



Texas Department *of* Motor Vehicles  
HELPING TEXANS GO. HELPING TEXAS GROW.



# Customer Service Advisory Committee Meeting

9:00 A.M.  
Monday, December 13, 2021

**AGENDA**  
**CUSTOMER SERVICE ADVISORY COMMITTEE MEETING**  
**TEXAS DEPARTMENT OF MOTOR VEHICLES**  
**4000 JACKSON AVE., BUILDING 1, LONE STAR ROOM**  
**AUSTIN, TEXAS 78731**  
**OPEN MEETING VIA**  
**TELEPHONE CONFERENCE CALL\***  
**PURSUANT TO GOVERNMENT CODE §551.125**  
**MONDAY, DECEMBER 13, 2021**  
**9:00 A.M.**

**THIS MEETING WILL BE HELD REMOTELY VIA TELEPHONE CONFERENCE CALL\***

**THE PUBLIC PHYSICAL LOCATION FOR PUBLIC TO LISTEN TO THE MEETING:**

Texas Department of Motor Vehicles  
4000 Jackson Ave., Building 1, Lone Star Room  
Austin, Texas 78731

Teleconference Instructions:

Phone number for accessing the meeting via phone:

United States Toll Free: 1-(844)-740-1264  
Event number/Access code: 2456 418 6810  
Event password: 12132021

Link to December 13, 2021, TxDMV Customer Service Advisory Committee Meeting Documents: <https://www.txdmv.gov/about-us/txdmv-board-meetings>

\*The public can listen to the meeting via the toll-free number listed above. If you have any technical questions about accessing the meeting, please send an email to [Board.Tech.Help@txdmv.gov](mailto:Board.Tech.Help@txdmv.gov).

All agenda items are subject to possible discussion, questions, consideration, and action by the Customer Service Advisory Committee of the Texas Department of Motor Vehicles (Advisory Committee). Agenda item numbers are assigned for ease of reference only and do not necessarily reflect the order of consideration by the Advisory Committee. A quorum of the Board of the Texas Department of Motor Vehicles (board) may be present at this meeting for information-gathering purposes and discussion. However, board members will not vote on any Advisory Committee agenda items, nor will any board action be taken.

- 1. CALL TO ORDER**
  - A. Roll Call and Establishment of Quorum

## 2. DISCUSSION, BRIEFING, AND ACTION ITEMS

- A. Limited Service Deputy Presentations on Potential Operational Costs Reduction Efforts (BRIEFING, DISCUSSION, AND POSSIBLE ACTION ITEM)
- B. Tax Assessor-Collector Presentation on Potential Operational Costs Reduction Efforts - Tax Assessor-Collectors Association of Texas President and TxDMV Liaison (BRIEFING, DISCUSSION, AND POSSIBLE ACTION ITEM)
- C. [Overview and Statistical Data on Limited Service Deputy Potential Operational Costs Reduction Efforts - Vehicle Titles and Registration Division \(BRIEFING ITEM\)](#)

## 3. PUBLIC COMMENT

## 4. ADJOURNMENT

The Advisory Committee will allow an open comment period to receive public comment on any agenda item or other matter that is under the jurisdiction of the Advisory Committee. No action will be taken on matters that are not otherwise part of the agenda for the meeting. For subjects that are not otherwise part of the agenda for the meeting, Advisory Committee members may respond in accordance with Government Code Section 551.042 and consider referring the matter to the board.

If you want to comment on any agenda item (including an open comment under Item #3), you must send an email to [GCO\\_General@txdmv.gov](mailto:GCO_General@txdmv.gov) with one of the following prior to the agenda item being taken up by the Advisory Committee:

- 1. a completed registration form (available on the TxDMV webpage for the Board and other public meetings: <https://www.txdmv.gov/about-us/txdmv-board-meetings>); or
- 2. the following information:
  - a. the agenda item you wish to comment on;
  - b. your name;
  - c. your address (optional), including your city, state, and zip code; and
  - d. who you are representing.

You must wait for the presiding officer to call on you before you verbally make your comment. Each speaker will be limited to three minutes, and time allotted to one speaker may not be reassigned to another speaker.

Agenda items may be presented by the named presenters or other Advisory Committee members.

Any individual with a disability who plans to attend this meeting and requires auxiliary aids or services should notify the department as far in advance as possible, but no less than two days in advance, so that appropriate arrangements can be made. Contact David Richards by telephone at (512) 465-1423.

I certify that I have reviewed this document and that it conforms to all applicable Texas Register filing requirements.

CERTIFYING OFFICIAL: Tracey Beaver, General Counsel, (512) 465-5665.

# ANALYSIS OF VEHICLE REGISTRATION RENEWALS PROCESSED BY LIMITED SERVICE DEPUTIES



## Summary by Fiscal Year

| FY      | Dates                   | # of renewals processed | LSD count as of FY 2021 | # renewals processed by LSDs | % renewals processed by LSDs | # counties using LSDs in FY 2021 |
|---------|-------------------------|-------------------------|-------------------------|------------------------------|------------------------------|----------------------------------|
| FY 2021 | 09/01/2020 - 08/31/2021 | 19,370,549              | 781                     | 3,309,831                    | 17.09%                       | 60                               |
| FY 2020 | 09/01/2019 - 08/31/2020 | 18,126,469              |                         | 3,147,521                    | 17.36%                       |                                  |
| FY 2019 | 09/01/2018 - 08/31/2019 | 18,905,762              |                         | 3,134,540                    | 16.58%                       |                                  |

