1 TON)

The Address and Insurance Information screen shows the Ag/Timber message (using Firefox). The message reads: The state law requires an owner of a truck, trailer, or semi-trailer registered with farm plates to provide their Texas Agriculture or Timber Registration Number as issued by the Texas Comptroller upon renewal of such plates.

The screenshot shows the Texas Department of Motor Vehicles website interface for registration renewal. The page title is "Registration Renewal: Address and Insurance Information". The header includes the Texas Department of Motor Vehicles logo and the slogan "HELPING TEXANS GO. HELPING TEXAS GROW." There is a link for "En Español" and a button for "View shopping cart".

The "Address" section contains the following information:  
First Name: Steve  
Middle Name: [empty]  
Last Name: West  
or Company Name: [empty]  
Address: FM 1327  
Apt No/Suite No: [empty]  
City: Buda  
State: TX-Texas  
Zip: 78610 - [empty]  
E-mail: jwest60@yahoo.com  
Confirm E-mail: jwest60@yahoo.com  
Phone: ( 512 ) 445-5555 (xxx) xxx-xxxx  
Texas Agriculture or Timber Registration Number: [empty]

The "Insurance Information" section contains:  
Insurance Company: State Farm  
Insurance Agency/Agent (if applicable): [empty]  
Policy Start Date (MM.DD.YYYY): [empty]

A "Message from webpage" dialog box is overlaid on the form, containing a warning icon and the text: "State law requires an owner of a truck, trailer or semi-trailer registered with farm plates to provide their Texas Agriculture or Timber Registration Number as issued by the Texas Comptroller upon renewal of such plates." A red arrow points to the dialog box. The dialog box has an "OK" button.

At the bottom of the form, there are buttons for "Renew Another Vehicle", "Proceed to Payment Screen", and "Cancel". A "Quick Test" link is also visible.

The Texas Agriculture or Timber Registration Number field was added to the Address and Insurance Information screen.

**Check the date. Love your state.®** Put Texas in your corner.

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Registration Renewal: Address and Insurance Information Contact your county tax office View shopping cart

Address - Your vehicle registration sticker and future renewal notices will be mailed to the recipient name and address information you provide below.

First Name: Steve Middle Name: Last Name: West or Company Name:

Address: FM 1327  
Apt No/Suite No:  
City: Buda  
State: TX-Texas  
Zip: 78610 -  
E-mail: jwest60@yahoo.com  
Confirm E-mail: jwest60@yahoo.com  
Phone: (512) 455-5555 (xxx) xxx-xxxx

**Texas Agriculture or Timber Registration Number:** 13215457845

Insurance Information - Please enter your insurance information exactly as it appears on your insurance card.

Insurance Company Name State Farm	Policy Number 456789
Insurance Agency/Agent Name (if applicable)	Insurance Phone xxx-xxx-xxxx ( )
Policy Start Date (MM-DD-YYYY)	Policy Expiration Date (MM-DD-YYYY)

I affirm that the policy above complies with the minimum amounts of motor vehicle liability insurance coverage required by law. (Texas Transportation Code 601.072)

Add this vehicle to my shopping cart and...

[Renew Another Vehicle](#) [Proceed to Payment Screen](#) [Cancel](#)

Learn more about vehicle registration at [registeredtexas.com](http://registeredtexas.com) or [TxDMV.gov](http://TxDMV.gov)

[Read our Privacy Policy](#) [Need Help?](#)

The Texas Agriculture or Timber Registration Number field was added to the Vehicle Information and Processing screen REG103 for county review. The new Texas Agriculture or Timber Registration number is not retained and only displayed for verification prior to approving or declining the transaction.

