![Texas Department of Motor Vehicles — HELPING TEXANS GO. HELPING TEXAS GROW.]

Registration and Title System

Point of Sale
Headquarters and Regional Service Centers
Release Notes

Release 13.0

7/25/2022

Contents

Table 1: Revision Table

Version	Date	Description	Author
1.0	7/25/2022	Initial document	S. DeMar

About the Release

These Release Notes contain information about new features, enhancements, and reported issues resolved in this release of the Registration and Title System Point of Sale (RTS POS).

Release Notes are located under the **Release Notes & Support** tab on the TAC Hub (www.txdmv.gov/tax-assessor-collectors).

RTS POS Overview

The refactored RTS POS is a web-based application designed to process vehicle registrations, titles, and temporary permits for Texas motorists. RTS POS provides functions for cash accounting, funds allocations, and a full audit trail along with inventory control for license plates, windshield/plate stickers, and temporary permits.

Getting Help

When logged in to the RTS POS, you can display reference information about using the RTS POS and get specific application-level help.

- To get application-level help, click **Help** on the page you are viewing
- To see the entire user assistance web site, select **Help** > **User Guide** on the main page menu bar.

Additional Resources

For additional resources for the RTS POS, see the TAC hub (www.txdmv.gov/tax-assessor-collectors). Open the **Resources** tab, select **Publications & Manuals** | **TAC** | **RTS Support**.
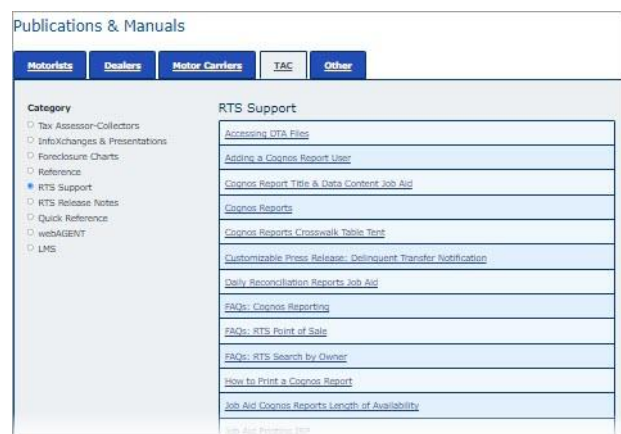
Summary of Enhancements

DLP-374	Created a Digital License Plate (DLP) Unique ID Number
RRTS-24012	Added Validation of the USDOT Number to Prevent Issuance of a 72-Hour or 144-Hour Permit for Specific Vehicle Types
RRTS-30053	Updated Names of Plates on the RTS POS Fees Screen
RRTS-30418	New University of Florida (Crossover) Specialty License Plate
RRTS-30419	New University of Texas at El Paso (Crossover) Specialty License Plate
RRTS-30556	New University of Texas at San Antonio (Vendor) Specialty License Plate
RRTS-30819	New Classic Black-Silver (Vendor) Specialty License Plate
RRTS-30979	New Texas Parks and Wildlife Roadrunner (State) Specialty License Plate
RRTS-30998	New Classic Pink-Silver (Vendor) Specialty License Plate
RRTS-31004	New Classic Blue-Silver (Vendor) Specialty License Plate
RRTS-31010	New Abilene Christian University (State) Special License Plate
RTAC-165	Added Multiple Address Verification for Vehicles (SB 876)
RTAC-168	Added a Check of the Address on a Dealer's License (SB 876)
RTAC-169	Added Validation of Lienholder Addresses (SB 876)
RTAC-170	Added Verification of Dealer Addresses for Out of County

Enhancements in RTS POS 13.0

DLP-374   **Created a Digital License Plate (DLP) Unique ID Number**

Texas Department of Motor Vehicles (TxDMV) offers DLPs to vehicles owned or operated by governmental entities and vehicles in a commercial fleet. Non-commercial and non-exempt passenger cars are not eligible to display a DLP. Vehicles must already be registered in Texas to qualify for the plates. An annual $95 administrative fee is assessed for DLP orders, in addition to the cost of the DLP.