## Detail by County

counties utilizing LSDs

| COUNTY    | Registered Vehicles by County |           |           | Total # of Registration Renewals Processed |           |           | LSD Count | Registration Renewals Processed by LSDs |         |         |         |         |         |  |
|-----------|-------------------------------|-----------|-----------|--|-----------|-----------|-----------|---|---------|---------|---------|---------|---------|--|
|           | FY 2021                       | FY 2020   | FY 2019   | FY 2021                                    | FY 2020   | FY 2019   |           | FY 2021                                 | FY 2021 |         | FY 2020 |         | FY 2019 |  |
| ANDERSON  | 49,648                        | 48,748    | 50,601    | 38,364                                     | 37,218    | 38,664    |           |   |         |         |         |         |         |  |
| ANDREWS   | 21,745                        | 21,392    | 22,562    | 16,892                                     | 15,872    | 16,434    |           |   |         |         |         |         |         |  |
| ANGELINA  | 82,332                        | 79,722    | 83,621    | 64,211                                     | 61,447    | 64,558    | 5         | 478                                     | 0.74%   | 412     | 0.67%   | 393     | 0.61%   |  |
| ARANSAS   | 26,703                        | 25,345    | 25,998    | 21,008                                     | 19,776    | 20,277    |           |   |         |         |         |         |         |  |
| ARCHER    | 12,063                        | 11,641    | 11,794    | 9,880                                      | 9,629     | 9,774     |           |   |         |         |         |         |         |  |
| ARMSTRONG | 2,735                         | 2,614     | 2,724     | 2,260                                      | 2,169     | 2,276     |           |   |         |         |         |         |         |  |
| ATASCOSA  | 50,637                        | 49,469    | 50,746    | 39,714                                     | 38,650    | 39,760    | 2         | 3,380                                   | 8.51%   | 2,500   | 6.47%   | 1,781   | 4.48%   |  |
| AUSTIN    | 42,488                        | 40,838    | 42,231    | 34,793                                     | 33,213    | 34,525    |           |   |         |         |         |         |         |  |
| BAILEY    | 6,659                         | 6,481     | 6,775     | 5,257                                      | 5,232     | 5,372     |           |   |         |         |         |         |         |  |
| BANDERA   | 29,578                        | 27,687    | 28,849    | 23,689                                     | 22,297    | 23,271    |           |   |         |         |         |         |         |  |
| BASTROP   | 104,272                       | 96,868    | 96,340    | 81,088                                     | 74,831    | 74,782    | 2         | 2,068                                   | 2.55%   | 1,531   | 2.05%   | 774     | 1.04%   |  |
| BAYLOR    | 4,346                         | 4,120     | 4,275     | 3,464                                      | 3,343     | 3,579     |           |   |         |         |         |         |         |  |
| BEE       | 23,369                        | 23,137    | 24,037    | 18,410                                     | 18,243    | 19,162    |           |   |         |         |         |         |         |  |
| BELL      | 324,794                       | 305,055   | 313,584   | 241,980                                    | 223,860   | 230,753   | 4         | 32,582                                  | 13.46%  | 20,520  | 9.17%   | 13,970  | 6.05%   |  |
| BEXAR     | 1,635,746                     | 1,572,508 | 1,629,726 | 1,226,554                                  | 1,146,283 | 1,187,738 | 47        | 271,808                                 | 22.16%  | 267,298 | 23.32%  | 262,485 | 22.10%  |  |
| BLANCO    | 20,328                        | 19,128    | 19,437    | 16,162                                     | 14,853    | 15,142    |           |   |         |         |         |         |         |  |
| BORDEN    | 1,067                         | 1,082     | 1,053     | 829  | 845       | 860       |           |   |         |         |         |         |         |  |
| BOSQUE    | 24,143                        | 23,088    | 23,715    | 19,198                                     | 18,614    | 19,101    |           |   |         |         |         |         |         |  |
| BOWIE     | 86,810                        | 84,578    | 87,477    | 64,875                                     | 63,159    | 65,961    |           |   |         |         |         |         |         |  |
| BRAZORIA  | 335,604                       | 319,744   | 333,777   | 265,901                                    | 248,421   | 260,095   | 13        | 30,170                                  | 11.35%  | 27,479  | 11.06%  | 27,223  | 10.47%  |  |
| BRAZOS    | 162,199                       | 153,689   | 159,915   | 129,132                                    | 120,989   | 126,736   | 7         | 14,896                                  | 11.54%  | 13,397  | 11.07%  | 10,589  | 8.36%   |  |
| BREWSTER  | 10,841                        | 10,005    | 10,804    | 8,756                                      | 7,973     | 8,659     |           |   |         |         |         |         |         |  |
| BRISCOE   | 1,902                         | 1,916     | 2,011     | 1,585                                      | 1,563     | 1,691     |           |   |         |         |         |         |         |  |
| BROOKS    | 6,241                         | 5,922     | 6,581     | 4,885                                      | 4,422     | 5,089     |           |   |         |         |         |         |         |  |
| BROWN     | 42,885                        | 40,621    | 43,417    | 34,649                                     | 31,898    | 33,338    |           |   |         |         |         |         |         |  |
| BURLESON  | 24,862                        | 23,164    | 24,206    | 20,080                                     | 18,529    | 19,270    |           |   |         |         |         |         |         |  |
| BURNET    | 62,424                        | 58,563    | 59,021    | 50,025                                     | 46,502    | 47,180    |           |   |         |         |         |         |         |  |
| CALDWELL  | 45,914                        | 42,571    | 44,177    | 35,679                                     | 32,861    | 33,989    |           |   |         |         |         |         |         |  |
| CALHOUN   | 23,460                        | 22,716    | 23,648    | 18,815                                     | 18,167    | 18,819    |           |   |         |         |         |         |         |  |

**ANALYSIS OF VEHICLE REGISTRATION RENEWALS PROCESSED BY LIMITED SERVICE DEPUTIES**



**Summary by Fiscal Year**

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**Detail by County**

counties utilizing LSDs

| COUNTY        | Registered Vehicles by County |           |           | Total # of Registration Renewals Processed |           |           | LSD Count | Registration Renewals Processed by LSDs |        |         |        |         |        |
|---------------|-------------------------------|-----------|-----------|--|-----------|-----------|-----------|---|--------|---------|--------|---------|--------|
|               | FY 2021                       | FY 2020   | FY 2019   | FY 2021                                    | FY 2020   | FY 2019   | FY 2021   | FY 2021                                 |        | FY 2020 |        | FY 2019 |        |
| CALLAHAN      | 17,180                        | 15,984    | 16,720    | 13,471                                     | 12,436    | 13,223    |           |   |        |         |        |         |        |
| CAMERON       | 345,128                       | 323,317   | 323,110   | 250,048                                    | 236,503   | 236,730   | 11        | 34,115                                  | 13.64% | 31,404  | 13.28% | 28,432  | 12.01% |
| CAMP          | 18,287                        | 17,454    | 18,048    | 10,576                                     | 10,185    | 10,448    |           |   |        |         |        |         |        |
| CARSON        | 7,619                         | 7,384     | 7,518     | 6,141                                      | 5,974     | 5,980     | 3         | 806                                     | 13.12% | 753     | 12.60% | 922     | 15.42% |
| CASS          | 33,400                        | 32,432    | 33,499    | 26,699                                     | 25,794    | 26,902    | 2         | 3,194                                   | 11.96% | 2,730   | 10.58% | 4,284   | 15.92% |
| CASTRO        | 8,197                         | 7,996     | 8,044     | 6,460                                      | 6,493     | 6,723     |           |   |        |         |        |         |        |
| CHAMBERS      | 52,123                        | 48,100    | 50,012    | 40,786                                     | 36,533    | 37,857    | 1         | 729                                     | 1.79%  | 755     | 2.07%  | -       | 0.00%  |
| CHEROKEE      | 50,863                        | 46,974    | 49,872    | 41,178                                     | 36,733    | 39,622    |           |   |        |         |        |         |        |
| CHILDRESS     | 6,479                         | 6,322     | 6,437     | 5,288                                      | 5,139     | 5,218     |           |   |        |         |        |         |        |
| CLAY          | 13,235                        | 12,947    | 13,457    | 10,829                                     | 10,600    | 10,970    |           |   |        |         |        |         |        |
| COCHRAN       | 2,923                         | 2,889     | 2,991     | 2,322                                      | 2,284     | 2,418     |           |   |        |         |        |         |        |
| COKE          | 4,757                         | 4,593     | 4,683     | 3,927                                      | 3,676     | 3,738     |           |   |        |         |        |         |        |
| COLEMAN       | 11,119                        | 10,577    | 10,981    | 8,951                                      | 8,662     | 8,965     |           |   |        |         |        |         |        |
| COLLIN        | 865,094                       | 815,746   | 822,745   | 672,833                                    | 621,186   | 624,535   | 31        | 103,825                                 | 15.43% | 93,542  | 15.06% | 90,988  | 14.57% |
| COLLINGSWORTH | 3,306                         | 3,319     | 3,322     | 2,677                                      | 2,650     | 2,711     |           |   |        |         |        |         |        |
| COLORADO      | 30,108                        | 29,276    | 30,009    | 25,534                                     | 24,438    | 25,350    |           |   |        |         |        |         |        |
| COMAL         | 189,534                       | 175,728   | 174,557   | 144,975                                    | 135,497   | 134,747   | 5         | 12,877                                  | 8.88%  | 11,966  | 8.83%  | 8,881   | 6.59%  |
| COMANCHE      | 17,235                        | 15,947    | 17,161    | 13,934                                     | 12,338    | 13,530    | 1         | 69                                      | 0.50%  | 129     | 1.05%  | 264     | 1.95%  |
| CONCHO        | 3,539                         | 3,408     | 3,448     | 2,950                                      | 2,818     | 2,886     |           |   |        |         |        |         |        |
| COOKE         | 56,280                        | 55,092    | 58,532    | 44,375                                     | 42,218    | 44,584    |           |   |        |         |        |         |        |
| CORYELL       | 63,131                        | 59,532    | 60,930    | 47,424                                     | 44,751    | 45,816    | 2         | 1,413                                   | 2.98%  | 1,714   | 3.83%  | 824     | 1.80%  |
| COTTLE        | 1,580                         | 1,554     | 1,671     | 1,283                                      | 1,295     | 1,359     |           |   |        |         |        |         |        |
| CRANE         | 5,046                         | 4,974     | 5,331     | 4,168                                      | 4,029     | 4,091     |           |   |        |         |        |         |        |
| CROCKETT      | 5,491                         | 5,126     | 5,609     | 4,470                                      | 4,229     | 4,296     |           |   |        |         |        |         |        |
| CROSBY        | 5,706                         | 5,580     | 5,735     | 4,635                                      | 4,503     | 4,629     |           |   |        |         |        |         |        |
| CULBERSON     | 2,386                         | 2,173     | 2,256     | 1,848                                      | 1,694     | 1,777     |           |   |        |         |        |         |        |
| DALLAM        | 8,185                         | 8,121     | 8,054     | 6,031                                      | 6,041     | 6,024     |           |   |        |         |        |         |        |
| DALLAS        | 2,095,680                     | 2,006,193 | 2,155,832 | 1,567,462                                  | 1,464,361 | 1,560,334 | 82        | 498,475                                 | 31.80% | 473,158 | 32.31% | 510,235 | 32.70% |
| DAWSON        | 11,639                        | 11,619    | 11,649    | 8,916                                      | 8,840     | 8,843     |           |   |        |         |        |         |        |