The screenshot shows a software window titled "Vehicle Information and Processing REG103". It contains a "Vehicle Detail Record" section with the following information:

Vehicle Detail Record		Status:
Owner Name: Jim Brown	Plate No: ABC123	
Recipient Name: Jim Brown	VIN: WK09IJ86121234567	
Recipient Address: 123 Oak	Document No: 2462004001234081230	
New Exp Mo/Yr: 04/2015	Empty Weight: 3100	
Title Issue Date: 01/2013	Carrying Capacity: 1200	
Plate Age: 2	Gross Weight: 3500	
Internet Trace No: 246VRABC123GVW	Tonnage: 2	
Transaction Id: 24600041674110515		
Texas Agriculture or Timber Registration Number: 13478491091		

Below the record are two buttons: "View Insurance" and "View/Change Address".

The "Action:" section includes radio buttons for "Approve", "Hold", and "Decline". The "Hold" and "Decline" options have dropdown menus. There is also a "Send email" checkbox. A "Comments:" text area is located to the right of the action options.

At the bottom of the window are three buttons: "Continue", "Help", and "Preview Receipt".

A red arrow points to the "Texas Agriculture or Timber Registration Number: 13478491091" field.

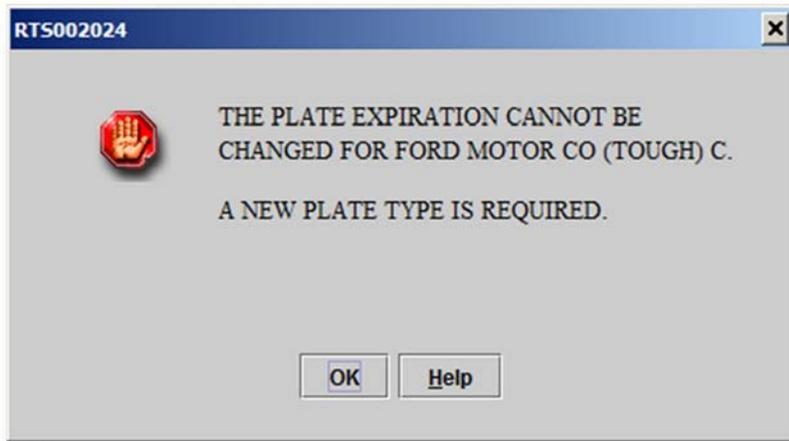


## Sunset Ford Tough Plates

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MyPlates discontinued the “Ford Motor Co Tough” and the “Ford Motor Co Oval” designs in June 2013. MyPlates’ permission to use Ford’s logo expired; however, these two specialty license plates will continue to be valid for the one, five, or ten-year term originally purchased by the customer. When the term expires, customers will have to obtain a general issue plate or select another specialty plate.

If a clerk tries to process a registration renewal or a title transfer, an error message will pop up and the registration renewal or title transfer cannot be processed until a new plate type is selected.





## **Automatic 7-day Title Release**

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A title record will automatically release and be issued seven days after being processed unless a hard stop is on the record. These are some of the indicators that would prevent the title from issuing until they are resolved or removed from the title record:

- ◆ LEGAL RESTRAINT
- ◆ TITLE REJECT
- ◆ NMVTIS HOLD
- ◆ STOLEN
- ◆ TITLE HELD AWAITING DPS OK

This eliminates the need for Title Control Systems (TCS) to manually release titles from the Title Package Reports.



## Online Temporary Permit Sales

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On September 27<sup>th</sup>, the TxDMV will begin online sales of 72/144-Hour, 30-Day, and One-Trip Permits. Customers may continue to purchase temporary permits in-person at county tax assessor-collector offices and TxDMV Regional Service Centers; however, bulk permits purchased by third-party vendors will discontinue.

The impact of online temporary permit sales is not expected to significantly affect county tax assessor-collector offices, but understanding the basics of the new application will help assist interested customers. This topic was discussed at the Tax Assessor-Collector Association Conference in June 2014, and we plan to host an informational webinar in the fall.



### **TAC Office Considerations...**

1. Customers may purchase one or more permits of the same or different types.
2. Hard stops will be in place with an error message telling the customer to visit their county tax assessor-collector office to complete the purchase.
3. Payment will be through Texas.gov.
4. For assistance, customers will be directed to contact the main TxDMV customer service number, 1-888-368-4689.