During the application process, once the vehicle is verified as eligible, a DLP Unique ID is created indicating that the vehicle's plate number and VIN are linked with a DLP.

The DLP Unique ID displays on the DLP and Core Online screens, appears on the DLP Vendor and Trans-History Reports, and displays on a Motor Vehicle Division Inquiry (MVDI) in the Texas Law Enforcement Telecommunication System (TLETS).

RRTS-24012 **Added Validation of the USDOT Number to Prevent Issuance of a 72-Hour or 144-Hour Permit for Specific Vehicle Types**

TxDMV issues 72-Hour Permits and 144-Hour Permits for the movement of a laden truck, truck-tractor, trailer, semitrailer, or a motor bus on the highways of Texas. Users can purchase these permits online through webPERMITS or in person at a county tax assessor-collector office or TxDMV office.

To aid in the detection of fraud, validation of the VIN and comparison of the USDOT number against the zip code and/or email address was added to verify eligibility for 72-Hour Permit or a 144-Hour Permit. The USDOT number is a unique identifier that provides information about a commercial transportation business.

In addition, the hours of availability to purchase these permits online through webPERMITS is now limited to 6 AM to 11:59:59 PM CST. The system is unavailable from 12 AM to 5:59:59 AM CST.

RTS POS

- If the VIN does not match a vehicle type that is eligible for the selected permit, a message displays indicating that the vehicle is not eligible:
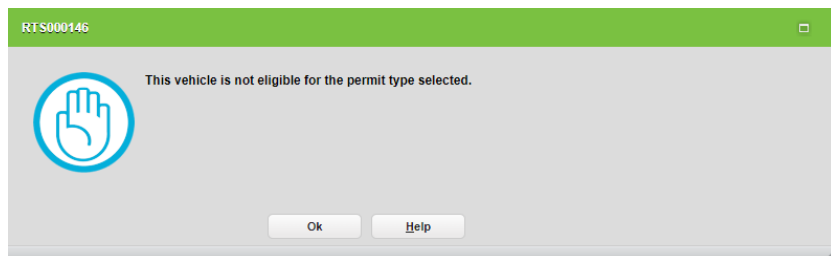
- If the information from the USDOT number does not match the zip code or the email address in the system, a message displays indicating that the vehicle is not eligible for the selected permit type.