**ANALYSIS OF VEHICLE REGISTRATION RENEWALS PROCESSED BY LIMITED SERVICE DEPUTIES**



**Summary by Fiscal Year**

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**Detail by County**

counties utilizing LSDs

| COUNTY     | Registered Vehicles by County |         |         | Total # of Registration Renewals Processed |         |         | LSD Count | Registration Renewals Processed by LSDs |        |         |        |         |        |
|------------|-------------------------------|---------|---------|--|---------|---------|-----------|---|--------|---------|--------|---------|--------|
|            | FY 2021                       | FY 2020 | FY 2019 | FY 2021                                    | FY 2020 | FY 2019 | FY 2021   | FY 2021                                 |        | FY 2020 |        | FY 2019 |        |
| DEAF SMITH | 21,153                        | 20,650  | 21,102  | 17,687                                     | 17,197  | 17,899  |           |   |        |         |        |         |        |
| DELTA      | 6,710                         | 6,396   | 6,582   | 5,262                                      | 5,077   | 5,311   |           |   |        |         |        |         |        |
| DENTON     | 737,322                       | 694,485 | 699,882 | 570,124                                    | 529,778 | 535,055 | 11        | 41,766                                  | 7.33%  | 53,903  | 10.17% | 57,526  | 10.75% |
| DEWITT     | 25,284                        | 25,214  | 25,852  | 21,050                                     | 20,952  | 21,359  | 1         | 1,221                                   | 5.80%  | 1,204   | 5.75%  | 1,291   | 6.04%  |
| DICKENS    | 2,705                         | 2,723   | 2,687   | 2,285                                      | 2,291   | 2,237   |           |   |        |         |        |         |        |
| DIMMIT     | 10,994                        | 10,758  | 12,058  | 8,957                                      | 8,455   | 9,604   |           |   |        |         |        |         |        |
| DONLEY     | 3,491                         | 3,385   | 3,456   | 2,751                                      | 2,711   | 2,737   |           |   |        |         |        |         |        |
| DUVAL      | 11,542                        | 11,380  | 11,924  | 9,162                                      | 8,933   | 9,360   |           |   |        |         |        |         |        |
| EASTLAND   | 24,024                        | 23,493  | 24,877  | 18,083                                     | 17,404  | 18,334  |           |   |        |         |        |         |        |
| ECTOR      | 173,004                       | 174,699 | 187,050 | 128,633                                    | 124,980 | 127,540 |           |   |        |         |        |         |        |
| EDWARDS    | 3,113                         | 2,933   | 2,935   | 2,714                                      | 2,417   | 2,458   |           |   |        |         |        |         |        |
| EL PASO    | 704,274                       | 665,303 | 679,316 | 524,208                                    | 494,574 | 503,606 |           |   |        |         |        |         |        |
| ELLIS      | 195,865                       | 179,344 | 185,037 | 149,192                                    | 135,894 | 141,177 | 2         | 4,613                                   | 3.09%  | 5,192   | 3.82%  | 2,797   | 1.98%  |
| ERATH      | 43,653                        | 41,256  | 42,993  | 33,922                                     | 32,067  | 33,767  |           |   |        |         |        |         |        |
| FALLS      | 18,110                        | 17,466  | 18,202  | 14,552                                     | 14,087  | 14,817  |           |   |        |         |        |         |        |
| FANNIN     | 39,704                        | 37,162  | 39,213  | 31,002                                     | 28,792  | 30,847  |           |   |        |         |        |         |        |
| FAYETTE    | 36,021                        | 35,003  | 35,960  | 30,643                                     | 29,053  | 30,061  | 3         | 3,198                                   | 10.44% | 3,052   | 10.50% | 3,443   | 11.45% |
| FISHER     | 4,762                         | 4,534   | 4,733   | 3,758                                      | 3,628   | 3,778   | 1         | 433                                     | 11.52% | 499     | 13.75% | 522     | 13.82% |
| FLOYD      | 7,004                         | 6,652   | 6,981   | 5,681                                      | 5,401   | 5,733   |           |   |        |         |        |         |        |
| FOARD      | 1,676                         | 1,635   | 1,700   | 1,286                                      | 1,277   | 1,360   |           |   |        |         |        |         |        |
| FORT BEND  | 660,624                       | 617,248 | 637,396 | 524,720                                    | 477,356 | 489,974 | 32        | 119,899                                 | 22.85% | 116,542 | 24.41% | 115,100 | 23.49% |
| FRANKLIN   | 12,961                        | 12,564  | 12,772  | 10,034                                     | 9,661   | 10,053  |           |   |        |         |        |         |        |
| FREESTONE  | 23,205                        | 22,789  | 23,838  | 18,537                                     | 17,813  | 18,776  | 1         | 575                                     | 3.10%  | 650     | 3.65%  | 1,122   | 5.98%  |
| FRIO       | 15,288                        | 13,926  | 15,725  | 12,056                                     | 10,608  | 12,216  |           |   |        |         |        |         |        |
| GAINES     | 23,507                        | 22,896  | 22,927  | 17,809                                     | 16,976  | 17,059  |           |   |        |         |        |         |        |
| GALVESTON  | 301,690                       | 288,636 | 300,482 | 237,009                                    | 222,309 | 228,909 | 12        | 36,204                                  | 15.28% | 31,326  | 14.09% | 31,079  | 13.58% |
| GARZA      | 4,925                         | 4,687   | 4,895   | 4,047                                      | 3,730   | 3,912   |           |   |        |         |        |         |        |
| GILLESPIE  | 38,628                        | 36,515  | 37,460  | 31,853                                     | 30,083  | 30,959  |           |   |        |         |        |         |        |
| GLASSCOCK  | 2,731                         | 2,691   | 2,764   | 2,225                                      | 2,071   | 2,131   |           |   |        |         |        |         |        |

**ANALYSIS OF VEHICLE REGISTRATION RENEWALS PROCESSED BY LIMITED SERVICE DEPUTIES**



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**Detail by County**

counties utilizing LSDs

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|-----------|-------------------------------|-----------|-----------|--|-----------|-----------|-----------|---|--------|-----------|--------|-----------|--------|
|           | FY 2021                       | FY 2020   | FY 2019   | FY 2021                                    | FY 2020   | FY 2019   | FY 2021   | FY 2021                                 |        | FY 2020   |        | FY 2019   |        |
| GOLIAD    | 9,651                         | 9,347     | 9,580     | 8,104                                      | 7,771     | 7,977     |           |   |        |           |        |           |        |
| GONZALES  | 25,893                        | 25,262    | 25,517    | 20,950                                     | 20,142    | 20,437    | 1         | 1,659                                   | 7.92%  | 1,570     | 7.79%  | 1,656     | 8.10%  |
| GRAY      | 22,202                        | 21,756    | 23,147    | 17,420                                     | 17,075    | 18,162    |           |   |        |           |        |           |        |
| GRAYSON   | 141,198                       | 133,253   | 136,677   | 110,043                                    | 102,143   | 104,888   | 2         | 3,842                                   | 3.49%  | 4,674     | 4.58%  | 2,430     | 2.32%  |
| GREGG     | 129,775                       | 126,567   | 131,713   | 96,003                                     | 92,827    | 96,555    |           |   |        |           |        |           |        |
| GRIMES    | 35,871                        | 34,005    | 35,398    | 29,067                                     | 27,126    | 28,380    |           |   |        |           |        |           |        |
| GUADALUPE | 166,902                       | 158,640   | 158,521   | 131,892                                    | 124,604   | 125,502   | 2         | 6,321                                   | 4.79%  | 6,728     | 5.40%  | 3,030     | 2.41%  |
| HALE      | 28,748                        | 28,047    | 28,913    | 22,529                                     | 22,071    | 23,353    |           |   |        |           |        |           |        |
| HALL      | 3,010                         | 2,926     | 3,079     | 2,601                                      | 2,457     | 2,614     |           |   |        |           |        |           |        |
| HAMILTON  | 11,974                        | 11,328    | 11,745    | 9,639                                      | 9,183     | 9,618     | 1         | 268                                     | 2.78%  | 482       | 5.25%  | 734       | 7.63%  |
| HANSFORD  | 6,613                         | 6,391     | 6,683     | 5,452                                      | 5,254     | 5,384     |           |   |        |           |        |           |        |
| HARDEMAN  | 4,083                         | 3,910     | 3,913     | 3,250                                      | 3,180     | 3,120     |           |   |        |           |        |           |        |
| HARDIN    | 60,784                        | 57,988    | 60,289    | 48,011                                     | 44,390    | 45,937    | 1         | 196                                     | 0.41%  | 177       | 0.40%  | 167       | 0.36%  |
| HARRIS    | 3,424,674                     | 3,265,674 | 3,591,974 | 2,639,871                                  | 2,461,183 | 2,667,812 | 223       | 1,105,557                               | 41.88% | 1,047,145 | 42.55% | 1,060,447 | 39.75% |
| HARRISON  | 70,566                        | 68,140    | 70,320    | 55,926                                     | 53,586    | 55,790    |           |   |        |           |        |           |        |
| HARTLEY   | 7,037                         | 6,802     | 6,818     | 5,709                                      | 5,520     | 5,614     |           |   |        |           |        |           |        |
| HASKELL   | 5,960                         | 5,662     | 5,836     | 4,579                                      | 4,353     | 4,625     |           |   |        |           |        |           |        |
| HAYS      | 208,914                       | 190,890   | 194,471   | 162,761                                    | 146,915   | 150,640   | 8         | 21,668                                  | 13.31% | 20,404    | 13.89% | 18,441    | 12.24% |
| HEMPHILL  | 5,451                         | 5,594     | 5,632     | 4,625                                      | 4,706     | 4,705     |           |   |        |           |        |           |        |
| HENDERSON | 95,706                        | 90,253    | 93,123    | 75,532                                     | 70,232    | 72,845    |           |   |        |           |        |           |        |
| HIDALGO   | 678,026                       | 628,615   | 635,173   | 485,138                                    | 448,162   | 454,184   | 37        | 72,743                                  | 14.99% | 69,804    | 15.58% | 72,035    | 15.86% |
| HILL      | 45,228                        | 42,551    | 44,562    | 34,825                                     | 32,628    | 34,579    | 1         | 695                                     | 2.00%  | 632       | 1.94%  | 778       | 2.25%  |
| HOCKLEY   | 25,389                        | 25,285    | 26,867    | 20,147                                     | 19,646    | 20,591    | 1         | 268                                     | 1.33%  | 260       | 1.32%  | 301       | 1.46%  |
| HOOD      | 74,719                        | 70,902    | 71,201    | 57,292                                     | 54,891    | 54,693    | 3         | 2,794                                   | 4.88%  | 3,781     | 6.89%  | 2,174     | 3.97%  |
| HOPKINS   | 44,136                        | 42,487    | 43,749    | 34,430                                     | 32,697    | 33,821    |           |   |        |           |        |           |        |
| HOUSTON   | 23,417                        | 21,784    | 23,700    | 18,522                                     | 16,861    | 18,313    |           |   |        |           |        |           |        |
| HOWARD    | 30,081                        | 29,361    | 31,296    | 23,212                                     | 21,524    | 22,830    |           |   |        |           |        |           |        |
| HUDSPETH  | 4,010                         | 3,798     | 3,702     | 3,279                                      | 3,100     | 3,084     |           |   |        |           |        |           |        |
| HUNT      | 102,573                       | 94,912    | 99,994    | 79,959                                     | 73,383    | 78,421    |           |   |        |           |        |           |        |



# ANALYSIS OF VEHICLE REGISTRATION RENEWALS PROCESSED BY LIMITED SERVICE DEPUTIES



## Summary by Fiscal Year

| FY      | Dates                   | # of renewals processed | LSD count as of FY 2021 | # renewals processed by LSDs | % renewals processed by LSDs | # counties using LSDs in FY 2021 |
|---------|-------------------------|-------------------------|-------------------------|------------------------------|------------------------------|----------------------------------|
| FY 2021 | 09/01/2020 - 08/31/2021 | 19,370,549              | 781                     | 3,309,831                    | 17.09%                       | 60                               |
| FY 2020 | 09/01/2019 - 08/31/2020 | 18,126,469              |                         | 3,147,521                    | 17.36%                       |                                  |
| FY 2019 | 09/01/2018 - 08/31/2019 | 18,905,762              |                         | 3,134,540                    | 16.58%                       |                                  |