Texas Department *of* Motor Vehicles
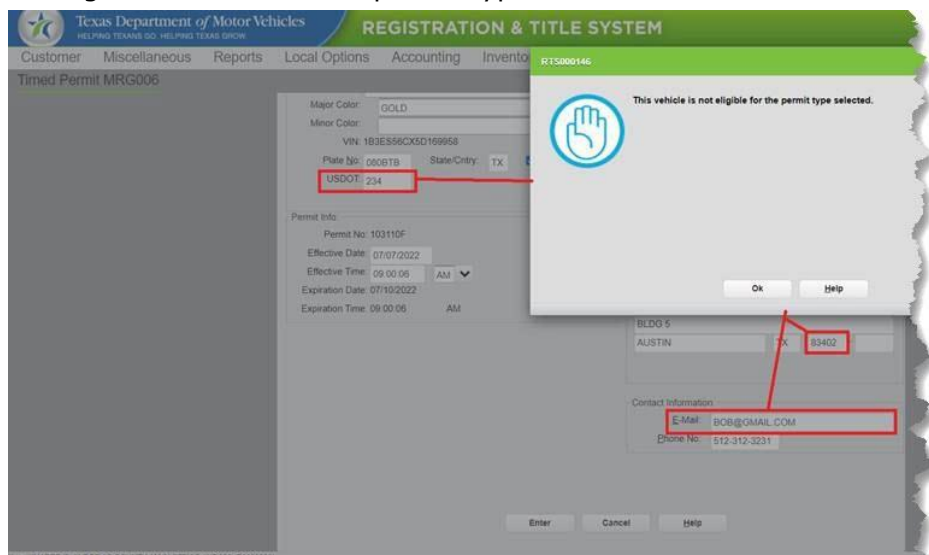
webPERMITS
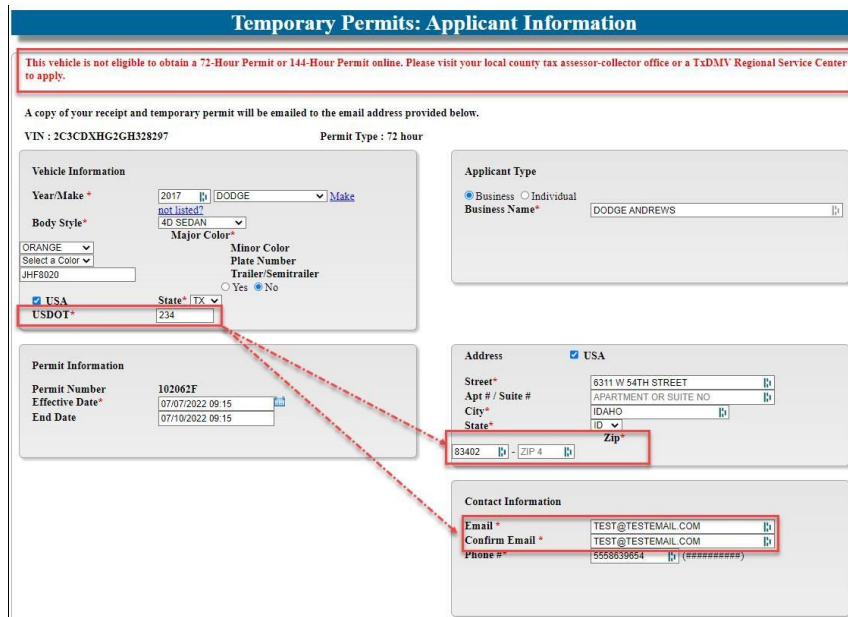
- If the VIN number does not match a vehicle type that is eligible for the selected permit:

- Users are required to enter a USDOT number.

- If the information from the USDOT number does not match the zip code or email address entered, a message displays indicating that the vehicle is not eligible for the selected permit type.

MVDI/TLETS

USDOT number is displayed on a Motor Vehicle Division Inquiry (MVDI) in the Texas Law Enforcement Telecommunication System (TLETS).

RRTS-30053   **Updated Names of Plates on the RTS POS Fees Screen**

There are several plates in the My Plates program that were re-designed many years ago and the current design is not reflective of the name of the plate as it appears in RTS POS, specifically the fees screen. To aid county tax assessor-collector staff when searching for a plate in RTS POS, the plate names are updated as follows:

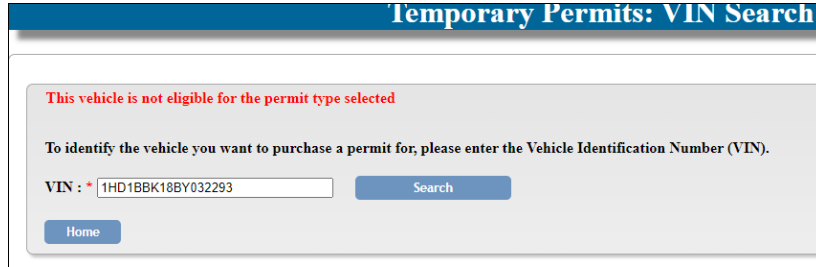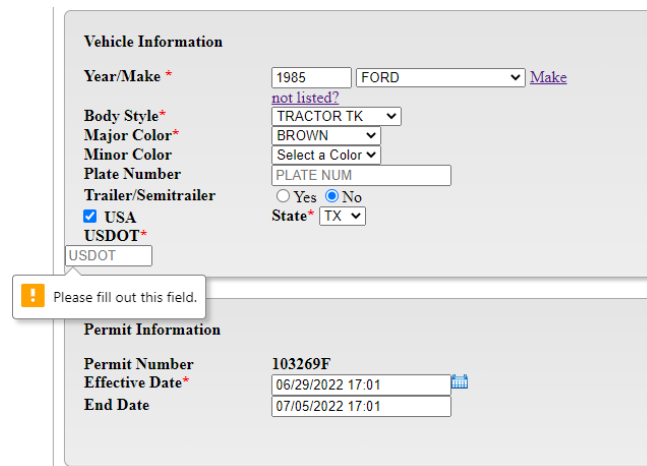| Old Name	New Name
BREAST CANCER (A, C, D)	BREAST CANCER RIBBON (A, C, D)
GRIDIRON HEROES (A, C, D)	LARGE STAR RED (A, C, D)
LONGHORN (A, C, D, F)	UT TOWER A (A, C, D, F)
LONGHORN ORANGE (A, C, D, F)	UT LONGHORNS BLACK (A, C, D, F)
T FOR TEXAS BLACK (B)	TEXAS BLACK 1836 (B)
T FOR TEXAS BLUE (B)	TEXAS BLUE 1836 (B)
T FOR TEXAS LONGHORN (B)	UT LONGHORNS ORANGE (B)
T FOR TEXAS PINK (B)	TEXAS PINK 1836 (B)
T FOR TEXAS RED (B)	TEXAS RED 1836 (B)
T FOR TEXAS RED/WHT (B)	TEXAS WHITE 1836 (B)
T FOR TEXAS SILVER (B)	TEXAS SILVER 1836 (B)
T FOR TX BREAST CANCER (B)	BREAST CANCER RIBBONS (B)
TEXAS A&M (HELMET) (A, C, D)	TEXAS A&M MASCOT (A, C, D)
TEXAS A&M UNIV (A, C, D)	TEXAS A&M BLACK (A, C, D)
TEXAS NAVY (A, C, D)	LARGE STAR BLUE (A, C, D)
VESTAS (A, C, D)	LONE STAR WHITE (A, C, D)
WORLD WILDLIFE FUND (A, C, D)	PROTECT WILD ANIMALS (A, C, D)

RRTS-30418   New University of Florida (Crossover) Specialty License Plate

The new University of Florida crossover plate has 6 characters while the motorcycle plate has only 5 characters.

The new University of Florida crossover plate is available for the following Registration Classes.

25, 26	PASSENGER
35, 36	TRUCK
20, 22	MOPED, MOTORCYCLE
37, 38	TRAILER, TRAVEL TRAILER
28, 41	PRIVATE BUS <=6000; PRIVATE BUS >6000

The new University of Florida crossover plate is available in the My Plates program as a category C (personalized) and category D (Background Only) for the terms and prices below:

	One year	Three-year	Five-year
Background	$50.00	$130.00	$175.00
Personalized	$150.00	$400.00	$450.00

New orders for the existing University of Florida specialty license plate are discontinued, but renewals, replacements, exchanges, and title transactions can still occur.

RRTS-30419   New University of Texas at El Paso (Crossover) Specialty License Plate

The new University of Texas at El Paso (UTEP) crossover plate has 6 characters while the motorcycle plate has only 5 characters.

The new UTEP crossover plate is available for the following Registration Classes.

25, 26	PASSENGER
35, 36	TRUCK
20, 22	MOPED, MOTORCYCLE
37, 38	TRAILER, TRAVEL TRAILER
28, 41	PRIVATE BUS <=6000; PRIVATE BUS >6000

The new UTEP crossover plate is available in the My Plates program as a category C (personalized) and category D (Background Only) for the terms and prices below:

	One year	Three-year	Five-year
Background	$50.00	$130.00	$175.00
Personalized	$150.00	$400.00	$450.00

New orders for the existing UTEP specialty license plate are discontinued, but renewals, replacements, exchanges, and title transactions can still occur.