## Detail by County

counties utilizing LSDs

| COUNTY     | Registered Vehicles by County |         |         | Total # of Registration Renewals Processed |         |         | LSD Count | Registration Renewals Processed by LSDs |        |         |        |         |        |
|------------|-------------------------------|---------|---------|--|---------|---------|-----------|---|--------|---------|--------|---------|--------|
|            | FY 2021                       | FY 2020 | FY 2019 | FY 2021                                    | FY 2020 | FY 2019 | FY 2021   | FY 2021                                 |        | FY 2020 |        | FY 2019 |        |
| HUTCHINSON | 24,354                        | 23,291  | 24,508  | 19,523                                     | 18,446  | 19,671  |           |   |        |         |        |         |        |
| IRION      | 3,387                         | 3,351   | 3,541   | 2,843                                      | 2,747   | 2,870   |           |   |        |         |        |         |        |
| JACK       | 11,009                        | 10,479  | 11,325  | 8,818                                      | 8,463   | 9,086   |           |   |        |         |        |         |        |
| JACKSON    | 18,198                        | 17,742  | 18,054  | 14,955                                     | 14,399  | 14,640  |           |   |        |         |        |         |        |
| JASPER     | 40,995                        | 37,687  | 41,755  | 33,235                                     | 28,835  | 32,449  |           |   |        |         |        |         |        |
| JEFF DAVIS | 2,741                         | 2,653   | 2,784   | 2,299                                      | 2,219   | 2,278   |           |   |        |         |        |         |        |
| JEFFERSON  | 211,651                       | 203,316 | 215,932 | 166,648                                    | 153,999 | 164,072 | 14        | 39,537                                  | 23.72% | 36,959  | 24.00% | 26,868  | 16.38% |
| JIM HOGG   | 4,566                         | 4,447   | 4,574   | 3,702                                      | 3,612   | 3,619   |           |   |        |         |        |         |        |
| JIM WELLS  | 38,833                        | 38,812  | 42,769  | 30,997                                     | 29,937  | 33,436  |           |   |        |         |        |         |        |
| JOHNSON    | 188,266                       | 176,993 | 180,756 | 142,894                                    | 133,170 | 136,933 | 4         | 10,118                                  | 7.08%  | 7,182   | 5.39%  | 4,691   | 3.43%  |
| JONES      | 17,463                        | 16,813  | 17,343  | 13,671                                     | 13,110  | 13,849  | 3         | 844                                     | 6.17%  | 746     | 5.69%  | 996     | 7.19%  |
| KARNES     | 19,790                        | 20,431  | 20,597  | 16,627                                     | 16,044  | 15,459  |           |   |        |         |        |         |        |
| KAUFMAN    | 141,728                       | 128,716 | 129,973 | 105,297                                    | 95,529  | 98,147  |           |   |        |         |        |         |        |
| KENDALL    | 68,640                        | 64,549  | 64,765  | 53,722                                     | 50,777  | 51,308  | 1         | 1,482                                   | 2.76%  | 1,528   | 3.01%  | 1,439   | 2.80%  |
| KENEDY     | 775                           | 689     | 695     | 675  | 573     | 556     |           |   |        |         |        |         |        |
| KENT       | 1,111                         | 1,114   | 1,136   | 893  | 924     | 943     |           |   |        |         |        |         |        |
| KERR       | 61,195                        | 58,352  | 60,469  | 49,980                                     | 47,145  | 48,878  |           |   |        |         |        |         |        |
| KIMBLE     | 6,320                         | 5,556   | 6,345   | 5,567                                      | 4,536   | 5,349   |           |   |        |         |        |         |        |
| KING       | 516                           | 482     | 487     | 411  | 398     | 388     |           |   |        |         |        |         |        |
| KINNEY     | 3,711                         | 3,532   | 3,617   | 3,116                                      | 2,920   | 3,016   |           |   |        |         |        |         |        |
| KLEBERG    | 25,975                        | 24,267  | 26,285  | 20,711                                     | 18,507  | 20,514  |           |   |        |         |        |         |        |
| KNOX       | 4,239                         | 4,152   | 4,319   | 3,260                                      | 3,241   | 3,319   |           |   |        |         |        |         |        |
| LAMAR      | 53,275                        | 52,291  | 52,952  | 40,006                                     | 39,387  | 40,637  |           |   |        |         |        |         |        |
| LAMB       | 13,191                        | 12,650  | 13,301  | 10,445                                     | 9,976   | 10,591  | 1         | 448                                     | 4.29%  | 528     | 5.29%  | 596     | 5.63%  |
| LAMPASAS   | 27,883                        | 26,547  | 26,663  | 22,230                                     | 21,078  | 21,278  |           |   |        |         |        |         |        |
| LASALLE    | 7,719                         | 7,549   | 8,234   | 6,575                                      | 6,165   | 6,487   |           |   |        |         |        |         |        |
| LAVACA     | 29,797                        | 28,978  | 29,742  | 25,389                                     | 24,370  | 24,827  | 2         | 2,227                                   | 8.77%  | 2,283   | 9.37%  | 2,547   | 10.26% |
| LEE        | 25,708                        | 25,276  | 25,507  | 21,466                                     | 20,934  | 20,979  |           |   |        |         |        |         |        |
| LEON       | 23,562                        | 23,302  | 24,126  | 18,833                                     | 18,683  | 18,932  |           |   |        |         |        |         |        |

**ANALYSIS OF VEHICLE REGISTRATION RENEWALS PROCESSED BY LIMITED SERVICE DEPUTIES**



**Summary by Fiscal Year**

| FY      | Dates                   | # of renewals processed | LSD count as of FY 2021 | # renewals processed by LSDs | % renewals processed by LSDs | # counties using LSDs in FY 2021 |
|---------|-------------------------|-------------------------|-------------------------|------------------------------|------------------------------|----------------------------------|
| FY 2021 | 09/01/2020 - 08/31/2021 | 19,370,549              | 781                     | 3,309,831                    | 17.09%                       | 60                               |
| FY 2020 | 09/01/2019 - 08/31/2020 | 18,126,469              |                         | 3,147,521                    | 17.36%                       |                                  |
| FY 2019 | 09/01/2018 - 08/31/2019 | 18,905,762              |                         | 3,134,540                    | 16.58%                       |                                  |

**Detail by County**

counties utilizing LSDs

| COUNTY      | Registered Vehicles by County |         |         | Total # of Registration Renewals Processed |         |         | LSD Count | Registration Renewals Processed by LSDs |         |        |         |        |         |
|-------------|-------------------------------|---------|---------|--|---------|---------|-----------|---|---------|--------|---------|--------|---------|
|             | FY 2021                       | FY 2020 | FY 2019 | FY 2021                                    | FY 2020 | FY 2019 |           | FY 2021                                 | FY 2021 |        | FY 2020 |        | FY 2019 |
| LIBERTY     | 89,860                        | 77,497  | 85,846  | 68,872                                     | 57,047  | 64,497  | 2         | 7,272                                   | 10.56%  | 5,067  | 8.88%   | 2,179  | 3.38%   |
| LIMESTONE   | 25,466                        | 24,426  | 25,024  | 20,120                                     | 19,310  | 20,120  |           |   |         |        |         |        |         |
| LIPSCOMB    | 4,045                         | 4,135   | 4,082   | 3,332                                      | 3,328   | 3,333   | 4         | 1,504                                   | 45.14%  | 1,425  | 42.82%  | 1,398  | 41.94%  |
| LIVE OAK    | 14,371                        | 13,309  | 15,113  | 11,926                                     | 10,955  | 12,337  |           |   |         |        |         |        |         |
| LLANO       | 29,707                        | 27,901  | 28,744  | 23,810                                     | 22,457  | 23,106  |           |   |         |        |         |        |         |
| LOVING      | 234                           | 239     | 229     | 198  | 179     | 144     |           |   |         |        |         |        |         |
| LUBBOCK     | 255,919                       | 244,480 | 248,118 | 193,050                                    | 182,607 | 188,273 | 13        | 41,171                                  | 21.33%  | 36,021 | 19.73%  | 33,003 | 17.53%  |
| LYNN        | 6,632                         | 6,332   | 6,418   | 5,211                                      | 4,875   | 5,076   |           |   |         |        |         |        |         |
| MADISON     | 14,253                        | 13,663  | 14,026  | 11,538                                     | 10,748  | 11,244  |           |   |         |        |         |        |         |
| MARION      | 10,625                        | 9,917   | 10,661  | 8,328                                      | 7,799   | 8,471   |           |   |         |        |         |        |         |
| MARTIN      | 7,373                         | 7,036   | 7,180   | 5,726                                      | 5,216   | 5,262   |           |   |         |        |         |        |         |
| MASON       | 6,749                         | 6,491   | 6,649   | 5,655                                      | 5,385   | 5,573   |           |   |         |        |         |        |         |
| MATAGORDA   | 36,720                        | 34,905  | 37,563  | 29,784                                     | 27,430  | 29,831  |           |   |         |        |         |        |         |
| MAVERICK    | 51,508                        | 48,665  | 49,075  | 39,925                                     | 38,068  | 37,804  |           |   |         |        |         |        |         |
| MCCULLOCH   | 9,731                         | 9,385   | 10,138  | 7,972                                      | 7,558   | 8,055   |           |   |         |        |         |        |         |
| MCLENNAN    | 229,225                       | 220,496 | 225,537 | 177,400                                    | 170,694 | 175,507 | 6         | 37,937                                  | 21.39%  | 36,725 | 21.52%  | 34,020 | 19.38%  |
| MCMULLEN    | 1,852                         | 1,949   | 2,156   | 1,619                                      | 1,596   | 1,744   |           |   |         |        |         |        |         |
| MEDINA      | 58,963                        | 55,808  | 57,019  | 47,589                                     | 44,735  | 45,577  |           |   |         |        |         |        |         |
| MENARD      | 2,981                         | 2,821   | 2,947   | 2,509                                      | 2,355   | 2,471   |           |   |         |        |         |        |         |
| MIDLAND     | 214,733                       | 219,558 | 232,744 | 164,561                                    | 160,635 | 163,113 |           |   |         |        |         |        |         |
| MILAM       | 30,396                        | 28,403  | 30,287  | 24,682                                     | 22,672  | 24,551  |           |   |         |        |         |        |         |
| MILLS       | 7,174                         | 6,854   | 7,241   | 6,057                                      | 5,714   | 6,168   |           |   |         |        |         |        |         |
| MITCHELL    | 7,297                         | 6,950   | 7,407   | 5,553                                      | 5,285   | 5,508   |           |   |         |        |         |        |         |
| MONTAGUE    | 27,076                        | 26,381  | 26,756  | 21,348                                     | 20,835  | 21,082  |           |   |         |        |         |        |         |
| MONTGOMERY  | 577,213                       | 546,005 | 560,224 | 431,182                                    | 400,354 | 408,398 | 27        | 73,896                                  | 17.14%  | 66,326 | 16.57%  | 67,103 | 16.43%  |
| MOORE       | 23,960                        | 22,949  | 23,765  | 18,964                                     | 18,312  | 18,775  |           |   |         |        |         |        |         |
| MORRIS      | 13,707                        | 13,537  | 13,886  | 10,770                                     | 10,570  | 10,876  |           |   |         |        |         |        |         |
| MOTLEY      | 1,729                         | 1,652   | 1,736   | 1,512                                      | 1,419   | 1,448   |           |   |         |        |         |        |         |
| NACOGDOCHES | 59,089                        | 56,558  | 59,158  | 46,229                                     | 44,088  | 46,651  |           |   |         |        |         |        |         |

# ANALYSIS OF VEHICLE REGISTRATION RENEWALS PROCESSED BY LIMITED SERVICE DEPUTIES



## Summary by Fiscal Year

| FY      | Dates                   | # of renewals processed | LSD count as of FY 2021 | # renewals processed by LSDs | % renewals processed by LSDs | # counties using LSDs in FY 2021 |
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## Detail by County

counties utilizing LSDs

| COUNTY        | Registered Vehicles by County |         |         | Total # of Registration Renewals Processed |         |         | LSD Count | Registration Renewals Processed by LSDs |        |         |        |         |        |
|---------------|-------------------------------|---------|---------|--|---------|---------|-----------|---|--------|---------|--------|---------|--------|
|               | FY 2021                       | FY 2020 | FY 2019 | FY 2021                                    | FY 2020 | FY 2019 | FY 2021   | FY 2021                                 |        | FY 2020 |        | FY 2019 |        |
| NAVARRO       | 52,281                        | 47,117  | 52,556  | 41,291                                     | 35,920  | 41,231  |           |   |        |         |        |         |        |
| NEWTON        | 13,890                        | 12,912  | 13,848  | 11,337                                     | 10,070  | 10,434  |           |   |        |         |        |         |        |
| NOLAN         | 14,733                        | 13,998  | 14,833  | 11,533                                     | 10,784  | 11,433  |           |   |        |         |        |         |        |
| NUECES        | 285,356                       | 268,605 | 286,776 | 220,889                                    | 202,137 | 217,174 | 11        | 70,721                                  | 32.02% | 63,198  | 31.26% | 61,018  | 28.10% |
| OCHILTREE     | 11,619                        | 11,804  | 12,174  | 9,413                                      | 9,402   | 9,576   |           |   |        |         |        |         |        |
| OLDHAM        | 3,069                         | 2,992   | 3,015   | 2,437                                      | 2,376   | 2,391   |           |   |        |         |        |         |        |
| ORANGE        | 81,757                        | 79,099  | 83,490  | 63,555                                     | 58,332  | 62,555  | 1         | 203                                     | 0.32%  | 172     | 0.29%  | 105     | 0.17%  |
| PALO PINTO    | 33,170                        | 31,495  | 33,432  | 26,074                                     | 24,741  | 26,262  |           |   |        |         |        |         |        |
| PANOLA        | 26,861                        | 25,777  | 27,466  | 21,352                                     | 19,766  | 21,073  |           |   |        |         |        |         |        |
| PARKER        | 168,378                       | 157,286 | 160,314 | 127,518                                    | 118,316 | 121,623 |           |   |        |         |        |         |        |
| PARMER        | 10,331                        | 10,017  | 10,246  | 8,289                                      | 8,191   | 8,442   | 1         | 1,336                                   | 16.12% | 1,016   | 12.40% | 1,547   | 18.33% |
| PECOS         | 16,117                        | 16,206  | 16,794  | 12,832                                     | 12,363  | 12,763  |           |   |        |         |        |         |        |
| POLK          | 58,594                        | 54,822  | 57,045  | 45,723                                     | 41,915  | 43,943  |           |   |        |         |        |         |        |
| POTTER        | 105,412                       | 102,311 | 104,311 | 79,523                                     | 77,352  | 79,604  |           |   |        |         |        |         |        |
| PRESIDIO      | 7,987                         | 7,842   | 7,982   | 6,595                                      | 6,472   | 6,441   |           |   |        |         |        |         |        |
| RAINS         | 15,974                        | 14,933  | 15,445  | 12,834                                     | 11,845  | 12,514  |           |   |        |         |        |         |        |
| RANDALL       | 142,941                       | 136,973 | 137,622 | 109,963                                    | 105,936 | 107,872 |           |   |        |         |        |         |        |
| REAGAN        | 5,017                         | 5,191   | 5,542   | 4,059                                      | 4,145   | 4,205   |           |   |        |         |        |         |        |
| REAL          | 4,915                         | 4,639   | 4,830   | 4,093                                      | 3,816   | 3,977   |           |   |        |         |        |         |        |
| RED RIVER     | 14,394                        | 13,672  | 14,768  | 11,581                                     | 10,661  | 11,725  |           |   |        |         |        |         |        |
| REEVES        | 14,403                        | 14,890  | 14,889  | 11,231                                     | 10,967  | 10,341  |           |   |        |         |        |         |        |
| REFUGIO       | 8,015                         | 7,711   | 8,509   | 6,530                                      | 6,192   | 6,874   |           |   |        |         |        |         |        |
| ROBERTS       | 1,260                         | 1,218   | 1,312   | 1,049                                      | 1,016   | 1,107   |           |   |        |         |        |         |        |
| ROBERTSON     | 20,557                        | 19,974  | 20,407  | 16,474                                     | 16,005  | 16,261  |           |   |        |         |        |         |        |
| ROCKWALL      | 101,840                       | 93,900  | 94,548  | 77,118                                     | 70,776  | 71,821  |           |   |        |         |        |         |        |
| RUNNELS       | 13,073                        | 12,840  | 12,967  | 10,490                                     | 10,173  | 10,394  |           |   |        |         |        |         |        |
| RUSK          | 52,453                        | 50,913  | 53,130  | 41,966                                     | 39,608  | 42,087  | 2         | 1,136                                   | 2.71%  | 1,135   | 2.87%  | 1,430   | 3.40%  |
| SABINE        | 13,353                        | 12,552  | 13,315  | 10,594                                     | 9,799   | 10,524  |           |   |        |         |        |         |        |
| SAN AUGUSTINE | 9,708                         | 9,320   | 9,531   | 7,820                                      | 7,342   | 7,658   |           |   |        |         |        |         |        |