RRTS-30556   **New University of Texas at San Antonio (Vendor) Specialty License Plate**

The new University of Texas at San Antonio (UTSA) plate has 6 characters while the motorcycle plate has only 5 characters.

The new UTSA plate is available for the following Registration Classes.

25, 26	PASSENGER
35, 36	TRUCK
20, 22	MOPED, MOTORCYCLE
37, 38	TRAILER, TRAVEL TRAILER
28, 41	PRIVATE BUS <=6000; PRIVATE BUS >6000

The new UTSA plate is available in the My Plates program as a category C (personalized) and category D (Background Only) for the terms and prices below:

	One year	Three-year	Five-year
Background	$50.00	$130.00	$175.00
Personalized	$150.00	$400.00	$450.00

RRTS-30819   **New Classic Black-Silver (Vendor) Specialty License Plate**

The new Classic Black-Silver passenger plate has 7 characters while the motorcycle plate has only 6 characters.

The new Classic Black-Silver plate is available for the following Registration Classes.

25, 26	PASSENGER
35, 36	TRUCK
20, 22	MOPED, MOTORCYCLE
37, 38	TRAILER, TRAVEL TRAILER
28, 41	PRIVATE BUS <=6000; PRIVATE BUS >6000

The new Classic Black-Silver plate is available in the My Plates program as a category C (personalized), category F (personalized) and category D (Background Only) for the terms and prices below:

	One year	Three-year	Five-year
Background	$50.00	$130.00	$175.00
Personalized	$150.00	$400.00	$450.00
Freedom	$195.00	$445.00	$495.00

RRTS-30979   **New Texas Parks and Wildlife Roadrunner (State) Specialty License Plate**

The new Texas Parks and Wildlife Roadrunner plate has 5 characters while the motorcycle plate has only 4 characters.

The new Texas Parks and Wildlife Roadrunner plate is available for the following Registration Classes.

25, 26	PASSENGER
35, 36	TRUCK
20, 22	MOPED, MOTORCYCLE
37, 38	TRAILER, TRAVEL TRAILER

From the $30 specialty plate fee, $22 goes to the Texas Parks and Wildlife Department for their Diversity Programs.

RRTS-30998   New Classic Pink-Silver (Vendor) Specialty License Plate

The new Classic Pink-Silver passenger plate has 7 characters while the motorcycle plate has only 6 characters.

The new Classic Pink-Silver plate is available for the following Registration Classes.

25, 26	PASSENGER
35, 36	TRUCK
20, 22	MOPED, MOTORCYCLE
37, 38	TRAILER, TRAVEL TRAILER
28, 41	PRIVATE BUS <=6000; PRIVATE BUS >6000

The new Classic Pink-Silver plate is available in the My Plates program as a category C (personalized), category F (personalized) and category D (Background Only) for the terms and prices below:

	One year	Three-year	Five-year
Background	$50.00	$130.00	$175.00
Personalized	$150.00	$400.00	$450.00
Freedom	$195.00	$445.00	$495.00

RRTS-31004   New Classic Blue-Silver (Vendor) Specialty License Plate

The new Classic Blue-Silver passenger plate has 7 characters while the motorcycle plate has only 6 characters.

The new Classic Blue-Silver plate is available for the following Registration Classes.

25, 26	PASSENGER
35, 36	TRUCK
20, 22	MOPED, MOTORCYCLE
37, 38	TRAILER, TRAVEL TRAILER
28, 41	PRIVATE BUS <=6000; PRIVATE BUS >6000

The new Classic Blue-Silver plate is available in the My Plates program as a category C (personalized), category F (personalized) and category D (Background Only) for the terms and prices below:

	One year	Three-year	Five-year
Background	$50.00	$130.00	$175.00
Personalized	$150.00	$400.00	$450.00
Freedom	$195.00	$445.00	$495.00

RRTS-31010 **New Abilene Christian University (State) Special License Plate**

The new Abilene Christian University passenger plate has 6 characters.

The new Abilene Christian University plate is available for the following Registration Classes.

25, 26	PASSENGER
35	TRUCK

The fee for college/university plates is $30, with $22 going to Abilene Christian University for scholarships for students who demonstrate a need for financial assistance.

Legislative Enhancements in RTS POS 13.0

RTAC-165 **Added Multiple Address Verification for Vehicles (SB 876)**

If a vehicle record contains more than one address, RTS considers all address fields (**Renewal Notice Address**, **Owner Address**, **Vehicle Location Address**) simultaneously to determine if the processing county matches any county returned from the address validation. **Note:** Only zip codes from all available addresses are used to return associated counties.

- If a zip code falls in multiple counties and none of the counties match the processing county, then the system uses the first county returned in priority order of renewal recipient address, owner address, or vehicle location address as the county of residence. The user has the ability to override the county of residence as appropriate for the transaction.

- If the processing county matches any of the counties returned, the county of residence is populated with the processing county. **Note:** If the county of residence is modified after this return, the Transaction Authorization CTL003 screen will require a supervisor's username and password, which must be entered to continue with the transaction.

RTAC-168 **Added a Check of the Address on a Dealer's License (SB 876)**

RTS checks the dealer's license for the county associated with it regardless of the dealer's license status.

RTAC-169 **Added Validation of Lienholder Addresses (SB 876)**

RTS will determine the counties associated to all lienholders added to the transaction using only the zip codes. If more than one county is returned from the address validation for any of the lienholders added to the transaction, RTS compares the processing county to all counties that are returned.

- If the processing county is the same as any of the counties returned for any of the added lienholders, the user can complete the transaction as a statutorily required scenario.
- If not, the systems must continue to determine if the transaction is statutorily required or willing and allow processing accordingly.

RTAC-170 **Added Verification of Dealer Addresses for Out of County**

If a dealer license has more than one county associated to the physical address, RTS compares the processing county to each county returned.

- If the processing county is the same as any of the counties returned, the user can complete the transaction as a statutorily required scenario.
- If not, the system must continue to determine if the transaction is statutorily required or willing and allow processing accordingly.
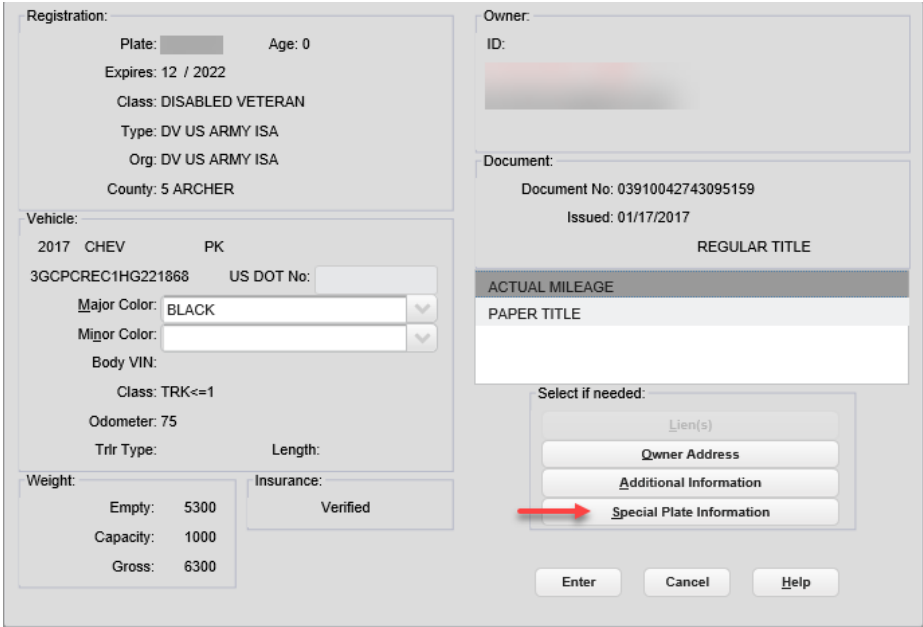
Defects Addressed in RTS POS 13.0