## ANALYSIS OF VEHICLE REGISTRATION RENEWALS PROCESSED BY LIMITED SERVICE DEPUTIES



## Summary by Fiscal Year

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## Detail by County

counties utilizing LSDs

| COUNTY       | Registered Vehicles by County |           |           | Total # of Registration Renewals Processed |           |           | LSD Count | Registration Renewals Processed by LSDs |        |         |        |         |        |
|--------------|-------------------------------|-----------|-----------|--|-----------|-----------|-----------|---|--------|---------|--------|---------|--------|
|              | FY 2021                       | FY 2020   | FY 2019   | FY 2021                                    | FY 2020   | FY 2019   | FY 2021   | FY 2021                                 |        | FY 2020 |        | FY 2019 |        |
| SAN JACINTO  | 29,799                        | 28,220    | 28,906    | 24,208                                     | 22,610    | 23,325    |           |   |        |         |        |         |        |
| SAN PATRICIO | 68,485                        | 64,679    | 68,163    | 53,344                                     | 49,877    | 52,538    |           |   |        |         |        |         |        |
| SAN SABA     | 8,159                         | 7,837     | 7,938     | 6,702                                      | 6,461     | 6,654     |           |   |        |         |        |         |        |
| SCHLEICHER   | 4,258                         | 4,158     | 4,280     | 3,633                                      | 3,495     | 3,637     |           |   |        |         |        |         |        |
| SCURRY       | 19,488                        | 19,836    | 21,323    | 14,578                                     | 14,533    | 16,060    |           |   |        |         |        |         |        |
| SHACKELFORD  | 4,592                         | 4,606     | 4,815     | 3,826                                      | 3,670     | 3,829     |           |   |        |         |        |         |        |
| SHELBY       | 27,734                        | 27,171    | 28,478    | 21,455                                     | 20,502    | 21,729    |           |   |        |         |        |         |        |
| SHERMAN      | 2,902                         | 2,914     | 3,000     | 2,355                                      | 2,370     | 2,530     |           |   |        |         |        |         |        |
| SMITH        | 229,178                       | 218,921   | 222,529   | 177,883                                    | 169,193   | 172,421   | 3         | 2,765                                   | 1.55%  | 2,965   | 1.75%  | 3,346   | 1.94%  |
| SOMERVELL    | 11,593                        | 11,598    | 12,320    | 9,343                                      | 9,240     | 9,879     |           |   |        |         |        |         |        |
| STARR        | 58,912                        | 55,317    | 56,274    | 45,800                                     | 42,463    | 42,800    |           |   |        |         |        |         |        |
| STEPHENS     | 10,212                        | 9,935     | 10,476    | 7,994                                      | 7,737     | 8,322     |           |   |        |         |        |         |        |
| STERLING     | 2,461                         | 2,416     | 2,532     | 1,971                                      | 1,914     | 2,020     |           |   |        |         |        |         |        |
| STONEWALL    | 1,982                         | 2,054     | 2,060     | 1,586                                      | 1,615     | 1,648     |           |   |        |         |        |         |        |
| SUTTON       | 5,459                         | 5,539     | 5,758     | 4,635                                      | 4,559     | 4,658     |           |   |        |         |        |         |        |
| SWISHER      | 6,930                         | 6,532     | 7,103     | 5,492                                      | 5,235     | 5,697     | 1         | 100                                     | 1.82%  | 105     | 2.01%  | 92      | 1.61%  |
| TARRANT      | 1,730,040                     | 1,664,924 | 1,730,804 | 1,306,272                                  | 1,232,261 | 1,279,262 | 53        | 295,117                                 | 22.59% | 314,571 | 25.53% | 304,871 | 23.83% |
| TAYLOR       | 131,289                       | 126,224   | 131,170   | 98,388                                     | 93,738    | 98,621    |           |   |        |         |        |         |        |
| TERRELL      | 1,208                         | 1,214     | 1,235     | 914  | 889       | 877       |           |   |        |         |        |         |        |
| TERRY        | 11,402                        | 10,928    | 11,178    | 9,105                                      | 8,422     | 8,856     |           |   |        |         |        |         |        |
| THROCKMORTON | 2,139                         | 1,959     | 2,086     | 1,737                                      | 1,582     | 1,735     |           |   |        |         |        |         |        |
| TITUS        | 31,609                        | 30,604    | 31,648    | 25,084                                     | 24,258    | 24,940    |           |   |        |         |        |         |        |
| TOM GREEN    | 118,391                       | 114,441   | 117,586   | 91,261                                     | 88,047    | 90,756    | 1         | 1,485                                   | 1.63%  | 390     | 0.44%  | -       | 0.00%  |
| TRAVIS       | 962,738                       | 930,620   | 992,356   | 743,615                                    | 698,974   | 749,156   | 34        | 170,843                                 | 22.97% | 154,462 | 22.10% | 161,096 | 21.50% |
| TRINITY      | 16,414                        | 15,219    | 15,961    | 13,090                                     | 11,828    | 12,612    |           |   |        |         |        |         |        |
| TYLER        | 22,774                        | 20,937    | 22,122    | 18,214                                     | 16,292    | 17,505    |           |   |        |         |        |         |        |
| UPSHUR       | 44,172                        | 43,127    | 43,866    | 34,734                                     | 33,693    | 34,250    |           |   |        |         |        |         |        |
| UPTON        | 4,984                         | 4,712     | 4,558     | 3,871                                      | 3,464     | 3,483     |           |   |        |         |        |         |        |
| UVALDE       | 28,379                        | 26,982    | 27,906    | 22,984                                     | 21,832    | 23,028    |           |   |        |         |        |         |        |

# ANALYSIS OF VEHICLE REGISTRATION RENEWALS PROCESSED BY LIMITED SERVICE DEPUTIES



## Summary by Fiscal Year

| FY      | Dates                   | # of renewals processed | LSD count as of FY 2021 | # renewals processed by LSDs | % renewals processed by LSDs | # counties using LSDs in FY 2021 |
|---------|-------------------------|-------------------------|-------------------------|------------------------------|------------------------------|----------------------------------|
| FY 2021 | 09/01/2020 - 08/31/2021 | 19,370,549              | 781                     | 3,309,831                    | 17.09%                       | 60                               |
| FY 2020 | 09/01/2019 - 08/31/2020 | 18,126,469              |                         | 3,147,521                    | 17.36%                       |                                  |
| FY 2019 | 09/01/2018 - 08/31/2019 | 18,905,762              |                         | 3,134,540                    | 16.58%                       |                                  |