ID	Description
RRTS-13725	**Previously:** The Internet Transaction Reconciliation Report had the following sections: **New**, **In Process**, **Approved**, **Hold**, **Declined (Charge-back Pending)**, **Declined (Charge-back Successful)**, and **Declined (Charge-back Failed)**. **Change:** With the implementation of Centralized Fulfillment, those sections listed above were removed from the Internet Transaction Reconciliation Report. The Internet Transaction Reconciliation Report now no longer has the following sections: **New**, **In Process**, **Approved**, **Hold**, **Declined (Charge-back Pending)**, **Declined (Charge-back Successful)**, and **Declined (Charge-back Failed)**.

ID	Description
RRTS-29633	The **Special Plate Information** button is used to access the **Special Plate Inquiry Info INQ005** screen. Previously: The **Special Plate Information** button is not always activated when a specialty plate record is found using the **Search by Owner** feature. **Change:** The **Special Plate Information** button is always activated when a specialty plate record is found using the **Search by Owner** feature.
RRTS-30139	**Previously:** On the REG029 screen when **Invalid Reason** is selected, Minimum and Maximum Exp. Month/Year and fee total values display, even if the minimum and maximum values are the same. **Change**: On the REG029 screen when **Invalid Reason** is selected, Minimum and Maximum values no longer display; now only a single Exp. Month/Year and fee total value is displayed. This change only affects vehicles that are not eligible for extended registration.
RRTS-30251	**Previously:** When a transaction requires supervisor authorization and the password of the supervisor has expired, an error message displays a null message. **Change:** When a transaction requires supervisor authorization and the password of the supervisor has expired, a message displays that the username password is expired.

ID	Description
RRTS-30391	**Previously:** The **Regional Collections** ACC002 and **Addl Collections** ACC001 screens allow entry of invalid characters in the **NOTE** field. **Change:** To prevent field length errors, data entry is restricted to only acceptable characters in the ACC002 and ACC01 NOTE fields. All Non-ASCII characters are invalid, along with ` ~ ! @ $ % ^ _ = { } [ ] | \ " < >.
RRTS-30404	**Previously:** In the Internet Vehicle Title and Registration Service (IVTRS), the **Renew for additional year** check box does not always display. Additionally, customers with 10-12-month expired registration who renew in IVTRS only for the previous registration period must wait 45 days before they can renew for the current period. **Change:** The 45-day waiting period is changed to 5 days. For 2-year period eligible renewals, the question **Renew for additional year []** is changed to **Would you like to renew for a two-year registration period? [] Yes [] No**. • If **Yes** is selected, a pop-up appears stating: **Registration and local county fees double for a two-year renewal period but only one Processing and Handling (P&H) Fee is charged.** • If **No** is selected, a pop-up appears stating: **If renewing for only a one-year period, the opportunity for an additional online renewal will not be available for five (5) business days. In order to process an additional renewal for this vehicle within this window of time, please visit your local county tax office.**
RRTS-30769	**Previously:** When an order for a Personalized Plate is voided, the associated data is not removed from RTS, so a subsequent attempt to re-order the same plate number is rejected. **Change:** When an order for a Personalized Plate is voided, the associated data is removed from RTS, so a subsequent attempt to re-order the same plate number is not rejected.
RRTS-30835	**Previously:** RTS and IVTRS issued a 72-Hour Permit even though the insurance was expired. **Change:** If the insurance is expired, RTS and IVTRS will not issue a permit.

ID	Description
RRTS-30989	**Previously:** When a customer renewed their vehicle registration in IVTRS for a 2-year period and included a donation, the prior registration expiration date was updated for only a 1-year period. **Change:** When a customer renews their vehicle registration in IVTRS for a 2-year period and includes a donation, the prior registration expiration value is correctly updated for a 2-year period.
RRTS-31051	**Previously:** Countywide Funds reports only go back 11 days. **Change:** Countywide Funds reports now go back 20 days.