## Detail by County

counties utilizing LSDs

| COUNTY       | Registered Vehicles by County |                   |                   | Total # of Registration Renewals Processed |                   |                   | LSD Count  | Registration Renewals Processed by LSDs |               |                  |               |                  |               |
|--------------|-------------------------------|-------------------|-------------------|--|-------------------|-------------------|------------|---|---------------|------------------|---------------|------------------|---------------|
|              | FY 2021                       | FY 2020           | FY 2019           | FY 2021                                    | FY 2020           | FY 2019           | FY 2021    | FY 2021                                 |               | FY 2020          |               | FY 2019          |               |
| VAL VERDE    | 49,564                        | 46,833            | 47,734            | 38,476                                     | 36,296            | 37,024            |            |   |               |                  |               |                  |               |
| VAN ZANDT    | 64,321                        | 60,581            | 64,029            | 51,804                                     | 47,519            | 51,361            |            |   |               |                  |               |                  |               |
| VICTORIA     | 90,304                        | 87,338            | 91,874            | 72,100                                     | 69,217            | 73,111            |            |   |               |                  |               |                  |               |
| WALKER       | 56,371                        | 53,861            | 55,561            | 44,566                                     | 42,854            | 44,875            |            |   |               |                  |               |                  |               |
| WALLER       | 56,498                        | 53,846            | 54,295            | 45,408                                     | 43,359            | 44,079            | 1          | 253                                     | 0.56%         | 173              | 0.40%         | 306              | 0.69%         |
| WARD         | 15,079                        | 15,361            | 15,803            | 11,868                                     | 11,711            | 11,702            |            |   |               |                  |               |                  |               |
| WASHINGTON   | 43,478                        | 41,415            | 42,774            | 35,405                                     | 33,381            | 34,534            |            |   |               |                  |               |                  |               |
| WEBB         | 220,707                       | 203,640           | 209,339           | 164,249                                    | 151,357           | 152,286           | 5          | 27,798                                  | 16.92%        | 22,525           | 14.88%        | 14,836           | 9.74%         |
| WHARTON      | 48,720                        | 47,162            | 48,759            | 40,012                                     | 38,354            | 40,202            |            |   |               |                  |               |                  |               |
| WHEELER      | 6,877                         | 6,739             | 7,204             | 5,609                                      | 5,572             | 5,828             |            |   |               |                  |               |                  |               |
| WICHITA      | 110,957                       | 109,042           | 112,577           | 85,686                                     | 82,774            | 86,462            | 5          | 23,124                                  | 26.99%        | 18,976           | 22.93%        | 18,172           | 21.02%        |
| WILBARGER    | 12,641                        | 12,182            | 12,581            | 9,543                                      | 9,443             | 9,830             |            |   |               |                  |               |                  |               |
| WILLACY      | 15,914                        | 14,704            | 16,059            | 12,464                                     | 11,244            | 12,738            |            |   |               |                  |               |                  |               |
| WILLIAMSON   | 507,846                       | 472,722           | 478,510           | 399,289                                    | 361,149           | 369,077           | 23         | 59,058                                  | 14.79%        | 51,278           | 14.20%        | 51,338           | 13.91%        |
| WILSON       | 60,467                        | 57,195            | 58,201            | 48,780                                     | 45,933            | 46,814            | 2          | 4,651                                   | 9.53%         | 4,452            | 9.69%         | 4,425            | 9.45%         |
| WINKLER      | 9,715                         | 10,029            | 10,758            | 7,852                                      | 7,689             | 7,529             |            |   |               |                  |               |                  |               |
| WISE         | 92,626                        | 88,535            | 91,220            | 72,834                                     | 69,786            | 70,887            |            |   |               |                  |               |                  |               |
| WOOD         | 54,744                        | 51,915            | 53,307            | 43,358                                     | 40,948            | 42,394            |            |   |               |                  |               |                  |               |
| YOAKUM       | 10,666                        | 10,764            | 11,547            | 8,508                                      | 8,377             | 8,874             |            |   |               |                  |               |                  |               |
| YOUNG        | 23,175                        | 22,369            | 23,026            | 18,505                                     | 17,854            | 18,332            |            |   |               |                  |               |                  |               |
| ZAPATA       | 12,401                        | 11,670            | 12,039            | 9,880                                      | 9,275             | 9,402             |            |   |               |                  |               |                  |               |
| ZAVALA       | 9,431                         | 8,634             | 8,879             | 7,570                                      | 6,911             | 7,118             |            |   |               |                  |               |                  |               |
| <b>TOTAL</b> | <b>25,220,435</b>             | <b>24,014,811</b> | <b>25,097,594</b> | <b>19,370,549</b>                          | <b>18,126,469</b> | <b>18,905,762</b> | <b>781</b> | <b>3,309,831</b>                        | <b>17.09%</b> | <b>3,147,521</b> | <b>17.36%</b> | <b>3,134,540</b> | <b>16.58%</b> |

## LSD Registration Renewals by County

LSD renewals - Top 10 Counties

| County     | FY 2021   | FY 2020   | FY 2019   |
|------------|-----------|-----------|-----------|
| HARRIS     | 1,105,557 | 1,047,145 | 1,060,447 |
| DALLAS     | 498,475   | 473,158   | 510,235   |
| TARRANT    | 295,117   | 314,571   | 304,871   |
| BEXAR      | 271,808   | 267,298   | 262,485   |
| TRAVIS     | 170,843   | 154,462   | 161,096   |
| FORT BEND  | 119,899   | 116,542   | 115,100   |
| COLLIN     | 103,825   | 93,542    | 90,988    |
| MONTGOMERY | 73,896    | 66,326    | 67,103    |
| HIDALGO    | 72,743    | 69,804    | 72,035    |
| NUECES     | 70,721    | 63,198    | 61,018    |
| WILLIAMSON | 59,058    | 51,278    | 51,338    |
| DENTON     | 41,766    | 53,903    | 57,526    |
| LUBBOCK    | 41,171    | 36,021    | 33,003    |
| JEFFERSON  | 39,537    | 36,959    | 26,868    |
| MCLENNAN   | 37,937    | 36,725    | 34,020    |
| GALVESTON  | 36,204    | 31,326    | 31,079    |
| CAMERON    | 34,115    | 31,404    | 28,432    |
| BELL       | 32,582    | 20,520    | 13,970    |
| BRAZORIA   | 30,170    | 27,479    | 27,223    |
| WEBB       | 27,798    | 22,525    | 14,836    |
| WICHITA    | 23,124    | 18,976    | 18,172    |
| HAYS       | 21,668    | 20,404    | 18,441    |
| BRAZOS     | 14,896    | 13,397    | 10,589    |
| COMAL      | 12,877    | 11,966    | 8,881     |
| JOHNSON    | 10,118    | 7,182     | 4,691     |
| LIBERTY    | 7,272     | 5,067     | 2,179     |
| GUADALUPE  | 6,321     | 6,728     | 3,030     |
| WILSON     | 4,651     | 4,452     | 4,425     |
| ELLIS      | 4,613     | 5,192     | 2,797     |
| GRAYSON    | 3,842     | 4,674     | 2,430     |
| ATASCOSA   | 3,380     | 2,500     | 1,781     |
| FAYETTE    | 3,198     | 3,052     | 3,443     |
| CASS       | 3,194     | 2,730     | 4,284     |
| HOOD       | 2,794     | 3,781     | 2,174     |
| SMITH      | 2,765     | 2,965     | 3,346     |
| LAVACA     | 2,227     | 2,283     | 2,547     |
| BASTROP    | 2,068     | 1,531     | 774       |
| GONZALES   | 1,659     | 1,570     | 1,656     |
| LIPSCOMB   | 1,504     | 1,425     | 1,398     |
| TOM GREEN  | 1,485     | 390       | -         |
| KENDALL    | 1,482     | 1,528     | 1,439     |
| CORYELL    | 1,413     | 1,714     | 824       |
| PARMER     | 1,336     | 1,016     | 1,547     |
| DEWITT     | 1,221     | 1,204     | 1,291     |

## LSD renewals - Top 10 Counties

| <b>County</b> | <b>FY 2021</b>   | <b>FY 2020</b>   | <b>FY 2019</b>   |
|---------------|------------------|------------------|------------------|
| HARRIS        | 1,105,557        | 1,047,145        | 1,060,447        |
| DALLAS        | 498,475          | 473,158          | 510,235          |
| RUSK          | 1,136            | 1,135            | 1,430            |
| JONES         | 844              | 746              | 996              |
| CARSON        | 806              | 753              | 922              |
| CHAMBERS      | 729              | 755              | -                |
| HILL          | 695              | 632              | 778              |
| FREESTONE     | 575              | 650              | 1,122            |
| ANGELINA      | 478              | 412              | 393              |
| LAMB          | 448              | 528              | 596              |
| FISHER        | 433              | 499              | 522              |
| HAMILTON      | 268              | 482              | 734              |
| HOCKLEY       | 268              | 260              | 301              |
| WALLER        | 253              | 173              | 306              |
| ORANGE        | 203              | 172              | 105              |
| HARDIN        | 196              | 177              | 167              |
| SWISHER       | 100              | 105              | 92               |
| COMANCHE      | 69               | 129              | 264              |
| <b>TOTALS</b> | <b>3,309,831</b> | <b>3,147,521</b> | <b>3,134,540</b> |